



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. **NOTE:** Information about the cost of this plan (called the premium) will be provided separately. **This is only a summary.** For more information about your coverage, or to get a copy of the complete terms contact ClaimChoice Administrators at 1-800-221-4254. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary](http://www.healthcare.gov/sbc-glossary) or call 1-800-221-4254 to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	<p>\$2,500/individual or \$5,000/family</p> <p>These overall <u>deductible</u> amounts will not apply to services coordinated by SymplCare.</p>	<p>Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u>, each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u>.</p>
Are there services covered before you meet your <u>deductible</u> ?	<p>Yes. The following services are covered before you meet your <u>deductible</u>: <u>preventive care</u>, outpatient diagnostic lab tests, allergy injections, chiropractic care, <u>durable medical equipment</u>, <u>orthotics and prosthetics</u>, certain diabetic supplies, prenatal and postnatal care, and most physician exam charges (primary care, <u>urgent care</u>, <u>specialist</u> visits). <u>Prescription drug coverage</u>, <u>emergency room care</u>, ABA treatment, routine immunizations administered in a pharmacy or at the Department of Community Health, and any eligible services coordinated by Sympl Care and subsequently billed by Sympl Benefits, LLC are also covered before you meet your <u>deductible</u>.</p>	<p>This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without cost-sharing and before you meet your <u>deductible</u>. See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a>.</p>
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	<p>\$7,000/individual and \$14,000/family for services rendered by eligible <u>providers</u>.</p>	<p>The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u>, they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.</p>

Important Questions	Answers	Why this Matters:
What is not included in the <u>out-of-pocket limit</u> ?	Non-Compliance Penalties; Over maximum allowed amount, Medical Management, and health care this <u>plan</u> doesn't cover/ineligible charges.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	This plan uses PNOA network for facility procedures and HealthSmart for physician and ancillary procedures. If your provider is not part of the PPO network, you will pay the same as if they were. If you get a Balance Bill please contact ClaimChoice for directions on handling that.	You can receive covered services from any provider.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



- All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.
- Eligible charges for outpatient allergy services, miscellaneous medical supplies, anesthesia, surgery, infusion/injection therapy, diagnostic X-rays, and diagnostic lab tests performed by an in-network provider and billed with a place of service code "11" (physician's office) will be paid at 100% and all applicable deductible amounts will be waived. Any copayment applicable to the physician's exam will still be assessed.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		All Providers	Out-of-Network Provider Not Applicable	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$30 <u>copay</u> /visit; <u>deductible</u> does not apply	\$30 <u>copay</u> /visit; <u>deductible</u> does not apply	No charge will apply to eligible services coordinated by Sympl Care and subsequently billed by Sympl Benefits, LLC.
	<u>Specialist</u> visit	\$45 <u>copay</u> /visit (or <u>copay</u> /day for chiropractic care); <u>deductible</u> does not apply	\$45 <u>copay</u> ; <u>deductible</u> does not apply	No charge will apply to eligible services coordinated by Sympl Care and subsequently billed by Sympl Benefits, LLC. Certification (sometimes called <u>preauthorization</u> ) is required for infusion or injection of select products. No coverage for the infusion or injection of select products if provider/site of service is not approved.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		All Providers	Out-of-Network Provider Not Applicable	
If you visit a health care <u>provider's office or clinic</u> , cont.	<u>Preventive care/screening/immunization</u>	No charge	N/A	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (X-ray, blood work)	20% <u>coinsurance</u> for outpatient X-rays; no charge for outpatient lab tests	N/A	No charge will apply to eligible services coordinated by Sympl Care and subsequently billed by Sympl Benefits, LLC.
	Imaging (CT/PET scans, MRIs)	\$150 <u>copay</u> /service	N/A	
If you need drugs to treat your illness or condition More information about <u>prescription drug coverage</u> is available at <a href="http://www.southernscripts.net">www.southernscripts.net</a>	Rx formulary tier 1 (most generic drugs and some low-cost brand drugs)	\$15 <u>copay</u> /prescription (retail) or \$30 <u>copay</u> /prescription (mail order); <u>deductible</u> does not apply		Covers up to a 30-day supply (retail) or up to a 90-day supply (mail order). A greater day supply of a medication may be purchased at a retail pharmacy for an increased <u>copay</u> . Specific criteria must be met in order for some high-cost medications to be covered. <u>Specialty drugs</u> are limited to a 30- day dispensing supply and must generally be purchased through the designated specialty pharmacy.  If you are eligible to receive a subsidy through a manufacturers copay program, your copayment under the Variable Copay Program will be equal to the maximum subsidy available through that manufacturer copay program. Any manufacturer copay subsidy obtained under the Variable Copay Program will not accumulate toward your deductible or out of pocket cost.  If you are receiving a prescription drug through a manufacturer free drug program and you enroll in the Manufacturer Free Drug Initiative, that drug will not be covered under the plan.
	Rx formulary tier 2 (preferred brand drugs and may include some high-cost generic drugs)	\$50 <u>copay</u> /prescription (retail) or \$100 <u>copay</u> /prescription (mail order); <u>deductible</u> does not apply		
	Rx formulary tier 3 (generally all non-preferred drugs [brand and generic])	Copays vary depending on manufacturer; <u>deductible</u> does not apply.		
	<u>Specialty drugs</u>	Copays vary depending on manufacturer; <u>deductible</u> does not apply		
	Facility fee (e.g., ambulatory surgery center)	20% <u>coinsurance</u>	N/A	No charge will apply to eligible

