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| **Application for Education Benefits (VA Form 22-1990)** | Version: 19.0 Draft |
| Date: December 11, 2015 |
|  | |
| Prepared by: **EVSS** | |

Revision History

| **Revision** | **Description of Change** | **Author** | **Date** |
| --- | --- | --- | --- |
| Rev: 1.0 | Initial draft. |  |  |
| Rev: 2.0 | Added Draft User Stories | Jannette Abouzied and Sonya Karachunsky | 09/20/2015 |
| Rev: 3.0-5.0 | Additional User Stories Changes after internal discussion | Jannette Abouzied | 09/23/2015 |
| Rev 5.0-11.0 | Received changes/edits from Neil | Jannette Abouzied | 10/08/2015-10/19/2015 |
| Rev 12.0 | Complete changes from Neil | Jannette Abouzied | 10/20/2015 |
| Rev 12.9-15 | Updated from Peer Review | Jannette Abouzied | 10/28/2015-11/3/2015 |
| Rev 16 | Added User story 22 and acceptance criteria for when a service fails | Jannette Abouzied | 11/9/2015 |
| Rev 17 | Added all exception handling acceptance criteria  Added acceptance criteria for direct deposit exceptions  Added new user story for data retention  Added acceptance criteria for new CH1607 requirement  Added details for workflow for adding/editing military service info  Updated acceptance criteria for Transaction Report  Updated requirements for post-submission notifications | Jannette Abouzied | 11/9/2015 |
| 19 | Final Read through and amendments | J Abouzied | 12/11/2015 |

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1. Application for Education Benefits (VA Form 22-1990)

VA Education benefits are widely used by veterans and dependents, with billions of dollars awarded annually. Benefit applications are currently submitted by mail, fax or electronically.

For electronic submission the applicants use VONAPP, a legacy application that VA needs to be decommissioned due to security vulnerabilities at the request of the VA. EVSS has been directed to add the Education benefit applications to its menu of forms, starting with the Application for Education Benefits ([22-1990](http://www.vba.va.gov/pubs/forms/VBA-22-1990-ARE.pdf)).

Additionally, VSO Representatives, Attorneys, and Claim Agents will also be able to view this information for the Veterans, dependents and Service members that they represent in Stakeholders Enterprise Portal (SEP).

1. Initiate an Education Benefits Application (Form 22-1990)

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran, I want to initiate the Education benefits application process, so that I can receive Education benefits.

* 1. Entrance Criteria

1. User is authenticated
2. The user chooses to initiate the process of completing the application for VA Education Benefits (Form 22-1990).
   1. System Roles
3. Level 2+ eBenefits user
4. SEP Level 3+ user who is a power of attorney
   1. Acceptance Criteria
5. Given that I am an eBenefits Premium user, when I am logged in, then I am able to initiate my application for VA Education Benefits.
6. Given that I am an eBenefits Premium user initiating my application for VA Education Benefits, when there is an error retrieving any in-flight (e.g. un-submitted) application data, then I am informed of the error and not allowed to proceed.
7. Given that I am an eBenefits Premium user initiating the Application for Education Benefits, when there is a conflict between information received from the system of record and in-flight (e.g. un-submitted) application data, then my in-flight (e.g. un-submitted) application data is replaced by the system of record data and I am not informed.
8. Given that I am an SEP user (who is a power of attorney) with a level 3 or above access, when I am logged in, then I am able to initiate the application for VA Education Benefits for the person I am representing.
9. Given that I am an SEP user (who is a power of attorney) with a level 3 or above access initiating an application for VA Education Benefits for the person I am representing, when there is an error retrieving any in-flight (e.g. un-submitted) application data, then I am informed of the error and not allowed to proceed.
10. Given that I am an SEP user (who is a power of attorney) with a level 3 or above access initiating the Application for Education Benefits, when there is a conflict between information received from the system of record and in-flight (e.g. un-submitted) application data, then the in-flight (e.g. un-submitted) application data is replaced by the system of record data and I am not informed.
    1. Non-Functional Specifications
11. None
    1. Supporting Documentation
12. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
13. Wireframes: <http://fzp9pm.axshare.com>
14. Business Requirements Document (BRD) is not available.
    1. Partner Specifications
15. N/A
    1. Truth Table
16. N/A
    1. Notes
17. CONTENT CONSIDERATIONS:
    1. Currently the following pages offer access to the VA Education Benefits application:
       1. Education Learn Page

Need to check on name of this page

* + 1. Education Manage Page
    2. Veteran Profile - Additional Benefits page (Education section)
    3. Page that SEP POA Users would access form

1. USER EXPERIENCE CONSIDERATIONS:
2. SCOPE CONSIDERATIONS:
   1. In Phase 1 (current), only VA Application for Education Benefits will be supported. In subsequent phases, other VA Education benefit application forms will be added and a user story will be created for choosing the appropriate form.
   2. Education and Employment are not planned to be added to the profile during Phase 1
      1. Updated data will update the corp record.
      2. Data will be prefilled from corp record
3. GENERAL NOTES:
   1. VONAPP requires users to acknowledge the Privacy Act before starting an application. EVSS and Education sponsors have obtained a waiver for VDC to skip this step. Documentation in the attached email.  
       
4. Enter Applicant Personal Information

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran applying for VA Education Benefits, I want to verify and update my contact and direct deposit information, so that VA would have accurate information about me for my Education benefit claim.

