Pittsburgh VA health care

- Locations and services +
- Stories and events +
- About us +
- Working with us +

Pittsburgh VA health care

Make an appointment | View A-Z health services | Become a patient

Our team of doctors, nurses, and patient advocates are deeply experienced with Veterans' special health needs. Through a network of VA hospitals, medical centers, and smaller community outpatient clinics, you can find the health care you need, that's right for you. We're glad you're here.

Main locations

Pittsburgh VA Medical Center-University Drive

University Drive C
Pittsburgh, PA 15240-1003

Directions

Main phone: 866-482-7488

Mental health clinic: 412-360-6600

H. John Heinz III Department of Veterans Affairs Medical Center

1010 Delafield Road
Pittsburgh, PA 15240-1005

Directions

Main phone: 412-360-6000

Mental health clinic: 412-360-6600

See all locations ›

Manage your health online

- Refill and track your prescriptions ›
- Download your VA medical records (Blue Button) ›
- Send a secure message to your health care team ›
- View your lab and test results ›
- Schedule and view your appointments ›
- Order hearing aid batteries and prosthetic socks ›

Popular in Pittsburgh

- Phone directory
- Billing and insurance
- Request your medical records
- Patient advocates
- Library
- Placeholder link
- Placeholder link
- Another placeholder link

Community stories

Opioid Use Review clinic

During a one-time, hourlong session, Opioid Use Review clinic staff talk with Veterans about their pain, discuss ways to improve quality of life and provide opioid safety education, either in person…

Train set finds new home

Visitors to our H.J. Heinz III campus will soon enjoy a model train featuring scenery and ceramic houses created by Veterans. Twelve local carpenter apprentices installed a platform for the Lionel…

See all community stories ›

Events

Healthy You wellness group

Sessions focus on wellness topics, such as stress management, communication and healthy living.

When Thursday, Feb 14
11:00 a.m. – noon ET

Where University Drive campus
Building 71, room 1C125

Healthy You wellness group

Sessions focus on wellness topics, such as stress management, communication and healthy living.

When Tuesday, Feb 19
9:15 a.m. – 10:00 a.m. ET

Where University Drive campus
Consolidation Building

See all events ›

Get updates from us

- Sign up for email news and announcements
- Sign up for emergency email alerts
- Pittsburgh VA health care Facebook
- @VAPittsburgh

Pittsburgh VA health care

Locations and services
- Our locations
- Health services
- Patient and family services

Stories and events

About us

Working with us

Our locations

Visit one of our main locations that offer a wide variety of primary and specialty health services, as well as patient and family support programs. Or visit a community outpatient clinic near you for most basic primary care services.

Main locations

Pittsburgh VA Medical Center-University Drive

University Drive C
Pittsburgh, PA 15240-1003

Directions

Main phone: 866-482-7488
Mental health clinic: 412-360-6600

Location details

H. John Heinz III Department of Veterans Affairs Medical Center

1010 Delafield Road
Pittsburgh, PA 15240-1005

Directions

Main phone: 412-360-6000
Mental health clinc: 412-360-6600

Location details

Other locations

Beaver County VA Clinic

300 Brighton Avenue, Suite 110
Rochester, PA 15074-2135

Directions

Main phone: 724-709-6005
Mental health clinc: 412-360-6600

Location details

Pittsburgh VA health care

- Locations and services
  - Our locations
  - Health services
  - Patient and family services
- Stories and events
- About us
- Working with us

Pittsburgh VA Medical Center-University Drive

Get directions and parking information, prepare for your visit, or make an appointment.

Our Pittsburgh University Drive campus provides primary and specialty health services including hearing care, dermatology, eye care, cardiac surgery and oncology referral centers, and more.

Make an appointment | Become a patient

Location details

University Drive C
Pittsburgh, PA 15240-1003

Directions

Main phone: 866-482-7488
Mental health clinic: 412-360-6600

Clinical hours

Monday: 24/7
Tuesday: 24/7
Wednesday: 24/7
Thursday: 24/7
Friday: 24/7
Saturday: 24/7
Sunday: 24/7

Prepare for your visit

Shuttle services and schedules +

Visitor hours and information −

We encourage you to visit when most convenient for you and the patient. There are no set visitor hours for most departments. Exceptions are listed below.

Medical, surgical, critical care, and hospice wards

24 hours a day, 7 days a week

Behavioral health inpatient wards

1:00 – 2:00 p.m. and 6:00 – 7:30 p.m., 7 days a week

For safety reasons, visitors are not permitted in patient bedrooms.

Post-anesthesia recovery

Generally, visitors aren't permitted. In some circumstances, the doctor or nurse may make an exception.

General visitor policies

Children younger than 16 years old must be supervised by an adult and bedside visits limited to 15 minutes. Some units may require the doctor's permission for children younger than 16 years old.

Visitors may bring candy, fruit, and other food items in limited quantities if it has been clarified by the nursing staff as appropriate patient's diet. However, fresh fruit and flowers are not permitted in the Critical Care Center and visitors are not permitted to eat or drink in the units.

See full visitor policies

Lodging for patients and families +

Parking +

Campus and building maps +

Cafeteria, shops, and other retail +

Popular in Pittsburgh

Phone directory
Billing and insurance
Request your medical records
Patient advocates
Library
Placeholder link
Placeholder link
Another placeholder link

An official website of the United States government. Here's how you know

Pittsburgh VA health care

Locations and services
- Our locations
- Health services
- Patient and family services

Stories and events

About us

Working with us

Health services

We offer primary care as well as many specialty care and mental health services. To see which of our Pittsburgh locations offers the health service you need, go to a health topic below.

Looking for information about shuttles, the canteen, coordinators, or other kinds of services at the Pittsburgh health care system?

