

DAVID ORTIZ

Bethlehem, PA 18018

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EDUCATION

The Pennsylvania State University, Center Valley, PA

Fall 2019

Bachelor of Science in Information Sciences and Technology, Design and Development – 3.89 GPA

Northampton Community College, Bethlehem, PA

May 2017

Associate of Science in Application Development – 3.76 GPA

Northampton Community College, Bethlehem, PA

May 2016

Associate of Science in Computer Security – 3.61 GPA

LANGUAGES

Fluent in Spanish and English

SKILLS

- JavaScript, SQL, C++, C#, ASP.NET, Java, HTML, CSS
- Postman, Azure, Visual Studio, SQL Server Management Studio, Netbeans, Unity, Xcode,
- Object-oriented and procedural programming, agile methodology, MVC architecture
- Building custom Windows workstations

RELEVANT COURSEWORK

- Microcomputer Operating Systems
- PC Support and Troubleshooting
- Measure/Counter-Measure (Security)
- Object-Oriented Design and Software Applications
- Intermediate Object-Oriented App Development
- Client-Side Scripting
- Server-Side Scripting
- Database Systems
- Mobile Development
- Application Development Design Studio I

WORK EXPERIENCE

St. Luke's University Health Network, Bethlehem, PA

June 2018 - Present

IT Development Intern

- Developing web app solution to allow reporting and CRUD operations on extensive detailed list of applications owned by organization
- Enhanced and support internal Daily Message website according to executive requirements using JavaScript and Bootstrap, to be seen daily by entire network
- Provided login validation and support for newly acquired staff in multiple St. Luke's campuses
- Validated data being transferred from previous systems to Epic Production

Air Products & Chemicals, Inc. Trexlertown, PA

January 2018 – May 2018

IT Applications Co-op

- Collaborated with Innovation, Business, and Mobile teams to develop and implement an application with authentication and enabled cross platform use via Unity and C#
- Strategized with IT Infrastructure and Microsoft teams to design a solution using PowerShell scripts to automate application upload to Microsoft Intune
- Automated API tests using Postman and Newman CLI
- Supported and enhanced internal navigation web app, ensuring cross platform compatibility
- Hosted virtual and personal meetings to gather system-specific dataflow information to create diagrams with Visio
- Researched and documented the internal mobile application development process

Your Wireless, Bethlehem, PA

October 2015 – December 2017

Account Analyst

- Support up to 50 customers weekly at Verizon Wireless premium retailer
- Troubleshoot issues including phones not powering on, calls disconnecting, and apps crashing during client use
- Provide exceptional customer service by exploring best plan options to reduce cost for the consumer