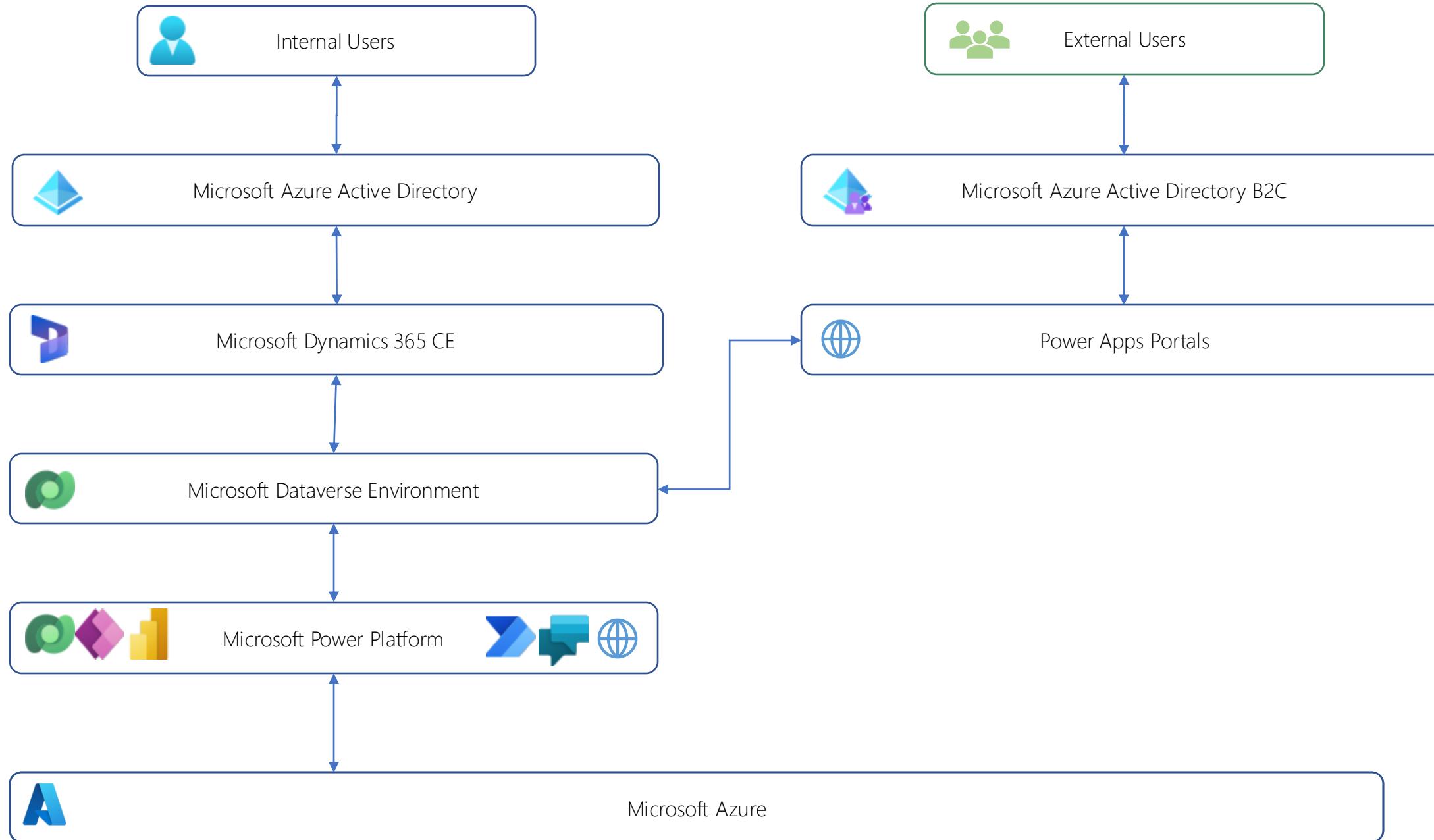
