James E. Van Zandt

View

Quarterly Newsletter For Veterans and Stakeholders

SPRING 2019

Upcoming Events

April

- Apr 1: Patient Caregiver Conference
- Apr 10: Job Fair— Duncansville National Guard Armory
- April 11: State College/ Huntingdon Open House
- Apr 13: Veteran Outreach-Cook Out, Saxton Library
- Apr 24: Legal Clinic

May

- May 14: VA2K
- May 16: 30th Annual Adult Health & Lifestyle Expo
- May 18: Armed Forces Day
- May 18: Cambria County Hero Hike
- May 23: Altoona Open House

June

- Jun 6: Rural Veteran
 Outreach, Ashville VFW
- Jun 6: Military Food Share Duncansville VFW
- Jun 13: Johnstown Open House
- Jun 13: Indiana Open House

ONTACTS

Community Based Outpatient Clinics

• **DuBois, Pennsylvania** Phone: 877-626-2500

 Huntingdon VA Community Based Outpatient Clinic

> Phone: 814-542-2800 Fax: 814-542-2886

• Indiana VA Outpatient Clinic

Phone: 724-349-8900

• **Johnstown, Pennsylvania** Phone: 877-626-2500

 State College, Pennsylvania Community Based Outpatient Clinic

Phone: 877-626-2500

Important Contacts

- Primary Care: 814-943-8164
- Urgent Care: 814-943-8164
- Veterans Crisis Line: 800-273-8255
- Public Affairs Office: 814-943-8164 Ext. 7404
- Pharmacy: 814-940-7829
- Patient Advocate:

814-943-8164 Ext. 7489

• Eligibility/Enrollment: 814-940-6384

Please update your e-mail with our Enrollment Specialists at 877-626-2500



2907 Pleasant Valley Blvd | Altoona, PA 16602

Toll Free: 877-626-2500

Best Places to Work leads to improved Veteran Experiences

By: Adam Cyr

The James E. Van Zandt VA Medical Center was recently recognized nationally in the Best Places to Work survey. The medical center bolstered the most improved scores, as well as had the most participation by employees. These changes are credited to changes in leadership, the expansion of more than 17 services, and a refocusing on Veteran Experience practices.

"This is really a reflection of the dedication of our employees to make this facility the best it can be for our Veterans," said Sigrid Andrew, Medical Center Director.

The results come from an independent study, conducted over 3 years, which found a direct correlation in employee engagement and better patient care. Additionally, the study found that VA Medical Centers outperformed private hospi-



Photo By: Shaun Shenk

JEVZ VAMC Director, Sigrid Andrew (top left), along with several employees during an outreach for Veterans living in Saxton, PA. The VA conducts dozens of outreaches a year to link Veterans with the services they deserve.