



ROXANA DENG

SOFTWARE ENGINEER

/ PROFILE

I am a detail-oriented Front-End Developer who previously served as a medical billing specialist in the healthcare industry. Whether debugging code or responding to complex insurance issues, I take a methodical, process-oriented approach in breaking down obscure problems into comprehensible solutions. I seek the opportunity to join a collaborative organization that places strong emphasis on mentorship so I can grow as both a developer and a professional.



/ CONTACT

New York, NY

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/ EXPERIENCE

>> Software Engineering Fellow

General Assembly Inc. | February 2020 - May 2020

- > Participated in 500+ hours of applied training in software engineering and web development.
- > Built skills and fluency in HTML, JavaScript, Node, Express, and other web development frameworks.
- > Worked with UX Designers and Software Engineers to create full stack web applications for clients.

>> Administrative Assistant (Medical Billing)

Ridge Family Smiles | December 2018 - February 2020

- > Communicated with doctor and insurance companies to follow-up on unpaid claims and appeal denials.
- > De-coded medical and insurance language to ensure smooth financial transactions between medical office and third-party insurance companies.
- > Provided first-rate customer-service to new and existing clients to increase patient retention.

/ EDUCATION

>> General Assembly

New York, NY | 2020

- > Certificate of Completion (Software Engineering Immersive)

>> City College (City University of New York)

New York, NY | 2018

- > Bachelor of Arts in Psychology
- > Relevant Coursework: Consumer Psychology, Statistics, Market Research, Psychology Applied to Work, Behavior in Organizations

/ TECHNICAL SKILLS

- > CSS
- > HTML
- > Javascript
- > React.js
- > MongoDB
- > Node.js
- > Express.js
- > Git
- > REST