

VA leaf

Light Electronic Action Framework (LEAF) *Platform Overview*

LAST UPDATED: June 30, 2025

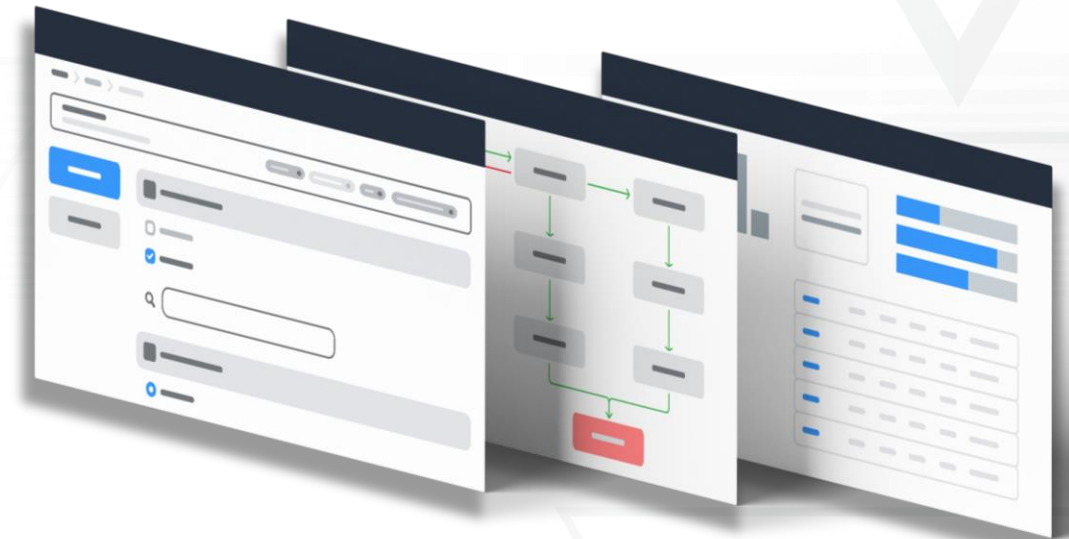
VA



U.S. Department of Veterans Affairs
Office of Information and Technology

What is Light Electronic Action Framework (LEAF)?

- A secure, low-code/no-code platform created by VA employees to solve everyday challenges.
- Empowers VA teams to drive process improvement, business optimization and continuous innovation with our scalable, cost-effective VA-owned workflow management platform, to help deliver world-class service to Veterans.
- Trusted in over 250 facilities and continuously evolves in partnership with the community.



Built by VA. Powered by People. Driven by Purpose.

The Gap We Saw and Built For

Most platforms offer standard, one-size-fits-all solutions.

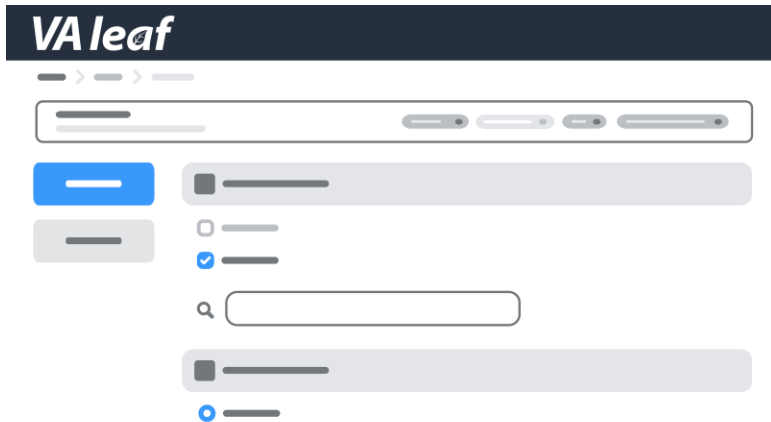
LEAF was built differently.

- We know a one-size-fits-all solution may not work for everyone.
- We built the platform from the inside out with VA teams at the core, allowing everyone to create digital solutions that work for their specific business needs.



The next slides will show how we've done that.

Custom Forms for Any Process

A screenshot of the VA leaf form editor interface. The interface has a dark header with the text "VA leaf" in white. Below the header is a navigation bar with several icons. The main area displays a form with various input fields, including a text box, a checkbox, a radio button, and a search box. The form is designed with a clean, modern aesthetic using a color palette of dark blue, light blue, and grey.

Design Forms

Our user-friendly, drag-and-drop Form Editor helps to create a custom form for your process.

