



Desknet's
NEO
BY INSPIRE

Manufacturing Industry Case Study

Work hassle-free with Desknet's NEO





Philippine EDS Techno-Service,

Philippine EDS Techno-Service, Inc. (PET), established in 1995, is a member of the Yazaki Group. Based in Parañaque City, it specializes in the design and development of automotive wiring harnesses and related components. PET supports global operations, including those in the U.S. and Japan, and plays a key role in Yazaki's research and development efforts.



Package: On-Premise



Number of Users: 800 Users

Challenges before implementation:

Official Document Management

Before using Desknet's NEO, PET relied on a shared network folder where documents like ISO forms, policies, and manuals were stored in various locations. This lack of centralization made it difficult, especially for new employees, to find the needed files.

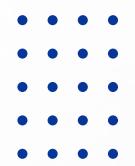


Room Reservation

Previously, PET managed room reservations using an Excel file, which led to several issues, such as:

1. Duplicate bookings
2. Conflicts over who reserved first
3. Accidental deletion of others' reservations
4. File access delays due to it being open by other users
5. The reservation file being accidentally deleted

These problems highlighted the need for a more reliable and controlled system.



Results after implementation:

★ Official Document Management Improvement

After implementing Desknet's NEO, managing and updating official documents like company policies, ISO forms, and HR materials became easier and more controlled. Updated files can now be shared via links for better staff awareness.

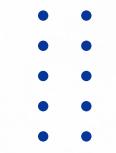
PET has used Desknet's NEO for six years without any major issues in its Document Management function.



Room Reservations Improvements

With Desknet's NEO Facility Reservation function, PET members can easily check room availability and make advance bookings. This ensures meetings are scheduled smoothly and aligned with our counterparts' plans.

Summary



- Desknet's NEO has significantly improved efficiency at PET, especially in managing official documents and handling room reservations.
- Following a meeting with NEOJAPAN REP OFFICE, we became interested in the Workflow and AppSuite features of the latest Desknet's NEO version. These tools could help digitize various company forms and reduce paper usage—for example, allowing visitors to input their details on a tablet with approvals routed electronically.
- Looking ahead, PET aims to enhance visitor and customer data collection by storing information and photos electronically, eliminating the need for physical document storage.



Pilot Corporation is Japan's oldest and largest pen manufacturer, founded in 1918 by Ryōsuke Namiki. Headquartered in Tokyo, it operates globally with production facilities in countries like Japan, France, and the U.S. Pilot is known for popular products such as the G2 gel pen, Precise V5, Dr. Grip, and the erasable FriXion series. Beyond pens, it also produces stationery, markers, and other precision items.



Package: On-Premise



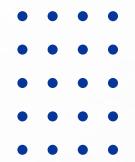
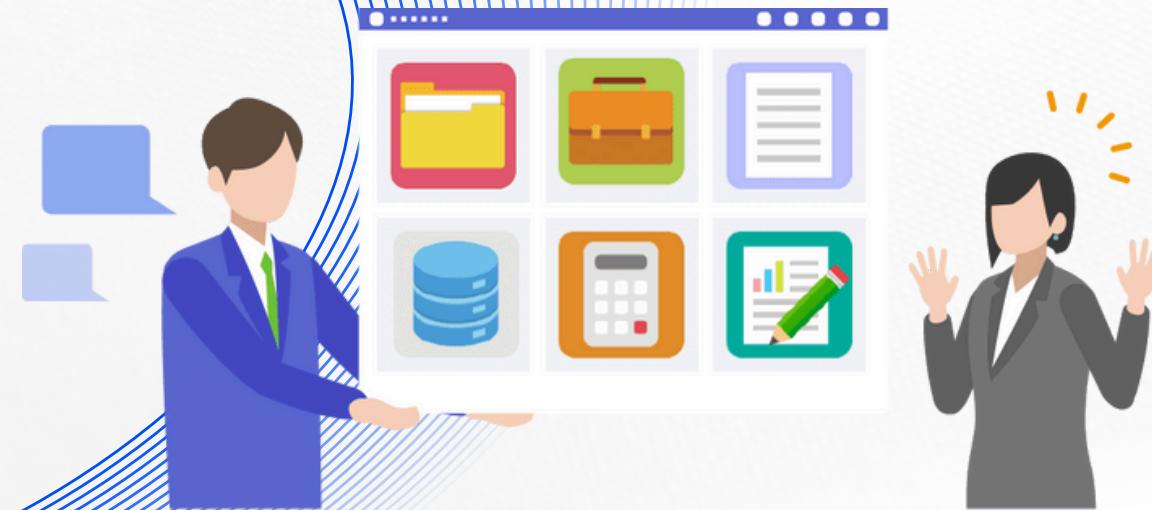
Number of Users: 1,500 Users

