Dennis Lee

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QUALIFICATIONS:

- Bachelor's in Computer Information Technology
- 2 years Primary Infor Lawson (Enterprise Resource Planning) & Secondary Oracle PeopleSoft Systems Administrator (Financial Management Solutions)
- 2 years System Administration support of both Window Servers and Oracle Red Hat Enterprise Linux vServers, in an Oracle Engineered System Environment (ExaLogic & ExaData)
- 2.5 years as a Workstation Administrator, mentor and lead of the student workers in the Service Desk and Workstation Management team
- Extensive experience in supporting technical teams, development teams and all levels of staff (Executives, Management, business staff and contractors) in an IT service delivery organization.
- Skilled at building strong working relations with customers, management, and executives.

TECHNICAL SKILLS:

- Operating Systems: Windows 7 / 8 / 10, Windows Server 2003-2016, Oracle RHEL 5/6, AIX 7.1
- Hardware: Desktop/Laptop Workstations, Servers, Oracle ExaLogic & Oracle ExaData Hardware
- Software's & Applications:
  - Oracle VM VirtualBox, PeopleSoft Tools, BIG-IP F5, CommVault, Oracle Enterprise Manager Cloud Control 13c (OEM), Oracle Enterprise Manager Ops Center (EMOC), CheckPoint, Service Now, Infor Lawson ERP, Oracle PeopleSoft, IntelliJ IDEA, Eclipse, Visual Studio Codes, Node.js
  - Internet Information Services (IIS), Windows SQL Server, Oracle Database Connection (ODBC), Java Database Connection (JDBC), IBM WebSphere, SSL Certs
  - Active Directory Domain Services (ADDS), Lightweight Directory Access Protocol (LDAP), Dynamic Host Configuration Protocol (DHCP), Group Policy Management (GPO), DNS
  - Power Shell Scripting, Bash Shell Scripting, Python, Java, HTML, HTML DOM, CSS, JavaScript, JavaScript Foundation, Bootstrap, jQuery, AJAX, Git

EXPERIENCE:

Coding Dojo Online Student | https://www.codingdojo.com/

Coding Dojo   June 2020 - Present

- Front-End Program Languages: HTML, CSS, JavaScript, Foundation, Bootstrap, jQuery, AJAX
- Back-End Program Languages: Java
- Database:
- Projects:

Solutions Engineer | Administrative Systems

M Health Fairview, Minneapolis, MN   Jan 2019 - Present

- Infor/Lawson System Administrator
  - Responsible for managing and optimizing the Legacy Fairview Lawson Application and its' corresponding components (Landmark, Smart Office, Lawson Business Intelligence)
  - Responsible for applying Infor vendor patches & in-house custom program changes to the various Lawson environments (Test, Dev, Prod)
- Oracle PeopleSoft Administrator
  - Assist in promoting PeopleSoft code changes through the various environments
  - Administrate PeopleSoft Web & App domains and process scheduler, as needed
- PowerShell scripting to accommodate/assist processes and automation support (Windows Servers)
- Bash Shell scripting to accommodate/assist processes and automation support (AIX Unix Systems)
- Contribute to the planning and development of Lawson (ERP) Systems for M Health Fairview

ITS 3 – Systems Analyst | Infrastructure Services
MN.IT - Minnesota Management and Budget (MMB), Saint Paul, MN   June 2017-Jan 2019
- System Administration of Oracle Red Hat Enterprise Linux (RHEL) vServers. on ExaLogic hardware. & Virtual Window OS Servers
  o Standing up RHEL vServers with Oracle Enterprise Manager Ops Center
  o Provision, configure and verify all Windows Servers and Oracle RHEL vServers are in lines with best security practices
  o User permissions access administration both in a Windows & Linux environment
  o Managed & facilitated the security setup of Oracle's ZFS storage appliance, file share, access from a Windows Environment, via SMB & Active Directory
- OEM13C User and System Administration of Oracle Engineered Systems (ExaLogic & ExaData)
- Responsible for the cleanup, documentation and standardization of all Window Servers being backed up by CommVault
- Organized, documented, and ensured that all Windows Servers are being patched properly by Shavlik
- Identified and confirmed that all RHEL vServers & Windows Servers were actively being monitored by SolarWinds Orion
- Power Shell and Bash Shell scripting to assist automation on Window Servers and RHEL vServers
- Assisted with Oracle technicians on replacing failing ExaLogic hardware, on-prem