See our facility services and amenities

See our patient and family services

Primary care

Primary care

Specialty care

Hearing, speech, and balance

Also **audiology**, **balance** and **Cochlear evaluations**, **hearing aid evaluation**

National basic (common denominator) description, about 160 characters including spaces.

Audiology provides comprehensive clinical services to Veterans with hearing, tinnitus and balance disorders.

Available at

Short Location Name

Short Location Name

Short Location Name

Short Location Name

Short Location Name

Short Location Name

Dialysis (Kidney)

Digestive

Geriatrics

HIV/Hepatitis

Mental health

Addiction and Substance Abuse

Psychiatry

Psychology

PTSD

Suicide Prevention/Veterans Crisis Line

Pittsburgh VA health care

Locations and services
- Our locations
- Health services
- Patient and family services

Stories and events

About us

Working with us

Patient and family services

We're here to help. Find information about all the patient and family services available to you--from caregiver support coordinators to programs for homeless Veterans and more.

Looking for information about shuttles, the canteen, pharmacy, or health services at the Pittsburgh health care system?

See our health services

See our facility services and amenities

Care coordinators

Suicide prevention

Lesbian, gay, bisexual, transgender (LGBT)

Accordion title

Social programs and services

Accordion template

Also **keyword**, **keyword**, up to 4

National basic (common denominator) description, about 160 characters including spaces.

Regional-unique description if applicable. About 160 characters including spaces.

Contacts

Person's name, title, direct phone, contact@email.com

Person's name, title, direct phone, contact@email.com

Hours and location

Mon – Fri, 8:00 a.m. – 4:30 p.m.

Sat, Sun, holidays, 7:30 a.m. – 4:00 p.m.

Short Facility Name

Address

Phone: 555-555-5555

Fax: 555-555-5555

Office/clinic@email.com

Homeless services

My HealtheVet coordinator

Health and wellness

Caregiver support

H. John Heinz III Department of Veterans Affairs Medical Center

Get directions and parking information, prepare for your visit, or make an appointment.

Classified as a Geriatric Center of Excellence, our H.J. Heinz campus offers transitional care, rehabilitation, and dementia and hospice care beds. We also provide an ambulatory care center and a variety of outpatient services including a pharmacy, dental care, adult day care, and speech pathology.

Make an appointment | Become a patient

Location details

1010 Delafield Road
Pittsburgh, PA 15215

Directions

Main phone: 412-822-2222
Mental health clinic: 412-360-6600

Clinical hours

Monday: 24/7
Tuesday: 24/7
Wednesday: 24/7
Thursday: 24/7
Friday: 24/7
Saturday: 24/7
Sunday: 24/7

Prepare for your visit

Shuttle services and schedules +

Visitor hours and information −

We encourage you to visit when most convenient for you and the patient. There are no set visitor hours for most departments. Exceptions are listed below.

Medical, surgical, critical care, and hospice wards

24 hours a day, 7 days a week

Behavioral health inpatient wards

1:00 – 2:00 p.m. and 6:00 – 7:30 p.m., 7 days a week

For safety reasons, visitors are not permitted in patient bedrooms.

Post-anesthesia recovery

Generally, visitors aren't permitted. In some circumstances, the doctor or nurse may make an exception.

General visitor policies

Children younger than 16 years old must be supervised by an adult and bedside visits limited to 15 minutes. Some units may require the doctor's permission for children younger than 16 years old.

Visitors may bring candy, fruit, and other food items in limited quantities if it has been clarified by the nursing staff as appropriate patient's diet. However, fresh fruit and flowers are not permitted in the Critical Care Center and visitors are not permitted to eat or drink in the units.

See full visitor policies

Lodging for patients and families +

Parking +

Campus and building maps +

Cafeteria, shops, and other retail +

Popular in Pittsburgh

- Phone directory
- Billing and insurance
- Request your medical records
- Patient advocates
- Library
- Placeholder link
- Placeholder link
- Another placeholder link

Health Care

Get Benefits +

Manage Benefits −

- Refill and Track Prescriptions
- Use Secure Messaging
- Schedule and View Appointments
- View Lab and Test Results
- Order Hearing Aid Batteries and Prosthetic Socks
- Get Medical Records
- Update Health Benefits Info
- Get Travel Pay
- Make a Payment
- Check Appeal Status
- Request a Health ID Card

More Resources +

VA Prescription Refill and Tracking

With our VA Prescription Refill and Tracking tool, you can refill your VA prescriptions, track their delivery, and create lists to organize your medicines. Find out if you're eligible and how to sign up to begin using this tool in our health management portal within My HealtheVet.

You'll need to sign in before you can refill prescriptions

Try signing in with your DS Logon, My HealtheVet, or ID.me account. If you don't have any of those accounts, you can create one.

Sign In or Create an Account

How can the VA Prescription Refill and Tracking tool help me manage my health care?

Our Prescription Refill and Tracking tool, sometimes called "Rx Refill" or "Rx Tracker," is a web-based service that helps you manage your VA prescriptions online.

With this tool, you can:

- Refill your VA prescriptions online
- View your past and current VA prescriptions
- Track the delivery of each prescription mailed within the past 30 days
- Get email notifications to let you know when to expect your prescriptions
- Create lists to keep track of all your medicines (including prescriptions, over-the-counter medicines, herbal remedies, and supplements)

Am I eligible to use this tool?

You can use this tool if you meet all of the requirements listed below.

All of these must be true. You:

- Are enrolled in VA health care, **and**
- Are registered as a patient in a VA health facility, **and**
- Have a refillable prescription from a VA doctor that you've filled at a VA pharmacy and that's being handled by the VA Mail Order Pharmacy

Find out how to apply for VA health care.