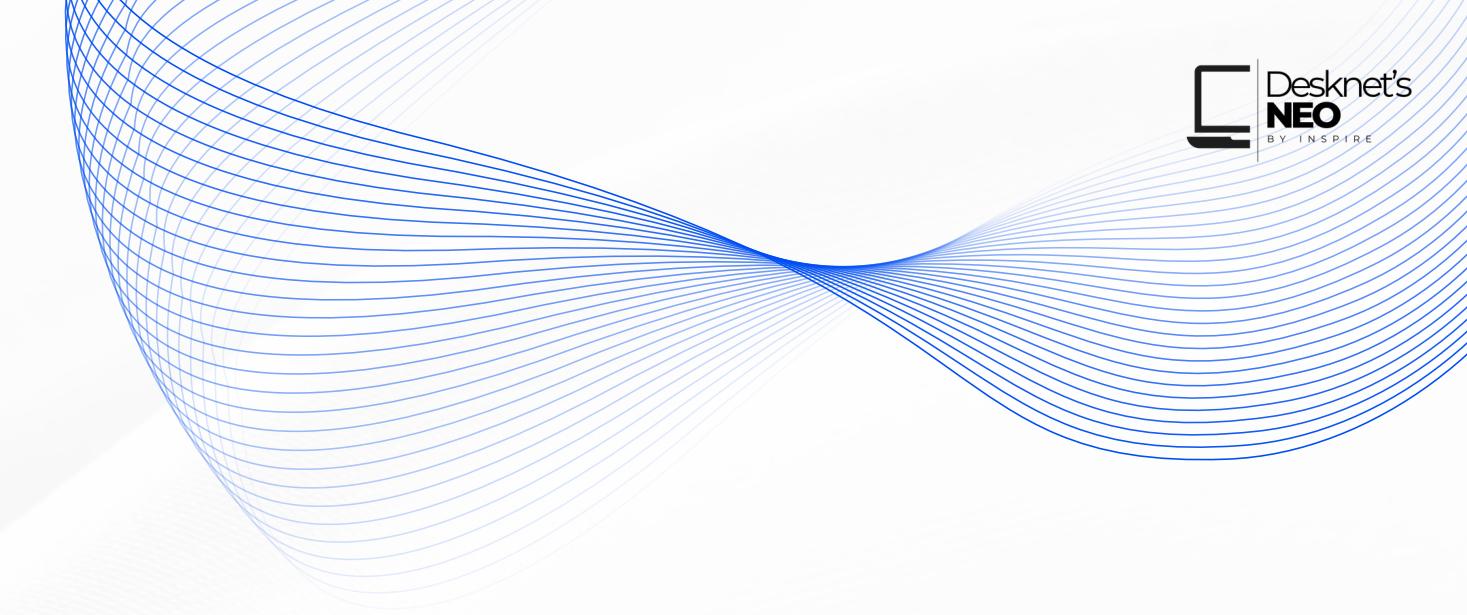


Implementation Time: 6 Months

Challenges before implementation:

- Installing and setting up other software on every individual device proved to be a complex and time-consuming process. Additionally, managing user accounts across multiple platforms demanded considerable effort and resources, often slowing down daily operations.
- Frequent employee transfers between departments added another layer of difficulty, as updating and maintaining accurate user accounts became a significant administrative burden. This led to delays and inconsistencies in access rights and permissions.
- With the company expanding its product lines and opening new locations worldwide, our internal users have increasingly voiced the need for a more efficient solution. They require a platform that enables them to quickly access essential information and perform necessary operations seamlessly, supporting productivity and collaboration across diverse teams and regions.





Results after implementation:

- Despite rolling out Desknet's NEO to many users, adoption was swift thanks to its intuitive interface, which required little to no formal training. New employees can now easily learn to use the system on their own.
- During organizational changes, the export and import functions allow us to manage data efficiently and smoothly.
- Logging into Desknet's NEO has become part of our daily routine, enabling employees to quickly check important announcements via the Information feature, greatly enhancing the speed, quality, and value of internal communication.





Desknet's
NEO
BY INSPIRE

Contact Information



09202260942 / 09992232797



sales@inspirenextglobal.com



inspiresneo.com

