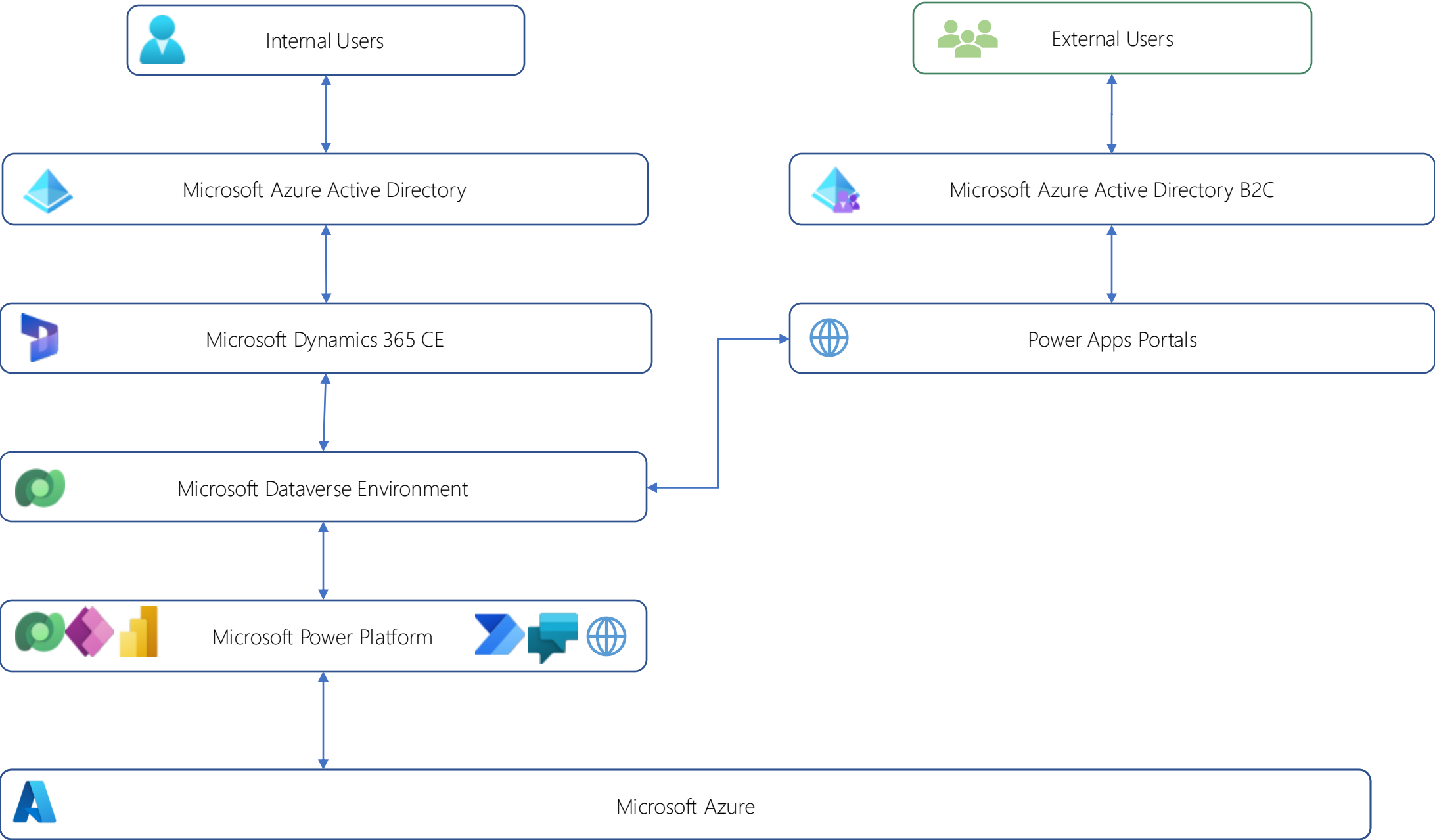
