

Znuny-QuickDelete

Znuny 7.0

Functionality

Move in the junk queue

With this package, tickets can be moved to the junk queue in the ticket view with a mouse click. If you have defined a different junk queue, it can also be set in [SysConfig](#).

GenericAgent Job

During installation a GenericAgent job `ZnunyQuickDelete` is created which deletes all tickets in the SysConfig `Ticket::Frontend::AgentTicketZnunyQuickDelete####Queue` defined queue every day at 01:00.

Configuration

The following SysConfig values can be adjusted:

- `Ticket::Frontend::AgentTicketZnunyQuickDelete####Queue`
- `Ticket::Frontend::AgentTicketZnunyQuickDelete####Permission`

Queue

default value: 'junk'

This value defines the queue in which tickets should be moved to be deleted.

Permission

default value: 'move_into'

This value describes the permissions required to move a ticket into the junk queue.