

The background of the top half of the page is a halftone-style image of a man with a beard, wearing a dark shirt, pointing with a pen at a whiteboard. The image is semi-transparent, allowing the text to be overlaid.

Case Study

BCS, the Chartered Institute for IT

SFI*Applus*

- ✓ Strategic roadmap to extend and enhance market-leading skills framework
- ✓ Programme of work including centralised content hub and data visualisation
- ✓ Supporting plan to introduce SFI*Applus* into new geographical markets

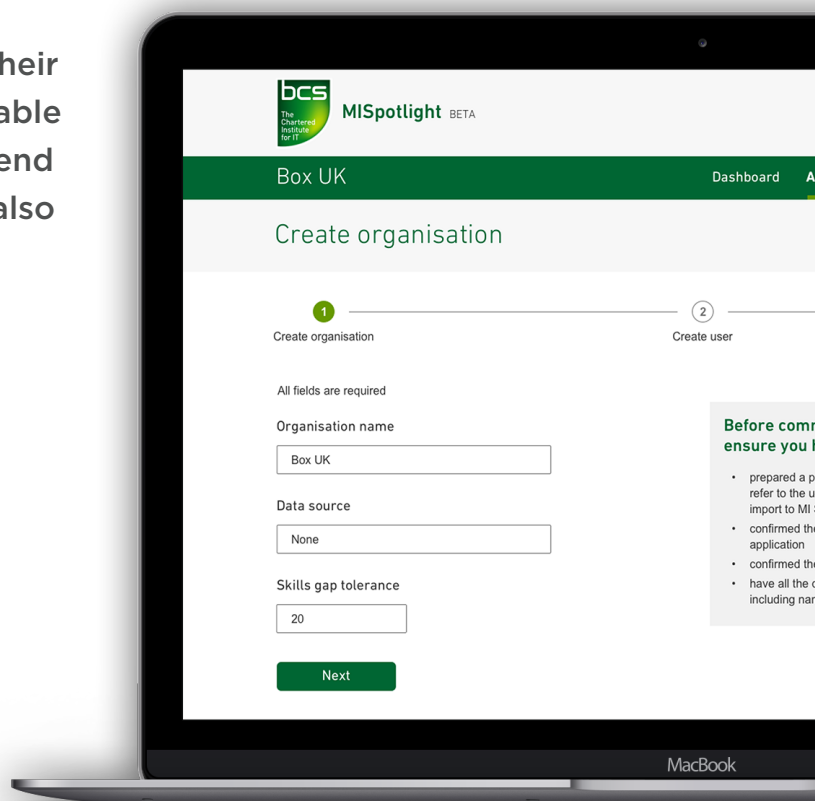
Defining and delivering a roadmap for digital transformation success.

In today's digitally-driven landscape, it's vital that organisations have in place the IT knowledge and skills they need to succeed. And for many of the UK's largest businesses, the IT skills framework *SFI*Ap*lus* - from BCS, the Chartered Institute for IT - plays a crucial role in this process.

To ensure *SFI*Ap*lus* delivers maximum value to these organisations - so that their IT functions remain strong and sustainable for years to come - BCS needed to extend and enhance the framework. But they also wanted to make sure they went about these improvements in the right way.

So they called on Box UK.

Following a sustainability exercise that explored a variety of different development options, we defined a [strategic roadmap](#) that significantly improves the *SFI*Ap*lus* experience, introducing a wealth of new functionality including powerful benchmarking and reporting capabilities, a centralised content hub, and specific microsites focused on different IT career paths. Now, industry professionals will have a resource that can truly help them apply IT to improve the world in which we live - supporting BCS's aim of "making IT good for society". And we're very proud to be a part of that.



“ On seeing the output from the first series of sprints, we’ve shared details of the project across BCS as a model of Agile processes working to achieve great results quickly.”

- Adam Keating, Product Manager, BCS, the Chartered Institute for IT

An international standard

The Skills Framework for the Information Age (SFIA) is the IT industry’s international competency framework. It’s used by a whole host of organisations for mapping out the skills they have in house as well as where any gaps may lie, to inform recruitment plans, training programmes and their wider IT strategy. *SFIAplus* enhances this framework still further with detailed training and development resources - and it was here that BCS, the Chartered Institute for IT, required our help.

