Ad Hoc

VA Health & Benefits App

Release process & QA

Ad Hoc + VA

Therese Dickson
therese.dickson@adhocteam.us

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Agenda

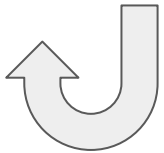
- ➔ How the app gets to veterans
- ➔ What the QA team does

How the app gets to veterans

All implementation work (BE, UX, FE, QA, Product)

Release signoff

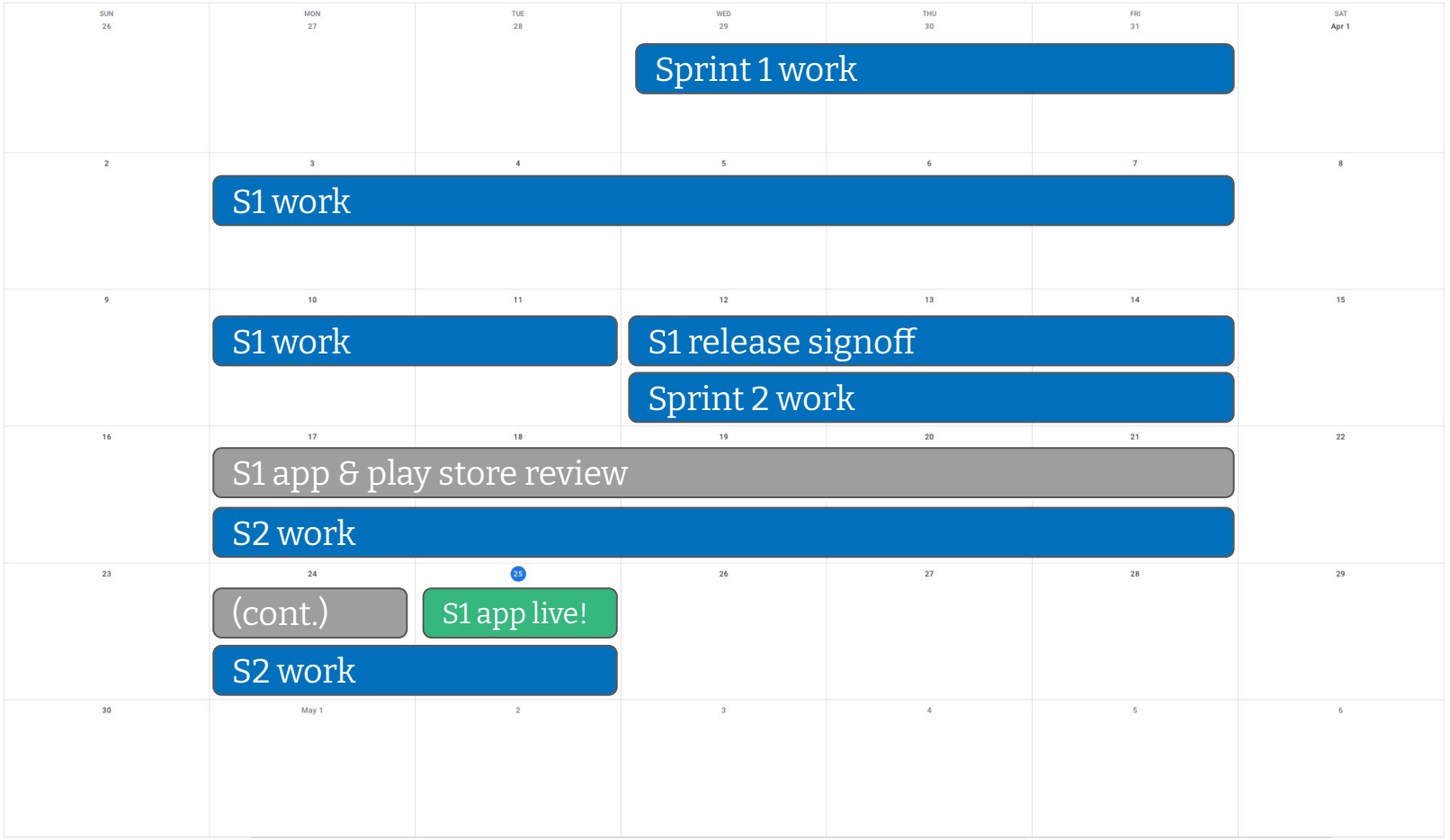
App & play store review



App live in PROD (app/play stores)

