

Task 1: User experience analysis and heuristic evaluation

Submit your responses in the template below:

1. Heuristic evaluation summary:

[Type your response here]

2. Key usability issues:

- Issue 1: [Type your response here]
- Issue 2: [Type your response here]
- Issue 3: [Type your response here]

3. Prioritized improvement suggestions:

[Type your response here]