And you must have one of these free accounts:

- An Advanced or Premium **My HealtheVet** account, **or**
- A Premium **DS Logon** account (used for eBenefits and milConnect), **or**
- A verified **ID.me** account that you can create here on VA.gov

Once I'm signed in, how do I get started?

On your Welcome page, you'll see a module for "Pharmacy." Within that module, you'll see these options:

- "Refill VA Prescriptions"
- "Track Delivery"
- "Medications List"

Click on the link you want, and you'll get instructions on the next page to get started.

Can I use this tool to refill and track all my VA prescriptions?

You can refill and track most of your VA prescriptions, including:

- VA medicines that were refilled or renewed
- Wound care supplies
- Diabetic supplies
- Other products and supplies sent through the VA Mail Order Pharmacy

Your VA health care team may decide not to ship medicines that you don't need right away, medicines that are not commonly prescribed, or those that require you to be closely monitored. In these cases, you'll need to pick up your prescription from the VA health facility where you get care.

You can't refill some medicines, like certain pain medication and narcotics. You'll need to get a new prescription from your VA provider each time you need more of these medicines.

Where will VA send my prescriptions?

Our mail order pharmacy will send your prescriptions to the address we have on file for you. We ship to all addresses in the United States and its territories. We don't ship prescriptions to foreign countries.

Important note: If you change your address within My HealtheVet, it does **not** change your address for prescription shipments. Please contact the VA health facility where you get care to have them update your address on file.
Find your VA health facility.

How long will my prescriptions take to arrive, and when should I reorder?

Prescriptions usually arrive within 3 to 5 days. But you'll be able to find specific information about your order on the website of the delivery service shown in your Rx Tracker.

To make sure you have your medicine in time, you'll want to request your refill at least 10 days before you'll run out of your current prescription.

Will my personal health information be protected?

Yes. This is a secure website. We follow strict security policies and practices to protect your personal health information.

If you print or download anything from the website (like prescription details), you'll need to take responsibility for protecting that information.

Health Care

Get Benefits +

Manage Benefits −

- Refill and Track Prescriptions
- Use Secure Messaging
- Schedule and View Appointments
- View Lab and Test Results
- Order Hearing Aid Batteries and Prosthetic Socks
- Get Medical Records
- Update Health Benefits Info
- Get Travel Pay
- Make a Payment
- Check Appeal Status
- Request a Health ID Card

More Resources +

VA Secure Messaging

With VA Secure Messaging, you can communicate privately online with your VA health care team. Find out if you're eligible to use Secure Messaging, and how to sign in to begin using this tool in the health management portal within My HealtheVet.

You'll need to sign in before you can send secure messages

Try signing in with your DS Logon, My HealtheVet, or ID.me account. If you don't have any of those accounts, you can create one.

Sign In or Create an Account

How can VA Secure Messaging help me manage my health care?

Secure Messaging is a web-based service that protects your sensitive information so you can safely and easily communicate electronically with your VA health care team.

You can use Secure Messaging to:

- Ask non-urgent, non-emergency health-related questions
- Give your health care team updates on your condition
- Request VA referrals, test results, and prescription renewals
- Manage your VA appointments
- Ask routine administrative questions about topics like scheduling appointments or getting directions
- Get health education information from the Veterans Health Library

Am I eligible to use Secure Messaging?

You can use this tool if you meet all of the requirements listed below.

All of these must be true:

- You're enrolled in VA health care, **and**
- You're registered as a patient at a VA health facility, **and**
- Your VA health care provider has agreed to communicate with you through Secure Messaging

Find out how to apply for VA health care.

And you must have one of these free accounts:

- A Premium **My HealtheVet** account, **or**
- A Premium **DS Logon** account (used for eBenefits and milConnect), **or**
- A verified **ID.me** account that you can create here on VA.gov

Learn about the 3 different My HealtheVet account types.

How does Secure Messaging work within My HealtheVet?

You'll sign in to your account and access your Secure Messaging folder through your account Welcome page dashboard. There, you can write messages, save drafts, review your sent messages, and keep a record of your conversations.

You can use Secure Messaging to communicate with any VA health care team member who has signed up to participate.

You can send non-urgent, non-emergency messages at any time of the day or night. Your VA health care team should respond within 3 business days (Monday through Friday, 8:00 a.m. - 5:00 p.m., except federal holidays). If you'd like, you can set up your account to send a notification to your personal email when you receive a new secure message.

Can I use Secure Messaging for medical emergencies or urgent needs?

No. You shouldn't use Secure Messaging when you have an urgent need, because it may take a few days for you to get a reply.

If you think you have a medical emergency, call 911 or go to the nearest emergency room.

If you don't have an emergency, but you're not sure what type of care you need, call your nearest VA health facility.
Find your nearest VA health facility.

If you need to talk with someone right away, contact the Veterans Crisis Line. Whatever you're struggling with—chronic pain, anxiety, depression, trouble sleeping, anger, or even homelessness—we can support you. Our Veterans Crisis Line is confidential (private), free, and available 24/7.

To connect with a Veterans Crisis Line responder anytime, day or night:

- Call 1-800-273-8255, then press 1.
- Start a confidential Veterans Chat
- Text 838255.

Can I use Secure Messaging to communicate with non-VA providers?

No. You can communicate only with your VA providers who've agreed to participate in Secure Messaging.

Will my personal health information be protected?

Yes. This is a secure website. We follow strict security policies and practices to protect your personal health information. And only you and your VA health care team will have access to your secure messages.

If you print or download any messages, you'll need to take responsibility for protecting that information.
Get tips for protecting your personal health information.

What if I have more questions?