* 1. Entrance Criteria

1. The user has initiated an application for VA Education benefits.
   1. System Roles
2. Level 2+ eBenefits user
3. Level 3+ SEP user who is a power of attorney
   1. Acceptance Criteria
4. Personal Identifying Information (PII):
   * Given that I am an eBenefits Premium user, initiating the Application for Education Benefits, when my PII is successfully retrieved from the system of record, then my personal identifying information is pre-populated for me. (see DAM for conditions)
   * Given that I am an eBenefits Premium user initiating the Application for Education Benefits, when my PII is successfully retrieved from the system of record, then I am able to review my personal identifying information (i.e., name, SSN, file number, etc.)
   * Given that I am an eBenefits Premium user reviewing my personal identifying information, when PII is retrieved from the system of record and my Social Security Number, Name, Date of Birth, and/or Gender are incomplete or not populated then I am informed that I cannot complete my Application for Education Benefits online and must contact the VA.
   * Given that I am an eBenefits Premium user initiating the Application for Education Benefits, when there is an error retrieving my personal identifying information from the system of record, then I am provided a standard error code and message, and am not able to continue the interview.
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access initiating the Application for Education Benefits for the person I am representing, when the applicant’s PII is successfully retrieved from the system of record, then the applicant’s personal identifying information is pre-populated for me. (see DAM for conditions)
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access initiating the Application for Education Benefits for the person I am representing, when the applicant’s PII is successfully retrieved from the system of record, then I am able to review the applicant’s personal identifying information (i.e., name, SSN, file number, etc.)
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access reviewing personal identifying information for the person I am representing, when the PII is retrieved from the system of record, and the applicant’s Social Security Number, Name, Date of Birth, and/or Gender are incomplete or not populated then I am informed that I cannot complete the Application for Education Benefits online and must contact the VA.
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access initiating the Application for Education Benefits for the person I am representing, when there is an error retrieving applicant’s personal identifying information from the system of record, then I am informed of the error, provided a standard error code and message, and am not able to continue the interview.
5. Contact Info:
   * Given that I am an eBenefits Premium user initiating the Application for Education Benefits, when my contact information is successfully retrieved from the system of record, then any available personal contact information is pre-populated for me. (see DAM for conditions)
   * Given that I am an eBenefits Premium user initiating the Application for Education Benefits, when my contact information is successfully retrieved from the system of record, then I am able to review and edit my personal contact information.
   * Given that I am an eBenefits Premium user, initiating the Application for Education Benefits, when there is an error retrieving my contact information from the system of record, then I am provided a standard error code and message and am not able to continue the interview.
   * Given that I am an eBenefits Premium user, when I review/update personal contact information, then I am able to save and continue the interview.
   * Given that I am an eBenefits Premium user saving and continuing, after reviewing and or editing personal contact information in the Application for Education Benefits, when there is an error that is persisting changes to the system of record, then I am provided a standard error code and message, the edits are not retained with in-flight (e.g. un-submitted) contact information, and I can attempt to Save and Continue again.
   * Given that I am an eBenefits Premium user saving and continuing after reviewing and or editing my personal contact information in the Application for Education Benefits, when there is an error persisting in-flight (e.g. un-submitted) data, then I am informed of the error and can attempt to Save and Continue again.
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access, initiating the Application for Education Benefits for the person I am representing, when contact information is successfully retrieved from the system of record, then any available personal contact information for the person I am representing is pre-populated for me. (see DAM for conditions)
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access, initiating the Application for Education Benefits for the person I am representing, when contact information is successfully retrieved from the system of record, then I am able to review the applicant’s personal contact information.
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access initiating the Application for Education Benefits for the person I am representing, when there is an error retrieving the applicant’s personal contact information from the system of record, then I am provided a standard error code and message, the edits are not retained with in-flight (e.g. un-submitted) contact information and am not able to continue the interview.
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I review personal contact information for the person I am representing, then I am able to save and continue the interview.
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access saving and continuing after reviewing and or editing personal contact information for the person I am representing in the Application for Education Benefits, when there is an error persisting changes to the system of record, then I am provided a standard error code and message, and can attempt to Save and Continue again.
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access saving and continuing after reviewing and or editing personal contact information for the person I am representing in the Application for Education Benefits, when there is an error persisting in-flight (e.g. un-submitted) data, then I am informed of the error and can attempt to Save and Continue again.
6. Direct Deposit:
   * Given that I am an eBenefits Premium user initiating the Application for Education Benefits when direct deposit information is successfully retrieved from the system of record, then direct deposit information is pre-populated for me. (see DAM for conditions)
   * Given that I am an eBenefits Premium user initiating the Application for Education Benefits, when direct deposit information is successfully retrieved from the system of record, then I am able to review and edit my direct deposit information.
   * Given that I am an eBenefits Premium user reviewing and or updating direct deposit information in the Application for Education Benefits, when I provide an invalid routing number, then I am provided a standard error code and message and can edit.
   * Given that I am an eBenefits Premium user reviewing and or updating direct deposit information in the Application for Education Benefits, when I provide a routing number that is blocked due to fraudulent activity, then I am provided a standard error code and message and can edit.
   * Given that I am an eBenefits Premium user reviewing and or updating direct deposit information in the Application for Education Benefits, when I provide a routing number that corresponds to the Direct Express debit card, then I am informed the routing number is invalid, provided a standard error code and message and can edit.
   * Given that I am an eBenefits Premium user, when I review and or update direct deposit information, then I am able to save and continue the interview.
   * Given that I am an eBenefits Premium user saving and continuing after reviewing and or editing direct deposit information in the Application for Education Benefits, when there is an error persisting in-flight (e.g. un-submitted) data, then I am informed of the error and can attempt to Save and Continue again.
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access initiating the Application for Education Benefits for the person I am representing, when direct deposit information is successfully retrieved from the system of record, then direct deposit information is pre-populated for me. (see DAM for conditions)
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access, initiating the Application for Education Benefits for the person I am representing, when direct deposit information is successfully retrieved from the system of record, then I am able to review the applicant’s direct deposit information.
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access reviewing and or updating direct deposit information in the Application for Education Benefits, when I provide an invalid routing number, then I am provided a standard error code and message and can make edit.
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access reviewing/updating direct deposit information in the Application for Education Benefits, when I provide a routing number that is blocked due to fraudulent activity, then I am provided a standard error code and message and can edit.
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access reviewing and or updating direct deposit information in the Application for Education Benefits, when I provide a routing number that corresponds to the Direct Express debit card, then I am provided a standard error code and message and can edit.
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I review direct deposit information for the person I am representing, then I am able to save and continue the interview.
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access saving and continuing after reviewing and or editing direct deposit information for the person I am representing in the Application for Education Benefits, when there is an error persisting in-flight (e.g. un-submitted) data, then I am informed of the error and can attempt to Save and Continue again.
7. Personal Information Section:
   * Given that I am an eBenefits Premium user having accessed the PII, personal contact, and direct deposit information of the Application for Education Benefits, when I return to continue the existing interview, then I can return to the personal information section of the interview.
   * Given that I am an SEP user (who is a power of attorney) with level 3 or above access having accessed the PII, personal contact and direct deposit information of the Application for Education Benefits for the person I am representing, when I return to continue the existing interview, then I can return to the personal information section of the interview.
   1. Non-Functional Specifications
8. None
   1. Supporting Documentation
9. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
10. Wireframes: http://fzp9pm.axshare.com
11. Data Attribute Matrix: Reference EVSS REQ Application for Education Benefits DAM to view attributes for all the fields displayed
12. Business Requirements Document (BRD) is not available.
    1. Partner Specifications
13. N/A
    1. Truth Table
14. N/A
    1. Notes
15. CONTENT CONSIDERATIONS:
    * N/A
16. USER EXPERIENCE CONSIDERATIONS:
    * N/A
17. SCOPE CONSIDERATIONS:
    * N/A
18. GENERAL NOTES:
    * N/A
19. Viewing Additional Education Information

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran applying for VA Education Benefits, I want to be able to view instructions on how to complete the Application for Education Benefits, so that I can accurately complete my form.

* 1. Entrance Criteria

1. The user has initiated an application for VA Education benefits.
   1. System Roles
2. Level 2+ eBenefits user
3. Level 3+ SEP user who is a power of attorney
   1. Acceptance Criteria
4. Given that I an eBenefits Premium user, when I initiate the Application for Education Benefits, then I am able to view instructions to help me complete the form correctly.
5. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, then I am able to view instructions to help me complete the form correctly.
   1. Non-Functional Specifications
6. N/A
   1. Supporting Documentation
7. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
8. Wireframes: http://fzp9pm.axshare.com
9. Business Requirements Document (BRD) is not available.
   1. Partner Specifications
10. N/A
    1. Truth Table
11. N/A
    1. Notes
12. CONTENT CONSIDERATIONS:
    * N/A
13. USER EXPERIENCE CONSIDERATIONS:
    * N/A
14. SCOPE CONSIDERATIONS:
    * N/A
15. GENERAL NOTES:
    * N/A
16. Select Benefit Program

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran applying for VA Education Benefits, I want to be able to indicate the benefit program I am applying for, so that VA would process my Education benefit claim accordingly.