ITS 2 - Service Desk Analyst
MN.IT - Minnesota Management and Budget (MMB), Saint Paul, MN   April 2015-June 2017
- Planned and assisted with the migration of MMB's Alloy Ticketing System to the MNIT Enterprise's BMC Remedy Ticketing System
- Planning, Development, Implementation and Administration of Alloy Navigator Help Desk Ticketing, Workstation, and Change Management system
  o Conducted the side-by-side upgrade of Alloy, to reduce the risk of system failure on out-of-date equipment
  o Incorporated Service Requests tickets and designed a user-friendly form environment for the end-users
  o Re-designed the ticket workflow to better improve the process of completing tickets
  o Managed and actively monitored the Window Servers hosting Alloy Navigator & Alloy Discovery, IIS and SQL Server 2012, to ensure this agency critical application is never down
- Oversaw and mentored student workers to develop a solid working foundation, as the Help Desk and Workstation Management Lead
- Manage and performed support of new and existing network printers, from Papercut and the Print Server
- Performed Active Directory, NTFS, File Share, Group Policy and Exchange Mailbox permission & Workstation Administration
- Site Collections Manager for all MMB SharePoint sites
- Scheduled and deployed workstation patching via System Center Configuration Manager
- Manage and certified all CosWEB VoIP billing services
- Monitored and ensured all state devices are within AirWatch MDM's (Mobile Device Management) best practices
- Prepared and maintained MMB's Windows 7 workstation Image
- Facilitated and improved the yearly lifecycle replacement for agency workstations, which helped reduce the downtime for the typical end-user
- Handled the proper recycling and disposal of hardware and software containing sensitive data
- Integration support of workstation that interface with Swift\Sema4 Statewide systems on Oracle ExaData and ExaLogic
- Worked closely with MMB Infrastructure team and MMB Systems Admin team in support of application and web server in an Oracle Engineered systems environment

Paraprofessional Student Worker

MN.IT - Minnesota Management and Budget (MMB), Saint Paul, MN   October 2013-April 2015

- Utilized Alloy Navigator to properly manage and complete incoming tickets
- Assisted with inventorying and keeping assets up to date (workstations, hardware, software, etc.)
- Contributed to the activation and de-activation of VoIP billing services, via CosWEB
- Built VoIP single/multi-line phones, sidecars, and voicemail, via 2nd Nature
- Ensure mobile devices are properly enrolled into AirWatch MDM and in line with MN.IT's security policy, prior to hand-off to end-users
- Performed the yearly lifecycle replacement for agency workstations
- Deploy software package/s onto workstations using SCCM, Configuration Manager Remote Control and Remote Desktop Services
- Evaluate and conducted, technical and functional, research and analysis to support MMB agency staffs
- Extensively utilize Remote Desktop Services, Active Directory, SolarWinds, Regedit, DHCP, Office Suite 2010/2013, 2nd Nature, Alloy Navigator, CosWEB and SCCM

EDUCATION:

Masters, Management Information System

Metropolitan State University, Saint Paul, MN   Anticipated August 2021

B.S., Computer Information Technology

Metropolitan State University, Saint Paul, MN   Completed May 2017

B.S., Business Administration

Metropolitan State University, Saint Paul, MN   Completed October 2012

Professional Development:

Coding Dojo (Java): June 2020-Present

https://learn.codingdojo.com/signin

Code Gym (Java): March 2020-Present

https://codegym.cc/about/mission

Data Camp (Python and etc.): April 2020-Present

https://www.datacamp.com/profile/leedennis04

GitHub

https://github.com/dennislee04

Linkedin

https://www.linkedin.com/in/dennis-lee04