

User Journey: Appointment Booking Process

This journey allows the patient to book a doctor's appointment in the app.

- 1

User Login
Enter social security number and password and click "Sign in"
- 2

Home Screen
Click on "Book Appointment"
- 3

Healthcare Profile
Enter personal details and click "Next"
- 4

What Symptoms
Choose one symptom from the list. Click "Add More" if needed
- 5

Time with Symptoms
Fill in start-date and time and end-date and time
- 6

Upload Photo
Click on "Upload photo" to upload a photo
- 7

Pick a Time
Choose a suitable time for your appointment
- 8

No Timeslots Available
Confirm time or ask for a new time proposal
- 9

Appointment Confirmed
The appointment is now confirmed