* 1. Entrance Criteria

1. The user has initiated an application for the Application for Education Benefits
2. The user has confirmed personal contact, personal identifying, and direct deposit information.
   1. System Roles
3. Level 2+ eBenefits user
4. Level 3+ SEP user who is a power of attorney
   1. Acceptance Criteria
5. Given that I am an eBenefits Premium user initiating the Application for Education Benefits, when in-flight (e.g. un-submitted) selected benefit information is successfully retrieved, then selected benefit information is pre-populated for me. (see DAM for conditions)
6. Given that I am an eBenefits Premium user, when I initiate the Application for Education Benefits, then I am able to select which education benefits I have been previously awarded.
7. Given that I am an eBenefits Premium user, when I select benefits that were previously awarded, then those selections are not available to select as benefits that I am applying to receive.
8. Given that I am an eBenefits Premium user, when I select which benefits which were previously awarded and all benefits are selected, then I am informed that I can only proceed with the application if there is at least one un-awarded benefit (i.e. from the first question).
9. Given that I am an eBenefits Premium user, when I indicate Chapter 33- Post 9/11 GI Bill as my desired benefit program, then I am able to specify the conditions of my CH33 election (i.e. effective date, which education program to elect CH33 in lieu of).
10. Given that I am an eBenefits Premium user, when I specify the conditions of my CH33 election (i.e. effective date, which education program to elect CH33 in lieu of) and I provide an Effective Date of 11/25/2015 or later, then I am not able to select CH1607 (REAP) as the benefit I am electing CH33 in lieu of.
11. Given that I am an eBenefits Premium user, when I review and enter information for my selected education benefit, then I am able to save and continue the interview.
12. Given that I am an eBenefits Premium user saving and continuing after reviewing and or editing my selected education benefit in the Application for Education Benefits, when there is an error persisting in-flight (e.g. un-submitted) data, then I am informed of the error and can attempt to Save and Continue again.
13. Given that I am an eBenefits Premium user having accessed my benefit selection in the Application for Education Benefits, when I return to continue the existing interview, then I can return to the benefit section of the interview.
14. Given that I am an SEP user (who is a power of attorney) with level 3 or above access initiating the Application for Education Benefits, when in-flight (e.g. un-submitted) selected benefit information is successfully retrieved, then selected benefit information for the person I am representing is pre-populated for me. (see DAM for conditions)
15. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I initiate the Application for Education Benefits, then I am able to select which education benefits the applicant I am representing has been awarded previously.
16. Given that I am an SEP user (who is a power of attorney) with level 3 or above access who has accessed the benefit selection in the Application for Education Benefits for the person I am representing, when I select benefits that were previously awarded, then those selections are not available for me to select as benefits that I am applying to receive benefits for.
17. Given that I am an SEP user (who is a power of attorney) with level 3 or above access who has accessed the benefit selection in the Application for Education Benefits for the person I am representing, when I select which benefits which were previously awarded and all benefits are selected, then I am informed that I can only proceed with the application if there is at least one un-awarded benefit (i.e. from the first question).
18. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I indicate Chapter 33- Post 9/11 GI Bill as the desired benefit program for the person I am representing, then I am able to specify the conditions of the CH33 election (i.e. effective date, which education program to elect CH33 in lieu of).
19. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I specify the conditions of the CH33 election (i.e. effective date, which education program to elect CH33 in lieu of) for the person I am representing and I provide an Effective Date of 11/25/2015 or later, then I am not able to select CH1607 (REAP) as the benefit the applicant is electing CH33 in lieu of.
20. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I review/enter information for the applicant’s selected education benefit, then I am able to save and continue the interview.
21. Given that I am an SEP user (who is a power of attorney) with level 3 or above access saving and continuing after reviewing and or editing the applicant’s selected education benefit in the Application for Education Benefits, when there is an error persisting in-flight (e.g. un-submitted) data, then I am informed of the error and can attempt to Save and Continue again.
22. Given that I am an SEP user (who is a power of attorney) with level 3 or above access who has accessed the benefit selection in the Application for Education Benefits for the person I am representing, when I return to continue the existing interview, then I can return to the benefit section of the interview.
    1. Non-Functional Specifications
23. None
    1. Supporting Documentation
24. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
25. Wireframes: http://fzp9pm.axshare.com
26. Business Requirements Document (BRD) is not available.
27. Data Attribute Matrix: Reference EVSS REQ Application for Education Benefits DAM to view attributes for all the fields displayed
    1. Partner Specifications
28. N/A
    1. Truth Table
29. N/A
    1. Notes
30. CONTENT CONSIDERATIONS:
    1. N/A
31. USER EXPERIENCE CONSIDERATIONS:
    1. N/A
32. SCOPE CONSIDERATIONS:
    1. N/A
33. GENERAL NOTES:
    1. N/A
34. Select Type and Program of Education or Training

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran applying for VA Education Benefits, I want to be able to indicate the type and program of education or training I am planning on attending, so that VA can accurately determine my Education benefit entitlement.

* 1. Entrance Criteria

1. The user has initiated an application for VA Education benefits
2. The user has confirmed PII, personal contact information, and direct deposit information.
   1. System Roles
3. Level 2+ eBenefits user
4. Level 3+ SEP user who is a power of attorney
   1. Acceptance Criteria
5. Given that I am an eBenefits Premium user initiating the Application for Education Benefits, when in-flight (e.g. un-submitted) training and education information is successfully retrieved, then training and education information is pre-populated for me. (see DAM for conditions)
6. Given that I am an eBenefits Premium user initiating the Application for Education Benefits, when in-flight (e.g. un-submitted) training and education information is successfully retrieved, then I am able to review my type of education and training information.
7. Given that I am an eBenefits Premium user, when I view the education section of the Application for Education Benefits, then I am able to select my education and training program type.
8. Given that I am an eBenefits Premium user, when I select a post-secondary education or other school (e.g. “College or other school”), “Vocational Flight Training” or “Correspondence” program type, then I am required to search a standard School List Source (e.g. WEAMS) for the VA-accredited school or program I plan on attending by state and partial name (minimum first four letters)
9. Given that I am an eBenefits Premium user, when I am required to search a standard School List Source (e.g. WEAMS), then I am first required to select the country my desired school is located.
10. Given that I am an eBenefits Premium user, when the country of my desired school is not “United States”, then I am not able to select a state.
11. Given that I am an eBenefits Premium user searching for a post-secondary school I plan to attend, when I see search results, then I am able to select a school.
12. Given that I am an eBenefits Premium user, when I cannot find the school I plan on attending, then I am able to enter the school information.
13. Given that I am an eBenefits Premium user, when I am applying for education benefits, then I am able to state my education or career objective.
14. Given that I am an eBenefits Premium user, when I review/enter information for training and education, then I am able to save and continue the interview.
15. Given that I am an eBenefits Premium user saving and continuing after reviewing/editing my training and education information in the Application for Education Benefits, when there is an error persisting in-flight (e.g. un-submitted) data, then I am informed of the error and can attempt to Save and Continue again.
16. Given that I am an eBenefits Premium user having accessed my education and training information of the Application for Education Benefits, when I return to continue the existing interview, then I can return to the education and training section of the interview.
17. Given that I am an SEP user (who is a power of attorney) with level 3 or above access initiating the Application for Education Benefits for the person I am representing, when in-flight (e.g. un-submitted) training and education information is successfully retrieved, then training and education information is pre-populated for me. (see DAM for conditions)
18. Given that I am an SEP user (who is a power of attorney) with level 3 or above access initiating the Application for Education Benefits for the person I am representing, when in-flight (e.g. un-submitted) training and education information is successfully retrieved, then I am able to review the applicant’s type of education and training information.
19. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I view the education section of the Application for Education Benefits for the person I am representing, then I am able to select the applicants’ education and training program type.
20. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I select a post-secondary education or other school (e.g. “College or other school”), “Vocational Flight Training” or “Correspondence” program type, then I am required to search a standard School List Source (e.g. WEAMS) for the VA-accredited school or program the applicant plans on attending by state and partial name (minimum first four letters).
21. Given that I am an SEP user (who is a power of attorney) with level 3 or above access searching for a post-secondary school the applicant plans to attend, when I am required to search a standard School List Source (e.g. WEAMS), then I am first required to select the country my desired school is located.
22. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when the country of my desired school is not “United States”, then I am not able to select a state.
23. Given that I am an SEP user (who is a power of attorney) with level 3 or above access searching for a post-secondary school the applicant plans to attend, when I see search results, then I am able to select a school.
24. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I cannot find the school the applicant wishes to attend or the education, then I am able to enter the school information.
25. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I am applying for education benefits for the person I am representing, then I am able to state the applicant’s education or career objective.
26. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I review/enter information for training and education for the person I am representing, then I am able to save and continue the interview
27. Given that I am an SEP user (who is a power of attorney) with level 3 or above access saving and continuing after reviewing and editing the applicant’s training and education information in the Application for Education Benefits, when there is an error persisting in-flight (e.g. un-submitted) data, then I am informed of the error and can attempt to Save and Continue again.
28. Given that I am an SEP user (who is a power of attorney) with level 3 or above access who has accessed the education and training information of the Application for Education Benefits for the person I am representing, when I return to continue the existing interview, then I can return to the education and training section of the interview
    1. Supporting Documentation
29. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
30. Wireframes: http://fzp9pm.axshare.com
31. Business Requirements Document (BRD) is not available.
32. Data Attribute Matrix: Reference EVSS REQ Application for Education Benefits DAM to view attributes for all the fields displayed
    1. Non-Functional Specifications
33. The system shall integrate with WEAMS to provide the user a selection of schools.
34. The system shall retrieve results from any WEAMS search in less than 5 seconds.
    1. Partner Specifications
35. N/A
    1. Truth Table
36. N/A
    1. Notes
37. CONTENT CONSIDERATIONS:
    * N/A
38. USER EXPERIENCE CONSIDERATIONS:
    * N/A
39. SCOPE CONSIDERATIONS:
    * N/A
40. GENERAL NOTES:
    * N/A
41. Enter and Select Military Service Information

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran applying for VA Education Benefits, I want to be able to review and edit my military service information, so that the VA can accurately determine my Education benefit entitlement.

