

Q1. What is the demographic breakdown of the Race_Ethnicity: More than One/Other patients?

		Ethnicity			
Race		Missing	Not Hisp, Latino	Not Specified	Total
	Am Ind/Alas Nat	10	42	1	53
	Nat Haw/Other PI	3	21		24
	Two or More	20	71	1	92
	Total	33	134	2	169

Q2. What is the lowest performing question?

Key Driver Summary – H Lee Moffitt Cancer Center and Research Institute Inc

Top Drivers: Likelihood of recommending

	Linear Correlation	Top-Box Ratio	Driver Index	Top-Box Score (Percentile Rank)
Staff worked together care for you	0.74	2.31	99	88.2 (46)
Your trust in skill of CPs	0.71	2.33	95	90.5 (80)
Caring manner of the nurses	0.53	1.88	53	88.9 (33)
CPs concern for questions & worries	0.67	1.96	74	88.7 (76)
Nurses answer to your questions	0.55	1.73	48	87.0 (32)
Include you in treatment decisions	0.67	1.76	65	85.7 (70)
Sensitivity to difficulties of cond	0.66	1.71	61	84.2 (62)
CPs include you in trtment decision	0.66	1.85	67	87.8 (80)
CPs discussion of trtmt options	0.65	1.85	67	87.8 (81)
CPs kept you informed re condition	0.65	1.84	66	87.8 (81)

Q3. Top Box Scores for significant groups

Top Box Scores*		Care providers'	Care providers'	Caring manner of	CP efforts to include	Efforts to include	How well the care	How well the staff
AGE GROUP								
	15-24						82.7	
	25-34		85.2			82.9	85.0	84.0
	35-44	86.7	86.0		86.0		86.0	87.1
	45-54	85.9	85.4		86.5	84.5	85.7	87.4
	55-64	88.4					87.9	87.5
	65-74	89.7	88.5	89.4	88.6	85.9	88.6	88.6
	75-84							

	85+							
PAYOR								
	CHARITY							
	HMOPOPO	88.5	87.6		88.0	85.9	87.7	88.0
	MEDICAID							
	MEDICARE	89.3	88.1	89.4	88.1	85.8	88.2	88.5
	OTHINS							
	SELPAY							
RACE_ETHNICITY								
	ASIAN	86.3		84.9		82.9		85.1
	BLACK	86.9	85.6	86.9		82.0		85.9
	HISPANIC		88.8					
	MORE THAN ONE RACE/OTHER	82.7	79.6	80.4	82.0	77.0	80.7	77.9
	WHITE	89.1	88.1	88.2	89.6	86.2	88.2	88.6
GENDER								
	Female	88.9	87.9	89.0	88.0	85.6	88.1	87.9
	Male							

Note: This table does not take into affect : (1) repeated measures, (2) differences in sample size, (3) unequal covariates on the proportions.

Q4. Overall Sample Sizes

Sample Sizes		Care providers'	Care providers'	Care providers'	Caring manner of	Efforts to include	How well the care	How well the staff
AGE GROUP								
	15-24	98	97	97	97	103	98	106
	25-34	361	357	358	350	391	360	400
	35-44	1182	1169	1165	1146	1312	1180	1363
	45-54	3364	3307	3293	3287	3664	3348	3891
	55-64	9545	9283	9237	9166	10514	9539	11367
	65-74	17459	16767	16590	16467	18622	17464	20714
	75-84	10789	10296	10150	10129	11072	10850	12572
	85+	1244	1192	1169	1147	1266	1248	1410
PAYOR								
	Charity	616	603	600	599	715	615	763
	Hmoppo	12515	12224	12145	11998	13572	12485	14642
	Medicaid	695	689	687	693	818	695	851
	Medicare	28645	27428	27109	26986	30082	28725	33684
	Othins	1259	1224	1219	1211	1458	1256	1551
	Selfpay	312	300	299	302	298	311	331
	Unknown					1		1
RACE_ETHNICITY								
	Asian	454	451	449	436	510	462	552
	Black	2342	2271	2259	2251	2621	2336	2845
	Hispanic	3348	3287	3259	3279	3706	3364	3937
	Missing	982	958	943	920	1060	980	1155

	More than one race/Other	237	235	233	230	261	238	276
	White	36679	35266	34916	34673	38786	36707	43058
GENDER								
	Female	23447	22431	22188	22157	23823	23468	26896
	Male	20595	20037	19871	19632	23121	20619	24927

Likelihood of your	Nurses answer to	Staff's sensitivity	Your trust in the skill
85.8		75.5	
			86.1
90.5			87.8
91.1			90.0
92.8	87.5	84.4	91.0
93.4			

93.6			
91.1		84.7	89.7
90.9			
92.8	87.4	84.2	91.1
88.7			86.6
	83.5	80.4	87.4
83.2	81.4	76.4	82.3
92.7	87.6	84.7	91.1
91.8	87.1	84.1	90.0
			91.2

l denominators, and (4) the effect of other

Likelihood of your	Nurses answer to	Staff's sensitivity	Your trust in the skill
106	106	98	98
411	396	379	361
1374	1352	1299	1181
3931	3833	3656	3364
11527	11007	10422	9580
21147	19684	18332	17536
12920	11957	10854	10879
1447	1355	1224	1243
773	752	722	615
14848	14217	13427	12531
858	853	826	694
34474	32025	29536	28831
1573	1511	1457	1261
336	331	295	310
1	1	1	
559	533	506	456
2893	2765	2596	2348
4003	3940	3707	3348
1187	1110	1034	984

285	274	258	237
43936	41068	38163	36869
27505	25603	23555	23573
25358	24087	22709	20669