### Learning center ‘View all’ page for VA account/profile articles

**H1 Learning center for your VA benefits and services**

Get answers to your questions, and learn more about VA services, managing your VA.gov account, or how your benefits work.

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**H2 Articles tagged: VA account and profile information**

Showing 1-10 of 15 results

FAQs

**VA.gov sign inFAQs**

Get answers to common questions about signing in to VA.gov to manage your benefits and services online. Find out how to sign in with your existing **My HealtheVet** or **DS Logon account**—or how to use…

**Topics** VA account and profile

**Audience** Veterans

About

**Change your address for your VA benefits**

Depending on the type of benefit, you may be able to update your address online. For some VA benefits or services, however, you may need to directly contact the specific benefit program that…

**Topics** VA account and profile

**Audience** Veterans

Step-by-step

**How to change your VA address online**

When you change your address and other contact information online in your VA.gov profile, it will update for all of the following VA benefits and services: VA health care (including prescriptions…

**Topics** VA account and profile

**Audience** Veterans

Step-by-step

**Check the status of your claim**

Find out how to check the status of a VA claim or appeal online.

**Topics** VA account and profile

**Audience** Veterans

FAQs

**Check the status of your claim**

Learn about what types of claims and appeals you can track online, the different kinds of pending status, and more.

**Topics** VA account and profile

**Audience** Veterans

Question and answer

**How do I reset my password?**

It depends on the sign in credentials you use to sign into VA.gov. If you’re using My HealtheVet, DS Logon, or ID.me. to sign into VA.gov, follow the password reset steps on their site. If you…

**Topics** VA account and profile

**Audience** Veterans

About

**Creating a VA.gov account**

Learn about the advantages of creating a VA.gov account to manage your VA benefits and services. Track the status of your claims, view payment history, add or remove dependents and more online…

**Topics** VA account and profile

**Audience** Veterans

Question and answer

**I lost my phone and I can’t access the code for 2-factor authentication**

If you’re not able to receive the verification code (2-factor authentication code) we sent you, you can contact us by email, phone call, or by submitting an online form…

**Topics** VA account and profile

**Audience** Veterans

Question and answer

**How do I set up direct deposit for my VA benefit payments?**

You can set up a direct deposit online, by mail, or by phone.

**Topics** VA account and profile

**Audience** Veterans

Step-by-step

**How do I set up a direct deposit online?**

To set up or update your direct deposit information online, follow the steps below. You’ll need a VA.gov account to do either.

**Topics** VA account and profile

**Audience** Veterans

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