Coverage Period: 04/01/2023 – 3/31/2024 Coverage for: Employee / Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-208-5952. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-877-208-5952 to request a copy. For assistance with claims and medical benefits contact **Valenz Navcare Concierge Services** at 1-877-208-5952. For **Preauthorization** or for **Case Management** contact Healthlink at 1-877-284-0102.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network providers: \$2,500 individual / \$5,000 family Out-of-network providers: \$5,000 individual / \$10,000 family Benefit Period: Calendar Year	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan, each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible (Embedded).
Are there services covered before you meet your deductible?	Yes. Prescription drugs, Preventive care, Emergency Room/Urgent care, primary / specialist office visits, pre/post-natal care, routine eye exam and rehabilitation services are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>costsharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	Network providers: \$5,000 individual / \$10,000 family Out-of-network providers: \$10,000 individual / \$20,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met (Embedded).
What is not included in the <u>out-of-pocket limit</u> ?	<u>Premiums</u> , <u>balance-billing</u> charges, penalties for failure to obtain <u>Preauthorization</u> for services, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <a href="https://out-of-pocket limit">out-of-pocket limit</a> .
Will you pay less if you use a network provider?	Yes. This plan uses the Blue Cross Blue Shield PPO Network. A list of network providers can be found at www.empireblue.com or call 1-800-810-2583.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see a specialist you choose without a referral



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	Professional Non-Facility based services: \$ 45 copay/per visit Facility based services: \$ 45 copay/per visit Savings Plus Plan Benefit	50% coinsurance after deductible	Copay applies per visit regardless of what services are rendered.	
If you visit a health care provider's office or clinic	Specialist visit to treat an injury or illness	Professional Non-Facility based services: \$ 65 copay/per visit Facility based services: \$ 65 copay/per visit Savings Plus Plan Benefit	50% <u>coinsurance</u> after deductible		
	Preventive care/screening/immunization	No charge	50% coinsurance after deductible	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	Lab, Pathology & Radiology: Office Setting: \$ 75 copay/per visit Lab, Pathology & Radiology: Independent Lab & Facility Based Services: \$ 75 copay/per visit Savings Plus Plan Benefit	50% <u>coinsurance</u> after <u>deductible</u>	None	
	Imaging (CT/PET scans, MRIs)	25% <u>coinsurance</u> after <u>deductible</u> Savings Plus Plan Benefit	50% <u>coinsurance</u> after <u>deductible</u>	Preauthorization is required for PET/CAT/MRI/MRA. If Preauthorization is not obtained benefit may be reduced by \$400 of the total cost of the service.	



