

Your e-ticket receipt U5EE3U: 30 Jun 2023 12:25

British Airways e-ticket <BA.e-ticket@email.ba.com>

Wed 6/21/2023 9:33 AM

To:denislan1@hotmail.com <denislan1@hotmail.com>



Your e-ticket receipt

Dear Mr Lan chung lim,

Booking reference: U5EE3U

Thank you for booking with British Airways.

Ticket Type: e-ticket

This is your e-ticket receipt. Your ticket is held in our systems, you will not receive a paper ticket for your booking.

What to do next

Visit Manage My Booking and print "Your Itinerary", a customer friendly up-to-date summary of your booking. We suggest you take this with you on your trip, as some authorities will need to see a printed flight itinerary.

Please check the details of the items purchased are correct. If you have made a mistake, you may cancel your flight booking and claim a refund without penalty, up to 24 hours from when you made the original booking. Refunds under these circumstances can only be requested by calling our contact centres.

[More information](#)

We also recommend the following services to help you get the most out of your journey:

**Add Advance Passenger Information (API)**

Please enter your passport and contact details now, which are required by government authorities, before you can fly.

**Pay to take extra checked bags**

Save on extra baggage charges by pre-paying on ba.com before check in. After you are checked in, you can only pay for extra bags at the airport.

**AirPortr baggage check-in and delivery**

Check your bags in from the convenience of your home, office or hotel, or get your bags delivered from the airport to your door. Available from £20.



Pay to choose your seat in advance

Use our seat map to find, reserve and pay for your seat in advance.

This is only a selection of the services available for you in Manage My Booking. To use these, or to see what else is available please click below.

The button below will take you directly to your booking. As it provides direct access, please only forward this email if you want the recipient to access your booking and the related services.

Manage my booking

Your Itinerary

<div>BA0169</div> <div>British Airways World Traveller Confirmed</div>	
<div>30 Jun 2023</div> <div>12:25</div> <div>Heathrow (London)</div> <div>Terminal 5</div>	<div>1 Jul 2023</div> <div>07:55</div> <div>Shanghai Pudong (Shanghai)</div> <div>Terminal 2</div>
<div>BA2307</div> <div>Qatar Airways Economy Confirmed</div>	
<div>20 Aug 2023</div> <div>10:45</div> <div>Changi (Singapore)</div> <div>Terminal 1</div>	<div>20 Aug 2023</div> <div>13:30</div> <div>Doha</div>
<div>BA7005</div> <div>Qatar Airways Economy Confirmed</div>	
<div>20 Aug 2023</div> <div>16:40</div> <div>Doha</div>	<div>20 Aug 2023</div> <div>22:00</div> <div>Heathrow (London)</div> <div>Terminal 4</div>
<div>Passenger</div>	<div>MR DENIS LANCHUNGLIM</div>

Baggage allowances

Hand and checked baggage allowances

Baggage allowances apply to each passenger in your booking.

Flights	Hand baggage	Checked baggage
London to Shanghai	1 handbag/laptop bag, plus 1 additional cabin bag	1 bag (weight restrictions apply)
Singapore to Doha**	View your Qatar Airways allowance	1 bag (weight restrictions apply)
Doha to London**	View your Qatar Airways allowance	1 bag (weight restrictions apply)

You may also be charged for extra or overweight checked bags.

**Following Airlines may have different hand and checked baggage restrictions

- [Qatar Airways](#)

Extra baggage

You will have to pay for baggage which is over your allowance.

You cannot pay to take extra bags for an infant, or extra hand baggage.

[Pay for extra bags using Manage My Booking](#)

Extra baggage charges for flight BA0169

Heathrow (London) to Shanghai Pudong (Shanghai)

30 Jun 2023 12:25

Extra baggage	Airport Price**	Pre-airport price*
1st item of luggage (max 23kg)	GBP 85.00	GBP 70.00
2nd item of luggage (max 23kg)	GBP 155.00	GBP 130.00
Any additional items of luggage (max 23kg)	GBP 155.00	GBP 130.00
Over weight baggage		
Each item of baggage	GBP 65	-

Extra baggage charges for flight BA2307 and BA7005

Changi (Singapore) to Doha

20 Aug 2023 10:45

Doha to Heathrow (London)

20 Aug 2023 16:40

Your ticket includes flights on other airlines, you must contact each airline individually to check the applicable baggage allowance/fees on their flight.

[Pay for extra bags using Manage My Booking](#)

*Pre-airport price means online or by booking through the British Airways contact centre.

