***Post-Traumatic Stress Disorder (PTSD) application***

***interview process within the 526-EZ***

* Form 21-0781: STATEMENT IN SUPPORT OF CLAIM FOR SERVICE CONNECTION FOR POST-TRAUMATIC STRESS DISORDER (PTSD)
* Form 21-0781a: STATEMENT IN SUPPORT OF CLAIM FOR SERVICE CONNECTION FOR POSTTRAUMATIC STRESS DISORDER (PTSD) SECONDARY TO PERSONAL ASSAULT

Welcome to the PTSD application interview process. Within the 526-EZ, this functionality will support Form 0781 and 0781a.

We begin after the Veteran has logged into the va.gov platform and updated his or her Veteran Profile Information. In this section, the Veteran is asked about their previously rated service connected disabilities or any new service connected disabilities or conditions.

Here, we have previously rated disabilities, but we want to enter in a new disability.

The Veteran hits Continue to submit any new conditions she or he wants to add to their claim. Selecting Yes.

Our new condition of PTSD gives us four options to choose, we can select any of these. If we wanted to add another disability, we could do so at this time. However, we hit continue.

Now, we are going to go through the PTSD workflow process. The Veteran has a message of support, giving them information in order to contact the Veteran's crisis line. For the purposes of this exercise, we're going to select both Combat and Sexual trauma. This will take us through both the Form 0781 and 0781a, whether the Veteran is asked if they would like to continue online or if they have a completed Form 0781, they may upload it.   
  
We're going to continue online. The Veteran is asked if they have received any medals or citations related to this event. We now enter an approximate event date like January 1st 2018. None of these fields are required.   
  
Hit Continue.   
  
We are asked about the unit assignment and when we were assigned to the unit. We select the United States, Alabama, and provide any additional details.   
  
Click Continue.   
  
The Veteran is now asked if there were any other individuals that were injured or killed during this and that. Yes. Continue.   
  
The Veteran is paused, notifying them the support is available and they can call the Veterans Crisis Line.

If the Veteran knows the names of the individuals, she or he can fill it out now or provide a description of the individual. None of these fields are required.

Were they a service member? Yes.

What was your rank at the time of the event?

What unit were they assigned at the time of the event date that they were injured or killed. We enter January 1st 2018.

How were they injured or killed better as these options to select or they can free text into it. If there's any other individuals, they can select that button to add additional individuals.

Another brief moment for the Veteran to pause and provide the Veterans Crisis Line information if the Veteran needs assistance.

Select Continue. Here the Veterans is able to add in any free text of the event description.

Okay.   
  
If the Veteran would like to report any additional events or situations? Yes or No. For our purposes, we have completed the Form 0781 we will select No.

If there is any additional information that the Veteran would like to provide, that can be completed now.

Now that the Form 0781 is complete we hit continue and we are taken into the Form 0781a workflow, where we are presented with continuing online with questions about PTSD or if the Veterans has completed the paper form they can upload now. Select Continue and the Veteran is asked about the event date, we enter January 1st 2018.

Here the Veteran is asked what unit they were assigned to, the approximate dates they were assigned to this unit. They are also able to any additional details for the event.

A brief message pausing the Veteran, provides them with the Veteran Crisis Line.

The Veteran is asked about the event description where she or he can provide additional details.

The Veterans now asked if she or he would like support in gathering evidence and information that they have reported to military civilian authorities. We select Yes.

What information can be gathered such as private medical treatment records or request statements made to military or civilian authorities. We select Both. Yes. Select continue.

The Veterans is made aware that they are going to go through the process of requesting private medical records and permission process later.   
  
Continue here.   
  
We are now asked about the reports from authorities and the Veteran is able to complete the name of the official, country, street city, state, postal zip code, and add another authority if necessary.

Continue.

If the Veteran is asked if they have any supporting documents to support their PTSD claim. They are asked if they want to upload them now, Yes or No. For our purposes, we are not going to upload at this juncture.

Would you like to tell us about another event? If the Veterans selects Yes, they are returned to the beginning of the process. For our purposes, we select No.

The Veteran is now asked about any of the changes in their health. Here we have questions regarding their physical health purposes. None of these apply. Continued changes in mental health or substance abuse. None of these questions are required so we can continue. Changes in behavior at work. Continue. Changes in social behavior. Continue.

If there is any additional information that the Veteran like to offer, free text field is available. Continue and we have completed the Form 0781a application interview process. Thank you.