

Logo da empresa Oracle

Oracle

Database Cloud Specialist

**Brasil · há 3 dias · 7 pessoas clicaram em
Candidate-se.**

Remoto Tempo integral Pleno-sênior

**+ de 10.001 funcionários · Atividades dos serviços de
tecnologia da informação**

Competências: Inglês, Português, e mais 8

**Veja como você se compara a 7 pessoas que clicaram
em Candidate-se. Experimente Premium por BRL0**

Candidatar-se

Salvar

Salvar Database Cloud Specialist na Oracle

Compartilhar

Exibir mais opções

Database Cloud Specialist

Oracle · Brasil (Remoto)

Candidatar-se

Salvar

Salvar Database Cloud Specialist na Oracle

Exibir mais opções

Sobre a vaga

Job Description

Oracle is making huge global investments to deliver the most open, secure, reliable, and transformative Cloud platform to help our customers through their generational shift to the cloud. We are reengineering our vast array of software and hardware assets and retooling our sales and engineering practices. With Oracle's deeply innovative culture, unique track record of delivering most popular software platforms and its unparalleled ability to maintain a pulse of the enterprise customers – we are the only company on the planet that is delivering the most compelling services at every layer of the cloud.

Inside Oracle – we are fast-growing; fast moving engineering and product group focused on delivering Oracle's next generation infrastructure-as-a-service platform. We are on a mission to deliver a massively scalable global infrastructure cloud platform that is a hallmark of innovation, reliability, and efficiency. This platform will show our customers the promise of infinite, on-demand, globally scalable infrastructure capacity that they can use to deliver efficient, productive, and compliant services to their customers.

The Oracle Cloud organization is looking for a Database Cloud Specialist to be customers advisor, guiding through the best practices and supporting customer in different situations: Adoption, Crisis, Knowledge Exchange, Customer Advocate inside

Oracle. The Technical skill are just one part of the role, the need is also having customer centric, behavior like owner and always putting the customer at the center.

Skills:

Language: Fluency in English is required

Being an enabler for the customer, supporting, leading, and coordinating technical actions and analysis in conjunction with Oracle internal structures and other customer support teams.

Oracle Database: Exadata; 11G; 12c; 19 / Important: Autonomous Database – ADW and ATP is a differential.

Backup/Restore (Rman; Datapump, Transportable Tablespace)

Oracle Database Migration: Upgrade from older versions to newer Database Versions

Database Migration from On Prem to Cloud

Database Performance Troubleshoot (AWR, ASH, TFA, exachk, oswatcher, Operational System performance tools, SQL Tuning, and alert logs review).

Excellent problem-solving skills, with a demonstrated ability to identify issues, solve them quickly and thoroughly, using peers and internal resources as applicable.

Knowledge in Operating Systems: Linux, AIX, Solaris

Golden Gate (Migration and Troubleshoot)

Patch Apply – Mainly in Exadata Environment

Oracle RAC (11G, 12C and 19c)

Oracle Data Guard – Implementation & Troubleshoot

Experience in a 24x7 operational services or support environment

Must have customer service aptitude and maintain customer focus.

Strong technical acumen, communication, and interpersonal skills

Strong Communication, Presentation, and speaking skills.

Strong Data Center, Infrastructure, and IT Operations Exposure

**Fluency in Portuguese and English is required -
Spanish is a differential (written and spoken)**

**Easy communication not only technically but also at
executive level**

Career Level - IC4

Responsibilities

Main Activities:

Be a Technical Advisor for the customers.

**Driving customers through the Database/OCI Best
Practices**

Help customers in identify technical improvements.

**Help customer adoption new Oracle tech (Exadata,
Database Newer Versions, Cloud, etc.)**

Customer Centric, behavior like owner

**Support customer in troubleshoot (different
scenarios)**

Support in communication with Oracle Support Team

Lead critical Situations.

Communication: Tech and Executive Level

Meetings and Cadence with clients

Strong Teamwork

About Us

As a world leader in cloud solutions, Oracle uses tomorrow's technology to tackle today's problems. True innovation starts with diverse perspectives and various abilities and backgrounds.

When everyone's voice is heard, we're inspired to go beyond what's been done before. It's why we're committed to expanding our inclusive workforce that promotes diverse insights and perspectives.

We've partnered with industry-leaders in almost every sector—and continue to thrive after 40+ years of change by operating with integrity.

Oracle careers open the door to global opportunities where work-life balance flourishes. We offer a highly competitive suite of employee benefits designed on the principles of parity and consistency. We put our people first with flexible medical, life insurance and retirement options. We also encourage employees to

give back to their communities through our volunteer programs.

We're committed to including people with disabilities at all stages of the employment process. If you require accessibility assistance or accommodation for a disability at any point, let us know by calling +1 888 404 2494, option one.

Disclaimer:

Oracle is an Equal Employment Opportunity Employer*. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, sexual orientation, gender identity, disability and protected veterans' status, or any other characteristic protected by law. Oracle will consider for employment qualified applicants with arrest and conviction records pursuant to applicable law.

Which includes being a United States Affirmative Action Employer