Contact:

Phone : (512)565-8188

Email :
denniscas2000@gmail.com

Portfolio : denniscastro.work

Education:

Aug 2018 - Aug 2022
University of Texas at San - Antonio

2022
Web Development Bootcamp
Nucamp

2023
Google UX Design
Coursera

2023
Meta Front-End Developer
Coursera

Expertise:

FIGMA

HTML

CSS

JAVASCRIPT

NUMBERS

PAGES

Dennis Castro
Frontend Developer & Self-taught UX/UI Designer

Experienced Frontend Developer looking for an exciting new opportunity within the tech industry. As I continue learning various programs, languages and anything new I am hoping to use my practical skills to be a part of the advancement of technology that aims to improve quality of life for end users.

EXPERIENCE

Sep 2023 - Present
Apple I Austin, Tx

Frontend Developer / Content Publisher

Implementing the user interface elements that recruiters at Apple and employers interact with. This includes collaborating with the design team to create visually appealing and user-friendly web pages. I use a combination of HTML, CSS, and JavaScript to build and maintain the website's front-end functionality, ensuring seamless navigation, responsiveness across different devices, and an intuitive user experience. Additionally, I work closely with the back-end team to integrate front-end designs with the website's database and server, ensuring efficient data retrieval and a smooth overall user journey.

Sep 2022 - Sep 2023
Apple I Austin, Tx

Lead Mac Technical Support Specialist

First point of contact for all clients and ensuring world-class customer care, troubleshooting, and technical support. Conducted research while navigating technical information across multiple tools while working with clients. Handled and analyzed client data, text heavy articles and internal tools to make independent decisions on cases. Worked closely with multidisciplinary team of supervisors, engineers, financial advisors and more to create solutions for clients.

Proficient in handling software issues with iOS, Apple TV, WatchOS, MacOS, HomePod and etc.