

## **DK4Znuny-QuickDelete**

**Znuny 6.4**

# Functionality

## Move in the junk queue

With this package, tickets can be moved to the junk queue in the ticket view with one click of the mouse. If you have defined a different junk queue, it can also be set in [SysConfig](#).

## GenericAgent Job

During installation a GenericAgent job DK4ZnunyQuickDelete is created which deletes all tickets in the SysConfig `Ticket::Frontend::AgentTicketDK4ZnunyQuickDelete####Queue` defined queue every day at 01:00.

# Configuration

The following SysConfig values can be adjusted:

- `Ticket::Frontend::AgentTicketDK4ZnunyQuickDelete###Queue`
- `Ticket::Frontend::AgentTicketDK4ZnunyQuickDelete###Permission`

## Queue

**default value:** 'junk'

This value defines the queue in which tickets should be moved to be deleted.

## Permission

**default value:** 'move\_into'

This value describes the permissions required to move a ticket into the junk queue.