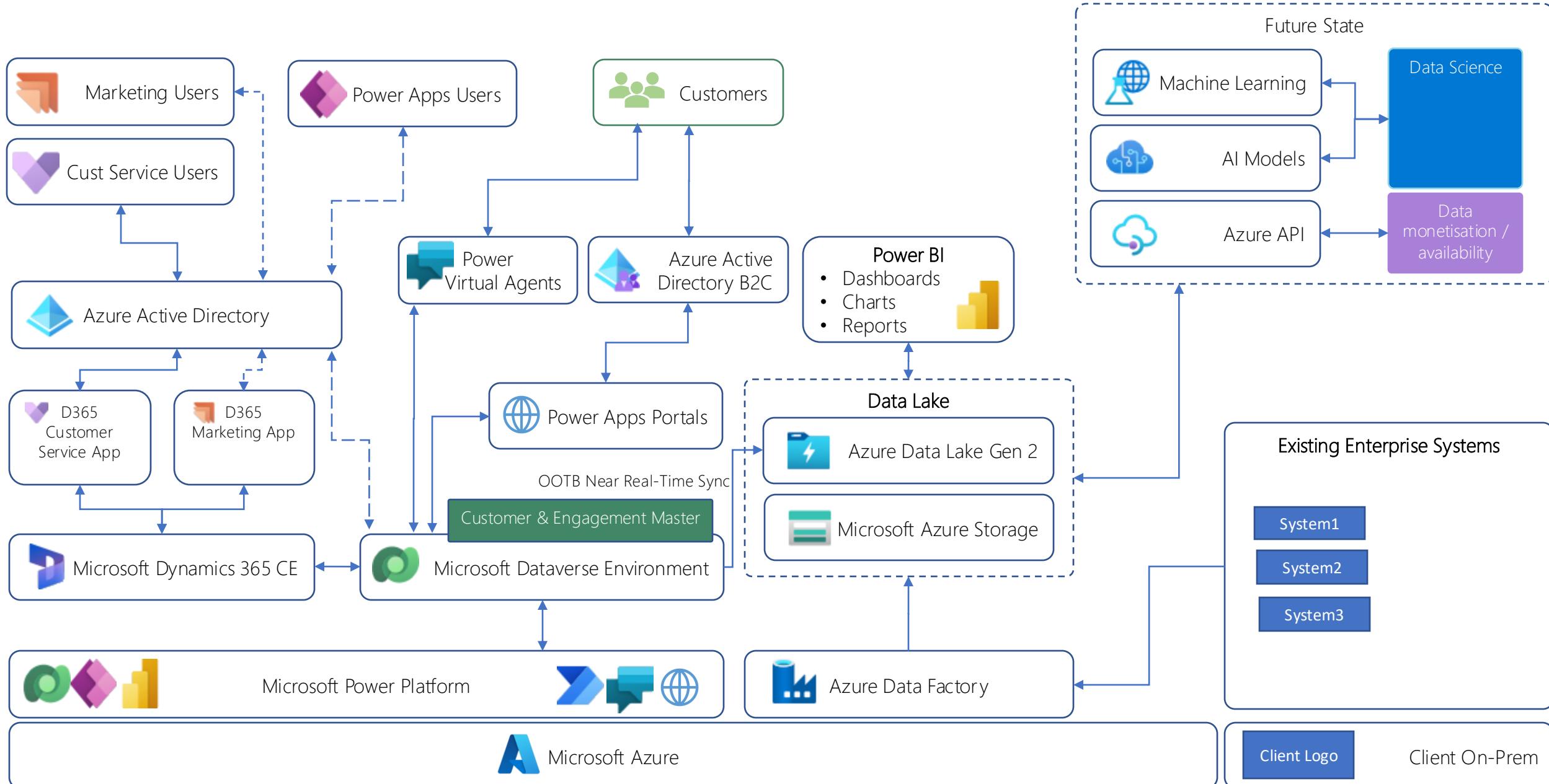