If you have outpatient surgery	Physician/surgeon fees	20% <u>coinsurance</u>	N/A	services coordinated by Sympl Care and subsequently billed by Sympl Benefits, LLC.
If you need immediate medical attention	<u>Emergency room care</u>	\$125 <u>copay</u> /visit; <u>deductible</u> does not apply	N/A	<u>Copay</u> may be waived if admitted inpatient.
	<u>Emergency medical transportation</u>	20% <u>coinsurance</u>	N/A	Air ambulance transport is covered only when the patient is taken to the nearest facility that can treat him or her and no other method of <u>emergency medical transportation</u> is appropriate.
Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		All Providers	Out-of-Network Provider Not Applicable	
If you need immediate medical attention, cont.	<u>Urgent care</u>	\$50 <u>copay</u> /visit; <u>deductible</u> does not apply	N/A	No charge will apply to eligible services coordinated by Sympl Care and subsequently billed by Sympl Benefits, LLC.
If you have a hospital stay	Facility fee (e.g., hospital room)	20% <u>coinsurance</u>	N/A	Certification (sometimes called <u>preauthorization</u> ) is required. No charge will apply to eligible services coordinated by Sympl Care and subsequently billed by Sympl Benefits, LLC.
	Physician/surgeon fees	20% <u>coinsurance</u>	N/A	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$30 <u>copay</u> /office visit and 20% <u>coinsurance</u> for other services; <u>deductible</u> does not apply when <u>copay</u> is assessed	N/A	None
	Inpatient services	20% <u>coinsurance</u>	N/A	Certification (sometimes called <u>preauthorization</u> ) is required.
If you are pregnant	Office visits	\$30 <u>copay</u> /visit ( <u>deductible</u> does not apply) if billed separately from delivery charge; otherwise 20% <u>coinsurance</u>	N/A	<u>Cost sharing</u> does not apply for <u>preventive services</u> . Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or a <u>deductible</u> may apply. Maternity care may include tests and services described
	Childbirth/delivery professional services	No charge after <u>deductible</u> if billed separately from pre/postnatal care charges; otherwise 20% <u>coinsurance</u>	N/A	

	Childbirth/delivery facility services	No charge after <u>deductible</u> if billed separately from pre/postnatal care charges; otherwise 20% <u>coinsurance</u>	N/A	elsewhere in the SBC (i.e. ultrasound).
If you need help recovering or have other special health needs	<u>Home health care</u>	\$45 <u>copay</u> /day	N/A	Certification (sometimes called <u>preauthorization</u> ) is required.
	<u>Rehabilitation services</u>	\$45 <u>copay</u> /day	N/A	
	<u>Habilitation services</u>	\$30 <u>copay</u> /visit ( <u>deductible</u> does not apply) with an eligible diagnosis (e.g., autism spectrum disorder); otherwise not covered	N/A	
Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		All Providers	Out-of-Network Provider Not Applicable	
If you need help recovering or have other special health needs, cont.	<u>Skilled nursing care</u>	20% <u>coinsurance</u>	N/A	Certification (sometimes called <u>preauthorization</u> ) is required for infusion or injection of select products. No coverage for the infusion or injection of select products if provider/site of service is not approved.
	<u>Durable medical equipment</u>	20% <u>coinsurance</u> ; <u>deductible</u> does not apply	N/A	Certification (sometimes called <u>preauthorization</u> ) is required if the item costs \$2,500 or more. Vehicle and home modifications are excluded.
	<u>Hospice services</u>	No charge after <u>deductible</u>	N/A	None
If your child needs dental or eye care	Children's eye exam	Not covered (except to the extent required by law)	N/A	No coverage for routine eye care under the medical <u>plan</u> , except as required by Health Care Reform.
	Children's glasses	Not covered	N/A	No coverage for glasses under the medical <u>plan</u> .
	Children's dental check-up	Not covered (except to the extent required by law)	N/A	No coverage for routine dental care under the medical <u>plan</u> , except as required by Health Care Reform.