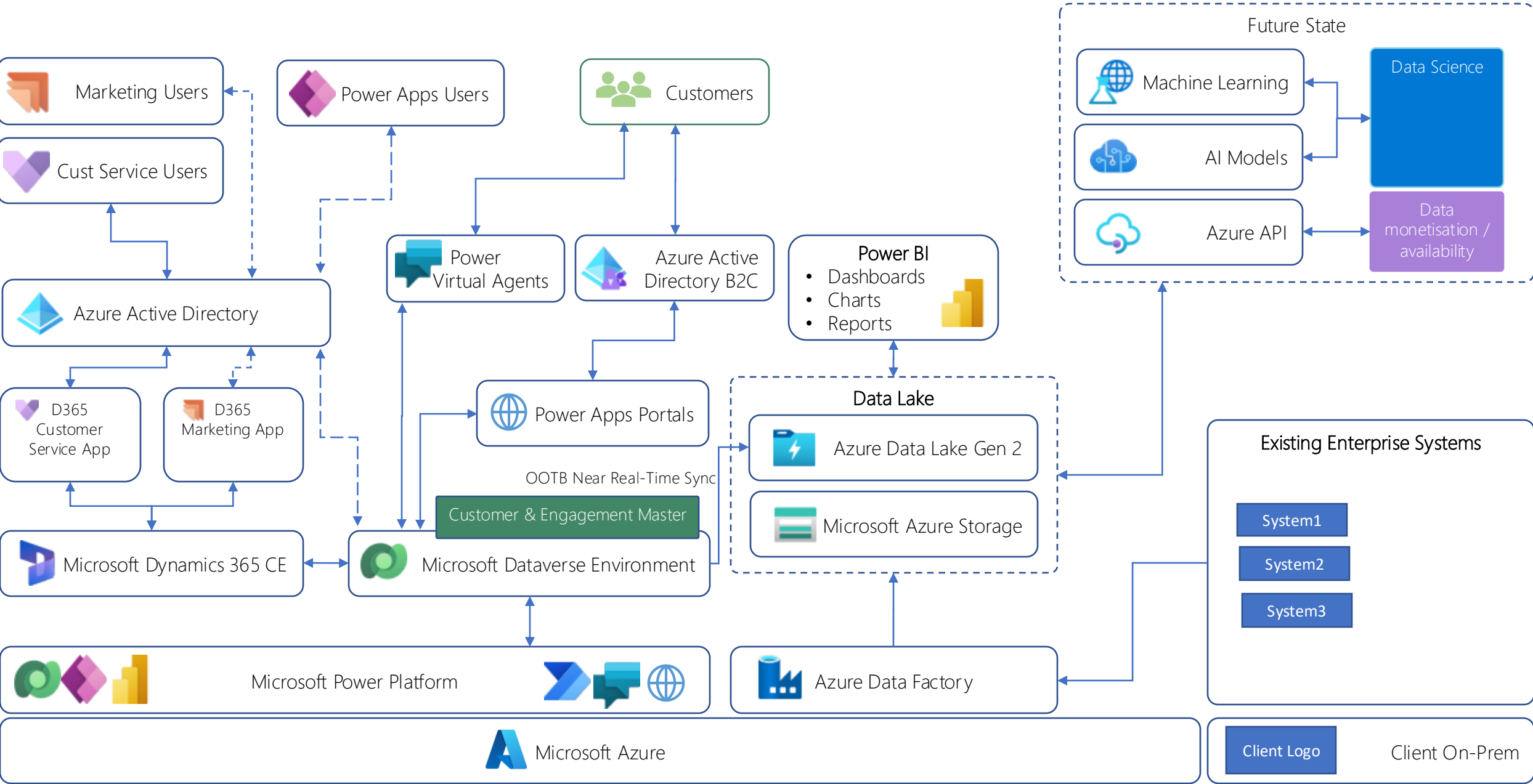


