Migration

SCENARIO 1

Task 1

Receive email

Bring your ID to your upcoming appointment on Nov. 11 Inbox ×

My HealtheVet <info@myhealthevet.com>
to me

11:49 AM (0 minutes ago)

My healthevet
www.myhealth.va.gov

Introducing Login.gov, a new safer, more secure way to protect your MHV data and give you access to other government services—within the VA and beyond.

Benefits for you:

- **Safer sign-in:** One username and password with secondary authentication—to protect your personal data and give you more control.
- **Uninterrupted access:** Login credentials that act as a master key to let you access most VA services and a variety of other government sites—if you want to.

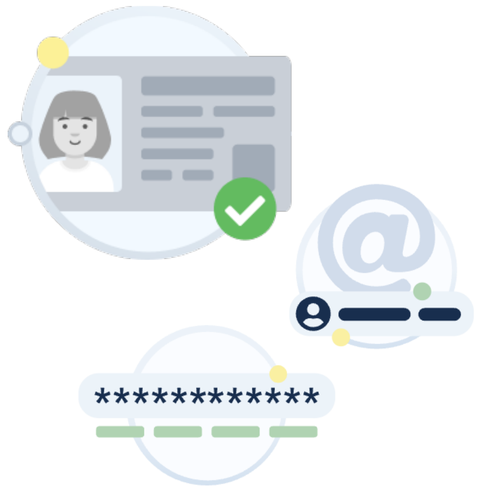
All you need to do:

- Please bring your Driver's License or State-issued ID to your next

Bring your ID to your upcoming appointment on Nov. 11 Inbox ×

My HealtheVet <info@myhealthevet.com>
to me

11:49 AM (0 minutes ago)



All you need to do:

- Please bring your Driver's License or State-Issued ID to your next appointment on:

  📅 **Monday, Nov. 11th** at **10:00am**

- Plan to stay an extra **20 minutes**. A VA employee will assist you in setting up your account.

- Let us know if you're in:

Yes, I will bring my ID

No, I prefer to do it on my own

LOGIN.GOV

It's free. It's better. It's what you deserve.

To learn more about all the benefits of Login.gov, click here.

Having trouble viewing this email? View it as a Web page.

Forward this newsletter to a friend?

And if you received this from a friend, you can subscribe yourself!

Log in to My HealtheVet today.

Keep updated & let us know how we're doing

Task 2

Check in for appointment

Task 3

Information gathering

Task 4

Email and password set up

An official website of the United States government Here's how you know

LOGIN.GOV

Create your account

Enter your email address

Select your email language preference

Login.gov allows you to receive your email communication in English, Spanish or French.

- English (default)
- Español
- Français

I read and accept the Login.gov Rules of Use

Submit

Cancel

Security Practices and Privacy Act Statement

Privacy Act Statement

An official website of the United States government Here's how you know

LOGIN.GOV

Create your account

Enter your email address

myname@mail.com

Select your email language preference

Login.gov allows you to receive your email communication in English, Spanish or French.

- English (default)
- Español
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Cancel

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Privacy Act Statement

LOGIN.GOV

Check your email

We sent an email to **myname@mail.com** with a link to confirm your email address. Follow the link to continue creating your account.

Didn't receive an email? Resend

Or, use a different email address

You can close this window if you're done.

Confirm your email Inbox ×

Login.gov <no-reply@login.gov>
to me

11:49 AM (0 minutes ago)

LOGIN.GOV

Confirm your email

Thanks for submitting your email address. Please click the link below or copy and paste the entire link into your browser. This link will expire in 24 hours.

Confirm email address

https://secure.login.gov/sign_up/email/confirm?confirmation_token=mFzSGb1VcL1u_imPuA6x

Please do not reply to this message. If you need help, visit www.login.gov/help

About Login.gov | Privacy policy

...

[Message clipped] View entire message

Reply Forward

An official website of the United States government Here's how you know

LOGIN.GOV

You have confirmed your email address

Create a strong password

It must be at least 12 characters long and not be a commonly used password. That's it!

Show password

Password

Password strength: ...

Continue

Password safety tips +

‹ Cancel account creation

An official website of the United States government Here's how you know

LOGIN.GOV

You have confirmed your email address

Create a strong password

It must be at least 12 characters long and not be a commonly used password. That's it!

