



[Course](#) > [Lab 5: Analyze customer tone](#) > [Graded review questions](#) > Review questions

Review questions

Question 1

1/1 point (graded)

Which of the following emotions is not returned by Tone Analyzer?

☒ Excitement ✓

☐ Fear

☐ Joy

☐ Anger

Submit

You have used 1 of 2 attempts

Question 2

1/1 point (graded)

Which one of the following tasks can best be accomplished by using Tone Analyzer?

- ☒ Searching for all instances of angry emotions in a chat log ✓
- ☐ Querying a data set
- ☐ Gaining insights into how extroverted a person is based on her emails
- ☐ Discovering users' intent based on their chat messages

Submit

You have used 1 of 2 attempts

Question 3

1/1 point (graded)

Tone Analyzer can determine whether a text sample was written in a more analytical, confident, or tentative style.

☒ True ✓

☐ False

Submit

You have used 1 of 1 attempt

Question 4

1/1 point (graded)

The Tone Analyzer service can analyze tone only at the sentence level, not at the document level.

☐ True

☒ False ✓

Submit

You have used 1 of 1 attempt

Question 5

1/1 point (graded)

Tone Analyzer returns output in which format?

☐ XML

☐ Object

☐ HTML

☒ JSON ✓

Submit

You have used 2 of 2 attempts