

VA - Mobile Feature Support

Sprint Report and Demo | Sprint 33: 12/16/2025 - 12/29/2025



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Agenda

1. Sprint Overview
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Sprint Overview



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Sprint Focus

- Complete the necessary content updates to the Overpayment and Copayment initiative and prepare to release these separately within the app.
- Continue work on the API refactor of the Veteran Status Card and build the BE mobile endpoint utilizing the new shared service.
- Prepare for the GHEC-US migration to ensure that the MFS team understands the process.
- Begin to identify folks that we would want to conduct UAT for overpayment MVP and create a list of items to test with them.
- Continue creating the designs for the email verification on the mobile app and attend Design Critique for feedback.



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Key Wins

- Completed the content updates for Overpay/Copay*
- Completed work to split Overpay/Copay*
- Made progress on VSC shared service optimization*
- Uncovered surprising dependencies for GHEC-US migration
- Started the process to identify UAT participants for Overpay MVP
- Attended design critique for Email Verification
- Squashed a mobile bug

*Pending merge after holiday thaw



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Presentations



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Presentations

- GHEC-US Spike (Dave)
- AccordionCollapsible Bug Fix (Kim)
- Email Verification (Natasha)

Dave | Spike: GHEC-US Migration

Why are we doing this?

- Migration is required by March 31, 2026.

What do we need to migrate?

- MFS team has two repos and one project to migrate.

How do we perform the migration?

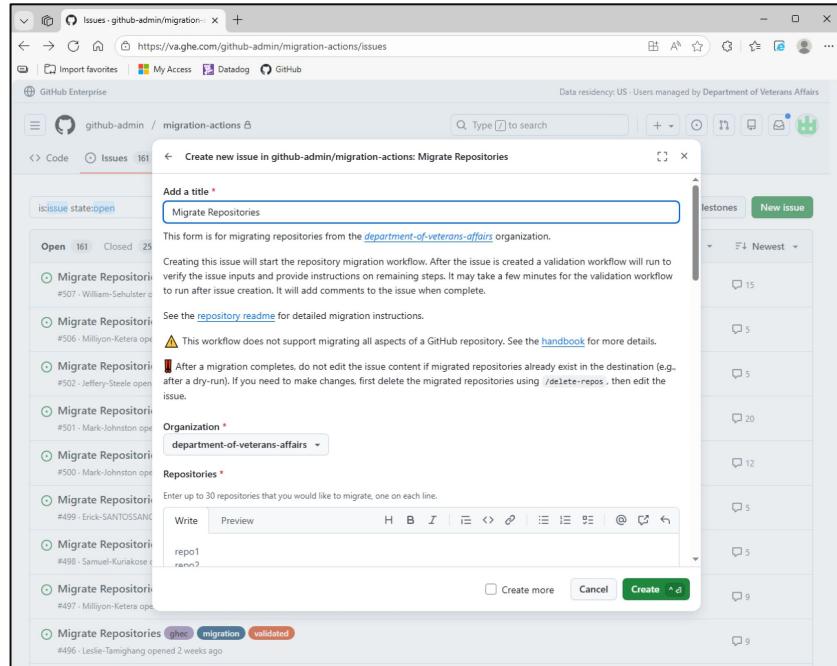
- Create a repo or project migration issue in GHEC-US with the required information.
- Add comments to the issue to kickoff the migration workflow.

Discoveries

- Use “dry runs” to test repo migrations.
- Our two repos migrated just fine.
- Links continue to point to our old issues on GitHub.com.
- Old repos become locked after migration.

Issues

- Our project could not be migrated because it depends on four other repos.
- Three other projects will fail to migrate because they are dependent on our repo.

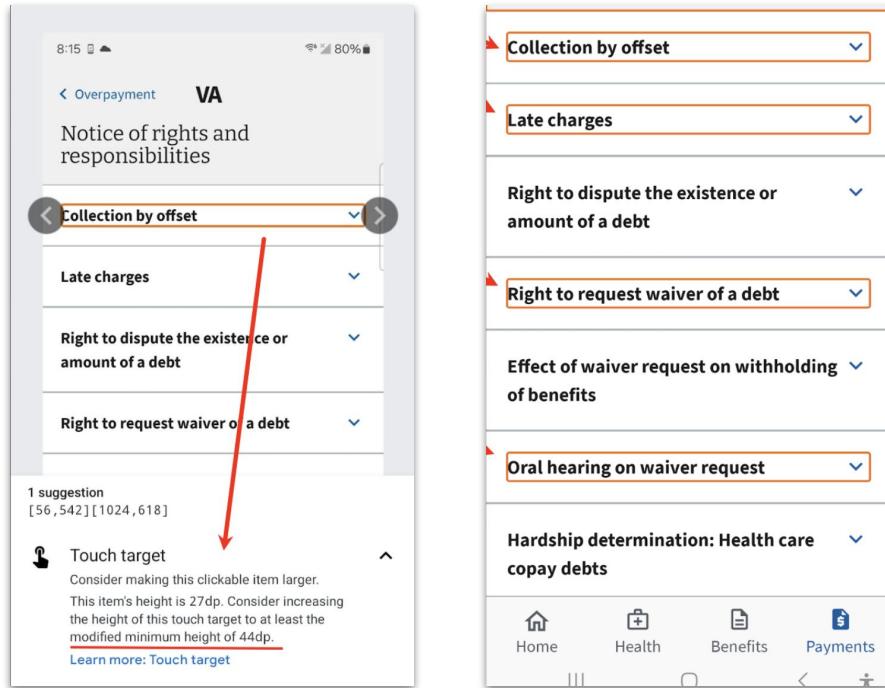


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Kim | AccordionCollapsible Touchpoint Fix

The why and how

- When using the AccordionCollapsible component with a single line of text, the touch point height does not meet minimum requirements for accessibility standards.
- This is a bug with the actual component, as adjusting this on a case-by-case basis of every instance would cause a manual step for devs any time they implemented it and didn't know if their headers were going to be single line.



