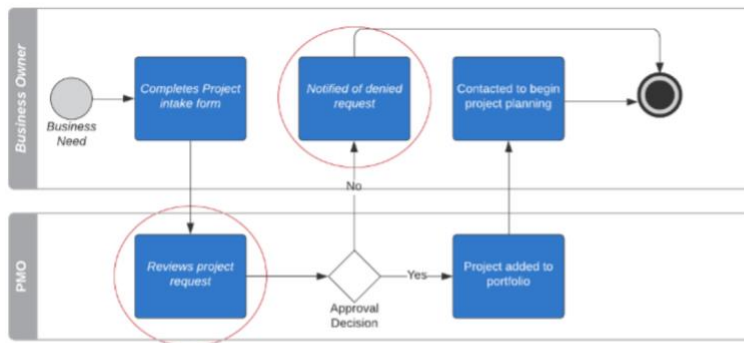


From: Accenture Project Lead  
To: Accenture Project Team  
FW: IT Demand Intake Recommendation Concerns

Sent: Friday 9:00am ☆ ↶ ⋮

Accenture Project Team,

I had a brief discussion with our client this morning regarding the below email. The concern over stakeholder relationships is tied to how we are handling denied requests in our process. The issue of a backlog of pending approvals is due to project requests with incomplete information submitted prior to the intake form being implemented. I have circled the steps in the process where the client is requesting clarification. As a next step, I am going to have you give a practice presentation to me prior to delivering it to our main client.



Accenture Project Lead

From: IT Organization Client  
To: Accenture Project Lead  
IT Demand Intake Recommendation Concerns

Sent: Friday 7:00am ☆ ↶ ⋮

Accenture Project Lead,

My PMO team has provided me with an initial copy of your recommendations on an updated Demand Intake process. I have concerns on how we will effectively implement this process without sacrificing the quality relationships we have with our business owners. The PMO team has also pointed out we have a large backlog of project requests pending approval. They would like to understand the plan to standardize these requests prior to approval.

Thank you and we can discuss during your presentation.

IT Organization Client