

Requirement ID	Requirement Description	Priority (MoSCoW)	Stakeholder(s)	Project Objective	Related Data File	Status
HF-R001	If a data breach occurs, isolate affected systems immediately, notify IT security, and initiate root cause analysis. Apply emergency fixes and notify stakeholders.	Must Have	IT Security, Stakeholders	Maintain data security and integrity	N/A	Approved
HF-R002	If staff resistance continues, deploy departmental change champions. Offer additional hands-on support and revise training strategies.	Must Have	Administrative Staff	Ensure smooth system adoption	N/A	Approved
HF-R003	If scheduling system fails or causes delays, revert to manual scheduling as a backup. Prioritize urgent cases and engage IT to resolve issues quickly.	Must Have	IT Department, Administrative Staff	Minimize disruption to scheduling	N/A	Approved
HF-R004	If wait times do not improve, increase front-desk staffing during peak hours and expand virtual consultation slots to redistribute load.	Must Have	Front-desk Staff, Patients	Improve patient wait times	N/A	Approved