

## ChatBot for University of Sydney

Anon. 2018. The University of Sydney: Exploring AI and implementing Chatbots to achieve operational efficiencies |. (March 2018). Retrieved October 31, 2018 from <https://educationblog.microsoft.com/2018/03/the-university-of-sydney-exploring-ai-and-implementing-chatbots-to-achieve-operational-efficiencies/>

The university of Sydney in partnership with Ignia solved the problem of operational inefficiencies that were escalating the finance department through a chatbot. The chatbot was built to handle purchase orders, invoices and supplier related queries. The technologies used include Microsoft Bot Framework, Microsoft Cognitive Service to come up with a financial chatbot.