# **Module 08 – Scheduling Problem**

## **Exploratory Data Analysis**

In this section, you should perform some data analysis on the data provided to you. Please format your findings in a visually pleasing way and please be sure to include these cuts:

- Make a table (similar to the textbook example) showing the temporary agency data
- Run summary statistics on the sample of Full-Time employee salaries. Record the Mean to use in our model
- Make a line graph showing foot traffic over the next 12 months. Call out any seasonality or trend you may see.

|              | ĺ         | _           | -         |           |       |
|--------------|-----------|-------------|-----------|-----------|-------|
| agency       | beginning | duration_of | f_service | monthly_s | alary |
| The Jelly Ju | . 8       |             | 2         | 12492     |       |
| Tootie Fru   | 9         |             | 2         | 9946      |       |
| Chewtopia    | 11        |             | 2         | 11390     |       |
| Magic Mur    | 6         |             | 3         | 11659     |       |
| The Sprink   | 3         |             | 3         | 9612      |       |
| Taffy & Tal  | 1         |             | 3         | 10178     |       |
|              |           |             |           |           |       |

**Average was 8415.003** 

#### **Model Formulation**

Write the formulation of the model into here prior to implementing it in your Excel model. Be explicit with the definition of the decision variables, objective function, and constraints. MIN:

24984X+19892X+22780X+34977X+28836X+30534X+100980.036X

### **CONSTRAINTS:**

```
Month 1: 0X1+0X2+0X3+0X4+0X5+1X6+1X7=269
Month 2: 0X1+0X2+0X3+0X4+0X5+1X6+1X7=368
Month 3: 0X1+0X2+0X3+0X4+1X5+1X6+1X7=509
Month 4: 0X1+0X2+0X3+0X4+1X5+0X6+1X7=569
Month 5: 0X1+0X2+0X3+0X4+1X5+0X6+1X7=499
Month 6: 0X1+0X2+0X3+1X4+0X5+0X6+1X7=368
Month 7: 0X1+0X2+0X3+1X4+0X5+0X6+1X7=307
Month 8: 1X1+0X2+0X3+1X4+0X5+0X6+1X7=387
Month 9: 1X1+1X2+0X3+0X4+0X5+0X6+1X7=549
Month 10: 0X1+1X2+0X3+0X4+0X5+0X6+1X7=656
Month 11: 0X1+0X2+1X3+0X4+0X5+0X6+1X7=613
Month 12: 0X1+0X2+1X3+0X4+0X5+0X6+1X7=613
```

## **Model Optimized for Min Costs to Cover Store Foot Traffic**

Implement your formulation into Excel and be sure to make it neat. This section should include:

- A screenshot of your optimized final model (formatted nicely, of course)

- A text explanation of what your model is recommending

|                           | January | February | March | April | May | June | July  | August | September | October | November | December | Scheduled | Wages           |  |
|---------------------------|---------|----------|-------|-------|-----|------|-------|--------|-----------|---------|----------|----------|-----------|-----------------|--|
| The Jelly Jubilee         | 0       | 0        | (     | ) (   | ) 0 | ) (  | ) (   | ) 1    | l 1       | 0       | 0        | 0        | 0         | 24984           |  |
| Tootie Fruity Trading Co. | 0       | 0        | (     | ) (   | ) 0 | (    | ) (   | ) (    | ) 1       | . 1     | . 0      | 0        | 288       | 19892           |  |
| Chewtopia                 | 0       | 0        | (     | ) (   | 0   | (    | ) (   | ) (    | ) 0       | 0       | 1        | 1        | 245       | 22780           |  |
| Magic Munchies            | 0       | 0        | (     | ) (   | ) 0 |      | l 1   |        | 0         | 0       | 0        | 0        | 19        | 34977           |  |
| The Sprinkle Syndicate    | 0       | 0        | 1     | 1 1   | . 1 | (    | ) (   | ) (    | 0         | 0       | 0        | 0        | 201       | 28836           |  |
| Taffy & Tales             | 1       | 1        |       | 1 (   | ) 0 | (    | ) (   | ) (    | ) 0       | 0       | 0        | 0        | 0         | 30534           |  |
| Full Time                 | 1       | 1        |       | 1 1   | . 1 |      | l 1   |        | l 1       | . 1     | . 1      | 1        | 368       | 100980.036      |  |
| Available                 | 368     | 368      | 569   | 9 569 | 569 | 387  | 7 387 | 387    | 7 656     | 656     | 613      | 613      |           |                 |  |
| Required                  | 269     | 368      | 509   | 9 569 | 499 | 368  | 307   | 387    | 7 549     | 656     | 613      | 465      | Total>    | \$54,931,248.25 |  |
|                           |         |          |       |       |     |      |       |        |           |         |          |          |           |                 |  |



The model is recommending to minimize unnecessary staffing to minimize costs. So only schedule certain agencies when necessary, as well as full time workers.

### **Model with Stipulation**

Please copy the tab of your original model before continuing with the next part to avoid messing up your original solution.

*Please do both of the following:* 

1. Unfortunately, leadership wishes to have a reduction in workforce. While the monthly salary for full time employees is cheaper than temporary workers, there are other costs associated with full time employees that they wish to cut. Add a constraint to your model that takes your first model's recommended number of full-time employees and constrains it to be only 80% of it. Add a text explanation of the change in the optimal value as well as any other changes noticed between the models.

It brought up the total by about a million. This makes it more expensive, but not nearly as expensive as moving to strictly full time.

2. Alternatively, leadership would like to see what the average monthly salary for an employee would need to be to cut out all temporary workers as they believe that will help negate excess spending. Convert your model (or do the math out yourself) to figure out what monthly salary you would need to pay your full-time employees to only have full-time workers at the same optimal cost as the original model. \$9,769,818.48

3. Considering trends and seasonality of this business, what would you recommend leadership to do? Feel free to play with the model and recommend something else.

I would recommend leadership keeps the scheduling as is, because it is the cheapest option I have seen throughout all of the spreadsheets.