* 1. Entrance Criteria

1. The user has initiated an application for VA Education benefits
2. The user has confirmed Personal information, personal contact information, and direct deposit information.
   1. System Roles
3. Level 2+ eBenefits user
4. Level 3+ SEP user (Power of attorney)
   1. Acceptance Criteria
5. Given that I am an eBenefits Premium user initiating the Application for Education Benefits, when my military service information is successfully retrieved, then the military service information is pre-populated for me. (see DAM for conditions)
6. Given that I am an eBenefits Premium user initiating the Application for Education Benefits, when there is an error retrieving my military service information from the system of record, then I am provided a standard error code and message and informed of the risk of editing military service but still able to continue the interview.
7. Given that I am an eBenefits Premium user applying for education benefits, when my military service information is successfully retrieved, then I am able to review my military service information.
8. Given that I am an eBenefits Premium user applying for education benefits, when I am reviewing my military service information, then I am only able to edit my verified military information regarding whether I was ‘involuntarily called to active duty for the service period and service status’.
9. Given that I am an eBenefits Premium user applying for education benefits, when I am reviewinmy military service information, then I am able to add unverified military service information.
10. Given that I am an eBenefits Premium user applying for education benefits, when I am reviewing my military service information, then I am able to edit my unverified military service information.
11. Given that I am an eBenefits Premium user, when I have completed adding or editing a military service record, then I am able to save changes to my military service.
12. Given that I am an eBenefits Premium user, when I save changes to my military service, then the changes are validated.
13. Given that I am an eBenefits Premium user whose changes to unverified military service are validated, when the validation succeeds, then the changes are written to the system of record and I am able to see a refreshed view of my military service summary with the record added/updated.
14. Given that I am an eBenefits Premium user editing unverified military service history in the Application for Employment Benefits, when there is an error retrieving my military service information from the system of record, then I am provided a standard error code and message and informed of the risk of editing military service but still able to continue the interview.
15. Given that I am an eBenefits Premium user whose changes to military service are validated, when the validation fails, then I am informed of the validation errors, my changes to the military service are not written to the system of record, and I am able to make edits to correct the validation errors.
16. Given that I am an eBenefits Premium user, when I cancel changes to my military service, then the changes are not retained, and I am able to view a summary of my military service with no changes.
17. Given that I am an eBenefits Premium user applying for education benefits, when I am reviewing my military service information, then I am able to remove unverified military service records.
18. Given that I am an eBenefits Premium user, when I remove a record of my unverified military service, then I am asked to confirm that I wish to remove the record.
19. Given that I am an eBenefits Premium user asked to confirm that I wish to remove a record of my unverified military service, when I affirm the confirmation, then the unverified military service record is deleted from the system of record, and I am able to see a refreshed view of my military service with the record removed.
20. Given that I am an eBenefits Premium user having submitted a removal of an unverified military service record, when there is an error deleting the record from the system of record, then I am provided a standard error code and message, the unverified military service record is retained with in-flight (e.g. un-submitted) military service history information, and I am able to retry submitting the removal.
21. Given that I am an eBenefits Premium user asked to confirm that I wish to remove a record of my unverified military service, when I reject the confirmation, then the record is retained.
22. Given that I am an eBenefits Premium user, when I complete reviewing/entering military service information, then I am able to continue the interview.
23. Given that I am an eBenefits Premium user having accessed my military service information for the Application for Education Benefits, when I return to continue the existing interview, then I can return to the military service section of the interview.
24. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, initiating the Application for Education Benefits for the person I am representing, when military service information is successfully retrieved, then military service information is pre-populated for me. (see DAM for conditions)
25. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, initiating the Application for Education Benefits for the person I am representing, when there is an error retrieving military service information from the system of record, then I am provided a standard error code and message and informed of the risk of editing military service and able continue the interview.
26. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, initiating the Application for Education Benefits for the person I am representing, when military service information is successfully retrieved, then I am able to review the military service information
27. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I am reviewing my military service information, then I am only able to edit verified military information regarding whether the applicant was ‘involuntarily called to active duty for the service period and service status’.
28. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I am reviewing military information for the person I am representing, then I am able to edit unverified military service information.
29. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I am reviewing military service information for the person I am representing, then I am able to add unverified military service information.
30. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I have completed adding or editing a military service record for the person I am representing, then I am able to save changes to the military service.
31. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I save changes to the military service for the person I am representing, then the changes are validated.
32. Given that I am an SEP user (who is a power of attorney) with level 3 or above access whose changes to unverified military service for the person I am representing are validated, when the validation succeeds, then the changes are written to the system of record and I am able to see a refreshed view of the military service summary with the record added/updated.
33. Given that I am an SEP user (who is a power of attorney) with level 3 or above access editing unverified military service history in the Application for Employment Benefits for the person I am representing, when there is an error writing unverified military service edits to the system of record, then I am provided a standard error code and message, the edits are not retained with in-flight (e.g. un-submitted) service history information and I can attempt to save again.
34. Given that I am an SEP user (who is a power of attorney) with level 3 or above access whose changes to military service for the person I am representing are validated, when the validation fails, then I am informed of the validation errors and my changes to the military service are not written to the system of record and I am able to make edits to correct the validation errors.
35. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I cancel changes to military service for the person I am representing, then the changes are not retained, and I am able to view a summary of the military service with no changes.
36. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I am reviewing military service information for the person I am representing, then I am able to remove unverified military service records.
37. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I remove a record of unverified military service for the person I am representing, then I am asked to confirm that I wish to remove the record.
38. Given that I am an SEP user (who is a power of attorney) with level 3 or above access asked to confirm that I wish to remove a record of unverified military service for the person I am representing, when I affirm the confirmation, then the unverified military service record is deleted from the system of record, and I am able to see a refreshed view of military service with the record removed.
39. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted a removal of an unverified military service record for the person I am representing, when there is an error deleting the record from the system of record, then I am provided a standard error code and message and the unverified military service record is retained with in-flight (e.g. un-submitted) military service history information, and I am able to retry submitting the removal.
40. Given that I am an SEP user (who is a power of attorney) with level 3 or above access asked to confirm that I wish to remove a record of my unverified military service for the person I am representing, when I reject the confirmation, then the record is retained.
41. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I am complete reviewing/entering military service information, then I am able to continue the interview.
42. Given that I am an SEP user (who is a power of attorney) with level 3 or above access who has accessed the military service information for the Application for Education Benefits for the person I am representing, when I return to continue the existing interview, then I can return to the military service section of the interview.
    1. Non-Functional Specifications

1. None

* 1. Supporting Documentation

1. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
2. Wireframes: http://fzp9pm.axshare.com
3. Business Requirements Document (BRD) is not available.
4. Data Attribute Matrix: Reference EVSS REQ Application for Education Benefits DAM to view attributes for all the fields displayed
   1. Partner Specifications
5. N/A
   1. Truth Table
6. N/A
   1. Notes
7. CONTENT CONSIDERATIONS:
   * N/A
8. USER EXPERIENCE CONSIDERATIONS:
   * N/A
9. SCOPE CONSIDERATIONS:
   * N/A
10. GENERAL NOTES:
    * N/A
11. Entering Education History Information

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran applying for VA Education Benefits, I want to be able to review and edit my education history information, so that VA can accurately determine my Education benefit entitlement.

