

How to upload evidence online for your claim

DRAFT / FPO

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You can upload evidence to support your VA claim through our claim tracking tool. Supporting documents can include medical test results, doctor's reports, buddy statements, and other records. This tool also helps you check the status of your claims or appeals.

Note: You can't use this tool to upload evidence for appeals.

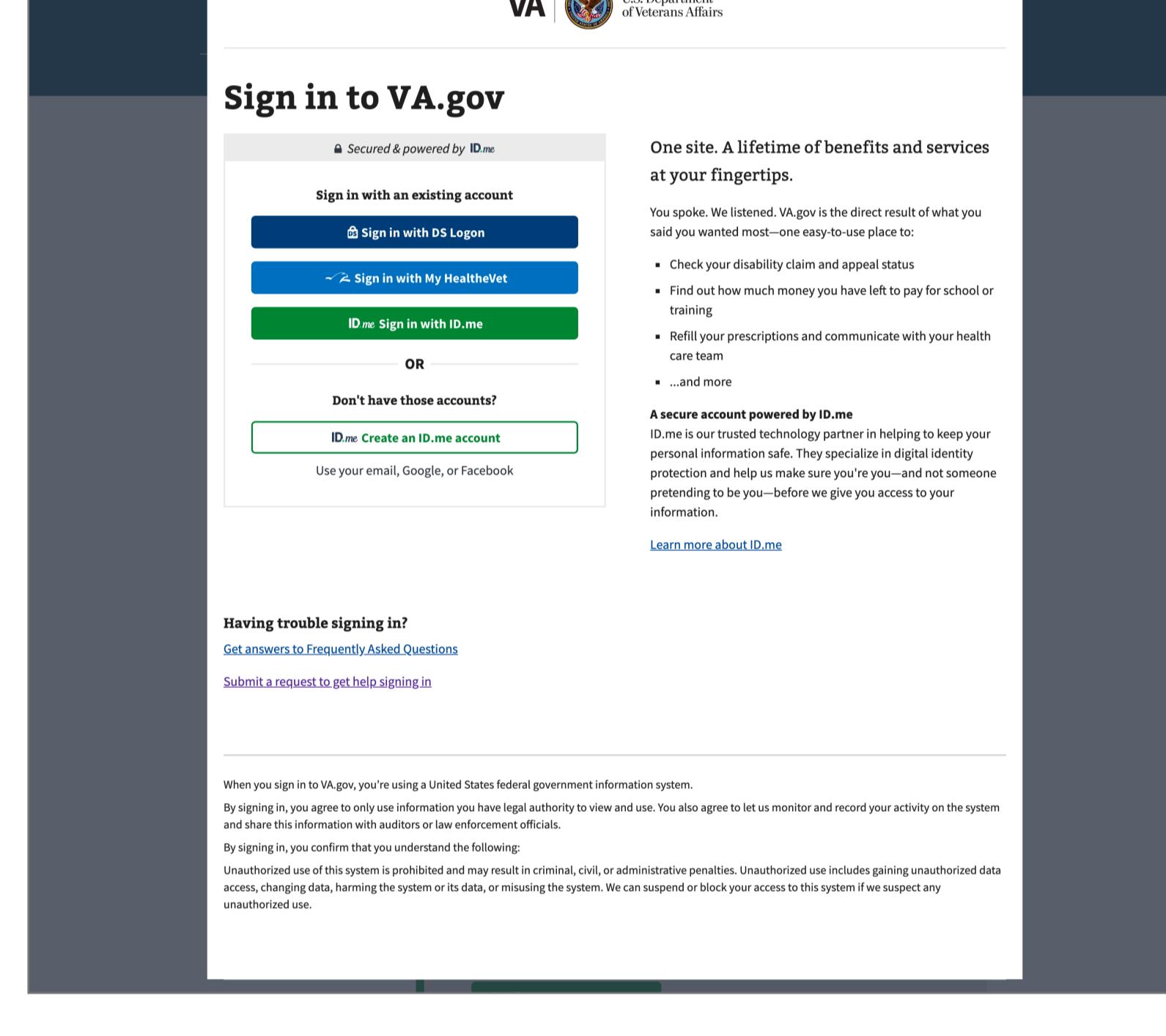
[Go to the claim status tool](#)

Step-by-step

1 Sign in or create an online account

You'll need to have one of these free accounts:

