

# DENZELL GRANT

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| Github: <https://github.com/denzgrant> | Portfolio:

<https://denzgrant.github.io/Denzell-Grant-Portfolio-/>

## SUMMARY

Full Stack Web Developer with a background in Psychology and life-long dedication to learning and hard-working. Productive at using problem solving and vision to create interactive projects. I am excited to bring my abilities to the table and to work on building projects to assist in accomplishing goals with others.

## TECHNICAL SKILLS

**Languages:** HTML, CSS, JavaScript, SQL

**Applications:** Bootstrap, Node, Express.js, React.js, JQuery, and AJAX

## PROJECTS

**Dine-In or Dine-Out** | <https://github.com/denzgrant/SnapesOnAPlane> | <https://denzgrant.github.io/SnapesOnAPlane/>

- A website where the user can input a type of meal and their zip code and then receive results of recipes or restaurants that serve the meal near them.
- Team leader and was in charge of team presentation, daily huddles and also worked on backend regarding AJAX and API calls.
- jQuery, Moment.js, AOS - Animate on Scroll library, UI Kit, and server-sided APIs.

**DasFlix** | <https://github.com/denzgrant/DasFlix-> | <http://www.dasflix.com/>

- A full-stack application where the user can create watchlists consisting of cards representing movies/tv shows, these cards are rendered to the page from a third party API. Local username and password authentication is used to access the website. The user's watchlist, password, and username is stored in a database.
- Team leader also for this project and also conducted the demo. Majority of workload was API routes and the controller of the MVC.
- Node.js, Handlebars, jQuery, server-sided APIs, Sequelize ORM, Passport.js, and also MySQL.

## EXPERIENCE

**Customer Service Representative**  
**National Academy of Sports Medicine**  
Gilbert, AZ

Dec 2018 – Present

Handled inbound calls by helping with customers' inquiries, present relevant product information, and used de-escalation skills. Displayed technical support regarding accessing

companies courses and navigating company's website. Learned to find common ground with compromising and displayed timely work by following up with customers.

*Key Accomplishments:*

- Completed several yearly goals such as maintaining after call work time requirements and earning excellent reviews from customers via customer service surveys.
- Conduct daily emails informing the department of upcoming sale emails that are sent to customers.

**Home Security Technician**

Feb 2018 – Dec 2018

**Northstar Home**

Tempe, AZ

Relocated and installed home security equipment in customer's homes in the Inland Empire of California. Scheduled and completed service calls for customers daily. Provided technical support for clients on a wide range of company products. Showcased people skills by communicating with customers during installs to confirm customer satisfaction.

*Key Accomplishments:*

- Maintaining a customer positive rating score.
- Exceeded by being top third technician in a team of eight regarding weekly installs and limiting returns with customers.

**Behavioral Health Technician/Mentor**

Sep 2016 – Jan 2018

**SanTan Behavioral Services**

Gilbert, AZ

Managed a caseload of 20 adolescents aging from five to twenty years-old. Conducted annual, semi-annual, and quarterly meetings with client's staff. Taught healthy coping skills and defensive mechanisms to help clients deal with transgenerational trauma.

*Key Accomplishments:*

- Maintained monthly quota by reaching billing services requirements.
- Earn several employee of the month awards by having positive ratings with clients and clients' supporting staff.

**EDUCATION**

**Bootcamp Certificate:** University of Arizona, Gilbert, AZ

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, Git, JQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

**Bachelor of Science in Psychology:** Andrews University, Berrien Springs, MI.