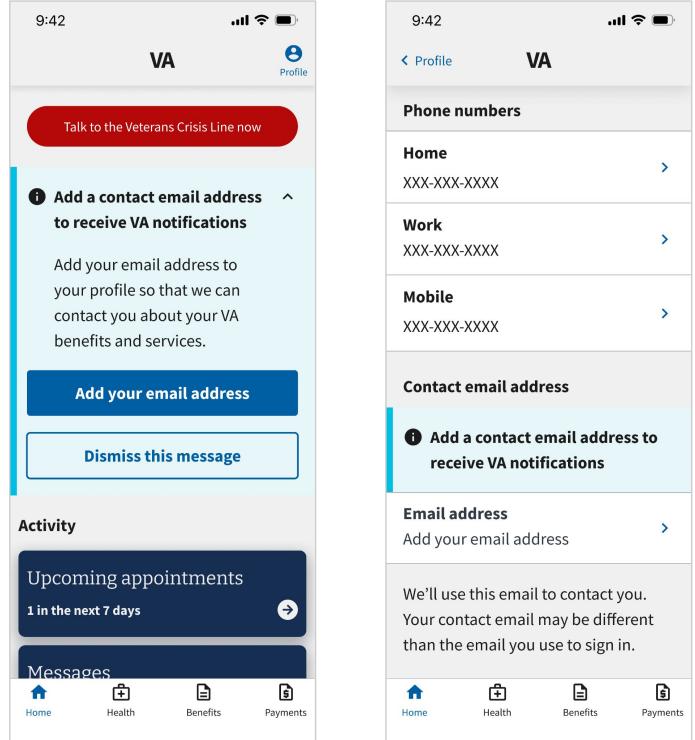
Natasha | Email Verification

Attended Design Critique

- Verdict: Clunky, but fine as is
- Ways to optimize UX
 - Discussed options for keeping confirmation flow within the app via a universal link within the email – too much of an engineering lift
 - Could drive users back to the app from the landing page with the use of a smart banner on iOS and a deep link
 - New alert on Home when contact email is empty and updated styling for alert in Contact information

Next steps

- Work with Rory on content
- Discuss landing page ideas with Auth Exp team



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Up Next

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Next Sprint Focus - Sprint 34

Engineering:

- Optimize the BE Overpay API to fetch count instead of list when Veterans log into the mobile app. This will improve the Veterans experience to view information quickly.
- Continue work on the API refactor of the Veteran Status Card and provide recommendations on validating the new logic.

UX:

- Mock up the new messages that a Veteran would receive if they were not able to get a Veteran Status Card.
- Continue to identify individuals that we would want to conduct UAT for overpayment MVP and create a list of items to test with them.



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Noted Risks and Dependencies

- External team PR reviews may take longer than expected and are outside of our control.
- The Holiday Code Freeze will impact the team's ability to deploy code; however, we will have stories wrapped up to the point of being able to hand them off, once the code freeze is lifted

Feedback



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Feedback

Thoughts? Questions? New directions?

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Planned and Completed Tickets

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Planned Tickets

- 938: Overpayment Content Updates
- 939: Copayment Content Updates
- 947: Build VSC Mobile Endpoint Utilizing Shared Service [BE]
- 1006: Create separate feature flags for Overpay and Copays
- 1015: Spike: GHEC-US migration
- 1016: Migration to GHEC-US (**removed due to dependencies uncovered in 1015**)
- 1020: Feedback on email verification designs
- 1022: UAT Overpayments: Identify testers and create AC



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Completed Tickets

- 938: Overpayment Content Updates
- 939: Copayment Content Updates
- 947: Start Build of VSC Mobile Endpoint Utilizing Shared Service [BE]
- 992: Investigate Veteran Status Card Alerts
- 998: Handle error cases for VSC Service
- 1004: Share research findings with stakeholders (meeting)
- 1005: Finalize Github presence from project
- 1006: Create separate feature flags for Overpay and Copays
- 1012: Fix AccordionCollapsible component issue with accessibility scanner when header is one line of text
- 1015: Spike: GHEC-US migration
- 1020: Feedback on email verification designs
- 1022: UAT Overpayments: Identify testers and create AC



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Incomplete Tickets

- None!

Team Information



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MFS Team



Michelle Middaugh
VA PO



Ryan Thurlwell
VA Design Lead



Mary Rodriguez
COR



Parker Baranowski
Program Manager



Natalie Gibbons
Product Manager



Emily Goodrich
Delivery Manager



Emily DeWan
UX Researcher



Natasha Huckleberry
UX Designer



Dave Formanek
Lead Engineer



Kim McCaskill
Mobile Engineer



Matt Guest
Mobile Engineer



Michael Harmer
Backend Engineer



Kayley Bogemann
FullStack Engineer



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Resources

- OCTO Slack: [#mobile-feature-support-public](#)
- GitHub: [va-mobile-feature-support](#)
- Roadmap: [Mural](#)
- GitHub Project Board: [Mobile Feature Support](#)
- Demo Recording:

Thank You!



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