Requirements Gathering: Savings Accounts

Understanding the need for the feature

CBA would like to introduce the savings feature to help integrate CBA and the iOS app into customers' lives and promote the idea of saving towards a goal. The feature will also contribute toward CBA's goal of being Australia's most accessible bank.

Identify confusion in language

There is some confusion around notifications. The senior and product teams use the term 'phone notifications' repeatedly. The engineering team clarified that if the notification is being sent from CBA's servers, then 'remote notification' is the correct term.

Identify edge cases

What if the user cancels the creation of a savings account? What if the user tries to create two savings accounts with the same name? What if the user cannot afford to save in a particular month?

User stories

As a CBA app user, I want to be able to set up a regular savings account towards a goal, so that I can afford a special purchase.

As a CBA app user, I want to name the account, so that I can remember what I am saving towards.

As a CBA app user, I want to choose the target savings amount for the account, so that I know when I have reached the goal.

Definition of done

'As a CBA app user, I want to choose the target savings amount for the account, so that I know when I have reached the goal.'

Given that I am setting a savings goal, when I tap the 'up' arrow next to the amount, then the amount increases by A\$5.

Given that I am setting a savings goal, when I tap the 'down' arrow next to the amount, then the amount decreases by A\$5.

Given that I am setting a savings goal, when I tap on the amount, then the numeric keyboard appears.

Given that the keyboard is on screen, when I type an amount, then the savings goal updates to that amount.

Given that I have set the savings goal to 0, when I tap confirm, then I am shown an error message.

Given that I have set a savings goal greater than 0, when I tap confirm, then the savings goal is saved.