box UK

12 MONTHS IN REVIEW

Our work

534 years of combined experience

19,912 hours of development

125 projects

1,973 user stories

1,080 project stand-ups

Our clients

40+ clients across the globe

AECOM, Amway, BCS, BPLI, Breast Cancer Now, British Association for Counselling and Psychotherapy, British Computer Society, Careers England, Cancer Research UK, Colasport, Environment Agency, Eventful Stays Ltd, Hermes Investment Management, Investec Asset Management, Jaguar Landrover, Kaltiba, Mediatonic, Ministry of Sound, MOJ, MotoNovo, National Physical Laboratory, Open University, Optimum Credit, OtEX, Parthenon EY, Risk Decisions, Royal College of Nursing, Royal Institute of British Architects, Royal Yachting Association, RS Components, RUMM, Sainsbury's, Sainsbury's Argos Group, TSC Bank, The Open University, TransAct Advisory, University of the Arts London, Visit Britain ...

98% Client satisfaction rating

4.6yrs Average relationship length

Development

We have a long history of delivering smart and innovative software, websites and mobile experiences that delight and differentiate – helping turn our clients' digital visions into a reality.

900,000 lines of well-commented code

13,645 commits across 137 code repositories

5,054 pull requests

1,187 total releases across environments

300+ client servers managed

116 hours agile coaching delivered

24 types of testing

15 frameworks & libraries

12 programming languages used

UX & Design

1,404 hours spent on UX & Design

210 hours spent on UX testing

1,100+ screens handed over to development

Communication

Two-way communication is critical to project success, so we work in constant collaboration with our clients - all year round.

74k emails sent

52k calls made

18k post-its used

Quality

The quality of our work is regularly honoured by leading industry bodies, recognising our continued commitment to innovation and excellence.

98% bugs caught before client release

0% unreviewed code

100% user stories manually tested

8 Awards in 2016 (17 in the past 2 years)

Award of Excellence
Websites Structure & Navigation
Communicator Awards

Award of Distinction
Websites Charitable Organisations/Non-Profit
Communicator Awards

Award of Distinction
Microsite Online Advertising and Marketing
Communicator Awards

Silver Winner
Website Charitable Organisations/Non-Profit
W3 Awards

Silver Winner
Website Features Structure and Navigation
W3 Awards

Winner
Excellence in Leadership and Management
Institute in People Awards

Finalist
Best User Experience Testing in a Project
European Software Testing Awards

Finalist
Best Mobile Testing Project
European Software Testing Awards

Results

More customers, bigger orders, increased cost-savings and greater efficiencies... when it comes to our work, the results speak for themselves.

81% of transactions completed digitally

10% growth of mobile transactions (annualised)

15% growth of internet transactions (annualised)

25M API calls

200,000 user activations

400m records imported

162,586 horses handicapped

1,043 new +Cross tag via Hiken app

2,320 rewards enquiries via Hiken app

5,288 horse racecard administered

9.2% increase in Sainsbury's Argos Group

470,000 engineers supported

435,000 members supported

5x award winning events

Royal College of Nursing

Overall a really good service and very pleased.

- **Zane Guilford**, Business Analyst Environment Agency

Box UK really understood how important it was to build a new customer experience into Predict!, helping us to evolve our platform to meet with changing needs.

- **Frank Rachter**, Global Director Business Development Risk Decisions

The Solutions Team are totally blown away with what we have achieved so far.

- **Dave Cole**, Design Spark Web Platform Manager RS Components

Box UK's user experience and design expertise is priceless.

- **Vasha Beniashvili**, Deputy Retail Director TSC Bank

On seeing the output from the first series of sprints, we've shared details of the project across BCS as a model of Agile processes working to achieve great results quickly.

- **Adam Keating**, Product Manager BCS, the Chartered Institute for IT

Both the client service and execution of the project were fantastic!

- **Maria Luisa Rios**, Head of Programmes and Insight Middlesex University

It's testament to the longevity of Box UK's insight that even in a pretty fast-paced business we're now revisiting it again.

- **Lawrl Davies**, Senior UX Researcher Rentalcars.com

Community

Our team of brilliant thinkers love to share what they learn - both within their own teams and with the wider digital community.

1,218 round-up links shared

17 industry tech talks

12 white papers published

130 blog posts published

Team

52 visits to the pub

1 charity of the year Wales Air Ambulance

108 hours of yoga

270kg fruit consumed

12 birthday cakes

1,305 pints of milk

10 charity events

92.5% use green travel

2½:1 green miles to driving miles

21,037 hours of Spotify

18,000 cups of tea

11,825 cups of coffee

Here's to the next 12 months!

#simplybrilliant

www.boxuk.com

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INVESTORS IN PEOPLE

100 BEST