Best foot forward

BCS approached us with the requirement to help them make better use of the fantastic resources they have available, to maximise the value being delivered to the organisations they serve. Before we could define a plan to achieve this, however, we first needed to know what we were starting with. We therefore kicked the process off by running a sustainability exercise that looked at:

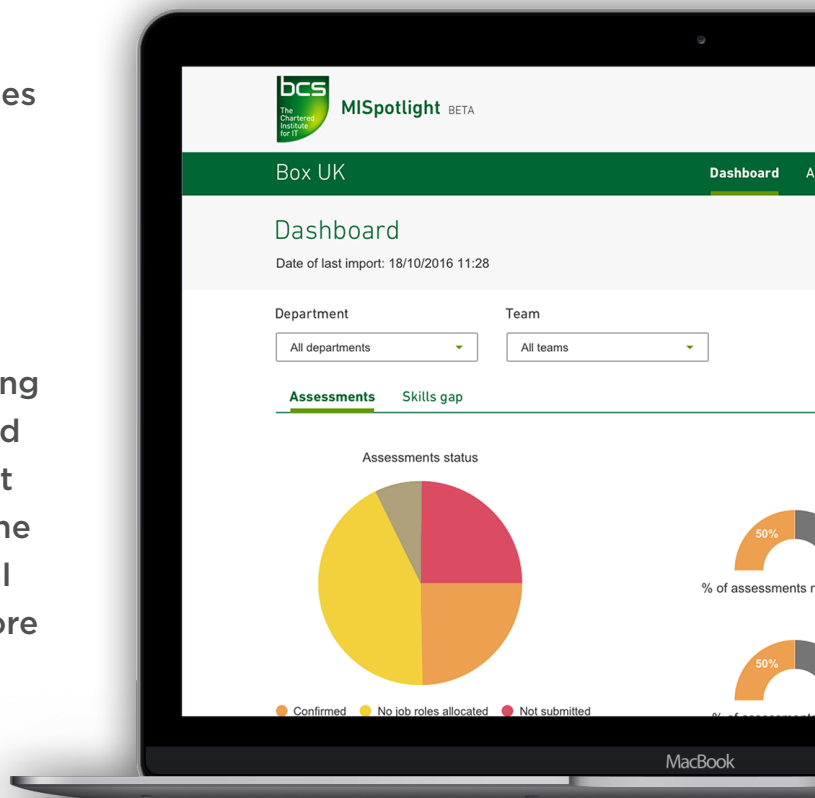
- The viability of the existing system
- Any particular strengths and weaknesses
- What BCS’s competitors were doing
- The potential risks and threats from within and outside the industry

This activity formed the backbone of a discovery phase where we explored the cost/benefit impact of various different development options - from doing nothing right through to replacing the entire system. From this analysis, we concluded that building valuable additional functionality onto the existing system would deliver the greatest value to BCS's clients in the shortest possible time (while ensuring the solution maintained the highest levels of performance and quality) so it was around this vision that we built our strategic roadmap.

Unlocking insight

One of the biggest assets BCS possesses is its access to subject-matter experts - 'superstars of IT' whose knowledge and experience informs the resources that are delivered through *SFI*A*plus*. Consequently, much of the proposed functionality was geared towards making the most of this expertise. This included building a centralised hub that makes it much easier to contribute content to the system, taking away the bulk of manual effort so that updates can be made more frequently and efficiently, and ensuring that BCS can always be confident in the relevance and timeliness of information as a result.

Another asset that offers incredible value to BCS's clients is the data the membership institution is gathering into the trends and patterns across the IT industry, and it was clear that this needed to be made as accessible and usable as possible. This called for a sophisticated management information system with built-in reporting capabilities to replace the often highly manual processes that had been used previously. Organisations can now conduct skills gap analyses within *SFI*A*plus* directly - and the system also offers the potential for benchmarking data to be made available in future, to give added context to any performance insight.



Making IT good for society

BCS, the Chartered Institute for IT now has a long-term strategy in place to safeguard the continued success of *SFI*Ap*lus* - ensuring they are perfectly primed to become the de facto skills tool for IT professionals across the globe as the new functionality is rolled out, and the system is introduced into new geographical markets. Additionally, with further discovery activities taking place to plan out future additions such as dedicated 'Careers Paths' microsites, BCS will be able to support the on-going growth and diversification of the IT profession for years to come.

If you too want to unlock the true transformative power of your digital systems, take your lead from BCS - and [get in touch](#) with a member of our team today.

Skills

- › Discovery
- › Requirements Gathering
- › Roadmap Planning
- › Software Consultancy
- › IT Consultancy

Similar Projects

- › Royal College of Nursing
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