

SENTIMENT ANALYSIS

"The process of computationally identifying and categorizing opinions expressed in a piece of text, especially in order to determine whether the writer's attitude towards a particular topic, product, etc. is positive, negative, or neutral."

Oxford Dictionaries

ABOUT

Sentiment Analysis allows estimation of proportions for categories in a target population without classifying each individual document.

Key advantage is its flexibility:
 1. Repetition both over and in real-time
 2. No need to encode every word manually
 3. Results adapt to pattern changes.

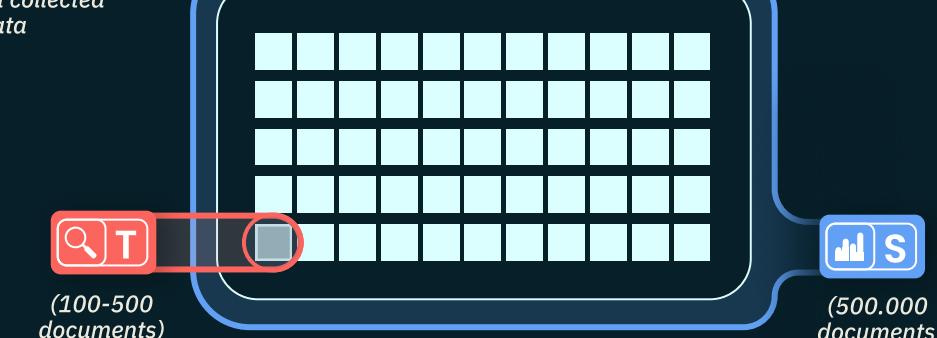
PROCEDURE

The procedure starts with the construction of the training set. With the results from the training set (T), the key information is used to begin the sentiment analysis process (S).

**DATA EXTRACTION**

Sentiment Analysis begins with gathering relevant text data of the topic. Some possible sources are:

- online articles
- blogs
- social media
- customer reviews

**DATASET**

THE CONSTRUCTION OF THE TRAINING SET

START THE EXAMPLE

1 CATEGORY DEFINITION

Label each text document into categories. Documents must be divided into so that:
 • No document belongs to several categories
 • No uncategorized documents
 Ex. label the texts "positive" or "negative". Off-topic documents, different languages, and spam are removed.

This is done manually by data scientists.

2 TEXT PREPROCESSING

Transform collected texts into data variables to be computed by simplifying text into a short list of meaningful unigrams. This is done automatically through software.

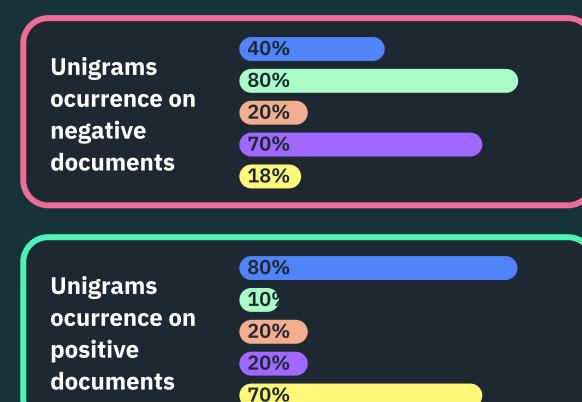
3 UNIGRAM PREPROCESSING

Lower-case, and lack of punctuation. Documents are converted into unigrams

Unigrams: A one word sequence
 Ex. Running or runner are reduced to RUN
Unigrams deletion: if appears in fewer than 1% and more than 99% of all documents