* 1. Entrance Criteria

1. The user has initiated an application for VA Education benefits
2. The user has confirmed Personal information, personal contact information, and direct deposit information.
   1. System Roles
3. Level 2+ eBenefits user
4. Level 3+ SEP user (power of attorney)
   1. Acceptance Criteria
5. Given that I am an eBenefits Premium user, when initiating the Application for Education Benefits, when education history is successfully retrieved, then education information is pre-populated for me. (see DAM for conditions)
6. Given that I am an eBenefits Premium user applying for Education benefits, when education history is retrieved successfully, then I am able to review and edit my education information.
7. Given that I am an eBenefits Premium user, initiating the Application for Education Benefits, when there is an error retrieving my education history information from the system of record, then I am provided a standard error code and message, am informed of the risk of editing education history anyway, and am able to edit my education information.
8. Given that I am an eBenefits Premium user with zero or more records of education,   
   when I am viewing my Education History, then I am able to add a record of my education.
9. Given that I am an eBenefits Premium user adding or editing a record of my education, when I select a post-secondary school type, then I am required to select a country prior to searching for my school.
10. Given that I am an eBenefits Premium user adding or editing a record of my education, when I select “United States” for the country to search for a post-secondary school, then I am required to search a standard School List Source (e.g. WEAMS) for the school by state and partial name.
11. Given that I am an eBenefits Premium user adding or editing a record of my education, when I select any country other than “United States” for the country to search for a post-secondary school, then I am required to search a standard School List Source (e.g. WEAMS) for the school by partial name only.
12. Given that I am an eBenefits Premium user adding or editing a record of my education searching for a post-secondary school, when I see search results, then I am able to select a school or enter one that is not on the list.
13. Given that I am an eBenefits Premium user adding or editing a record of my education viewing search results for a post-secondary school, when select a school, then the school name and location is automatically captured for the record I am adding or editing.
14. Given that I am an eBenefits Premium user adding or editing a record of my education, when I select a non-post-secondary school type, then I am able to enter my school information.
15. Given that I am an eBenefits Premium user, when I have completed adding or editing an Education History record, then I am able to save changes to my Education History.
16. Given that I am an eBenefits Premium user, when I save changes to my Education History, then the changes are validated.
17. Given that I am an eBenefits Premium user whose changes to Education History are validated, when the validation succeeds, then the changes are persisted to the system of record and I am able to see a refreshed view of my Education History with the record added/updated.
18. Given that I am an eBenefits Premium user editing education history in the Application for Education Benefits, when there is an error persisting education history edits to the system of record, then I am informed of the error, provided a standard error code, the edits are not retained with in-flight (e.g. un-submitted) education history information, and I can attempt to save again.
19. Given that I am an eBenefits Premium user whose changes to Education History are validated, when the validation fails, then I am informed of the validation errors and my changes to the Education History are not persisted to the system of record.
20. Given that I am an eBenefits Premium user whose changes to Education History are validated, when the validation fails, then I am able to make edits to correct the errors.
21. Given that I am an eBenefits Premium user, when I cancel changes to my Education History, then the changes are not retained and I am able to view a summary of my Education History with no changes.
22. Given that I am an eBenefits Premium user with at least one record of education, when I am viewing my Education History, then I am able to remove a record of my education.
23. Given that I am an eBenefits Premium user, when I remove a record of my education, then I am asked to confirm that I wish to remove the record.
24. Given that I am an eBenefits Premium user asked to confirm that I wish to remove a record of my education, when I affirm the confirmation, then the Education History record is deleted from the system of record and I am able to see a refreshed view of my Education History with the record removed.
25. Given that I am an eBenefits Premium user having submitted a removal of an Education History record, when there is an error deleting the record from the system of record, then I am informed of the error, provided a standard error code, the Education History record is retained with in-flight (e.g. un-submitted) education history information and I am able to re-submit.
26. Given that I am an eBenefits Premium user asked to confirm that I wish to remove a record of my education, when I reject the confirmation, then the Education History record is retained.
27. Given that I am an eBenefits Premium user, when I complete reviewing/entering education information, then I am able to continue the interview.
28. Given that I am an eBenefits Premium user having accessed my education information of the Application for Education Benefits, when I return to continue the existing interview, then I can return to the education section of the interview.
29. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, initiating the Application for Education Benefits for the person I am representing, when education history is successfully retrieved, then education information is pre-populated for me. (see DAM for conditions).
30. Given that I am an SEP user (who is a power of attorney) with level 3 or above access initiating the Application for Education Benefits for the person I am representing, when education history is successfully retrieved, then I am able to review and edit the education information for the person I am representing.
31. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, initiating the Application for Education Benefits, when there is an error retrieving my education history information from the system of record, then I am informed of the error, provided a standard error code, am informed of the risk of editing education history anyway, and am able to edit the education information for the person I am representing.
32. Given that I am an SEP user (who is a power of attorney) with level 3 or above access with zero or more records of education, when I am viewing Education History for the person I’m representing, then I am able to add a record of education for the person I’m representing.
33. Given that I am an SEP user (who is a power of attorney) with level 3 or above access with at least one record of education, when I am viewing Education History for the person I’m representing, then I am able to edit a record of education for the person I’m representing.
34. Given that I am an SEP user (who is a power of attorney) with level 3 or above access adding or editing a record of education for the person I am representing, when I select a post-secondary school type, then I am required to select a country prior to searching for my school.
35. Given that I am an SEP user (who is a power of attorney) with level 3 or above access adding or editing a record of education for the person I am representing, when I select “United States” for the country to search for a post-secondary school, then I am required to search a standard School List Source (e.g. WEAMS) for the school by state and partial name.
36. Given that I am an SEP user (who is a power of attorney) with level 3 or above access adding or editing a record of education for the person I am representing, when I select any country other than “United States” for the country to search for a post-secondary school, then I am required to search a standard School List Source (e.g. WEAMS) for the school by partial name only.
37. Given that I am an SEP user (who is a power of attorney) with level 3 or above access adding or editing a record of education searching for a post-secondary school for the person I am representing, when I see search results, then I am able to select a school or enter one that is not on the list.
38. Given that I am an SEP user (who is a power of attorney) with level 3 or above access adding or editing a record of my education viewing search results for a post-secondary school, when select a school, then the school name and location is automatically captured for the record I am adding or editing.
39. Given that I am an SEP user (who is a power of attorney) with level 3 or above access adding or editing a record of education for the person I am representing, when I select a non-post-secondary school type, then I am able to enter the school information.
40. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I have completed adding or editing an Education History record for the person I’m representing, then I am able to save changes to the Education History for the person I’m representing.
41. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I save changes to the Education History for the person I’m representing, then the changes are validated.
42. Given that I am an SEP user (who is a power of attorney) with level 3 or above access whose changes to Education History for the person I’m representing are validated, when the validation succeeds, then the changes are persisted to the system of record and I am able to see a refreshed view of the Education History for the person I’m representing with the record added/updated.
43. Given that I am an SEP user (who is a power of attorney) with level 3 or above access editing education history in the Application for Education Benefits, when there is an error persisting education history edits to the system of record, then I am informed of the error, provided a standard error code, the edits are not retained with in-flight (e.g. un-submitted) education history information, and I can attempt to save again.
44. Given that I am an SEP user (who is a power of attorney) with level 3 or above access whose changes to Education History for the person I’m representing are validated, when the validation fails, then I am informed of the validation errors and my changes to the Education History for the person I’m representing are not persisted to the system of record and I am able to make edits to correct the validation errors.
45. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, having submitted changes to an Education History record, when there is an error persisting the updates to the system of record, then I am informed of the error, my changes to the Education History are not persisted to the system of record and I am able to retry submitting the changes.
46. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I cancel changes to the Education History for the person I am representing, then the changes are not retained and I am able to view of the Education History of the person I am representing with no changes.
47. Given that I am an SEP user (who is a power of attorney) with level 3 or above access with at least one record of education, when I am viewing the Education History for the person I’m representing, then I am able to remove a record of education for the person I’m representing.
48. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I remove a record of education for the person I’m representing, then I am asked to confirm that I wish to remove the record.
49. Given that I am an SEP user (who is a power of attorney) with level 3 or above access asked to confirm that I wish to remove a record of education for the person I’m representing, when I affirm the confirmation, then the Education History record is deleted from the system of record.
50. Given that I am an SEP user (who is a power of attorney) with level 3 or above access asked to confirm that I wish to remove a record of education for the person I’m representing, when I have made changes to the Education History, then I am able to see a refreshed view of the Education History for the person I am representing.
51. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted a removal of an Education History record, when there is an error deleting the record from the system of record, then I am informed of the error, provided a standard error code, and the Education History record is retained with in-flight (e.g. un-submitted) education history information and I am able to retry submitting the removal.
52. Given that I am an SEP user (who is a power of attorney) with level 3 or above access asked to confirm that I wish to remove a record of education for the person I’m representing, when I reject the confirmation, then the Education History record is retained.
53. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I complete reviewing/entering education information for the person I am representing, then I am able to continue the interview.
54. Given that I am an SEP user (who is a power of attorney) with level 3 or above access who has completed the education information of the Application for Education Benefits for the person I am representing, when I return to continue the existing interview, then I can return to the education section of the interview.
    1. Non-Functional Specifications
55. The system shall record adds to the Education History in the audit log to be included for display in the Account Activity History.
56. The system shall record updates to the Education History in the audit log to be included for display in the Account Activity History.
57. The system shall record deletions from the Education History in the audit log to be included for display in the Account Activity History.
    1. Supporting Documentation
58. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
59. Wireframes: http://fzp9pm.axshare.com
60. Business Requirements Document (BRD) is not available.
61. Data Attribute Matrix: Reference EVSS REQ Application for Education Benefits DAM to view attributes for all the fields displayed
    1. Partner Specifications
62. N/A
    1. Truth Table
63. N/A
    1. Notes
64. CONTENT CONSIDERATIONS:
    * N/A
65. USER EXPERIENCE CONSIDERATIONS:
    * N/A
66. SCOPE CONSIDERATIONS:
    * N/A
67. GENERAL NOTES:
    * N/A
68. Entering Employment Information

