

# Denis Gwizdala

## Logistics Coordinator / Process Improvement Lead

Driving Efficiency & Continuous Improvement

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## WORK EXPERIENCE

### Logistics Coordinator

#### Amazon Logistics Central Operations - EU

04/2020 - Present

Dunstable

##### Achievements/Tasks

- Led process improvement projects across Europe and North America. Developed automation and decision-support tools adopted to coordinate operations across 400+ delivery stations.
- Applied data-driven analysis to improve customer, cost, and partner metrics, embedding SOP-aligned practices.
- Built scalable solutions that standardised execution and freed capacity for strategic decision-making.
- Drove continuous improvements in last-mile delivery, ensuring consistent execution, rapid escalation management, and stronger customer promise outcomes.

Contact: Edyta Warszawska - Area Manager EU CO - [warsedyt@amazon.co.uk](mailto:warsedyt@amazon.co.uk)

### Warehouse Operative (Logistics Support)

#### Amazon Logistics

11/2019 - 04/2020

Hemel Hempstead

##### Achievements/Tasks

- Worked across multiple shifts, gaining a strong understanding of end-to-end warehouse operations.
- Supported dispatch and driver coordination while assisting with daily task management.
- Trained new staff to improve capability and ensure smooth operations.
- Contributed to projects that improved efficiency and reduced costs.

Contact: Viktorija Vinogradova - Transport Area Manager - [vinograv@amazon.com](mailto:vinograv@amazon.com)

## EDUCATION

### University of Hertfordshire

#### Master of Science (MSc) in Management – Specialisation in Logistics and Supply Chain

2024 - 2025

Hatfield

##### Modules

- |   |  |
|---|--|
| • Strategic Leadership and HR Management            | • Financial Data                           |
| • Analytics for Operations and Logistics Management | • Research Skills for Management Decisions |

## SKILLS AND COMPETENCIES

Strategic Process Improvement

Innovation

Data-Driven Decision Making

Performance Analytics

Continuous Improvement

Operational Excellence

Automation

Adaptability

Problem Solving

Workflow Optimisation (Python, VBA, APIs, Excel)

AI

SOP Development & Standardisation

Stakeholder Engagement

Critical Thinking

Cross-Regional Collaboration

Leadership & Team Development

## ORGANIZATIONS

### University of Hertfordshire Business School Postgraduate Network (2024 - Present)

Active member, engaging in discussions on leadership, strategy, and innovation to apply academic insights into real-world operations.

## HONOR AWARDS

### Top 10% Achievement Award – MSc Management (2025)

University of Hertfordshire Business School

- Recognised for placing in the **top 10%** of students in *Analytics for Operations and Logistics Management*. Awarded by the Deputy Dean for outstanding academic performance among postgraduate peers.

### Faculty Subject Award - Business & IT (2018)

Stockwood Park Academy Sixth Form

- Awarded for outstanding academic performance and contribution within the Business and IT faculty, recognising top achievement among peers across both disciplines.

## ACHIEVEMENTS

### EU Supply Chain Automation Impact (01/2020 - 06/2025)

Delivered measurable network-wide impact through 10 automation initiatives across Amazon EU Supply Chain, generating approximately **£1.8 million in cost savings** and **52,000+ labour hours saved** between 2020 and H1 2025.

EDUCATION

University of Hertfordshire  
Bachelor of Laws (LLB Hons)

2018 - 2022

Courses

- Contract Law
- European Law
- Company Law
- I.T Law

Hatfield

LANGUAGES

Polish  
Native or Bilingual Proficiency

English  
Full Professional Proficiency

INTERESTS

ProgrammingTechnology Innovation

Travel & WellbeingFitnessContinuous Learning

Leadership Development