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you need drugs to treat your illness or	Generic drugs (Tier 1)	\$ 15 <u>copay</u> Retail \$ 30 <u>copay</u> Mail Order	\$ 15 copay, then 25% coinsurance (Retail)	Deductible does not apply. Dispense as	
condition  More information about	Preferred brand drugs (Tier 2)	\$ 50 <u>copay</u> Retail \$ 70 <u>copay</u> Mail Order	\$ 50 <u>copay</u> , then 25% coinsurance (Retail)	Written (DAW) provision does apply. Covers up to a 30-day supply (retail prescription); 90 day	
prescription drug coverage is available at	Non-preferred brand drugs (Tier 3)	\$ 85 <u>copay</u> Retail \$ 140 <u>copay</u> Mail Order	\$ 85 <u>copay</u> , then 25% coinsurance (Retail)	supply (mail order prescription). No cost for ACA preventive care drugs. Preauthorization is required for injectables over \$2,000 per drug	
www.carelonrx.com or call 1-833-271-2374	Specialty drugs (Tier 4)	\$ 90 <u>copay</u> Retail \$ 180 <u>copay</u> Mail Order	\$ 90 copay, then 25% coinsurance (Retail)	per month.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% <u>coinsurance</u> after <u>deductible</u> Savings Plus Plan Benefit	50% <u>coinsurance</u> after <u>deductible</u>	Preauthorization is required for certain services and surgeries, including infusion therapy costing over \$2,000 per drug per month. If Preauthorization is not obtained benefits may be reduced by \$400 of the total cost of service. See your plan document for details.	
	Physician/surgeon fees	20% <u>coinsurance</u> after <u>deductible</u> Savings Plus Plan Benefit	50% <u>coinsurance</u> after <u>deductible</u>	None	
	Emergency room care	\$ 400 <u>copay</u> /per visit Savings Plus Plan Benefit		ER <u>copay</u> is waived if admitted as inpatient. All facilities are covered as in-network subject to	
If you need immediate medical attention	ed immediate		meeting "emergency" criteria. Non-participating providers paid at the participating provider level of benefits.		
	Urgent care	\$ 25 <u>copay</u> /per visit	50% <u>coinsurance</u> after <u>deductible</u>	Copay applies per visit regardless of what services are rendered.	
If you have a hospital stay	Facility fee (e.g., hospital room)	\$ 200 copay/per admission, then 20% coinsurance after deductible Savings Plus Plan Benefit	50% <u>coinsurance</u> after <u>deductible</u>	Preauthorization is required or benefit may be reduced by \$400 of the total cost of the service. To speak with a Case Manager, contact Healthlink Case Management Services at	
	Physician/surgeon fees	20% <u>coinsurance</u> after <u>deductible</u> Savings Plus Plan Benefit	50% <u>coinsurance</u> after <u>deductible</u>	1-877-284-0102	



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common		What You	Will Pay	Limitations Evacutions & Other Important
Common Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Limitations, Exceptions, & Other Important Information
Wedical Event		(You will pay the least)	(You will pay the most)	Information
If you need mental health, behavioral health, or substance	Outpatient services	Professional Non-Facility based services: \$ 45 copay/per visit Facility based services: \$ 45 copay/per visit Savings Plus Plan Benefit	50% <u>coinsurance</u> after <u>deductible</u>	None.
abuse services	Inpatient services	\$ 200 copay/per admission, then 20% coinsurance after deductible Savings Plus Plan Benefit	50% coinsurance after deductible	Preauthorization is required or benefit may be reduced by \$400 of the total cost of the service. To speak with a Case Manager, contact Healthlink Case Management Services at 1-877-284-0102
	Office visits	Professional Non-Facility based services: No Charge after initial \$ 45 copay  Facility based services: No Charge after initial \$ 45 copay Savings Plus Plan Benefit	50% <u>coinsurance</u> after <u>deductible</u>	Cost sharing does not apply to certain preventive services. Depending on the type of services, coinsurance may apply. Maternity
If you are pregnant	Childbirth/delivery professional services	20% <u>coinsurance</u> after <u>deductible</u> Savings Plus Plan Benefit	50% <u>coinsurance</u> after <u>deductible</u>	care may include tests and services described elsewhere in the SBC (i.e. ultrasound).  Preauthorization is required for inpatient stay over 48 hours for a vaginal delivery or 96 hours
	Childbirth/delivery facility services  \$ 200 \( \frac{\text{copay}}{\text{per}} \) per admission then 20% \( \frac{\text{coinsurance}}{\text{deductible}} \) after \( \frac{\text{deductible}}{\text{Savings Plus Plan Benefit}} \)	admission then 20% coinsurance after	50% <u>coinsurance</u> after <u>deductible</u>	for a cesarean section. If <a href="Preauthorization">Preauthorization</a> is no obtained benefit may be reduced by \$400 of the total cost of the service. Newborn does not count toward the mother's expense; therefore the family <a href="Medical Reductible">deductible</a> may apply.
If you need help recovering or have other special health needs	Home health care	20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Maximum 60 visits per calendar year.  Preauthorization is required or benefit may be reduced by \$400 of the total cost of the service.  To speak with a Case Manager, contact Healthlink Case Management Services at 1-877-284-0102



