Denise Chau

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LANGUAGES AND SKILLS

HTML | LESS | CSS | JQuery | Usability Testing | Contextual Inquiry | Data-Driven Design | Responsive Design | Wireframing & Prototyping | Adobe Photoshop

EXPERIENCE

User Experience Architect at InnovaSystems International, LLC

Aug 2014 - Nov 2016

- Created interactive, high fidelity prototypes with HTML, LESS/CSS, and JQuery to communicate implementation expectations to developers and for evaluation via usability studies
- Designed and conducted usability and user research studies with diverse groups of end users in Marine Corps Aviation
- Analyzed and reported on usability and user research findings to internal stakeholders with video highlight reels and proposed design revisions as needed
- Created and maintained a pattern library to promote usability by ensuring that collections of UI components behaved consistently throughout the application
- Created a style guide to keep component styles and overall branding consistent across the application and other project touch points
- Created wireframes and UI flow models in a collaborative effort with Solutions Architect and Lead Developer to align design with implementation plans

Research Assistant at Kutas Cognitive Electrophysiology Lab

Jan 2013 - Jun 2013

• Collaborated with lead researcher to create designs for a UI Jan 201 to present research stimuli, collect experimental data, and manage subject records

Jan 2014 – Jun 2014

- Conducted long-term, multi-visit research experiments with participants to investigate comprehension of spoken language in noisy environments and effectiveness of multisensory training
- Guided participants through all phases of the experiment, including an introduction, speechlanguage-hearing evaluations, multi-session training, and a concluding meeting
- Participated in all-hands experimental design critiques

RELEVANT COURSEWORK

Practicum in Professional Web Design: Designed a
business website for a local
microbrewery

Cognitive Design Studio:

Collaborated with a group to develop a research and design project on interactive maps designed to support wayfinding around UCSD

Cognitive Ethnography:

Observed, documented, and analyzed cognitive significance in everyday, realworld activities

EDUCATION

University of California, San Diego

B.S. Cognitive Science with Specialization in Human Computer Interaction

Semester abroad: University of Glasgow, Scotland

Sep 2010 – Jun 2014

Sep 2013 – Dec 2013

EXTRACURRICULARS

Orientation Leader at UCSD Sixth College (Mar 2012 – Sep 2012), Alpha Epsilon Phi's Campus and Cultural Relations Chair (Oct 2011 – May 2013), UCSD Club Badminton Team (Sep 2010 – Jun 2011)