4 UNIGRAM COUNTING

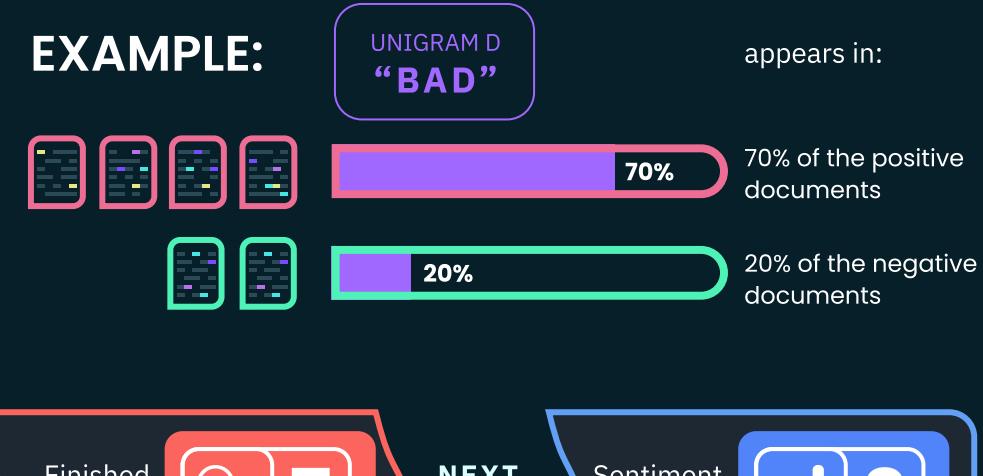
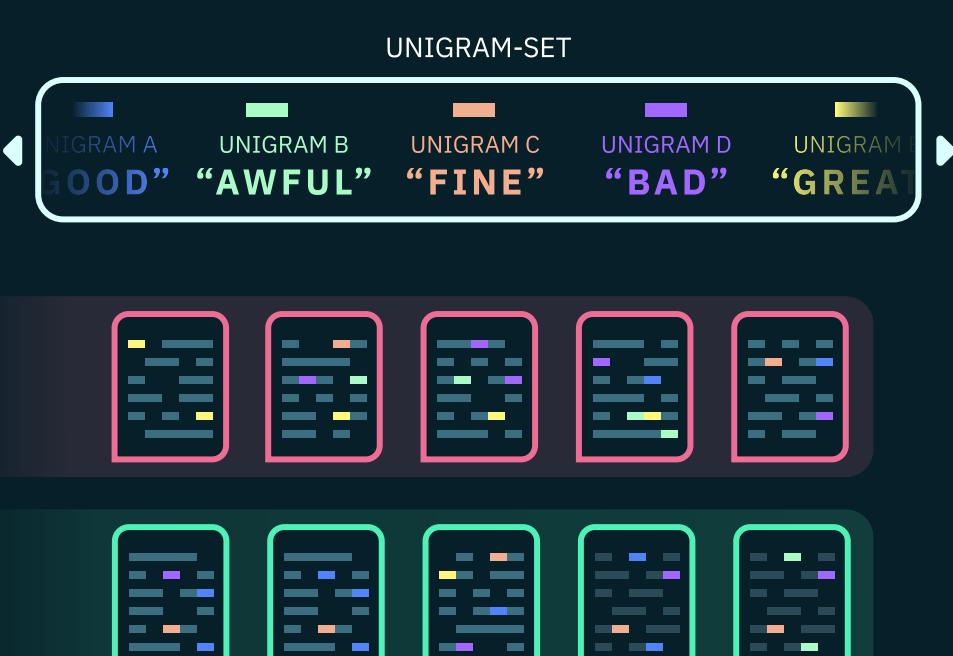
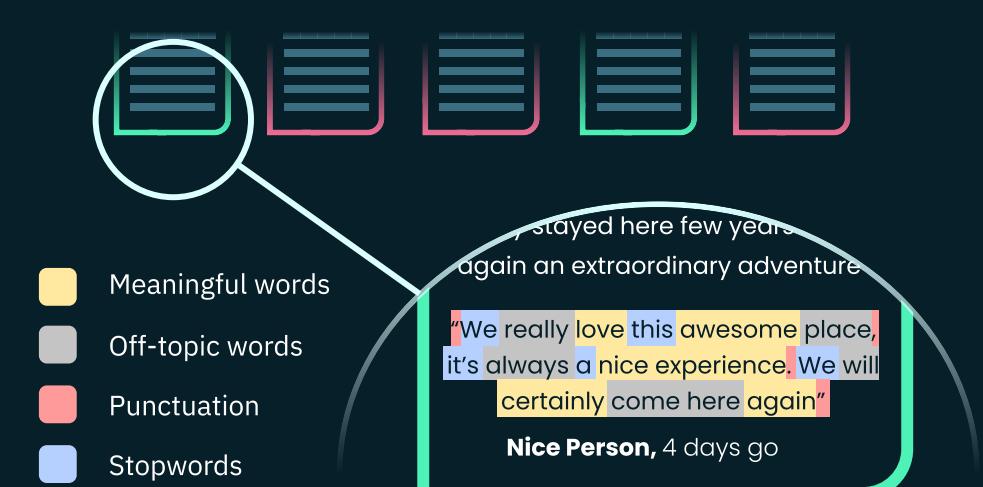
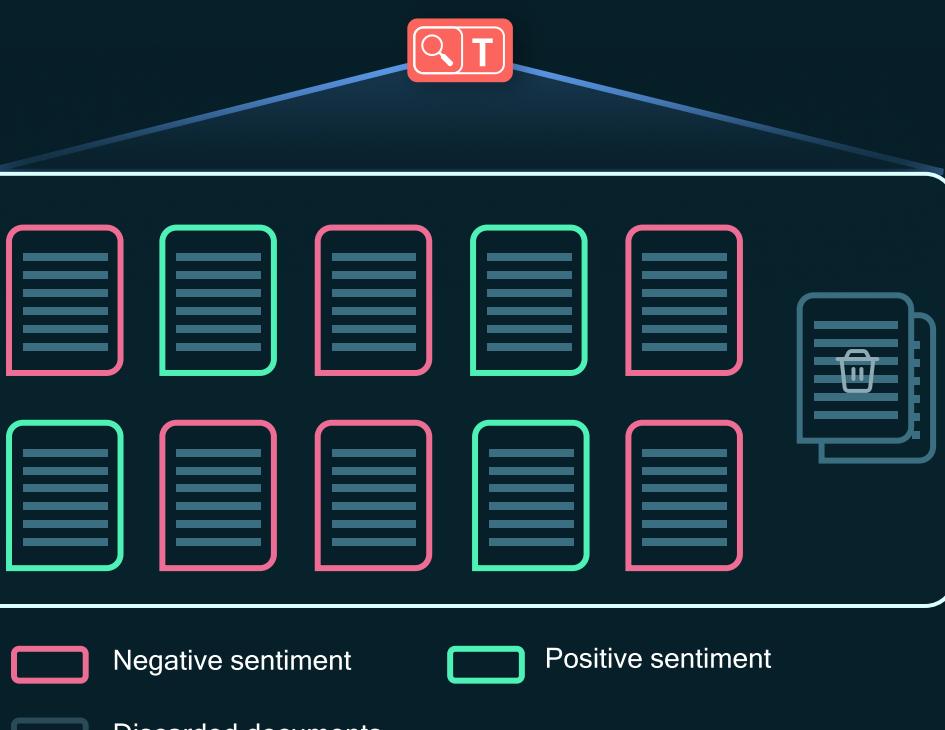
A set of polarized unigrams (ex: good VS bad) are chosen to regulate positive and negative sentiment ratio of the training set.
 Unigrams are counted on the entire training set and both categories.



