

What is a revised estimate of the number of Americans die per year from preventable medical harm?

More than 400,000

Why is risk adjustment important in healthcare?

It is often impossible to compare healthcare providers without adjusting for patient illnesses and other factors related to patient health.

Which are types of fraud? (Select all that apply).

Billing for unnecessary services

Identify theft

Billing for services or items not rendered

Upcoding

Which statement is correct concerning how much care patients receive and the outcomes of their care?

More care is not always better care

What are the first three steps when performing risk adjustment?

1. Standardize Patient Data
2. Calculate Observed Rate
3. Calculate Expected Rate

What is the most reasonable statement about super-utilizers?

Healthcare researchers find that about 5 percent of the most expensive members account for about 50 percent or more of payments.

What organization has created metrics to measure patient safety? What are a common set of indicators called?

AHRQ, PSI, or Patient Safety Indicators

Which list of attributes are most associated with social determinants of health?

Income, culture, social networks and other complex social forces

What three concepts are the focus of Donabedian's quality model?

Structure, processes, outcomes

What is the indirectly standardized death rate?

The indirectly standardized death rate at a hospital equals the state observed rate multiplied by the ratio of the number of observed deaths to the number of expected deaths at that hospital. This ratio is the observed cases divided by the expected cases, or the OE ratio.

Who is a well-known doctor who has written about super-utilizers?

Dr. Atul Gawande