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran applying for VA Education Benefits, I want to be able to review and edit my employment information, so that VA can accurately determine my Education benefit entitlement.

* 1. Entrance Criteria

1. The user has initiated an application for VA Education benefits
2. The user confirmed Personal information, personal contact information, and direct deposit information.
   1. System Roles
3. Level 2+ eBenefits user
4. Level 3+ SEP user (power of attorney)
   1. Acceptance Criteria
5. Given that I am an eBenefits Premium user, initiating the Application for Education Benefits, when employment information is retrieved successfully, then employment information is pre-populated for me. (see DAM for conditions)
6. Given that I am an eBenefits Premium user, initiating the Application for Education Benefits, when there is an error retrieving my employment history information from the system of record, then I am provided a standard error code and message, informed of the risk of editing employment history and able to edit .
7. Given that I am an eBenefits Premium user, when I am applying for Education benefits, then I am able to review and edit my employment information.
8. Given that I am an eBenefits Premium user with zero or more records of Employment, when I am viewing my Employment History, then I am able to add or edit a record of my Employment.
9. Given that I am an eBenefits Premium user, when I have completed adding or editing an Employment History record, then I am able to save changes to my Employment History.
10. Given that I am an eBenefits Premium user, when I save changes to my Employment History, then the changes are validated.
11. Given that I am an eBenefits Premium user whose changes to Employment History are validated, when the validation succeeds, then the changes are persisted to the system of record and I am able to see a refreshed view of my Employment History summary with the record added/updated.
12. Given that I am an eBenefits Premium user editing employment history in the Application for Employment Benefits, when there is an error writing employment history edits to the system of record, then I am provided a standard error code and message and the edits are not retained with in-flight (e.g. un-submitted) employment history information, and I can attempt to save again.
13. Given that I am an eBenefits Premium user whose changes to Employment History are validated, when the validation fails, then I am informed of the validation errors, my changes to the Employment History are not writen to the system of record, and I am able to make edits to correct the validation errors.
14. Given that I am an eBenefits Premium user, when I cancel changes to my Employment History, then the changes are not retained, and I am able to view a summary of my Employment History with no changes.
15. Given that I am an eBenefits Premium user with at least one record of Employment, when I am viewing my Employment History, then I am able to remove a record of my Employment.
16. Given that I am an eBenefits Premium user, when I remove a record of my Employment, then I am asked to confirm that I wish to remove the record.
17. Given that I am an eBenefits Premium user asked to confirm that I wish to remove a record of my Employment, when I affirm the confirmation, then the Employment History record is deleted from the system of record, and I am able to see a refreshed view of my Employment History with the record removed.
18. Given that I am an eBenefits Premium user having submitted a removal of an Employment History record, when there is an error deleting the record from the system of record, then I am provided a standard error code and message, the Employment History record is retained with in-flight (e.g. un-submitted) employment history information, and I am able to retry submitting the removal.
19. Given that I am an eBenefits Premium user asked to confirm that I wish to remove a record of my Employment, when I reject the confirmation, then the record is retained.
20. Given that I am an eBenefits Premium user, when I complete reviewing/entering employment information, then I am able to continue the interview.
21. Given that I am an eBenefits Premium user having accessed my employment information of the Application for Education Benefits, when I return to continue the existing interview, then I can return to the employment section of the interview.
22. Given that I am an SEP user (who is a power of attorney) with level 3 or above access initiating the Application for Education Benefits for the person I am representing, when the employment history is successfully retrieved, then employment information is pre-populated for me. (see DAM for conditions)
23. Given that I am an SEP user (who is a power of attorney), initiating the Application for Education Benefits, when there is an error retrieving employment history information for the person I am representing from the system of record, then I am informed of the error, provided a standard error code, am informed of the risk of editing employment history anyway, and am able to edit the employment information.
24. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I am applying for Education benefits, then I am able to review and edit employment information for the person I am representing.
25. Given that I am an SEP user (who is a power of attorney) with zero or more records of Employment, when I am viewing Employment History for the person I’m representing, then I am able to add or edit a record of Employment for the person I’m representing.
26. Given that I am an SEP user (who is a power of attorney), when I save changes to the Employment History for the person I’m representing, then the changes are validated.
27. Given that I am an SEP user (who is a power of attorney) whose changes to Employment History for the person I’m representing are validated, when the validation succeeds, then the changes are written to the system of record, and I am able to see a refreshed view of the Employment History summary for the person I’m representing with the record added/updated.
28. Given that I am an SEP user (who is a power of attorney) with level 3 or above access editing employment history in the Application for Education Benefits, when an error writes employment history edits to the system of record, then I provided a standard error code and message, the edits are not retained with in-flight (e.g. un-submitted) employment history information, and I can attempt to save again.
29. Given that I am an SEP user (who is a power of attorney) whose changes to Employment History for the person I’m representing are validated, when the validation fails, then I am informed of the validation errors and my changes to the Employment History for the person I’m representing are not persisted to the system of record then am able to make edits to correct the validation errors.
30. Given that I am an SEP user (who is a power of attorney), when I cancel changes to the Employment History for the person I am representing, then the changes are not retained, and I am able to view a summary of the Employment History of the person I am representing with no changes.
31. Given that I am an SEP user (who is a power of attorney) with at least one record of Employment, when I am viewing the Employment History for the person I’m representing, then I am able to remove a record of Employment for the person I’m representing.
32. Given that I am an SEP user (who is a power of attorney), when I remove a record of Employment for the person I’m representing, then I am asked to confirm that I wish to remove the record.
33. Given that I am an SEP user (who is a power of attorney) asked to confirm that I wish to remove a record of Employment for the person I’m representing, when I affirm the confirmation, then the Employment History record is deleted from the system of record, and I am able to see a refreshed view of the Employment History for the person I am representing with the record removed.
34. Given that I am an SEP user (who is a power of attorney) having submitted a removal of an Employment History record, when there is an error deleting the record from the system of record, then I am informed of the error, I am provided a standard error code, the Employment History record is retained with in-flight (e.g. un-submitted) education history information, I am able to retry submitting the removal.
35. Given that I am an SEP user (who is a power of attorney) asked to confirm that I wish to remove a record of Employment for the person I’m representing, when I reject the confirmation, then the record is retained.
36. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I complete reviewing/entering employment information for the person I am representing, then I am able to continue the interview.
37. Given that I am an SEP user (who is a power of attorney) with level 3 or above access who has accessed the employment information of the Application for Education Benefits for the person I am representing, when I return to continue the existing interview, then I can return to the employment section of the interview.
    1. Non-Functional Specifications
38. The system shall record access to the Employment History in the audit log to be included for display in the Account Activity History.
39. The system shall record adds to the Employment History in the audit log to be included for display in the Account Activity History.
40. The system shall record updates to the Employment History in the audit log to be included for display in the Account Activity History.
41. The system shall record deletions from the Employment History in the audit log to be included for display in the Account Activity History.
    1. Supporting Documentation
42. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
43. Wireframes: http://fzp9pm.axshare.com
44. Business Requirements Document (BRD) is not available.
45. Data Attribute Matrix: Reference EVSS REQ Application for Education Benefits DAM to view attributes for all the fields displayed
    1. Partner Specifications
46. N/A
    1. Truth Table
47. N/A
    1. Notes
48. CONTENT CONSIDERATIONS:
    * N/A
49. USER EXPERIENCE CONSIDERATIONS:
    * N/A
50. SCOPE CONSIDERATIONS:
    * N/A
51. GENERAL NOTES:
    * N/A