5 RESULT OVERVIEW

This determines:
 • Overall proportion of positive and negative documents in the training set sample.
 • Occurrence and proportion of each unigram in each category.

This is a key information to perform the sentiment analysis

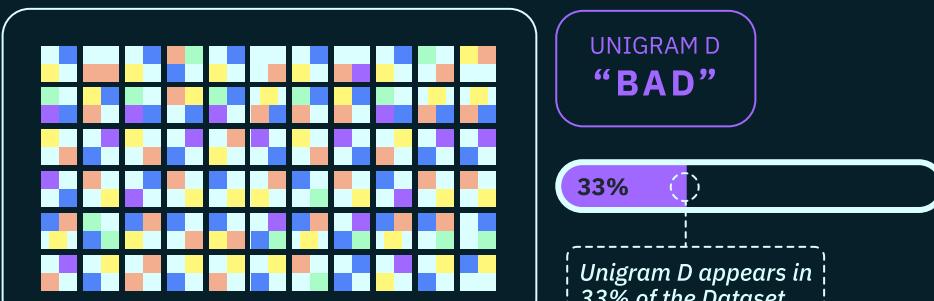


Finished Training Set NEXT STEP Sentiment Analysis

SENTIMENT ANALYSIS

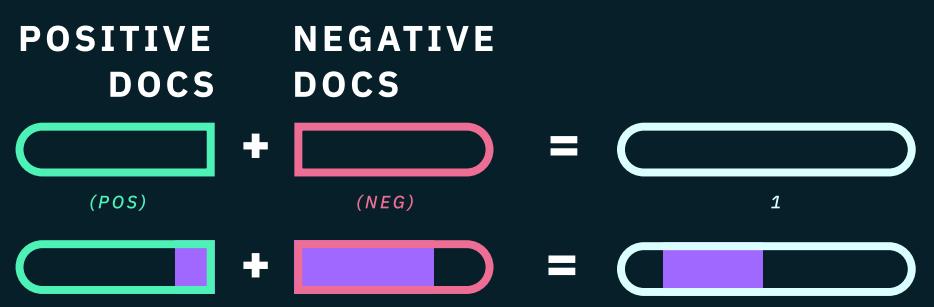
1 TARGET DATASET ANALYSIS

The algorithm analyzes the target dataset and checks all of the documents containing all the unigrams.