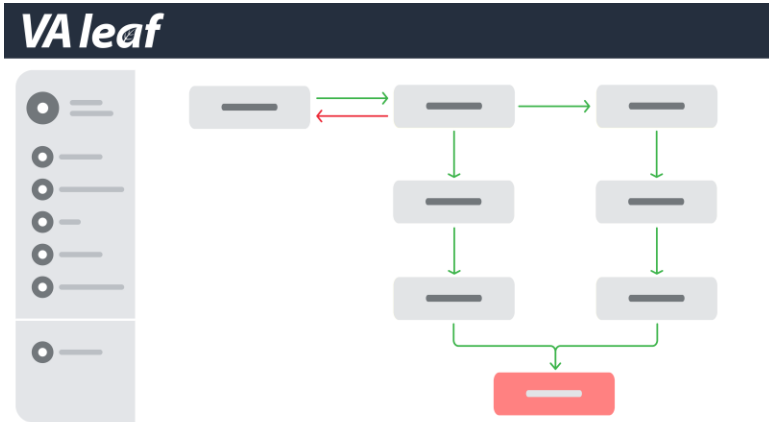
- Dozens of question formats to choose from
- Toggle questions on/off depending on previous question responses
- Integration with the Active Directory



What Makes LEAF Forms Unique:

- Greater flexibility with form design allowing VA teams to focus on business specific content

Connect People, Processes, and Progress



Build Workflows

Integrated, interactive flowcharts customizable for each form.

- Set-up automatic e-mail notifications to requestors and approvers throughout the process
- Clear organization of responsible owners for each step
- Sub-forms and workspaces available for multi-part processes

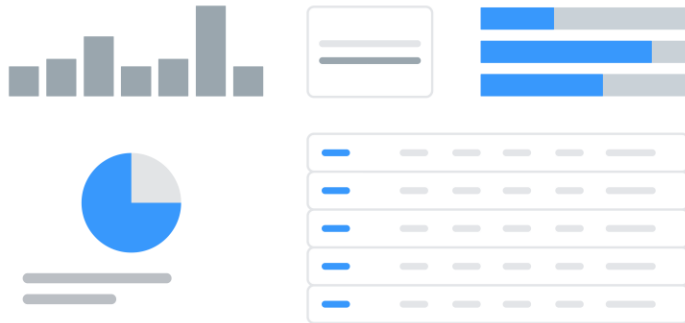


What Makes LEAF Workflows Unique:

- Fast implementation and easy maintenance for every business workflow process

Built-In Analytics to Drive Better Decisions

VA leaf



Run Analytics

Use powerful tools to gain insights and make informed decisions.

- Report Builder - A robust tool that lets you drill down to important data; export and integrate with other applications
- Timeline Explorer - Step-by-step and form-by-form tracking of turnaround times. Find gaps or delays in processes swiftly
- Data Visualizer – See trends and patterns on what your requestors are entering in your Forms



What Makes LEAF Analytics Unique:

- Custom access controls, exporting capabilities to Microsoft apps, and rapid records retrieval for every business reporting needs

Intuitive Built-In Tools. Powerful Results.

Integrated Form Library

One-click option to import form templates



Inbox Management

Efficiently manage all pending requests



User Access Groups

Easily manage user roles and permissions



Automated Emails

Send personalized emails automatically in your workflows



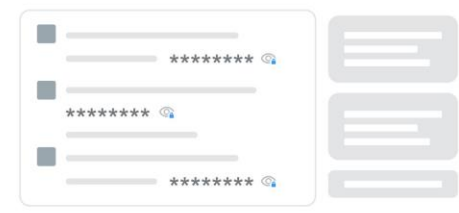
Admin Oversight Tools

Monitor site performance and optimize your processes



Built-in Data Protections

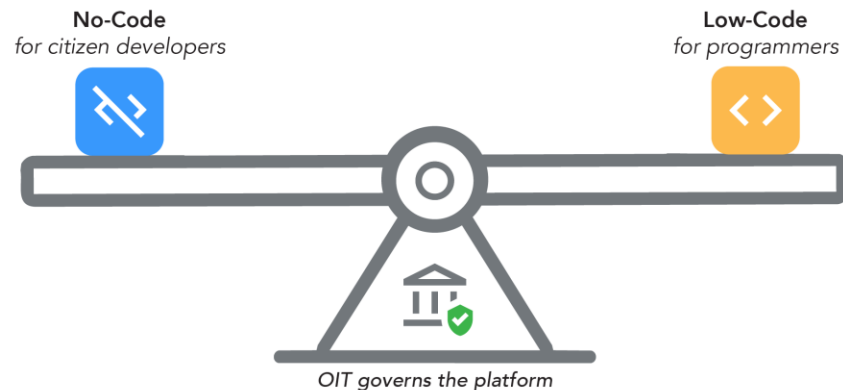
Certified safeguards for PHI/PII data with LEAF-S certification



How Does LEAF Empower VA Teams?