Microsoft Dynamics 365 Customer Engagement – High Level Overview



Microsoft Dynamics 365 CE – Modern Enterprise Design – High Level Overview



Microsoft 365 Tenant (owned and managed by client)

Global Administrators (keys to kingdom)

- Power Platform Administrators (owned and managed by client)
- Manage all admin features for Power Apps, Power Automate, and data loss prevention
 - Create and manage service requests
 - Monitor service health

Global Data Loss Prevention Policies

Dataverse Environment 1

Environment Administrators (isolated to env.) (sys admin role)

Application Administrators (env maker & sys customiser role) (isolated to environment)

Environment DLP Policy

Dataverse Environment 2

Environment Administrators (isolated to env.) (sys admin role)

Application Administrators (env maker & sys customiser role) (isolated to environment)

Environment DLP Policy

Dataverse Environment X

Environment Administrators (isolated to env.) (sys admin role)

Application Administrators (env maker & sys customiser role) (isolated to environment)

Environment DLP Policy

BizApps Centre of Excellence

- Global Admins / I.T. Enterprise Architects Business SME's Platform Owners

Optional (but recommended)

- Microsoft Partner
- Microsoft

Microsoft Power BI

Power BI Administrators

Workspace 1

- Workspace Administrators (isolated to workspace)

Workspace 2

- Workspace Administrators (isolated to workspace)

Workspace X

- Workspace Administrators (isolated to workspace)

Microsoft 365 Tenant (owned and managed by client)

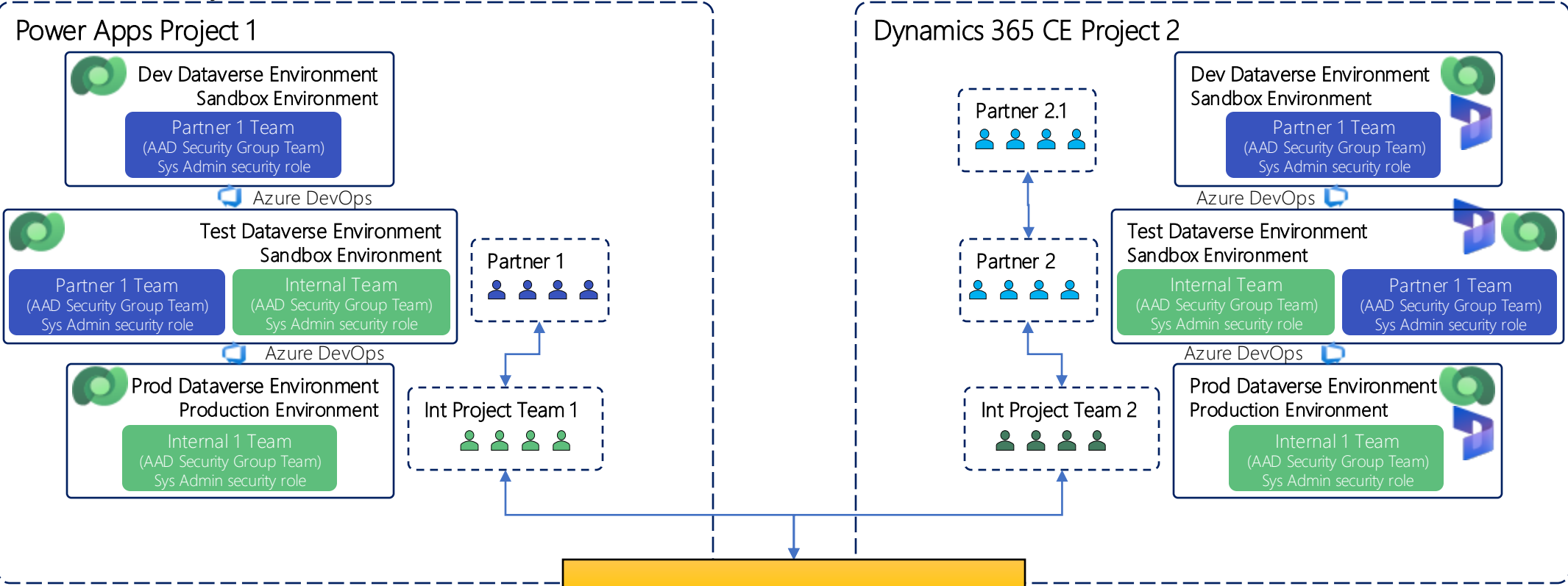
Global Administrators (keys to kingdom)



Power Platform Administrators (owned and managed by client)

- Manage all admin features for Power Apps, Power Automate, and data loss prevention
- Create and manage service requests and Monitor service health

Azure Active Directory Users



Microsoft 365 Tenant (owned and managed by client)

Power Platform Administrators (owned and managed by client)

- Manage all admin features for Power Apps, Power Automate, and data loss prevention
- Create and manage service requests
- Monitor service health