Show password

Password

••••••••••••

Password strength: **Great!**

Continue

Password safety tips +

‹ Cancel account creation

Task 5

ID Proofing

DRIVER'S LICENSE
Pennsylvania
DUPS: 00
4d DLN: 99 999 999
3 DOB: 08/04/1975
4b EXP: 08/05/2023
4a ISS: 03/01/2019
1 SAMPLE
2 JANICE ANN
8 123 MAIN STREET
APT. 1
HARRISBURG, PA 17101-0000
15 SEX: F
16 HGT: 5'-06"
18 EYES: BRO
9 CLASS: C
9a END: NONE
12 RESTR: NONE
5 DD:
SAMPLE
Janice Sample

Task 6

Multi-factor authentication

An official website of the United States government Here's how you know

LOGIN.GOV

Authentication method setup

Add another layer of security by selecting a multi-factor authentication method. We recommend you select at least (2) two different options in case you lose one of your methods.

- [ ] **Face or touch unlock**
  Your device scans your face or fingerprint and confirms the information is a match to the images you already have stored on your device. We do not copy or store these images.

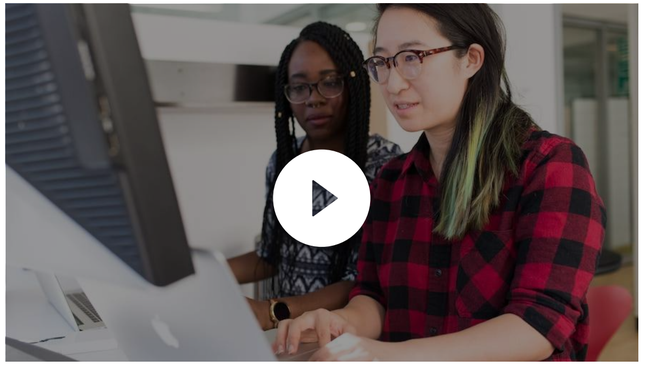
- [ ] **Security key**
  A physical device, often shaped like a USB drive, that you plug in to your device.

- [ ] **Government employee ID**
  PIV/CAC cards for government and military employees. Desktop only.

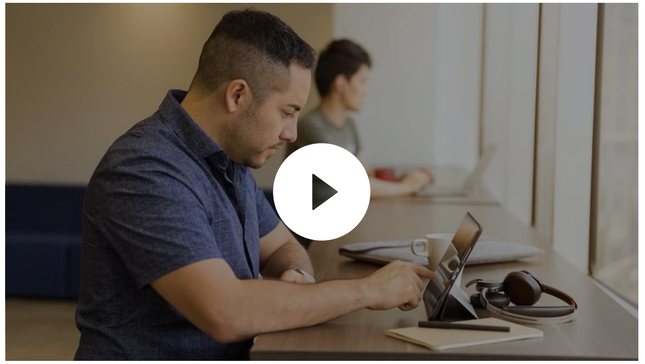
- [ ] **Authentication application**
  Download or use an authentication app of your choice to generate secure codes.

- [ ] **Text or voice message**
  Receive a secure code by (SMS) text or phone call.

What is multi-factor authentication?



How do I pick the right authentication method for me?



AT&T
Emergency call

An official website of the United States government Here's how you know

LOGIN.GOV

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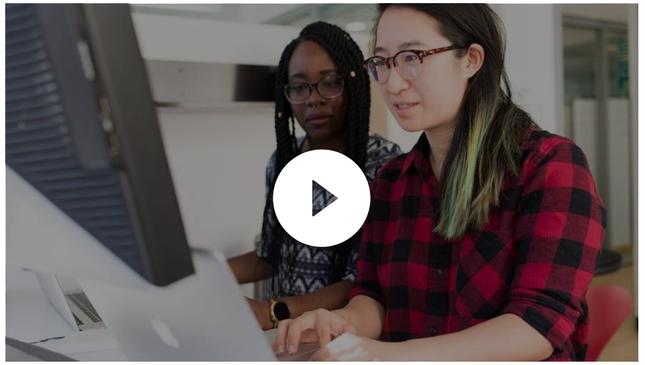
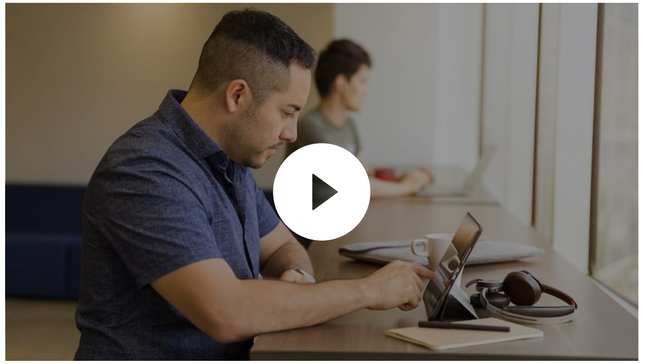


How do I pick the right authentication method for me?