1. Entering Entitlement and Assistance Information

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran applying for VA Education Benefits, I want to be able to enter entitlement and usage of additional types of assistance, so that VA can accurately determine my Education benefit entitlement.

* 1. Entrance Criteria

1. The user has initiated an application for VA Education benefits
2. The user has confirmed Personal information, personal contact information, and direct deposit information.
   1. System Roles
3. Level 2+ eBenefits user
4. Level 3+ SEP user (power of attorney)
   1. Acceptance Criteria
5. Given that I am an eBenefits Premium user initiating the Application for Education Benefits, when in-flight (e.g. unsubmitted) entitlement information is successfully retrieved, then entitlement and usage of additional types of assistance is pre-populated for me. (see DAM for conditions)
6. Given that I am an eBenefits Premium user initiating the Application for Education Benefits, when in-flight (e.g. unsubmitted) entitlement information is successfully retrieved, then I am able to review and edit entitlement and usage of additional types of assistance
7. Given that I am an eBenefits Premium user, when I am applying for education benefits and record that I have received my commission through a non-scholarship program, then I am able to review scholarship information.
8. Given that I am an eBenefits Premium user, when I am applying for education benefits and record that I have received my commission through a non-scholarship program, then I am able to add scholarship information.
9. Given that I am an eBenefits Premium user, when I am applying for education benefits and record that I have received my commission through a non-scholarship program, then I am able to edit scholarship information.
10. Given that I am an eBenefits Premium user, when I am applying for education benefits and record that I have received my commission through a non-scholarship program, then I am able to delete scholarship information.
11. Given that I am an eBenefits Premium user, when I am applying for education benefits and record that I had a period of active duty that the Department of Defense counts for purposes of repaying an education loan, then I am able to record that period of active duty.
12. Given that I am an eBenefits Premium user, when I review/enter entitlement and assistance information, then I am able to save and continue the interview.
13. Given that I am an eBenefits Premium user saving and continuing after reviewing/editing my entitlement and assistance information in the Application for Education Benefits, when there is an error persisting in-flight (e.g. un-submitted) data, then I am informed of the error and can attempt to Save and Continue again.
14. Given that I am an eBenefits Premium user having accessed my entitlement information of the Application for Education Benefits, when I return to continue the existing interview, then I can return to the entitlement section of the interview.
15. Given that I am an SEP user (who is a power of attorney) with level 3 or above access initiating the Application for Education Benefits for the person I am representing, when in-flight (e.g. un-submitted) entitlement information is successfully retrieved, then entitlement and usage of additional types of assistance is pre-populated for me. (see DAM for conditions)
16. Given that I am an SEP user (who is a power of attorney) with level 3 or above access initiating the Application for Education Benefits for the person I am representing, when in-flight (e.g. unsubmitted) entitlement information is successfully retrieved, then I am able to review and edit entitlement and usage of additional types of assistance.
17. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I am applying for education benefits and record that I have received my commission through a non-scholarship program, then I am able to review scholarship information.
18. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I am applying for education benefits and record that I have received my commission through a non-scholarship program, then I am able to add scholarship information.
19. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I am applying for education benefits and record that I have received my commission through a non-scholarship program, then I am able to edit scholarship information.
20. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I am applying for education benefits and record that I have received my commission through a non-scholarship program, then I am able to delete scholarship information.
21. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I am applying for education benefits and record that I had a period of active duty that the Department of Defense counts for purposes of repaying an education loan, then I am able to record that period of active duty.
22. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I review/enter entitlement and assistance information for the person I am representing, then I am able to save and continue the interview.
23. Given that I am an SEP user (who is a power of attorney) with level 3 or above access saving and continuing after reviewing/editing my entitlement and assistance information in the Application for Education Benefits, when there is an error persisting in-flight (e.g. unsubmitted) data, then I am informed of the error and can attempt to Save and Continue again.
24. Given that I am an SEP user (who is a power of attorney) with level 3 or above access who has accessed the entitlement information of the Application for Education Benefits for the person I am representing, when I return to continue the existing interview, then I can return to the entitlement section of the interview.
    1. Non-Functional Specifications
25. None
    1. Supporting Documentation
26. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
27. Wireframes: http://fzp9pm.axshare.com
28. Business Requirements Document (BRD) is not available.
29. Data Attribute Matrix: Reference EVSS REQ Application for Education Benefits DAM to view attributes for all the fields displayed
    1. Partner Specifications
30. N/A
    1. Truth Table
31. N/A
    1. Notes
32. CONTENT CONSIDERATIONS:
    * N/A
33. USER EXPERIENCE CONSIDERATIONS:
    * N/A
34. SCOPE CONSIDERATIONS:
    * N/A
35. GENERAL NOTES:
    * N/A
36. Entering Marital and Dependency Status Information

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran applying for VA Education Benefits, I want to be able to enter my marital and disability status if I served in the military prior to January 2, 1978, so that I can complete my 22-1990 form correctly to determine my Education benefit entitlement.