You can get answers to your questions about this tool within our My HealtheVet web portal.
Read Secure Messaging FAQs.

You can also contact the My HealtheVet Help Desk.
Find out how to contact us online.

Health Care
Get Benefits +
Manage Benefits −
Refill and Track Prescriptions
Use Secure Messaging
Schedule and View Appointments
View Lab and Test Results
Order Hearing Aid Batteries and Prosthetic Socks
Get Medical Records
Update Health Benefits Info
Get Travel Pay
Make a Payment
Check Appeal Status
Request a Health ID Card
More Resources +

Schedule and View VA Appointments Online

With our VA Appointments tools, you can schedule some VA health care appointments online. You can also view details about upcoming appointments and organize your health calendar. Find out if you're eligible, and how to sign up to begin using these tools on our My HealtheVet health management portal.

Please note: The fastest way to make all your VA appointments is usually to call the VA health facility where you want to receive care. If you can't keep an existing appointment, please contact the facility as soon as possible to reschedule or cancel.
Find your VA health facility's phone number.

How do I talk to someone right now?
Find out how to get support anytime day or night.

View Your VA Appointments Online

You'll need to sign in before you can view your appointments

Try signing in with your DS Logon, My HealtheVet, or ID.me account. If you don't have any of those accounts, you can create one.

Sign In or Create an Account

Schedule or Cancel a VA Appointment Online

You'll need to sign in before you can schedule, reschedule, or cancel a VA appointment online

Try signing in with your DS Logon, My HealtheVet, or ID.me account. If you don't have any of those accounts, you can create one.

Sign In or Create an Account

How can VA Appointments tools help me manage my health care?

VA Appointments tools offer a secure, web-based way to schedule, view, and organize your VA appointments online.

You can use these tools to:

- Schedule some of your VA medical appointments online
- Reschedule and cancel appointments made online
- View appointments on your health calendar
- Find the location of the VA facility for your appointments
- Set up email reminders for upcoming appointments
- Print a list of your future appointments
- Look up past appointments from the last 2 years
- Add non-VA appointments to your health calendar

Am I eligible to use the VA Appointments tools?

You can use these tools if you meet all of the requirements listed below.

All of these must be true. You:

- Are enrolled in VA health care, **and**
- Are scheduling your appointment with a VA health facility that uses online scheduling, **and**
- Have had an appointment at that VA health facility within the last 2 years

Find out how to apply for VA health care.

And, you must have one of these free accounts:

- A Premium **My HealtheVet** account, **or**
- A Premium **DS Logon** account (used for eBenefits and milConnect), **or**
- A verified **ID.me** account that you can create here on VA.gov

Learn about the 3 different My HealtheVet account types.

How do I know if my VA health facility uses online scheduling?

You can check our list of VA facilities that are currently using the online scheduling tool. We hope to expand the number of VA facilities and types of appointments in the future.

View a list of VA facilities currently using online scheduling.

What types of VA medical appointments can I schedule online?

This will depend on the VA health facility where you're receiving care.

You may be able to schedule outpatient appointments for:

- Primary care
- Mental health
- Optometry
- Audiology

Check with the specific facility where you're receiving care to ask about scheduling appointments online.
See which VA facilities currently use online scheduling.
Find a VA health facility.

Health Care
Get Benefits +
Manage Benefits −
Refill and Track Prescriptions
Use Secure Messaging
Schedule and View Appointments
View Lab and Test Results
Order Hearing Aid Batteries and Prosthetic Socks
Get Medical Records
Update Health Benefits Info
Get Travel Pay
Make a Payment
Check Appeal Status
Request a Health ID Card
More Resources +

Get Your VA Medical Records Online

Our online tools can help you view, organize, and share your VA medical records and personal health information. Find out if you're eligible and how to sign in to start using these tools.

VA Blue Button

You'll need to sign in before you can view your VA medical records

Try signing in with your DS Logon, My HealtheVet, or ID.me account. If you don't have any of those accounts, you can create one.

Sign In or Create an Account

The Veterans Health Information Exchange

You'll need to go to eBenefits to authorize us to share your health information through the Veterans Health Information Exchange.

To use this feature, you'll need a Premium **DS Logon** account. Your My HealtheVet or ID.me credentials won't work on the eBenefits website. Go to eBenefits to sign in, register, or upgrade your **DS Logon** account to Premium.

Go to eBenefits

Learn more about VA Blue Button.
Learn more about the Veterans Health Information Exchange.

More about VA Blue Button

What is VA Blue Button, and how can it help me manage my health care?

VA Blue Button is a feature of the health management portal within My HealtheVet. It lets you view, print, save, download, and share information from your VA medical record and personal health record. With this tool, you can better manage your health needs and communicate with your health care team.

With VA Blue Button, you can:

- Download a customized Blue Button report with information from your VA medical records, personal health record, and in some cases your military service record
- Download a Health Summary that includes specific information from your VA medical record (like your known allergies, medications, and recent lab results)
- Build your own personal health record that includes information like your self-entered medical history, emergency contacts, and medicines
- Monitor your vital signs and track your diet and exercise with our online journals
- Share a digital copy of the personal health information you entered yourself with your VA health care team through Secure Messaging

Am I eligible to use all the features of VA Blue Button?

You can use all the features of this tool if you meet all of the requirements listed below.

Both of these must be true. You're:

- Enrolled in VA health care, **and**
- Registered as a patient in a VA health facility

Find out how to apply for VA health care.

And you must have one of these free accounts:

- An Advanced or Premium **My HealtheVet** account, **or**
- A Premium **DS Logon** account (used for eBenefits and milConnect), **or**
- A verified **ID.me** account that you can create here on VA.gov

Learn about the 3 different My HealtheVet account types.