**At many airports, including London Heathrow, Gatwick and North America, you can only pay using a credit or debit card. Cash is not accepted.



Very important information

If you do not check your bags through to your final destination you may incur additional charges

Food and drink information

For flights operated by another carrier, charges may apply for food and drink. Please check operating carrier website for details.

Meal allowances apply to each passenger in your booking.

Flights	Meals
London to Shanghai	Meal
Singapore to Doha	Meal
Doha to London	Meal

Disability and mobility assistance

Please contact us if you have a disability so that we can give you the help you need. You can reserve your seat for free, book a wheelchair or mobility assistance at the airport and order a special meal.

[Contact us](#)

Your key rights under the Package Travel and Linked Travel Arrangements Regulations 2018

If you book additional travel services for your trip or holiday via this link, or if, after selecting and paying for one travel service, you book additional travel services for your trip or holiday via British Airways Holidays Ltd. or Avios Group Ltd., you will NOT benefit from rights applying to packages under the Package Travel and Linked Travel Arrangements Regulations 2018.

Therefore, British Airways will not be responsible for the proper performance of those additional travel services. In case of problems, please contact the relevant service provider.

However, if you book additional travel services via this link, not later than 24 hours after receiving the confirmation of the booking from British Airways, those travel services will become part of a linked travel arrangement. In that case British Airways has, as required by

the Regulations, protection in place to refund your payments to British Airways for services not fully performed because of British Airways’ insolvency, and, where necessary, for your repatriation. Please note that this does not provide a refund in the event of the insolvency of the relevant service provider.

View [Package Travel and Linked Travel Arrangements Regulations 2018](#) for more information on your key rights.

Payment Information

Ticket Number(s)	125-2161804613 (MR DENIS LANCHUNGLIM)
Ticket(s) Valid until	21 Jun 2024
Card Type	American Express
Card Holder	MR DENIS LAN CHUNG LIM
Card Number	*****1003
Billing Address	43 TRINITY STREET,OXFORD,OX11TY
Payment Total	GBP 893.41
Payment Date	21 Jun 2023
Flight tickets issued by	British Airways, Newcastle, UK
IATA Number	91498363
Endorsements	Pax carrier restriction apply penalty applies
Fare Details	GBP 481.00
Fare breakdown	The price of your ticket includes a carrier imposed charge or fuel surcharge, where applicable, per sector levied by the carrier. All taxes, fees and charges are to be paid by the member (not British Airways).

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

Where applicable, if you wish to change the date or time of your flight, or cancel your booking, the cost of doing so will generally be lower on [ba.com](#) than over the telephone or at a ticket desk. Service charges are subject to change. For further details and a list of the current charges, please visit:

<https://ba.com/servicefees>

Taxes/fees/charges	
Government, authority and airport charges	Per adult

Air Passenger Duty - United Kingdom	GBP 87.00
Passenger Service Charge - United Kingdom	GBP 55.81
Airport Development Levy - Singapore	GBP 6.30
Aviation Tax - Singapore	GBP 4.70
Passenger Service Charge - Singapore	GBP 25.30
Passenger Facility Charge - Qatar	GBP 12.90
PZ	GBP 0.40
Airport Fee - Qatar	GBP 12.90
R9	GBP 2.10
Total government, authority and airport charges* > More information	GBP 207.41
British Airways fees and surcharges	Per adult
Carrier Imposed Charge	GBP 205.00
Total British Airways fees and surcharges > More information	GBP 205.00
Total taxes, fees and surcharges per person	GBP 412.41

*Government and/or airport taxes are refundable, however some countries will apply a Value Added Tax, Sales Tax or equivalent, which will only be refunded on fully flexible tickets.

**A refund of the carrier imposed charge or fuel surcharge where applicable may be made on unused flights in your itinerary if permitted by the fare rules and conditions applicable to your booking.

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

Yours sincerely,

British Airways Customer Services

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How to contact us

This is an automated email, and we are unable to respond to replies. To ask a question online, send us an email, or find the contact numbers please click on the link below and go to "Your questions"

[Your questions](#)

Data Protection Notice

Your personal data will be processed in accordance with the applicable marketing and operating carrier's privacy policy and, where your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at <http://www.iatatravelcenter.com/privacy> or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred.

If you have received this email in error

This is a confidential email intended only for the British Airways customer appearing as the addressee. If you are not the intended recipient please delete this email and inform the sender as soon as possible. Please note that copying, distribution or other action taken or omitted to be taken in reliance upon it is prohibited and may be unlawful.

