

# ROXANA DENG

FRONT-END DEVELOPER | SOLUTIONS ENGINEER | OPERATIONS

## SUMMARY

I am a detailed oriented Front-End Developer who previously served as a medical billing specialist in the healthcare industry. Whether de-bugging code or responding to complex insurance issues, I take a methodical, process-oriented approach in breaking down obscure problems into comprehensible solutions. I seek the opportunity to join a collaborative organization that places strong emphasis on mentorship so I can grow as both a developer and a professional.

## TECHNICAL SKILLS

- HTML, CSS, React, JavaScript ES6, Node.js, Storybook
- Test Driven Development
- JSON, Git, SQL, GitHub, Ruby on Rails, MongoDB, Express, PostgreSQL
- Customer Service, Onboarding and Training
- Medical Billing

## CONTACT

**Location:** New York, NY  
**Email:** RoxanaDeng@gmail.com  
**Phone:** (917) - 650 - 4343  
**LinkedIn:** RoxanaDeng  
**GitHub:** @DengRoxana  
**Portfolio:** roxanadeng.netlify.app

## EXPERIENCE

### SOFTWARE ENGINEERING FELLOW

General Assembly Inc. | Feb 2020 – May 2020

- Participated in 500+ hours of applied training in software engineering and web development.
- Built skills and fluency in HTML, JavaScript, Node, Express, and other web development frameworks.
- Worked with UX Designers and Software Engineers to create full stack web applications for clients.

### ADMINISTRATIVE ASSISTANT (MEDICAL BILLING)

Ridge Family Smiles | Dec 2018 – Jan 2020

- Communicated with doctor and insurance companies to follow-up on unpaid claims and appeal denials.
- De-coded medical and insurance language to ensure smooth financial transactions between medical office and third-party insurance companies.
- Provided first-rate customer-service to new and existing clients to increase patient retention.

## EDUCATION

### GENERAL ASSEMBLY

New York, NY | 2020

Certificate of Completion (Software Engineering Immersive)

### CITY COLLEGE (CITY UNIVERSITY OF NEW YORK)

New York, NY | 2018

Bachelor of Arts (Psychology)

**Relevant Coursework:** Consumer Psychology, Statistics, Market Research

## LANGUAGES

- English
- Chinese