## Excluded Services & Other Covered Services:

**Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)**

- |  |   |   |
|--|---|---|
| <ul style="list-style-type: none"><li>• Acupuncture</li><li>• Bariatric surgery</li><li>• Cosmetic surgery</li><li>• Dental care (except to the extent required to be covered by Health Care Reform)</li></ul> | <ul style="list-style-type: none"><li>• Glasses</li><li>• Hearing aids</li><li>• Infertility treatment</li><li>• Long-term care</li></ul> | <ul style="list-style-type: none"><li>• Non-emergency care when traveling outside the U.S.</li><li>• Routine eye care (except to the extent required to be covered by Health Care Reform)</li><li>• Routine foot care</li><li>• Weight loss program</li></ul> |
|--|---|---|

**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)**

- Chiropractic care up to 30 chiropractic visits allowed annually
- Private-duty nursing

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: ClaimChoice Administrators at 1-800-4254 or at [www.claimchoice.com](http://www.claimchoice.com). You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit their website at [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). Additionally, a Consumer Assistance Program may be able to help you file your appeal. Visit <http://www.healthcare.gov/law/features/rights/consumer-assistance-program/index.html> to see if your state has a Consumer Assistance Program that may be able to help you file your appeal.

**Does this plan provide Minimum Essential Coverage? Yes.**

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

**Does this plan meet Minimum Value Standards? Yes.**

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

**Language Access Services:**

Para obtener asistencia en Español, llame al or 1-800-221-4254.

*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*

## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

### Sue is Having a Baby

(9 months of pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,500
■ <u>Specialist copayment</u>	\$30
■ Hospital (facility) <u>coinsurance</u>	20%
■ Other <u>coinsurance</u>	20%

#### This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
 Diagnostic tests (*ultrasounds and blood work*)  
 Specialist visit (*anesthesia*)

### Managing Jack's Type 2 Diabetes

(a year of routine care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,500
■ <u>Specialist copayment</u>	\$45
■ Hospital (facility) <u>coinsurance</u>	20%
■ Other <u>coinsurance</u>	20%

#### This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)  
 Diagnostic tests (*blood work*)  
 Prescription drugs  
 Durable medical equipment (*glucose meter*)

### Mike's Simple Fracture

(emergency room visit and followup care)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,500
■ <u>Specialist copayment</u>	\$125
■ Hospital (facility) <u>coinsurance</u>	0%
■ Other <u>coinsurance</u>	20%

#### This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)  
 Diagnostic test (*X-ray*)  
 Durable medical equipment (*crutches*)  
 Rehabilitation services (*physical therapy*)

<b>Total Example Cost</b>	<b>\$12,800</b>
---------------------------	-----------------

#### In this example, Peg would pay:

Cost Sharing	
Deductibles	\$2,500
Copayments	\$0
Coinsurance	\$1,000
What isn't covered	
Limits or exclusions	\$60
<b>The total Peg would pay is</b>	<b>\$3,560</b>

<b>Total Example Cost</b>	<b>\$7,400</b>
---------------------------	----------------

#### In this example, Joe would pay:

Cost Sharing	
Deductibles	\$400
Copayments	\$1,700
Coinsurance	\$10
What isn't covered	
Limits or exclusions	\$60
<b>The total Joe would pay is</b>	<b>\$2,170</b>

<b>Total Example Cost</b>	<b>\$1,900</b>
---------------------------	----------------

#### In this example, Mia would pay:

Cost Sharing	
Deductibles	\$1,000
Copayments	\$200
Coinsurance	\$10
What isn't covered	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$1,210</b>



The plan would be responsible for the other costs of these EXAMPLE covered services.