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common	Common		ı Will Pay	Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Rehabilitation services	\$ 65 <u>copay/per visit</u> Savings Plus Plan Benefit	50% <u>coinsurance</u> after <u>deductible</u>	Maximum 60 visits per calendar year per therapy (Physical therapy, speech therapy, and
	Habilitation services	\$ 65 <u>copay</u> /per visit Savings Plus Plan Benefit	50% <u>coinsurance</u> after <u>deductible</u>	occupational therapy) <u>Preauthorization</u> is required or benefit may be reduced by \$400 of the total cost of the service.
	Skilled nursing care	20% <u>coinsurance</u> after <u>deductible</u> Savings Plus Plan Benefit	50% <u>coinsurance</u> after <u>deductible</u>	Maximum 60 visits per calendar year.  Preauthorization is required. If Pre-authorization is not obtained benefits may be reduced by \$400 of the total cost of the service.
	Durable medical equipment	20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Preauthorization is required items including electric/motorized scooters, wheelchairs, and pneumatic compression devices. If Preauthorization is not obtained benefits may be reduced by \$400 of the total cost of the service.
	Hospice services	20% <u>coinsurance</u> after <u>deductible</u>	50% <u>coinsurance</u> after <u>deductible</u>	Bereavement counseling is covered if received within 6 months of death.  Preauthorization is not obtained benefits may be reduced by \$400 of the total cost of the service.
	Children's eye exam	No Charge	50% <u>coinsurance</u> after <u>deductible</u>	Coverage limited to one exam every 24 months
If your child needs dental or eye care	Children's glasses	Not Covered	Not covered	No coverage for glasses.
	Children's dental check-up	Not Covered Except for ACA mandated services	Not covered	Dental caries fluoride application for infants and children up to 5 years are covered as preventive services. Cost sharing does not apply for preventive services.

#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture (excluding anesthetic usage)
- Applied Behavioral Analysis (ABA therapy)
- Bariatric Surgery
- Cosmetic Surgery
- Genetic Testing
- Glasses (Adult & Child)

- Hearing aids
- Infertility treatment (except diagnosis)
- Long-term care
- Maternity care for dependent daughters
- Non-Emergency use of Emergency services
- Non-Emergency care when traveling outside the U.S.
- Routine Dental Care (Adult & Child)
- Routine Foot Care (except for metabolic or peripheral vascular disease)
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

 Chiropractic Care (limited to 25 visits per calendar year)

- Dental Care Non-Routine Services & Injury
- Private-duty nursing

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x 61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. For more information on your rights to continue coverage, contact the plan at 1-877-208-5952. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: 1-877-208-5952.

## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual mark policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

[Spanish (Español): Para obtener asistencia en Español, llame al 1-877-208-5952

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-208-5952

[Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-877-208-5952

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-208-5952

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section

### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$2,500
■ Specialist copayment	\$65
■ Hospital (facility) coinsurance	20%
■ Other <u>coinsurance</u>	20%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$2,500	
Copayments	\$994	
Coinsurance	\$1,192	
What isn't covered		
Limits or exclusions \$6		
The total Peg would pay is	\$4,747	

\$12,687

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$2,500
■ Specialist copayment	\$65
■ Hospital (facility) coinsurance	20%
■ Other <u>coinsurance</u>	20%

## This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)

Total Example Cost	\$5,601

#### In this example. Joe would pay:

Cost Sharing	
Deductibles*	\$790
Copayments	\$1,840
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$22
The total Joe would pay is	\$2,652

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$2,500
■ Specialist copayment	\$65
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

## This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

**Total Example Cost** 

In this example, Mia would pay:			
Cost Sharing			
Deductibles*	\$1,235		

<u>_</u>	
Deductibles*	\$1,235
Copayments	\$930
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,165

\$2,800