Veteran downloads/ updates app*

*Feature flag (remote config) turns features on/off


SUN
26
MON
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TUE
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WED
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THU
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FRI
31
SAT
Apr 1
Sprint 1 work
2
3
4
5
6
7
8
S1 work
9
10
11
12
13
14
15
S1 work
S1 release signoff
Sprint 2 work
16
17
18
19
20
21
22
S1 app & play store review
S2 work
23
24
25
26
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29
(cont.)
S1 app live!
S2 work
30
May 1
2
3
4
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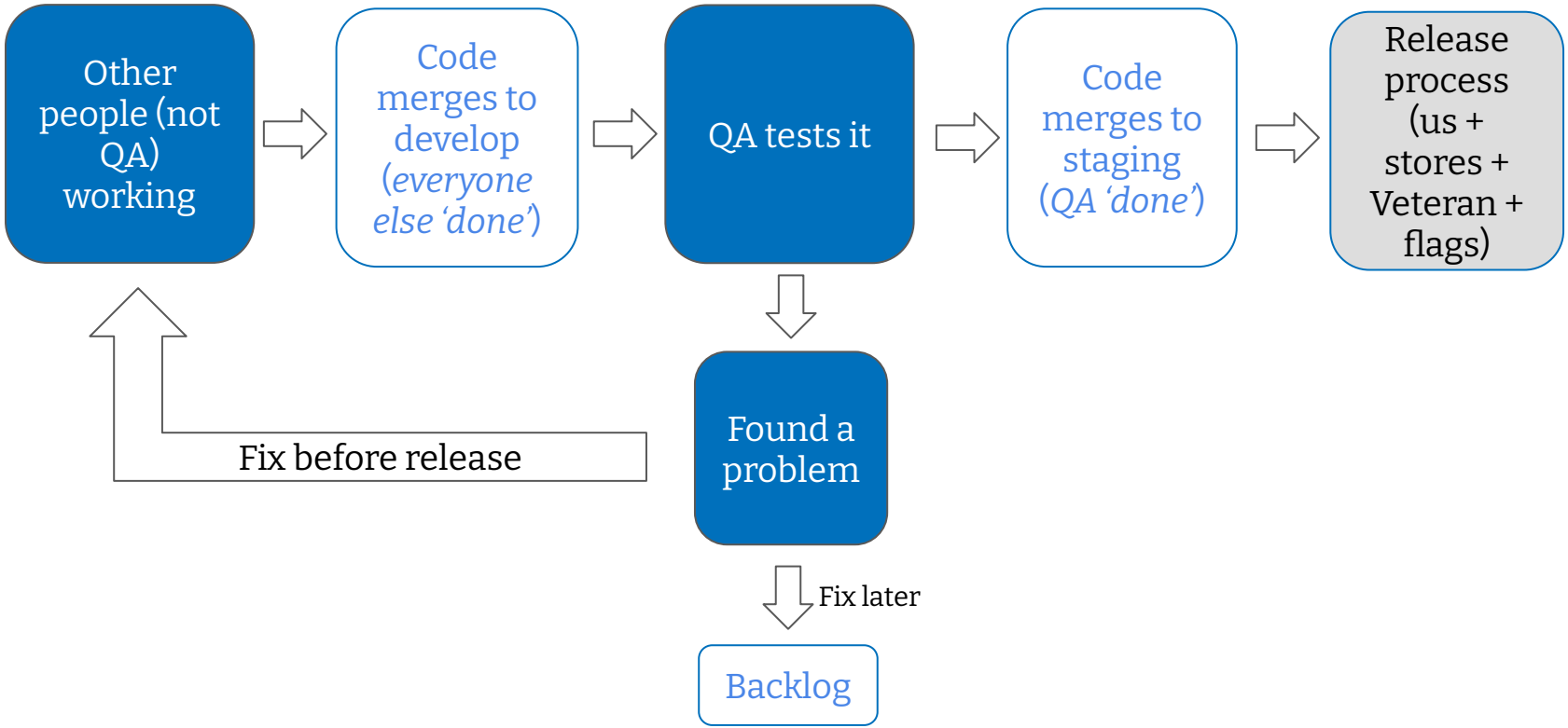
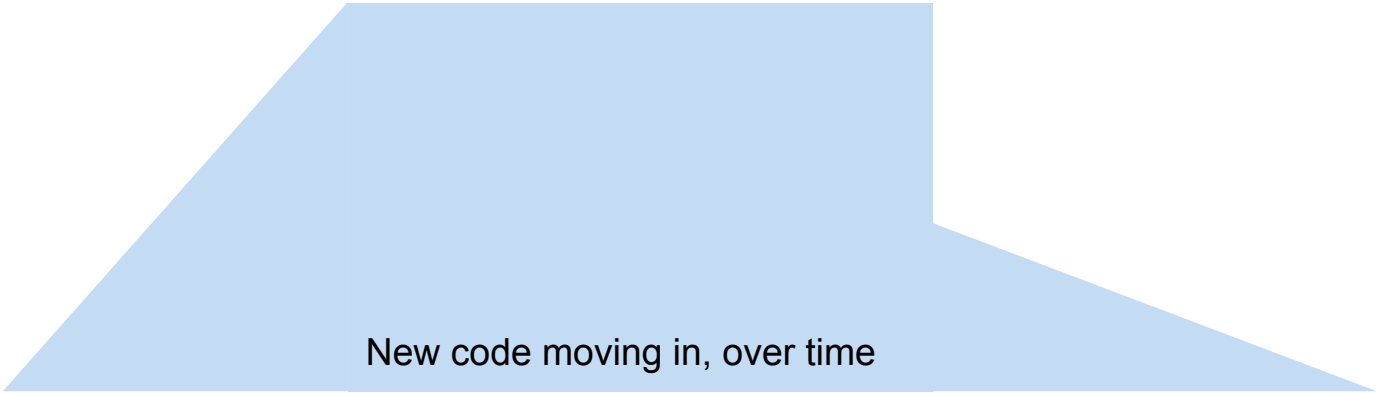
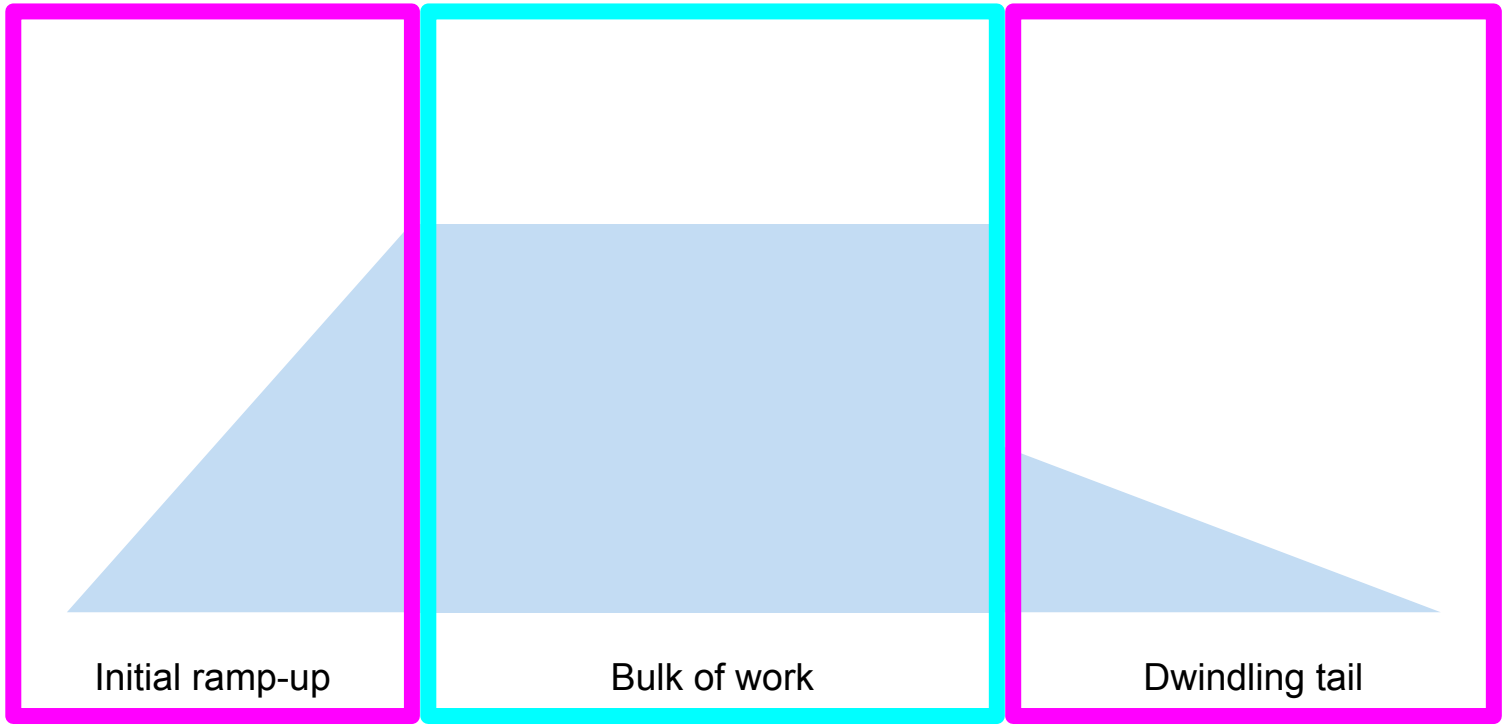
6