An official website of the United States government Here's how you know

LOGIN.GOV

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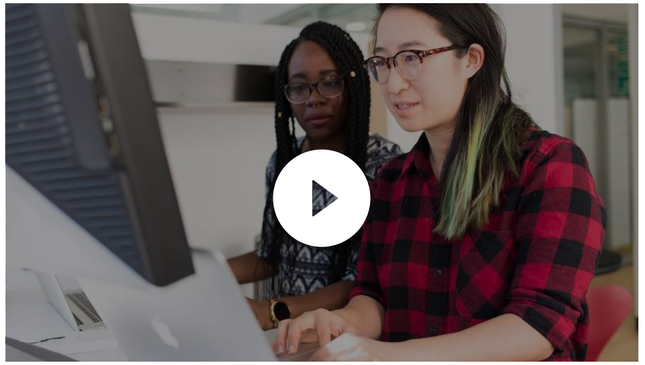

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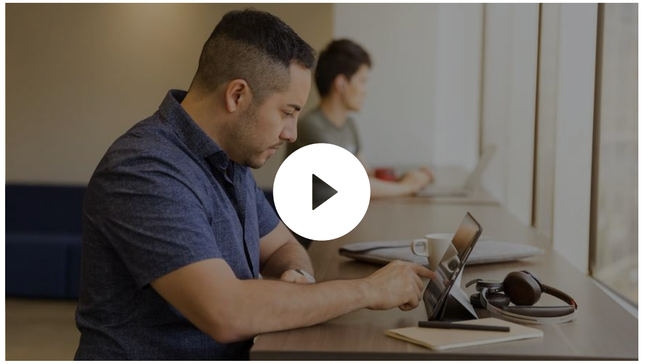


An official website of the United States government Here's how you know

LOGIN.GOV

Add your security key

Add a security key that meets the FIDO standard as your authentication method. You can add as many security keys as you want. To get started, first give your security key a nickname.

Security key nickname

☑ Remember this browser

Continue

‹ Choose another option

An official website of the United States government Here's how you know

LOGIN.GOV

Add your security key

Add a security key that meets the FIDO standard as your authentication method. You can add as many security keys as you want. To get started, first give your security key a nickname.

Security key nickname

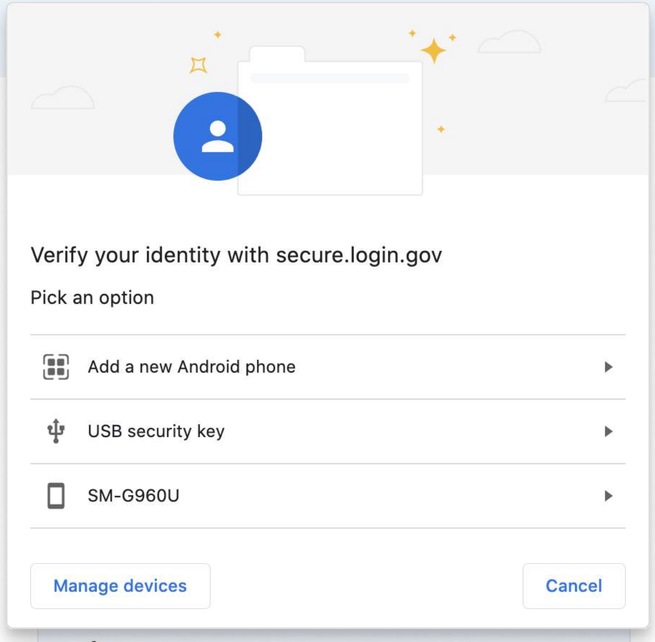
mykey

☑ Remember this browser

Continue

‹ Choose another option

An official website of the United States government Here's how you know



mykey

Remember this browser

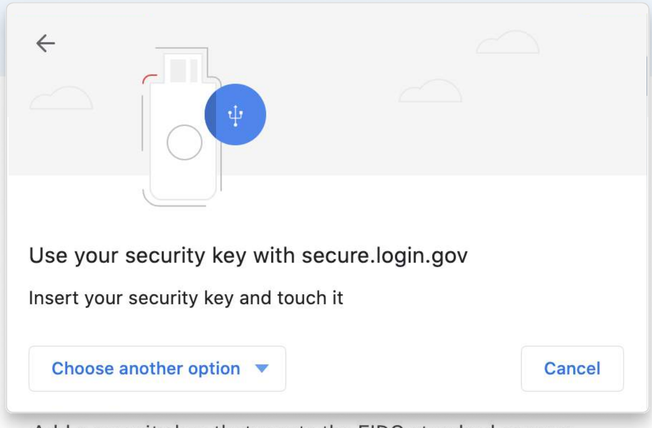
Connect your security key

Press the button on your security key to register it with Login.gov

‹ Choose another option

US General Services Administration Language Help Contact Privacy & security

An official website of the United States government Here's how you know



Add a security key that meets the FIDO standard as your authentication method. You can add as many security keys as you want. To get started, first give your security key a nickname.