Once I'm signed in, how do I get to my medical records?

Go to your Welcome page dashboard, and click on "Health Records." You'll go to a new page.

From here, you can choose to access your VA Blue Button report, your VA Health Summary, or your VA Medical Images and Reports.

If you'd like to add information to your personal health record, click on "Track Health" in the blue navigation menu at the top of the page. You'll go to a new page where you can choose to record information like your vital signs, health history, goals, and food and exercise efforts.

Will my personal health information be protected?

Yes. This is a secure website. We follow strict security policies and practices to protect your personal health information.

If you print or download anything from the website, you'll need to take responsibility for protecting that information.
Get tips for protecting your personal health information.

What if I have more questions?

You can get answers to frequently asked questions about VA Blue Button and related tools within My HealtheVet.
Read VA Blue Button FAQs.
Read VA Health Summary FAQs.
Read VA Medical Images and Reports FAQs.

You can also contact the My HealtheVet Help Desk.
Find out how to contact us online.
Or call us at 1-877-327-0022 (TTY: 1-800-877-8339). We're here Monday through Friday, 7:00 a.m. to 7:00 p.m. (CT)

More About the Veterans Health Information Exchange

Health Care

Get Benefits +

Manage Benefits −

- Refill and Track Prescriptions
- Use Secure Messaging
- Schedule and View Appointments
- View Lab and Test Results
- Order Hearing Aid Batteries and Prosthetic Socks
- Get Medical Records
- Update Health Benefits Info
- Get Travel Pay
- Make a Payment
- Check Appeal Status
- Request a Health ID Card

More Resources +

View Your VA Lab and Test Results Online

With our Labs + Tests tool, you can view your VA lab and test results online through your My HealtheVet personal health record. Find out if you're eligible to use this tool and how to sign in.

You'll need to sign in before you can view your lab and test results

Try signing in with your DS Logon, My HealtheVet, or ID.me account. If you don't have any of those accounts, you can create one.

Sign In or Create an Account

How can this tool help me manage my health care?

The Labs + Tests tool is part of the My HealtheVet personal health record. It can help you view and keep a record of your lab and test results.

You can use the Labs + Tests tool to:

- View some of your VA lab and test results (like blood tests)
- Add results from non-VA health care providers and labs

Am I eligible to use this tool?

You can use this tool to view your VA lab and test results and information you enter yourself if you meet all of the requirements listed below.

Both of these must be true. You're:

- Enrolled in VA health care, **and**
- Registered as a patient at a VA health facility

Find out how to apply for VA health care.

And you must have one of these free accounts:

- A Premium **My HealtheVet** account, **or**
- A Premium **DS Logon** account (used for eBenefits and milConnect), **or**
- A verified **ID.me** account that you can create here on VA.gov

Note: If you sign in with a Basic or Advanced account, you'll see only the results you've entered yourself.
Learn about the 3 different My HealtheVet account types.

Can I view all my VA lab and test information using this tool?

At this time, you can view only your VA chemistry/hematology results. These include tests for blood sugar, liver function, or blood cell counts.

Can I view results from non-VA providers or labs?

No. But you can enter this information yourself to keep all your results in one place.

Once I'm signed in within My HealtheVet, how do I view my results?

On your Welcome page dashboard, you'll see a module for "Health Records." Within that module, click on "Labs and Tests."

This will take you to a new page with links to view test results.

If you're signed in with a Premium account, you'll see:

- **VA chemistry/hematology results:** Your tests will be listed by date and specimen. A specimen is the sample studied by the test (like blood, urine, a tissue biopsy, or a throat swab). You can click on each to view details from your VA medical record.
- **Test results you've entered yourself:** You can add and view results from non-VA providers and labs.

Note: If you're signed in with a Basic or Advanced account, you'll see only the test results you've entered yourself.
Learn about the 3 different My HealtheVet account types.

Will my personal health information be protected?

Yes. This is a secure website. We follow strict security policies and practices to protect your personal health information.

If you print or download anything from the website (like lab results), you'll need to take responsibility for protecting that information.
Get tips for protecting your personal health information.

What if I have more questions?

You can get answers to your questions about this tool within our My HealtheVet web portal.
Read the Labs + Tests FAQs.

You can also contact the My HealtheVet Help Desk.
Find out how to contact us online.
Or call us at 1-877-327-0022 (TTY: 1-800-877-8339). We're here Monday through Friday, 7:00 a.m. to 7:00 p.m. (CT)

Last updated: August 22, 2018

Health Care

Get Benefits +

Manage Benefits −

- Refill and Track Prescriptions
- Use Secure Messaging
- Schedule and View Appointments
- View Lab and Test Results
- Order Hearing Aid Batteries and Prosthetic Socks
- Get Medical Records
- Update Health Benefits Info
- Get Travel Pay
- Make a Payment
- Check Appeal Status
- Request a Health ID Card

More Resources +

Order Hearing Aid Batteries and Prosthetic Socks from VA

Find out if you may be eligible to order free hearing aid batteries or prosthetic socks, and how to order this medical equipment online or by mail or phone.

You'll need to sign in to eBenefits to order hearing aid batteries or prosthetic socks online.

To use this feature, you'll need a Premium **DS Logon** account. Your My HealtheVet or ID.me credentials won't work on the eBenefits website. Go to eBenefits to sign in, register, or upgrade your **DS Logon** account to Premium.

Go to eBenefits to Order Items Online

Am I eligible to order hearing aid batteries online from VA?

You can order hearing aid batteries from us if you meet all of the requirements listed below.

All of these must be true:

- You're enrolled in VA health care, **and**
- You're registered as a patient at a VA medical center, **and**
- Your VA audiologist has recommended hearing aids or other hearing assisted devices

Find out how to apply for VA health care.