Our platform bridges the gap between technical and non-technical users:

- **Low-Code:** For programmers developing custom solutions with rapid deployment
- **No-Code:** For VA teams creating digital solutions using LEAF's intuitive, built-in interface



This dual approach ensures everyone can efficiently build and create custom digital processes, fostering innovation across our organization.

Our Impact Across the VA



250

Facilities Adopted



3,300

Active Portals



6M

Requests Per Year



20%

Annual Growth

Digital Transformation with Lasting Impact



Faster hiring decisions at Salisbury VAMC

26 days saved between initial request and decision.



Reduced delays and errors at Boston VAHCS

Completed 19 days quicker with no missing documents.



Modernized digital process at Miami VAMC

Reduced Veteran enrollment turnaround by 3 days.



Standardized healthcare coding in VISN 10

Reduced number of portals by 72%.

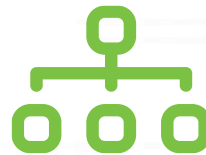
Enterprise Scalability and Endless Possibilities



Facility Support

- Clinic Profile Management
 - Eligibility & Enrollment
- Onboarding & Offboarding
 - Conference & Travel
- Work Order Submissions

... and more!



Regional Support

- VISN Network Office
 - Human Resources Management
- VBA Regional Offices
- Veterans Affairs Supportive Housing (VASH)
- Memorial Service Networks (MSNs)

... and more!

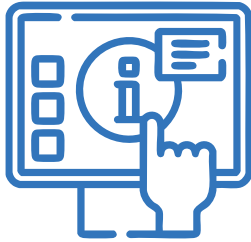


National Support

- VA Central Office (Headquarters)
- Office of the Secretary of Veterans Affairs
- Office of Inspector General
- Office of General Counsel
 - VHA Shark Tank

... and more!

Support That Scales With You



Self-Service Tools



Instructor Led Training



General Site Support



1-on-1 Consultations



Technical Support



Community of Practice

This Is What Sets LEAF Apart



No Licensing Cost

No licenses. No contracts. No third-party software. 100% control



Nationally Standardized Sites

Central configuration of subordinate sites with flexibility to meet local needs



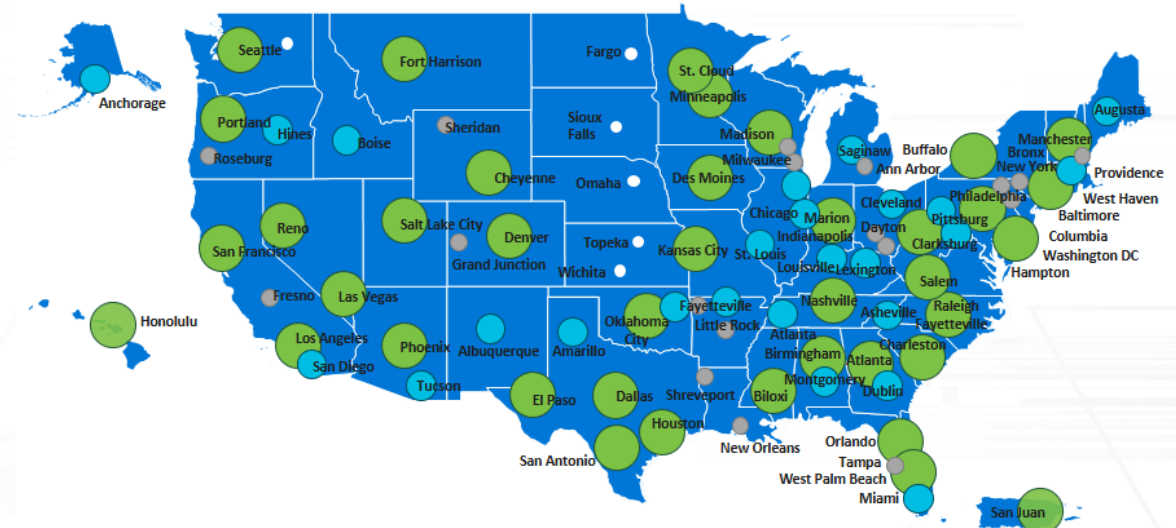
Secure by Design

Built within VA infrastructure, meeting highest standard of privacy and security



Unparalleled Support

Expert, responsive support with an embedded team that scales with you



GET STARTED TODAY!

Everyone with a VA network account has access.

Build a LEAF site at **leaf.va.gov**

Looking for an existing site? [Find a LEAF Site](#)