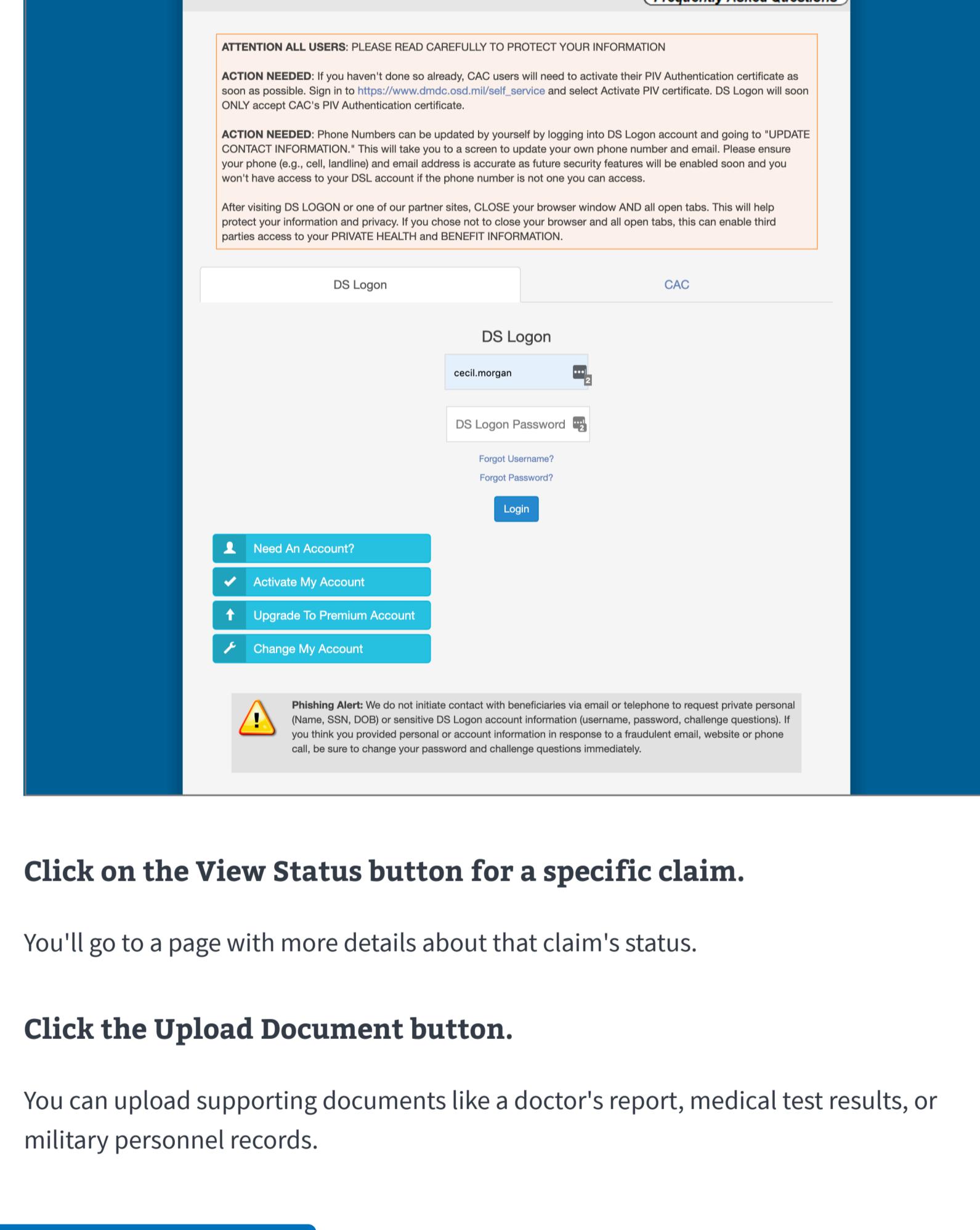
- A Premium My HealtheVet account, **or**
- A Premium DS Logon account (used for eBenefits and milConnect), **or**
- A verified ID.me account that you can create here on VA.gov



The screenshot shows the "VA Prescription Refill and Tracking" page. On the left, there's a sidebar with links like "Get benefits", "Manage benefits", "Refill and track prescriptions", and "How can the VA Prescription Refill and Tracking tool help me manage my health care?". The main content area has a green box prompting users to "Please sign in to refill prescriptions" and a section titled "How can the VA Prescription Refill and Tracking tool help me manage my health care?" with a note about it being a web-based service for managing VA prescriptions.