What the QA team does

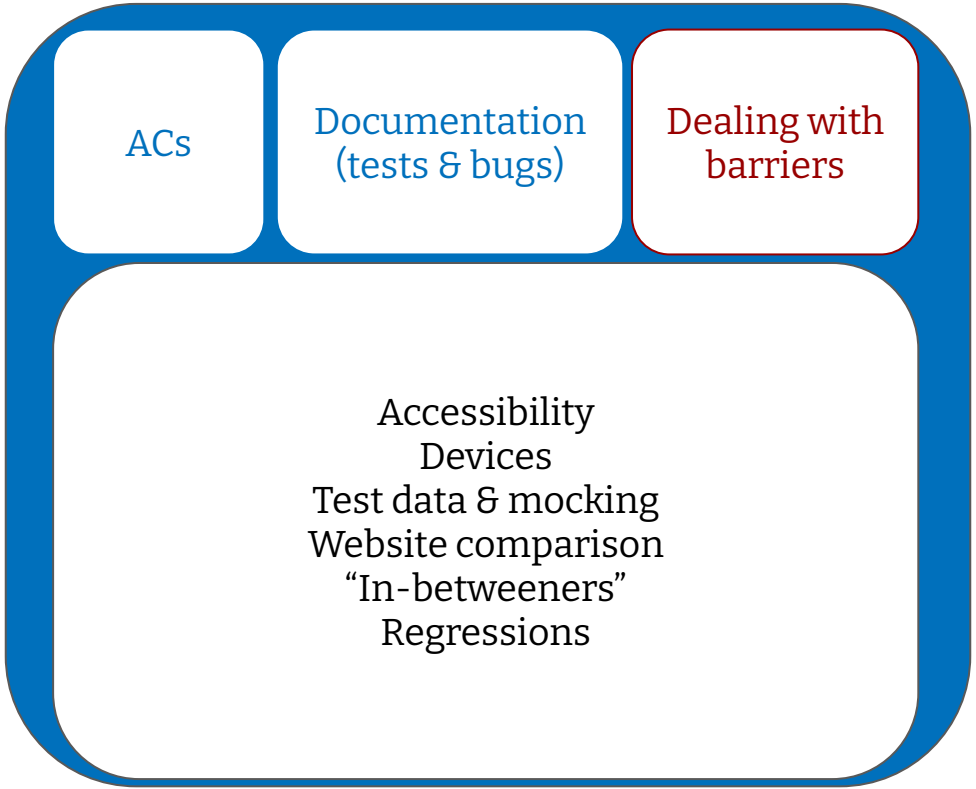
Feature implementation




New code moving in, over time


Initial ramp-up
Bulk of work
Dwindling tail

“QA tests it”


ACs
Documentation (tests & bugs)
Dealing with barriers
Accessibility
Devices
Test data & mocking
Website comparison
“In-betweeners”
Regressions

QA - beyond testing

- QA consultation early in feature implementation
- UI Automation
- Root cause analysis
- Process ownership
- Pre-testing prep (plan, write, review, revise)

Elephants in the room

- Can we automate everything?
- Can [other role] just do the testing?
- Can we test faster?