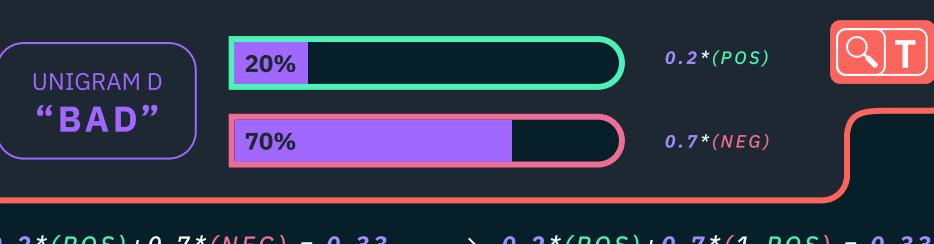


2 ESTABLISHING ASSUMPTIONS

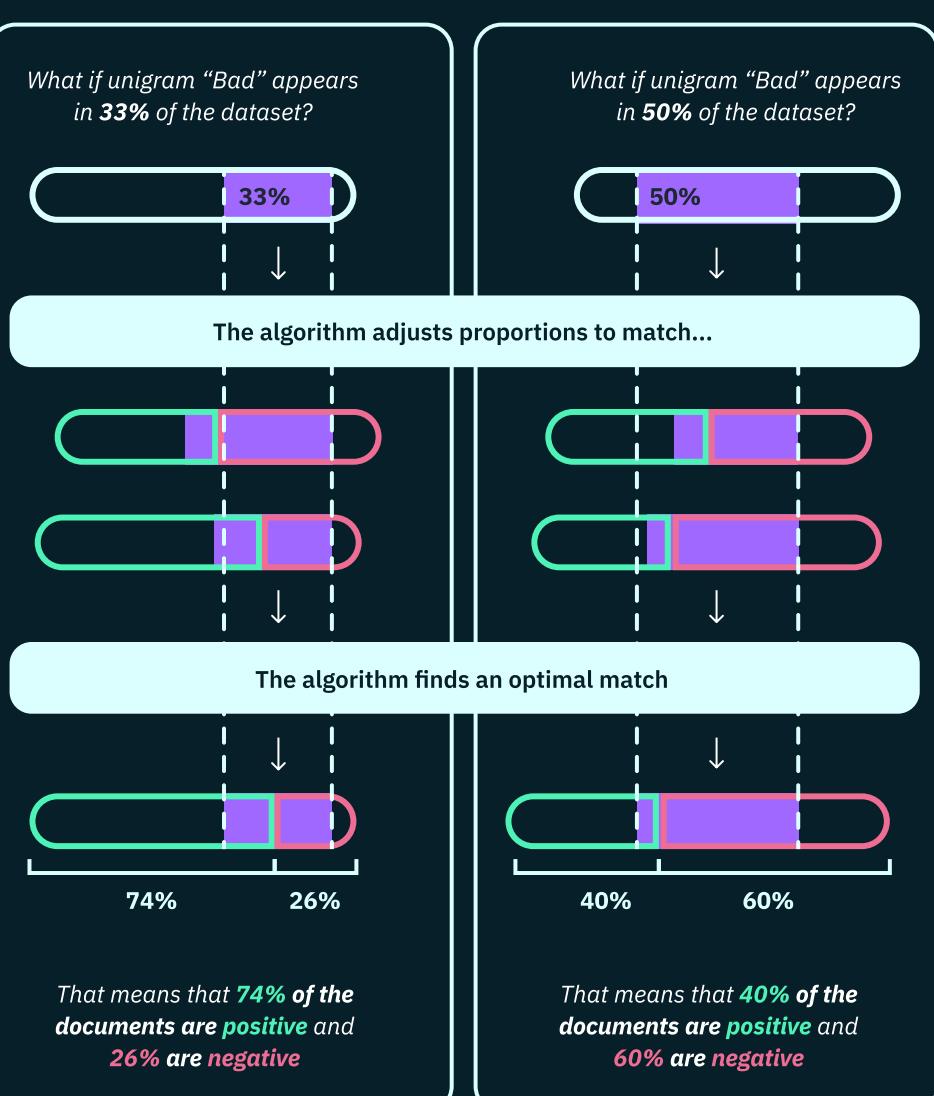
- Sum of all positive and negative documents equals total documents in the dataset
- Sum of positive and negative documents with unigram equals all documents with unigram in dataset



3 TAKING VALUES OF THE TRAINING SET



What if we had different datasets?



The results are different. The more often unigram "Bad" appears, the more negative documents exist.

RESULTS

By repeating this process, it's possible to find with high accuracy the ratio of positive and negative documents of the whole data set. The more Unigrams analyzed, the higher accuracy ratio.

