

# DENZELL GRANT

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| Github: <https://github.com/denzgrant> | Portfolio:

<https://denzgrant.github.io/Denzell-Grant-Portfolio-/>

## SUMMARY

Full Stack Web Developer with a background in Psychology and life-long dedication to learning and hard-working. Productive at using problem solving and vision to create interactive projects. I am excited to bring my abilities to the table and to work on building projects to assist in accomplishing goals with others.

## TECHNICAL SKILLS

**Languages:** HTML, CSS, JavaScript, SQL

**Applications:** Bootstrap, Node, Express.js, React.js, JQuery, and AJAX

## PROJECTS

**Dine-In or Dine-Out** | <https://github.com/denzgrant/SnapesOnAPlane> | <https://denzgrant.github.io/SnapesOnAPlane/>

- A website where the user can input a type of meal and their zip code and then receive results of recipes or restaurants that serve the meal near them.
- Team leader and was in charge of team presentation, daily huddles and also worked on backend regarding AJAX and API calls.
- jQuery, Moment.js, AOS - Animate on Scroll library, UI Kit, and server-sided APIs.

**DasFlix** | <https://github.com/denzgrant/DasFlix-> | <http://www.dasflix.com/>

- A full-stack application where the user can create watchlists consisting of cards representing movies/tv shows, these cards are rendered to the page from a third party API. Local username and password authentication is used to access the website. The user's watchlist, password, and username is stored in a database.
- Team leader also for this project and also conducted the demo. Majority of workload was API routes and the controller of the MVC.
- Node.js, Handlebars, jQuery, server-sided APIs, Sequelize ORM, Passport.js, and also MySQL.

## EXPERIENCE

**Customer Service Representative**  
**National Academy of Sports Medicine**  
Gilbert, AZ

Dec 2018 – Present

Handled inbound calls by helping with customers' inquiries, present relevant product information, and used de-escalation skills. Displayed technical support regarding accessing

companies courses and navigating company's website. Learned to find common ground with compromising and displayed timely work by following up with customers.

*Key Accomplishments:*

- Completed several yearly goals such as maintaining after call work time requirements and earning excellent reviews from customers via customer service surveys.
- Conduct daily emails informing the department of upcoming sale emails that are sent to customers.

**Home Security Technician**  
**National Academy of Sports Medicine**  
Tempe, AZ

Feb 2018 – Dec 2018

Relocated and installed home security equipment in customer's homes in the Inland Empire of California. Scheduled and completed service calls for customers daily. Provided technical support for clients on a wide range of company products. Showcased people skills by communicating with customers during installs to confirm customer satisfaction.

*Key Accomplishments:*

- Maintaining a customer positive rating score.
- Exceeded by being top third technician in a team of eight regarding weekly installs and limiting returns with customers.

**Behavioral Health Technician/Mentor**  
**SanTan Behavioral Services**  
Gilbert, AZ

Sep 2016 – Jan 2018

Managed a caseload of 20 adolescents aging from five to twenty years-old. Conducted annual, semi-annual, and quarterly meetings with client's staff. Taught healthy coping skills and defensive mechanisms to help clients deal with transgenerational trauma.

*Key Accomplishments:*

- Maintained monthly quota by reaching billing services requirements.
- Earn several employee of the month awards by having positive ratings with clients and clients' supporting staff.

## **EDUCATION**

**Bootcamp Certificate:** University of Arizona, Gilbert, AZ

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, Git, JQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

**Bachelor of Science in Psychology:** Andrews University, Berrien Springs, MI.