Nicolas D. Paredes

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HIGHLIGHTS OF QUALIFICATIONS

- Leadership and team-work abilities developed through different establishments that prove the ability to work effectively as a team and learn with the team
- Conflict resolution and problem-solving skills gained from 4+ years of customer service work
- Good organizational and project management skills; ability to resolve issues through completion

SUMMARY OF TECHNICAL QUALIFICATIONS

OPERATING SYSTEMS:
- Windows, Windows Server, Unix, Linux, iOS, ChromeOS, VMWare, VirtualBox.

NETWORKING:
- LAN, WAN, Wireless, Cisco Networking Academy

LANGUAGES:
- C, Java, Python, MYSQL, Javascript, Java,

WEB:
- HTML 5, CSS, Wordpress, Javascript, node.js

APPLICATIONS:
- Microsoft Office, Kali Linux, Wireshark, MySQL, SQL Server,, Google Docs, NumPy, Autopsy, Forensics took kit (FTK), Virtual Studio Code, Eclipse

HARDWARE/SYSTEMS:
- PC, Mac

EDUCATION Bachelor of Science in Computer Science   Expected: May 2025

Lewis University, Romeoville, IL   GPA: 3.4/4.0
Minors: Cyber Security

PROJECTS

Scanning my device (FTK): Personal Project
- I utilized tools in the FTK software to retrieve old files and pictures that I had deleted years ago. I also retrieved old passwords/usernames that had been forgotten. This was to enhance my techniques on the FTK software.

Wordie (Python): Lewis University Assignment
- Created a program to mimic the use of the very popular word game "Wordle" using python. This program utilized features like functions, lists and dictionaries.

EXPERIENCE   June 2023 – Present

Carpet Technician
Dixon Dirt Stoppers, Palos Heights, IL
- Execute timely jobs to make the customer happy.
- Troubleshoot machines when they were broken on the job.

- Generated sales for the business and kept friendly relationships with customers to ensure a return rate.

Meat Wrapper   October 2021 – April 2022
Jewel Osco, Romeoville, IL
- Trained new wrappers in proper sanitation techniques, upselling, and customer service
- Welcomed guests and took orders; weighed meats, and seafood to customers satisfaction
- Resolved customer complaints to ensure satisfaction and generate repeat customers
- On occasion when during a rush , I cut seafood and cuts of meat for customers when there was a rush. Learned how to manage myself under stressful situations.

Summer Sweeper   Summer 2021-Summer 2022
District 123, Oak Lawn, IL
- Worked on a team of 5-6 to strategically move through 8 different schools throughout the district and create a plan to clean the schools in a timely manner before the new year starts.
- Communicated with coworkers and coordinated strategies for optimal results.

LEADERSHIP, ACTIVITIES AND VOLUNTEER EXPERIENCE

- Member Of the Latin American Student Organization (LASO) at Lewis University
  -Seargent of Arms, 2023-2024

LANGUAGE SKILLS

- Semi-Fluent in Spanish