

GENERATE HYPOTESIS

A/B Testing

USER TESTING

A/B testing is a user-experience research methodology. A/B tests consist in experiment two variants A and B. In the design process it is a simple way to compare and test two different variants of the same interface, product or service, observing the users answers to that variants. It is a methodology useful to take decisions based on evidence and data collected from the users

WHY plan your user testing

Manage your tasks in the timeframe you have.
Organise the activities before start. Every team member might be have specific tasks and goals

WHAT storyboard

Use the storyboard to define the moments of interactions with your users.
How many relevant moments in the testing defining:

- touchpoints
- actions
-

HOW team management

Consider personal attitudes, competences and ability to better set up the plan for your team

WHO

WHAT

WHERE

WHEN

HOW

WHY

STEP 1

ENGAGEMENT

STEP 2

PREPARATION

STEP 3

INTRODUCTION

STEP 4

TESTING

STEP 5

ANALYSIS

STEP 6

IMPLEMENTATION