And you'll need to have a Premium DS Logon account (used for eBenefits and milConnect).

If you don't have a Premium **DS Logon** account, find out how to create or upgrade an account on eBenefits.
Go to eBenefits.

Am I eligible to order prosthetic socks online from VA?

You can order prosthetic socks from us online if you meet all of the requirements listed below.

All of these must be true:

- You're enrolled in VA health care, **and**
- You're registered as a patient at a VA medical center, **and**
- Your VA health care provider has authorized you to receive prosthetic socks

Find out how to apply for VA health care.

And you'll need to have a Premium DS Logon account (used for eBenefits and milConnect).

If you don't have a Premium **DS Logon** account, find out how to create or upgrade an account on eBenefits.
Go to eBenefits.

Are my hearing aid batteries or prosthetic socks free of charge?

You can get these items free of charge as long as:

- Your VA health care provider has recommended them for you, **and**
- You remain eligible for and enrolled in VA health care

Once I'm signed in to eBenefits, how do I place my order?

1. Click on the eBenefits logo in the upper left corner of the page to go to the site's homepage.
2. Look for the "Manage Health" category, and click on the link "Hearing Aid Batteries and Prosthetic Socks." You'll go to a new page.
3. Look for the section titled "Select What You Would Like to Order," and click on the item you want. You'll go to a new page.
4. Fill out the form with the required information (last name, last 4 digits of your Social Security number, date of birth). You can also provide your email if you'd like. Then you'll be taken to a page where you can order the product you need.
5. Select the product you need, and submit your order.
6. eBenefits will send a confirmation email to the address we have on file once your order is processed. If there are any issues with your order, you'll receive an error message with instructions for how to get help.

Note: If you have questions or need technical help, call the eBenefits Help Desk at 1-800-983-0937, and press 2. Customer service representatives are available Monday through Friday, 8:00 a.m. to 8:00 p.m. (ET)

How long will it take my items to arrive, and when should I reorder?

For hearing aid batteries

Your batteries should arrive within 7-10 days.

Each order should have enough batteries to last for about 6 months. To make sure you have new batteries in time, you'll want to reorder when you have enough batteries left for about 30 days.

For prosthetic socks

Your order time will depend on whether we have the socks you need in stock or need to get more from the vendor.

To make sure you have your socks in time, you'll want to place your order about 30 days before you need them.

Pittsburgh VA health care

- Locations and services +
- Stories and events –
  - **Community stories**
  - Events
  - Press releases
- About us +
- Working with us +

Community stories

Read about what's happening in our Veteran community, from important issues like addiction programs at Pittsburgh VA to how Veterans are staying connected and healthy.

Opioid Use Review clinic

During a one-time, hourlong session, Opioid Use Review clinic staff talk with Veterans about their pain, discuss ways to improve quality of life and provide opioid safety education, either in person.

Train set finds new home

Visitors to our H.J. Heinz III campus will soon enjoy a model train featuring scenery and ceramic houses created by Veterans. Twelve local carpenter apprentices installed a platform for the Lionel.

Great reasons to connect with friends

Socializing can provide many benefits to your physical and mental health. According to recent research: Connecting with friends may also boost your brain health and lower your risk of dementia.

Loss is common human experience

Visitors to our H.J. Heinz III campus will soon enjoy a model train featuring scenery and ceramic houses created by Veterans. Twelve local carpenter apprentices installed a platform for the Lionel.

All In One Breath

Veterans scheduled for compensation and pension (C&P) exams at VA Pittsburgh Healthcare System's H.J. Heinz III campus can literally breathe a sigh of relief with the addition of same-day pulmonary.

Prepared to Pay It Forward

Saving lives, and serving Veterans, the Clinical Pastoral Education program graduates the latest class of VA Pittsburgh Healthcare ministry students prepared to pay it forward.

Film Documents Veterans' Lifesaving Journey

As part of Suicide Prevention Awareness Month, VA Pittsburgh staff and Veterans get a chance to see the documentary 'Almost Sunrise."

I CARE Award Winners Honored

The very best examples of service to Veterans and living out the I CARE values are honored every month by VA Pittsburgh management. The winners are chosen by their own peers for service above and beyond.

Innovative Chaplain Training in Suicide Prevention

VA Pittsburgh Chaplain Gretchen Hulse has developed a groundbreaking simulation training program for chaplains to combat suicide prevention.

VA Pittsburgh Dialysis Team Earns Safety Award

The award recognizes projects that improve safety and communication between hospital teams caring for inpatients undergoing dialysis.

‹ Previous 1 2 3 ... 11 Next ›

Pittsburgh VA health care

Locations and services +

Stories and events −

Community stories

Events

Press releases

About us +

Working with us +

Opioid Use Review clinic

During a one-time, hourlong session, Opioid Use Review clinic staff talk with Veterans about their pain, discuss ways to improve quality of life and provide opioid safety education, either in person in Pittsburgh or via telehealth at regional VA outpatient clinics.

By Sheila Tunney, Public Affairs Office

January 23, 2019

Share on Facebook Share on Twitter

Since 2014, more than 55 people* who may have otherwise overdosed and died have been saved with naloxone rescue kits issued to Veterans by VA Pittsburgh Healthcare System.

While that is an amazing fact, it is a small number compared to the more than 70,000* people in the U.S. who died from drug overdoses in 2017. Naloxone may have helped to save lives in many of those cases.

Also known by the brand name Narcan, naloxone is a medication with the potential to reverse opioid overdoses. It is sometimes prescribed by VA Pittsburgh's Opioid Use Review (OUR) Clinic.