Passenger notices

Dangerous articles in baggage

For safety reasons, dangerous articles such as those listed below, must not be carried in passengers checked or hand/cabin baggage:



Acids Poisons Flammable liquids Explosives Matches / Lighters Bleach Incapacitating sprays Ignitable gas devices Compressed gas

or other articles or substances which present a danger during air transport.

[More information on dangerous articles in baggage is available here](#)

[More information on security prohibited items \(PDF, 29 kb, English only\)](#)

Notice

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention or the Montreal Convention may be applicable and these Conventions govern and may limit the liability of carriers for death or bodily injury and in respect of loss of or damage to baggage. Many air carriers have waived the Warsaw Convention limits for death or bodily injury. Further information may be obtained from the carrier. For further information see the Notice of Liability Limitations.

Conditions of Carriage

It is important that you read this section carefully as it contains important information about the terms on which carriage and other services are provided to you.

Carriage and other services provided by the carrier are subject to Conditions of Carriage and the Conditions of Contract, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.

Copies of the Conditions of Contract and the British Airways General Conditions of Carriage are available on request or can be obtained at the airport or online here:

[Conditions of Contract](#)

[British Airways General Conditions of Carriage](#)

Notice of liability limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay. For more information, please visit:

[Liability limitations](#)

Passenger service charge and carrier imposed charge or fuel surcharge, where applicable

The price of your ticket includes a carrier imposed charge or fuel surcharge, where applicable. They are shown in the "TAX/FEE/CHARGE" area of your ticket. These sums are levied by British Airways and are not a tax, fee or charge imposed by a Government Authority or by a third party. UB is the Passenger Service Charge which carriers pay to UK airport operators for each passenger's use of airport facilities.

Notice of government and airport imposed taxes, fees and charges

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by Government Authorities and Airports. They may represent a significant portion of the cost of air travel and are either included in the fare or shown separately in the "TAX/FEE /CHARGE" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected.

Overbooking

For a copy of British Airways' overbooking policy, please visit:

[Overbooking policy](#)

Travel aware

We recommend that all British travellers check the Foreign and Commonwealth Office website for essential travel advice to make informed decisions about travelling abroad. For the latest information relating to specific countries check www.gov.uk/travelaware where you can sign up for email alerts, guidance and tips. For nationals of other countries, please check your own government's travel advice.



Flight Payment Successful

Trip.com <en_flight_noreply@trip.com>
Fri 6/30/2023 7:11 AM
To:denislan1@hotmail.com <denislan1@hotmail.com>



Your ticket(s) are on their way

Dear DENIS LAN,
Thank you for choosing [Trip.com](#). Payment for your flight has been received.

- ⌚

Ticket(s) will be issued within 24 hr(s).

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Confirmation, an itinerary, and e-receipt will be emailed to you once your tickets have been issued.

Manage Your Booking

Please note that this is an automated response. Replies to this email address are not monitored.
Thanks for your time, and we look forward to helping you with your next trip!

Payment Information

Booking No.: 25097032448	
Total £177.90	
Fare	£168.00
Taxes & Fees	£9.90

Flight Info**Nanjing - Singapore**

Scoot · TR183(Economy class)

Departure: 28 July, 2023, 01:25 Nanjing Lukou International Airport T2

Arrival: 28 July, 2023, 06:45 Singapore Changi Airport

Passengers

DENIS CHUNG LIM LAN (Male)

 [Travel Worry-free with our Service Guarantee >](#)**Service you can rely on**

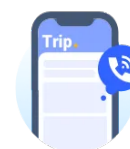
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Your journey

FRI 30 JUN

ECONOMY STANDARD



12h 30m ^

12:25

7:55 +1d

London Heathrow

Shanghai Pu Dong

Friday, 18 August

More details

12:25

○

London Heathrow (LHR) Terminal 5

12H 30M

7:55 +1d

○

Shanghai Pu Dong (PVG) Terminal 2


Arrives Saturday, 1 July

Your Baggage Allowance

1 x 23kg checked bag included

SAT 22 JUL

ECONOMY STANDARD



14h 25m ^

11:00

18:25

Shanghai Pu Dong

London Heathrow

Saturday, 26 August

More details

11:00

○

Shanghai Pu Dong (PVG) Terminal 2

14H 25M

18:25

○

London Heathrow (LHR) Terminal 5

Arrives Saturday, 22 July

Your Baggage Allowance

1 x 23kg checked bag included

Passengers

1 Adult

TOTAL

£954.61

PRICE BREAKDOWN