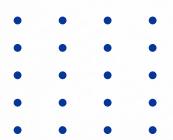




Desknet's
NEO
BY INSPIRE

Travel Industry Case Study

Work hassle-free with Desknet's NEO





H.I.S. PHILIPPINES

H.I.S. Philippines Travel Corp. is a branch of the global H.I.S. Group offering travel services in the Philippines, including:

- Tour packages
- Flight reservations
- Hotel bookings
- Transportation services
- Visa assistance

They focus on providing personalized and reliable travel experiences for clients.



Implementation Time: 3 Months



Number of Users: 36 Users

Challenges before implementation:

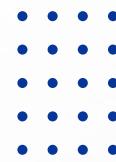
Paper Application Format

The reservation team collects orders from agents or customers and fills out paper forms for the Accounting Department. Accounting then enters the data into an Excel sheet. When executives review the details, they must sift through increasing piles of paper files, and there's a risk of errors during data entry from the paper forms.



Various Excel Sheets

We used multiple Excel sheets to manage supplier transactions, but the growing volume made it hard for Accounting to track paid accounts and keep all sheets updated. By month-end, verifying each transaction became overwhelming.



Results after implementation:

★ Paper Application Format Improvement

After implementing Desknet's NEO, we digitized our paper forms, making it easy for employees to adapt. Data entered by the Reservation team automatically updates Accounting, eliminating manual entry. Executives can now access all documents digitally, saving time previously spent searching. The user-friendly system lets us make changes without IT help, and next year, we'll easily compare data with past years.



ouser Various Excel Sheets Improvements

With Desknet's NEO, all data is linked by a unique ID for each transaction. The Reservation team assigns the ID, which Accounting uses on the Payment Form. Approvers can easily access both forms through the linked ID.

This system helps executives analyze transactions by category, and the President can conveniently approve workflows via mobile phone.



Summary

- The reservation team used paper forms for orders, which Accounting then manually entered into Excel; this caused errors and made it hard for executives to find documents.
- Supplier transactions were managed across multiple Excel sheets, making it difficult for Accounting to track payments and update records accurately.
- By month-end, Accounting was overwhelmed and unable to verify each transaction individually due to the volume and fragmented data.



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