Microsoft Dynamics 365 Customer Engagement – High Level Overview



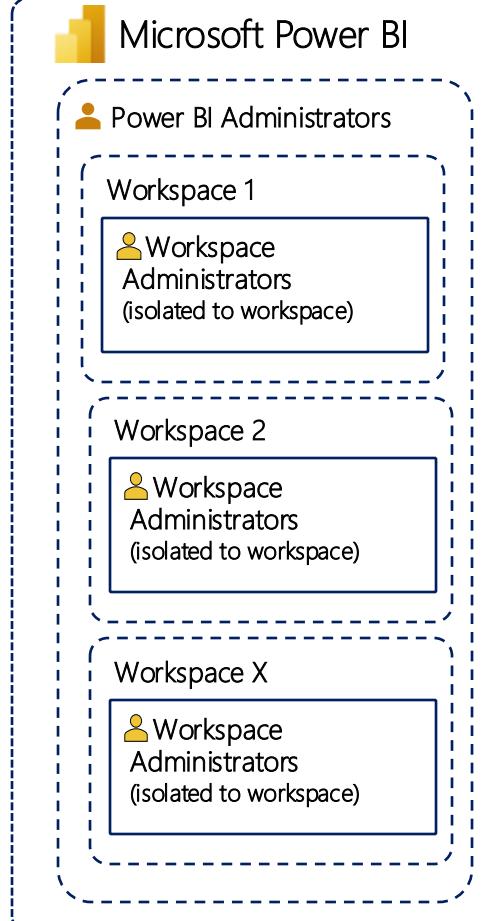
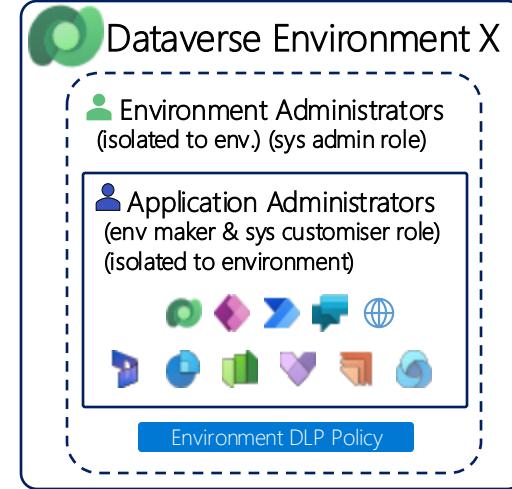
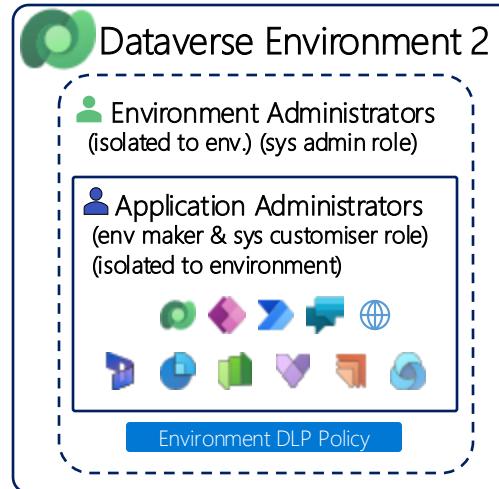
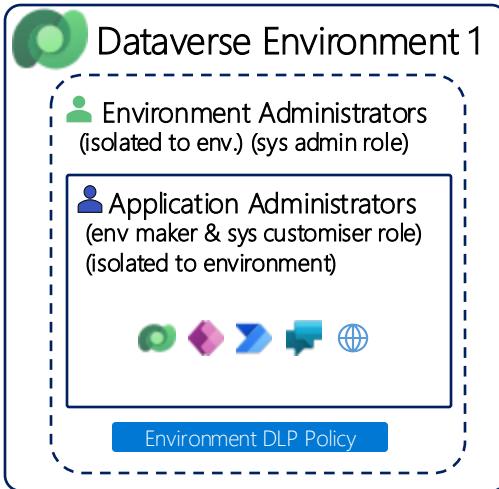
Microsoft Dynamics 365 CE – Modern Enterprise Design – High Level Overview



 Global Administrators (keys to kingdom)

- 
- Power Platform Administrators (owned and managed by client)
- Manage all admin features for Power Apps, Power Automate, and data loss prevention
 - Create and manage service requests
 - Monitor service health

Global Data Loss Prevention Policies



BizApps Centre of Excellence

Global Admins / I.T.

Enterprise Architects

Business SME's

Platform Owners

Optional (but recommended)

Microsoft Partner

 Microsoft

Microsoft Azure Subscription


 Global Administrators (keys to kingdom)

 Power Platform Administrators (owned and managed by client)

- Manage all admin features for Power Apps, Power Automate, and data loss prevention
- Create and manage service requests and Monitor service health

 Azure Active Directory Users

 Power Apps Project 1

 Test Dataverse Environment
Sandbox Environment

 Prod Dataverse Environment
Production Environment

 Partner 1

 Int Project Team 1

 Dynamics 365 CE Project 2

 Test Dataverse Environment
Sandbox Environment

 Prod Dataverse Environment
Production Environment

 Partner 2

 Int Project Team 2



BizApps Centre of Excellence

Power BI
Access Requests

Azure Active Directory
Access Requests

O365
Access Requests

Azure Services
Access and Create Requests



Power Platform Administrators (owned and managed by client)

- Manage all admin features for Power Apps, Power Automate, and data loss prevention
- Create and manage service requests
- Monitor service health