Primary Care Chief Dr. Walter Clark, who is certified in addiction medicine, and two doctors of pharmacy started the clinic in 2017. The clinic helps other VA providers care for Veterans whose prescribed opioid use meets specific criteria. That criteria, Clark said, includes: "Any veteran on an opioid regimen for whom there is even the slightest concern. Any veteran who has not been fully evaluated in a standard manner as advised by the Centers for Disease Control and Prevention and Veterans Affairs/Department of Defense clinical guidelines for chronic (long-term) opioid therapy for chronic non-cancer pain."

Veterans on long-term opioid therapy who are newly enrolled or haven't been seen at VA in a while should also be evaluated in accordance with the Comprehensive Addiction and Recovery Act (CARA), Clark said.

Signed into law by Congress, CARA was introduced by Congress in 2016 in response to the U.S. opioid epidemic. The law addresses education, intervention, prevention and expanded access to naloxone.

During a one-time, hourlong session, OUR clinic staff talk with Veterans about their pain, discuss ways to improve quality of life and provide opioid safety education. Veterans speak with Clark and a pharmacist either in person in Pittsburgh or via telehealth at regional VA outpatient clinics.

According to pharmacist Amy Plumley, many Veterans are concerned VA will take away their opiates.

"It's a review clinic," Plumley said. "It may be totally appropriate for them to be on what they're on. But we know for some patients, keeping them on these medications is potentially dangerous."

VA providers often point Veterans in this category toward additional alternative therapies, including acupuncture and yoga, and more intensive therapies, like VA Pittsburgh's 12-week Interdisciplinary Pain Rehabilitation Program.

Plumley said the OUR clinic uses quality of life assessments to see how each Veteran's pain/medication affects their activities.

"What are their goals? Are they trying to run a marathon? Or do they just want to play with their grandkids?" Plumley said.

Some Veterans want to be on the least amount of medication possible so they can do basic chores and hobbies, like car repairs or cutting the grass, said Beth Desanzo, the other clinic pharmacist.

"They want to be able to hunt and fish," Desanzo said. "Maybe their hunting goal is not going to do a full deer drive like they did when they were 20. Maybe it's getting from the truck over to the tree stand."

Safety considerations, like whether the Veteran is using drugs and alcohol, and other factors also come to light during sessions.

"We know things can get into the wrong hands. With Narcan, if you are in a situation where you can use this on someone else to save their life, do so," Plumley stressed. "We do have Veterans with grandkids or nieces or nephews who have a drug abuse problem, and the Veteran is concerned about that. We'll replace it if they use it on someone else."

Both Plumley and Desanzo said they believe the clinic can be easily replicated at other VA health care systems nationwide.

**Naloxone rescue data provided by VA Pittsburgh's Center for the Treatment of Addictive Disorders. National overdose death data is from the Centers for Disease Control and Prevention.*

Writer's notes: The most commonly used opioids at VA Pittsburgh include codeine, fentanyl, hydrocodone, hydromorphone, methadone, morphine and oxycodone. Veterans who are prescribed naloxone by any VA Pittsburgh provider must complete training on safely using the device.

See all community stories

Events

Find out about classes on health and wellness, and join us at upcoming community events.

Healthy You wellness group

Sessions focus on wellness topics, such as stress management, communication and healthy living.

When Thursday, Feb 14
11:00 a.m. – noon ET

Where University Drive campus
Building 71, room 1C125

Healthy You wellness group

Sessions focus on wellness topics, such as stress management, communication and healthy living.

When Tuesday, Feb 19
9:15 a.m. – 10:00 a.m. ET

Where University Drive campus
Consolidation Building

Healthy You wellness group

Sessions focus on wellness topics, such as stress management, communication and healthy living.

When Thursday, Feb 21
11:00 a.m. – noon ET

Where University Drive campus
Building 71, room 1C125

Healthy You wellness group

Sessions focus on wellness topics, such as stress management, communication and healthy living.

When Tuesday, Feb 26
9:15 a.m. – 10:00 a.m. ET

Where University Drive campus
Consolidation Building

Healthy You wellness group

Sessions focus on wellness topics, such as stress management, communication and healthy living.

When Thursday, Feb 28
11:00 a.m. – noon ET

Where University Drive campus
Building 71, room 1C125

Healthy You wellness group

Sessions focus on wellness topics, such as stress management, communication and healthy living.

When Tuesday, Mar 5
9:15 a.m. – 10:00 a.m. ET

Where University Drive campus
Consolidation Building

Healthy You wellness group

Sessions focus on wellness topics, such as stress management, communication and healthy living.

When Thursday, Mar 7
11:00 a.m. – noon ET

Where University Drive campus
Building 71, room 1C125

Healthy You wellness group

Sessions focus on wellness topics, such as stress management, communication and healthy living.

When Tuesday, Mar 12
9:15 a.m. – 10:00 a.m. ET

Where University Drive campus
Consolidation Building

Pittsburgh VA health care

Locations and services +

Stories and events −

Community stories

Events

Press releases

About us +

Working with us +

Healthy You wellness group

Optional image

Lorem ipsume wellness and illness management through goal setting and encouragment.

When Tuesday, Feb 12
9:15 a.m. – 10:00 a.m. ET

Where University Drive campus
Consolidation Building

Cost FREE

Add to calendar

Share on Facebook

Share on Twitter

Registration
Call 412-360-3520

Special instructions
Check in at waiting area number 2 on the first floor of the Consolidation Building.

Wellness and illness management through goal setting and encouragment. We help you set and keep monthly goals. Sessions focus on wellness topics, such as stress management, communication and healthy living. Healthy You offers an encouraging environment while you work toward your wellness goals.

