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# Proof of concept for blockchain implementation necessary and tricky







by
Sue Troy
Editorial Director









To bring a blockchain implementation to fruition, CIOs will need to tee up a proof of concept and a field test before going to full production. It won't be easy. ADOPT AND CRAFT YOUR IT PLAN WITH THE GUIDANCE OF YOUR PEERS

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Editor's note: This is the second in a two-part primer on how to get started on a blockchain implementation. In part one, SearchCIO editorial director Sue Troy looked at the potential impact of blockchain technology across industries and took readers through the first phase of a blockchain project: identifying a use case that brings value to the business and making a plan for scoping the required technology. Here, Troy reports on the next three stages: proof of concept, field test and full-volume rollout.

# Proof of concept

Jeff Garzik, co-founder at blockchain services and software company Bloq and a core Bitcoin developer

describes the proof of concept stage for a blockchain implementation as a one- to-three-month exercise.

"You create a system ... that integrates into an isolated sandbox environment with that ... institution's data and you get to see the software operate in a simulated environment with real customer data. It does not

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impact customers, but it's real customer data, real transaction volume,"

Garzik said. "If you're talking larger volumes, a million transactions per day - something of that nature -- you get to see how well the blockchain
system scales up to meet that demand."

At the Consensus 2016 industry event in May, Catheryne Nicholson, CEO and co-founder at BlockCypher, which builds blockchain APIs, explained the proof of concept process in a panel discussion. "[A proof of concept is] very unmethodological in terms of engineering; it's something where you're trying to iterate quickly, fail quickly. It's the mantra of 10 engineers doing 10 projects in two months and seeing what's sticky."

Both Nicholson and Yorke
Rhodes, global business
strategist at Microsoft, said the
cloud is the best venue for a
blockchain proof of concept. "
[Cloud computing] lets you spin
stuff up without worrying about
hardware [or] about it being
inside your network," Rhodes
said. Having it in the cloud also
makes sense if there are
multiple organizations
participating in the proof of
concept, he added.

Most customers are not yet at Stage 4. Fortune 500 is really at Stage 2 POC or Stage 3 field trials with blockchain technology.



Even though testing may be done using public cloud services, most companies will relegate those tests to private or permissioned blockchains. "No enterprise is going to do the first tests on the public blockchain, so I think you'll see a ton of use cases in development that are 100% internal only," Rhodes said.

There are obstacles that will derail a proof of concept. At the Consensus 2016 event, Scott Mullins, who runs worldwide financial services business development at AWS, implored IT organizations to include all relevant parties in a proof of concept.

"Don't forget you've got people down the chain that you need to include in

the [POC] process. You've probably got a third-party outsourcing team, you've probably got a third-party oversight team, you've definitely got a compliance or risk management team," Mullins said. "Don't wait to get all the way to the end with your POC ... and you have five people who raise their hands and say, 'Hey, you need to talk to us about the different things we need to check the boxes on."

Eric Piscini, consulting principal at Deloitte's technology and banking practice, speaking on the same panel, advised against a wide-scale POC. "When we see POCs fail, most likely you start too big and think you're going to change the whole



Don Tapscott spells out seven benefits of blockchain Source: iStock/Getty Images Visual Editor: Sarah Evans

organization with blockchain. My advice: Start with something small that's going to impact a very small part of your organization."

BlockCypher's Nicholson cautioned against lengthy contracts tied to a proof of concept. "From a startup perspective, we have been thrown 150-page boilerplate master services agreement for a POC. It's way overkill. If you're an institution looking to do a POC, put that MSA to the side. Ask the startup if they will work with your four- to five-page agreement instead of going through months and months of negotiation with legal counsel, before you even start."

### Field trial and beyond

After proof of concept comes the task of putting real data into production.

Garzik said this typically means a small trial with perhaps 5% of customers or customers on a lower-volume product. "IT staffs are locating within their customer product sets perhaps a lower-volume, perhaps less-customer-facing, use case that they can then present both to the board at the CEO level and also to their engineers at the low level to really gain that

knowledge."

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Nicholson explained that the field trial isn't simply a proof of concept moved to production but rather a restart. A field trial might have completely different requirements than a POC, she said.

Rhodes noted that once businesses become comfortable with the software they're using and are happy with the testing process, they may choose to implement blockchain projects on on-premises hardware within the enterprise rather than in the cloud.

Nasdaq's Linq system, which uses blockchain technology to manage private-market trades and which went live on Dec. 31, is an example of a blockchain implementation at Stage 3, Garzik said. "That's a field trial with real customers. But it's not as high-volume as turning the Nasdaq tech stocks on the blockchain. The number of trades for Microsoft or Apple stock is easily 10,000 times the number of trades on [a system like Linq]."

"Most customers are not yet at Stage 4," Garzik said. "Fortune 500 is really at Stage 2 POC or Stage 3 field trials with blockchain technology."

A full-scale production system requires a much greater commitment to the blockchain application than the prior stages. "Production is out in the wild, where it has to scale; all the users have to be happy, you have to have help desk. Essentially it begins to run on its own," Nicholson said.

And achieving that stage has so far eluded most blockchain projects.

"The only POC that's in production is Bitcoin. It's the only blockchain that is out in the wild, that has come under attack, that's stood the test of time," BlockCypher's Nicholson said. "Everything else is a bright, shiny baby and is theoretical."



Sue Troy asks:

# What are some of the chief reasons a proof of concept fails?



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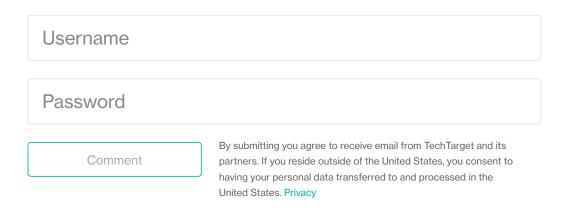
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