Security key nickname

mykey

☑ Remember this browser

Connect your security key

Press the button on your security key to register it with Login.gov

‹ Choose another option

US General Services Administration Language Help Contact Privacy & security

An official website of the United States government Here's how you know

LOGIN.GOV

A security key was added to your account.

You've added your first authentication method! Add a second method as a backup.

Adding another authentication method prevents you from getting locked out of your account if you lose one of your methods.

Add another method

Skip for now

An official website of the United States government Here's how you know

LOGIN.GOV

Welcome **myname@mail.com** | Sign out

Access your government benefits and services from your Login.gov account.
Learn more about Login.gov

- **Your Account**
  - Add email address
  - Edit password
  - Delete account
- **Your authentication methods**
  - Add phone number
  - Add authentication apps
  - Add Face or Touch Unlock
  - Add security key
  - Add federal employee ID
  - Get backup codes
- **Your connected accounts**
- **History**
  - Forget all browsers
- **Customer support**

Your account

Email preferences

Email addresses

myname@mail.com

+ Add new email

Language

English Edit

Password

********** Edit

Security key

Added on October 18, 2022 at 11:55 AM

+ Get new codes

Task 7

Login to My HealtheVet using Login.gov

Pharmacy	Appointments	Health Records
Refill VA Prescriptions	View My VA Appointments	Blue Button Medical Reports
Track Delivery	Health Calendar	Labs and Tests
Medications Lists	VA Facility Locator	Track Health

Resources

Benefits	Veterans Health Library	Community
Mental Health	Healthy Living	Whole Health

In the Spotlight

Test Results: What Should You Do?

Online test results can be confusing. You may have questions or feel anxious about your results. Try these tips next time you get online results.

Sign In

Choose from these 3 sign in options

You can access your My HealtheVet account using any of the sign in options.

1

Option 1: New VA sign in (recommended)

What should I know about this option before I choose it?

Start using the new VA sign in

2

Option 2: Continue to My HealtheVet only

What should I know about this option before I choose it?

Continue to My HealtheVet only

My healthevet

3

Option 3: Choose a secure sign in partner

What should I know about this option before I choose it?

An official website of the United States government. Here's how you know

Talk to the **Veterans Crisis Line** now

VA | U.S. Department of Veterans Affairs

Sign in

LOGIN.GOV

ID.me

DS Logon

My HealtheVet

Or create an account

Create an account with Login.gov

Create an account with ID.me

Having trouble signing in?

Get answers to common questions about signing in and verifying your identity.

Call our MyVA411 main information line for help at 800-698-2411 (TTY: 711). We're here 24/7.

An official website of the United States government Here's how you know

LOGIN.GOV | VA U.S. Department of Veterans Affairs

VA is using Login.gov to allow you to sign in to your account safely and securely.

Email address

Password

Show password

Sign in

First time using Login.gov?

Create an account

Sign in with your government employee ID

‹ Back to VA

Forgot your password?

Security Practices and Privacy Act Statement

Privacy Act Statement

An official website of the United States government Here's how you know

LOGIN.GOV | VA U.S. Department of Veterans Affairs

VA is using Login.gov to allow you to sign in to your account safely and securely.

Email address

myname@email.com

Show password

Password

Sign in

First time using Login.gov?

Create an account

Sign in with your government employee ID

‹ Back to VA

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Security Practices and Privacy Act Statement

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Email address

myname@email.com

Show password

Password

••••••••••••

Sign in

First time using Login.gov?

Create an account

Sign in with your government employee ID

‹ Back to VA

Forgot your password?

Security Practices and Privacy Act Statement

Privacy Act Statement

An official website of the United States government Here's how you know

LOGIN.GOV | VA | U.S. Department of Veterans Affairs

Insert your security key

Insert your security key in your computer's USB port. Once connected, tap the button on the security key to finish sign in.