See all events

Pittsburgh VA health care

Locations and services +

Stories and events −

Community stories

Events

Press releases

About us +

Working with us +

Healthy You wellness group

Lorem ipsume wellness and illness management through goal setting and encouragment.

When Tuesday, Feb 12
9:15 a.m. – 10:00 a.m. ET

Where University Drive campus
Consolidation Building

Cost FREE

Add to calendar

Share on Facebook

Share on Twitter

Registration

Call 412-360-3520

Special instructions

Check in at waiting area number 2 on the first floor of the Consolidation Building.

Wellness and illness management through goal setting and encouragment. We help you set and keep monthly goals. Sessions focus on wellness topics, such as stress management, communication and healthy living. Healthy You offers an encouraging environment while you work toward your wellness goals.

See all events

Pittsburgh VA health care

Locations and services +

Stories and events −

Community stories

Events

Press releases

About us +

Working with us +

Press releases

Fayette county Veterans getting larger, more modern VA Outpatient Clinic

November 26, 2018

The new location is just three storefronts away from the current clinic but has more than double the space at 16,000 square feet.

VA Pittsburgh announces Outstanding Physicians for 2018

May 14, 2018

VA Pittsburgh Healthcare System recognized an oncologist and an internist as Outstanding Physicians of the Year for 2018.

VA Pittsburgh study on dual use of health systems nets best research paper

January 29, 2018

VA's Health Services Research and Development arm named VA Pittsburgh Healthcare System researcher Joshua Thorpe's study "Dual Health Care System Use and High-Risk Prescribing in Patients with Dementia" as one of two of the best research papers of 2017.

VA research prompts changes to angiograms for all patients at risk for kidney injury

November 17, 2017

Research presented to members of the American Heart Association Sunday by VA Pittsburgh Healthcare System nephrologist Steven Weisbord, M.D., will change the way doctors perform angiograms for patients at risk for kidney injury.

VA celebrates Veterans Day every day in November

October 31, 2017

In recognition of Veterans Day 2017, VA Pittsburgh Healthcare System (VAPHS) will host or participate in events to honor veterans through November, starting with a ceremonial flag raising on Nov. 1 and culminating with a resource fair later in the month.

Partnership for Public Service honors VAPHS/Pitt researcher with 'Oscar' of government service

September 22, 2017

The Partnership for Public Service will honor Rory Cooper, Ph.D., research scientist at VA Pittsburgh Healthcare System and professor at the University of Pittsburgh, with a Samuel J. Heyman Service to America Medal (Sammie) on Sept. 27 for his work as director of the Human Engineering Research Laboratory (HERL).

VA Pittsburgh receives national award for achievements in sustainability

May 18, 2017

In recognition of its successful programs to reduce its environmental impact, VA Pittsburgh Healthcare System was named an honoree in Practice Greenhealth's 2017 Partner for Change and Emerald awards.

Lower medication copays now in effect for Veterans

February 28, 2017

Veterans using VA Pittsburgh Healthcare System's outpatient pharmacy who have copays for their medication will most likely see a reduction in monthly and annual costs.

VA Pittsburgh healthcare system issues water restrictions at University Drive location

January 18, 2017

VA Pittsburgh Healthcare System has issued water restrictions for portions of its University Drive campus.

‹ Previous 1 2 3 ... 11 Next ›

Pittsburgh VA health care

Locations and services +

Stories and events –

Community stories

Events

Press releases

About us +

Working with us +

Fayette County Veterans getting larger, more modern VA outpatient clinic

PRESS RELEASE

November 26, 2018

Print Download a PDF version

Pittsburgh, PA — The Fayette County VA Outpatient Clinic will move to its new, larger space in the Fayette Plaza at 627 Pittsburgh Road, Suite 2, Uniontown, PA, on Dec. 3.

The new location is just three storefronts away from the current clinic but has more than double the space at 16,000 square feet.

The larger space will accommodate the increasing number of Fayette County area Veterans who use VA care and allow for the addition of new health care services at the facility, including limited audiology services and more telehealth spaces.

The Fayette VA clinic was established in 2007 with approximately 1,800 patients. VA data shows more than 3,100 individual Veterans have used the clinic in the past year.

The new clinic will host an open house from 1 to 3 p.m. on Dec. 4 and a grand opening later in the spring.

The Fayette County VA Outpatient Clinic is part of VA Pittsburgh Healthcare System.

Media contacts

Sheila Tunney, Public Affairs Specialist

412-360-1479

sheila.tunney@va.gov

Download media assets

Image of Dr. Tunney, MD (PNG)

Veterans' Day poster 2019 (PDF)

###

About VA Pittsburgh Healthcare System

VA Pittsburgh Healthcare System is one of the largest and most progressive in the nation. More than 3,700 employees serve approximately 70,000 Veterans ever year, providing a range of services from transplant medicine to primary care. It is also a center of research and learning, with more than $30 million in research projects and a robust training program for residents and students. The system is a leader in virtual care delivery through telemedicine.

Medical centers are located in Oakland and O'Hara Township, and outpatient clinics in Beaver, Belmont, Fayette, Washington and Westmoreland counties in Pennsylvania, and Belmont County in Ohio.

See all press releases

Make an appointment

Make, cancel or reschedule a primary care appointment online, by phone, or in-person. For routine visits to some specialty care clinics, you no longer need a primary care referral. You need to be enrolled in VA health care before you can make an appointment.

Make an appointment online

You may be eligible for VA health care benefits if:

Make an appointment

Become a patient

To become a patient, you need to enroll in VA health care. You can apply online, by mail, by phone, or bring your form to one of our main locations.

Not enrolled in VA health care yet?

You may be eligible for VA health care benefits. Apply online for VA health care

Enroll in VA health care