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| 8940 VSO Interview  10/2018 | Participant 4, VVA |
| 1. If you could give Veterans one piece of advice about completing VA Form 21-8940, what would it be? | Joe: Include whether Social Security Benefit counts.  18G: add N/A (serving in the Guard) 18H – total earned income, especially note whether Social Security income 22: Ask if they got the job after they applied for position.   Occupation – pretty standard responses.  22B Type of Work: Office, Sedentary, Light Work, Heavy Work. |
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| 2. If you could give employers one piece of advice about completing VA Form 21-4192, what would it be? |  |
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| 3. What opinions or feelings have you heard Veterans or employers express regarding the Unemployability application process? |  |
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| 4. What evidence do you wish Veterans and employers would provide more often, as it’s frequently missing from VA Form 21-8940 & 21-4192? | 21-4138 goes with this.  21-4192.  Any DBQ if they have seen a health provider. |
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| 5. What are the biggest mistakes Veterans make when completing VA Form 21-8940? |  |
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| 6. What are the biggest mistakes employers make when completing VA Form 21-4192? |  |
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| 7. Is it easy to obtain completed VA Form 21-4192 from the Veteran’s previous employers? Do you have any suggestions that would make obtaining them easier? |  |
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| 8. Is there any language that could be added to or clarified on the forms to improve the information provided by claimants or employers? |  |
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| 9. Do you have any other recommendations on VA Forms 21-8940 & 21-4192 that would improve the experience for Veterans and employers or be helpful for us to know? If so, please add it here. | FUTURE FORMS: Felicia the Deputy Director likes the Automobile Grant because there’s a box that says “are you on active duty” and the Housing Grant should have that too. |