Securuty key name

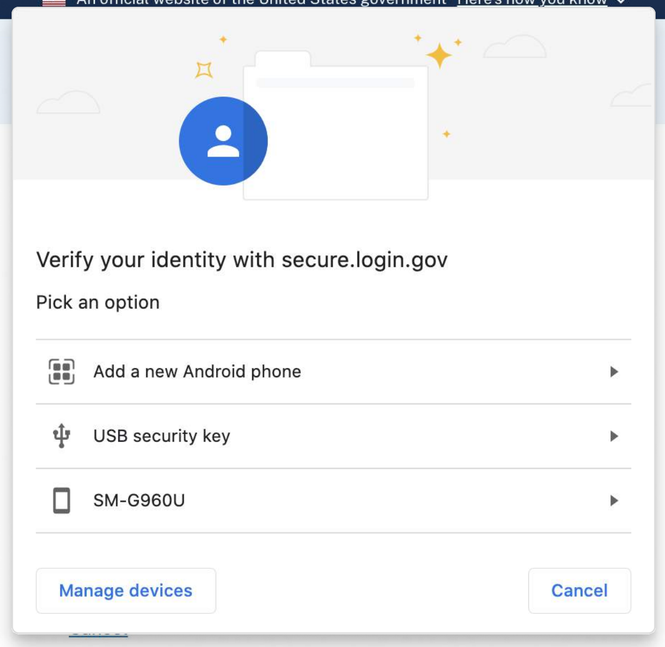
my key

Don't have your security key available?

Choose another authentication method

Cancel

An official website of the United States government Here's how you know



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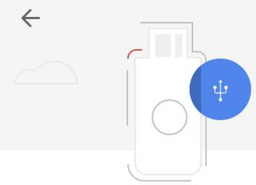


Use your security key with secure.login.gov

Insert your security key and touch it

Choose another option

Cancel

Don't have your security key available?

Choose another authentication method

Cancel

An official website of the United States government Here's how you know

You are now returning to
Department of Veteran Affairs,
MyHealtheVet

Don't have your security key available?

Choose another authentication method

Cancel

In the Spotlight

Test Results: What Should You Do?

Online test results can be confusing. You may have questions or feel anxious about your results. Try these tips next time you get online results.

Task 8

Set up shared access

Learn about the new shared access feature

Grant someone you trust access to your account

First name

First name

Last name

Last name

Email

email@mail.com

Relationship to you

select option

Type of information you want to grant access

select option

GRANT ACCESS

Task 9

Shared access reminder

It is time to review who has access to your account Inbox ×

My HealtheVet <info@myhealthevet.com>
to me

11:49 AM (0 minutes ago)

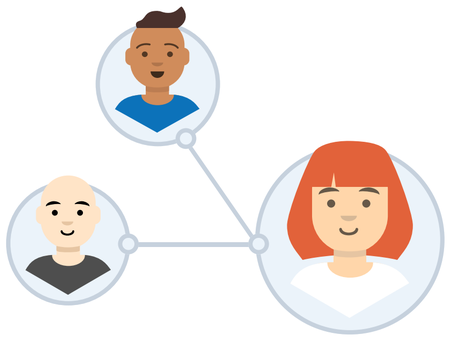
My healthevet
www.myhealth.va.gov

Ensure the security of your MHV account by reviewing who has access and what information you've shared with them.

You have shared access to your account with:

Lynda Johnson
Full Access

Alan Johnson
Appointments & Prescriptions Only



If you want to change this:

1. **Edit who has access** or which level of access they have, click here.
2. **Update your password** here, if there is anyone who you shared your username/password with who should no longer have access to your account.

It is time to review who has access to your account Inbox ×

My HealtheVet <info@myhealthevet.com>
to me

11:49 AM (0 minutes ago)

Full Access

Alan Johnson
Appointments & Prescriptions Only

If you want to change this:

1. **Edit who has access** or which level of access they have, click here.
2. **Update your password** here, if there is anyone who you shared your username/password with who should no longer have access to your account.

Keeping us up to date means keeping your account safe.

This Access Renewal email is annual, so we'll check in next year!

Having trouble viewing this email? View it as a Web page.

Forward this newsletter to a friend?

And if you received this from a friend, you can subscribe yourself!

Log in to My HealtheVet today.

Keep updated & let us know how we're doing

You have received this message because you are subscribed to Veterans Health. Access your Subscriber Preferences to make changes to your subscription or Unsubscribe. Get this as a forward? Sign Up to receive updates from Veterans Health. Having questions or problems? Please visit Subscriber Help for assistance.

VA | U.S. Department of Veterans Affairs
Veterans Health Administration