2 After you're signed in, go to your My VA dashboard.

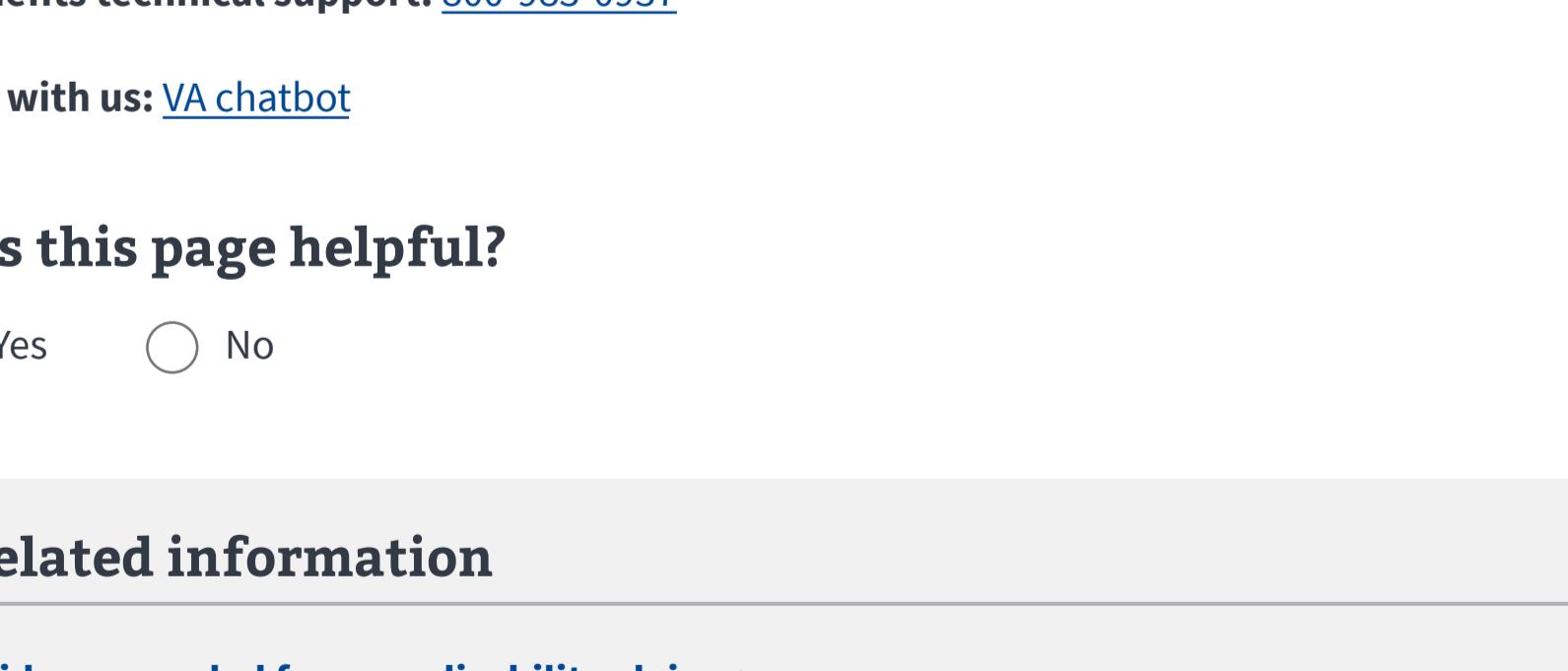
You'll find the My VA link in the top right corner of the page after you're signed in.



The screenshot shows the "Sign in to VA.gov" page. It features options to "Sign in with an existing account" (DS Logon, My HealtheVet, ID.me) or "Create an ID.me account". There are also links for "Having trouble signing in?", "Get answers to Frequently Asked Questions", and "Submit a request to get help.signIn". A large warning at the bottom states: "When you log in to VA.gov, you're using a United States federal government information system. By signing in, you agree to only use information that you have legal authority to view and use. You also agree to let us monitor and record your activity on the system and to provide us with any information we require to protect our systems and your information. By signing in, you confirm that you understand the following: Unauthorized use of this system is prohibited and may result in criminal, civil, or administrative penalties. Unauthorized use includes gaining unauthorized data access, changing data, harming the system or its data, or misusing the system. We can suspend or block your access to this system if we suspect unauthorized use."

3 Scroll down to the Track Claims section.

You'll see a summary of the latest status information for any open claims or appeals you may have.



The screenshot shows the "DS Logon" section of the login page. It includes fields for "DS Logon" (username "cecil.morgan") and "DS Logon Password", along with "Forgot Username?" and "Forgot Password?" links. Below these are buttons for "Need An Account?", "Activate My Account", "Upgrade To Premium Account", and "Change My Account". A warning message at the bottom left says: "Phishing Alert: We do not collect credit card, bank account, or email or password related private personal information. If you think you provided personal or account information in response to a fraudulent email, website or phone call, be sure to change your password and challenge questions immediately."

4 Click on the View Status button for a specific claim.

You'll go to a page with more details about that claim's status.

5 Click the Upload Document button.

You can upload supporting documents like a doctor's report, medical test results, or military personnel records.

[Go to the claim status tool](#)

Need more help?

VA benefits hotline: [800-827-1000](#)

eBenefits technical support: [800-983-0937](#)

Chat with us: [VA chatbot](#)

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Yes No

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Evidence needed for your disability claim >

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Eligibility for VA disability benefits >

Find out if you can get VA disability payments for an illness or injury that was caused by—or got worse because of—your active military service.