

WORK EXPERIENCE

Logistics Coordinator

Amazon Logistics Central Operations - EU

04/2020 - Present

Dunstable

Achievements/Tasks

- Led process improvement projects across Europe and North America. Developed automation and decision-support tools adopted to coordinate operations across 400+ delivery stations.
- Applied data-driven analysis to improve customer, cost, and partner metrics, embedding SOP-aligned practices.
- Built scalable solutions that standardised execution and freed capacity for strategic decision-making.
- Drove continuous improvements in last-mile delivery, ensuring consistent execution, rapid escalation management, and stronger customer promise outcomes.

Contact: Edyta Warszawska- Area Manager EUCO - warsedyt@amazon.co.uk

Warehouse Operative (Logistics Support)

Amazon Logistics

11/2019 - 04/2020

Hemel Hempstead

Achievements/Tasks

- Worked across multiple shifts, gaining a strong understanding of end-to-end warehouse operations.
- Supported dispatch and driver coordination while assisting with daily task management.
- Trained new staff to improve capability and ensure smooth operations.
- Contributed to projects that improved efficiency and reduced costs.

Contact: Viktorija Vinogradova - Transport Area Manager - vinogradov@amazon.com

EDUCATION

University of Hertfordshire

Master of Science (MSc) in Management – Specialisation in Logistics and Supply Chain

2024 - 2025

Hatfield

Modules

- Strategic Leadership and HR Management
- Analytics for Operations and Logistics Management

- Financial Data
- Research Skills for Management Decisions

SKILLS AND COMPETENCIES

Strategic Process Improvement

Innovation

Data-Driven Decision Making

Performance Analytics

Continuous Improvement

Operational Excellence

Automation

Adaptability

Problem Solving

Workflow Optimisation (Python, VBA, APIs, Excel)

SOP Development & Standardisation

Stakeholder Engagement

Critical Thinking

Cross-Regional Collaboration

Leadership & Team Development

ORGANIZATIONS

University of Hertfordshire Business School

Postgraduate Network (2024 - Present)

Active member, engaging in discussions on leadership, strategy, and innovation to apply academic insights into real-world operations.

HONOR AWARDS

Top 10% Achievement Award – MSc Management (2025)

University of Hertfordshire Business School

Recognised for placing in the **top 10%** of students in *Analytics for Operations and Logistics Management*. Awarded by the Deputy Dean for outstanding academic performance among postgraduate peers

Faculty Subject Award - Business & IT (2018)

Stockwood Park Academy Sixth Form

Awarded for outstanding academic performance and contribution within the Business and IT faculty, recognising top achievement among peers across both disciplines.

LANGUAGES

Polish

Native or Bilingual Proficiency

English

Full Professional Proficiency

INTERESTS

Programming

Technology Innovation

Travel & Wellbeing

Fitness

Continuous Learning

EDUCATION

University of Hertfordshire  
Bachelor of Laws (LLB Hons)

2018 - 2022

Hatfield

Courses

- Contract Law
- Company Law
- European Law
- I.T Law