* 1. Entrance Criteria

1. The user has initiated an application for VA Education benefits
2. The user has confirmed his/her Personal information, and completed service information.
3. The applicant has a military period of service prior to January 2, 1978.
   1. System Roles
4. Level 2+ eBenefits user
5. Level 3+ SEP user (power of attorney)
   1. Acceptance Criteria
6. Given that I am an eBenefits Premium user, when I have no “Date Entered” for military service on or prior to January 2, 1978, then I am not able to provide marital and dependency information.
7. Given that I am an eBenefits Premium user, when I have at least one “Date Entered” for military service on or prior to January 2, 1978, then I am able to provide marital and dependency information.
8. Given that I am an eBenefits Premium user, when in-flight (e.g. unsubmitted) entitlement information is successfully retrieved and I am offered the ability to provide marital and dependency information, then marital and dependency information is pre-populated for me. (see DAM for conditions)
9. Given that I am an eBenefits Premium user, when in-flight (e.g. unsubmitted) entitlement information is successfully retrieved and I am offered the ability to provide marital and dependency information, then I am able to review and edit my marital and dependency information.
10. Given that I am an eBenefits Premium user, when I review/enter marital and dependency information, then I am able to save and continue the interview.
11. Given that I am an eBenefits Premium user saving and continuing after reviewing/editing my marital and dependency information in the Application for Education Benefits, when there is an error persisting in-flight (e.g. unsubmitted) data, then I am informed of the error and can attempt to Save and Continue again.
12. Given that I am an eBenefits Premium user having accessed my marital status and dependency information of the Application for Education Benefits, when I return to continue the existing interview, then I can return to the marital status and dependency section of the interview.
13. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when the applicant has no “Date Entered” for military service on or prior to January 2, 1978, then I am not able to provide marital and dependency information.
14. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when the applicant has at least one “Date Entered” for military service on or prior to January 2, 1978, then I am able to provide marital and dependency information.
15. Given that I am an SEP user (who is a power of attorney) with level 3 or above access initiating the Application for Education Benefits for the person I am representing, when in-flight (e.g. unsubmitted) entitlement information is successfully retrieved and I am offered the ability to provide marital and dependency information, then marital and dependency information is pre-populated for me. (see DAM for conditions)
16. Given that I am an SEP user (who is a power of attorney) with level 3 or above access initiating the Application for Education Benefits for the person I am representing, when in-flight (e.g. unsubmitted) entitlement information is successfully retrieved and I am offered the ability to provide marital and dependency information, then I am able to review and edit the marital and dependency information.
17. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I review/enter marital and dependency information for the person I am representing, then I am able to save and continue the interview.
18. Given that I am an SEP user (who is a power of attorney) with level 3 or above access saving and continuing after reviewing/editing my marital and dependency information in the Application for Education Benefits, when there is an error persisting in-flight (e.g. unsubmitted) data, then I am informed of the error and can attempt to Save and Continue again.
19. Given that I am an SEP user (who is a power of attorney) with level 3 or above access who has accessed the marital status and dependency information of the Application for Education Benefits for the person I am representing, when I return to continue the existing interview, then I can return to the marital status and dependency section of the interview.
    1. Non-Functional Specifications
20. None
    1. Supporting Documentation
21. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
22. Wireframes: http://fzp9pm.axshare.com
23. Business Requirements Document (BRD) is not available.
24. Data Attribute Matrix: Reference EVSS REQ Application for Education Benefits DAM to view attributes for all the fields displayed
    1. Partner Specifications
25. N/A
    1. Truth Table
26. N/A
    1. Notes
27. CONTENT CONSIDERATIONS:
    * N/A
28. USER EXPERIENCE CONSIDERATIONS:
    * N/A
29. SCOPE CONSIDERATIONS:
    * N/A
30. GENERAL NOTES:
    * N/A
31. Upload Additional Attachments

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran applying for VA Education Benefits, I want to be able to upload documents supporting my Application for VA Benefits, so that I can have my eligibility for my Education benefit accurately assessed.

* 1. Entrance Criteria

1. The user has initiated an application for VA Education benefits
2. The user has completed the Entitlement and Assistance information
   1. System Roles
3. Level 2+ eBenefits user
4. Level 3+ SEP user (power of attorney)
   1. Acceptance Criteria
5. Given that I am an eBenefits Premium user completing my Application for Education Benefits, when I have indicated I qualify for an Active Duty Kicker (College Fund) OR Reserve Kicker (College Fund) based on my military service, then I am requested to upload a ‘copy of the Kicker contract’.
6. Given that I am an eBenefits Premium user completing my Application for Education Benefits, when I have added at least one new Military Period of Service OR have indicated I am on terminal leave, then I am requested to upload a ‘Member 4 Copy of DD Form 214’.
7. Given that I am an eBenefits Premium user completing my Application for Education Benefits, when I have selected to apply for Chapter 1606 and have any Military Period of Service for National Guard/Reserve with an Entered on Duty Date >= 180 days from today AND a Released from Active Duty Date > Today, then I am requested to upload a ‘Notice of Basic Eligibility (DD Form 2384)’.
8. Given that I am an eBenefits Premium user completing my Application for Education Benefits, when I have indicated I am currently activated AND the most recent period of service corresponds to the Guard/Reserve AND the service status is either “Active Duty for Special Work” or “Active Duty for Operation Support”, then I am requested to upload a ‘Copy of the Activation Orders’.
9. Given that I am an eBenefits Premium user completing my Application for Education Benefits, when I have indicated I made additional contributions to increase the amount of my monthly benefits, then I am requested to upload a ‘Copy of the Cash Collection Vendor, LES, etc.’ (that shows the contribution).
10. Given that I am an eBenefits Premium user, when there is an error uploading the document I select to upload, then I am informed of the error and allowed to try to upload again.
11. Given that I am an eBenefits Premium user, when I upload a document, then I am able to upload documents up to a maximum file size of 25MBs.
12. Given that I am an eBenefits Premium user, when I upload a document larger than 25MBs, then I am informed I have exceeded the limit and provided guidance on how to break the file into smaller files.
13. Given that I am an eBenefits Premium user, when I upload a document, then I am able to upload the following document types: “PDF”, “JPG”, “JPEG”, “GIF”, “TIFF”, “BMP” or “TXT”.
14. Given that I am an eBenefits Premium user, when I upload a document of a restricted file type (i.e. not “PDF”, “JPG”, “JPEG”, “GIF”, “TIFF”, “BMP” or “TXT”) then I am informed I have uploaded an invalid document type and provided guidance on how to convert the documents to pdf.
15. Given that I am an eBenefits Premium user, when I upload a document, then my document is scanned for viruses.
16. Given that I am an eBenefits Premium user, when I upload a document that fails a virus scan, then I am informed my document has failed a virus scan and provided guidance on how to recover.
17. Given that I am an eBenefits Premium user, when the document I uploaded has met all criteria for file size, file type and has passed the virus scan, then the document is converted to a pdf.
18. Given that I am an eBenefits Premium user, when I review/upload supporting documents, then I am able to see which documents in the requested document list have been previously uploaded for this application.
19. Given that I am an eBenefits Premium user, when I review/upload supporting documents, then I am able to remove documents have been previously uploaded for this application prior to submitting.
20. Given that I am an eBenefits Premium user, when I review/upload supporting documents, then I am able to continue to the next section of the interview.
21. Given that I am an eBenefits Premium user having accessed the upload documents portion of the Application for Education Benefits, when I return to continue the existing interview, then I can return to the upload documents section of the interview.
22. Given that I am an SEP user (who is a power of attorney) with level 3 or above access completing an Application for Education Benefits, when I have indicated the applicant qualifies for an Active Duty Kicker (College Fund) OR Reserve Kicker (College Fund) based on my military service, then I am requested to upload a ‘copy of the Kicker contract’.
23. Given that I am an SEP user (who is a power of attorney) with level 3 or above access completing an Application for Education Benefits, when I have added at least one new Military Period of Service OR have indicated the applicant I am representing is on terminal leave, then I am requested to upload a ‘Member 4 Copy of DD Form 214’.
24. Given that I am an SEP user (who is a power of attorney) with level 3 or above access completing an Application for Education Benefits, when the applicant I am representing is applying for Chapter 1606 and has any Military Period of Service for National Guard/Reserve with an Entered on Duty Date >= 180 days from today AND a Released from Active Duty Date > Today, then I am requested to upload a ‘Notice of Basic Eligibility (DD Form 2384)’.
25. Given that I am an SEP user (who is a power of attorney) with level 3 or above access completing an Application for Education Benefits, when I have indicated the applicant I am representing is currently activated AND the most recent period of service corresponds to the Guard/Reserve AND the service status is either “Active Duty for Special Work” or “Active Duty for Operation Support”, then I am requested to upload a ‘Copy of the Activation Orders’.
26. Given that I am an SEP user (who is a power of attorney) with level 3 or above access completing an Application for Education Benefits, when I have indicated the applicant I am representing made additional contributions to increase the amount of monthly benefits, then I am requested to upload a ‘Copy of the Cash Collection Vendor, LES, etc.’ (that shows the contribution).
27. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when there is an error uploading the document I select to upload, then I am informed of the error and allowed to try to upload again.
28. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I upload a documents for the person I am representing, then I am able to upload documents up to a maximum file size of 25MBs.
29. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I upload a document larger than 25MBs for the person I am representing, then I am informed I have exceeded the limit and provided guidance on how to break the file into smaller files.
30. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I upload a document for the person I am representing, then I am able to upload the following document types: “PDF”, “JPG”, “JPEG”, “GIF”, “TIFF”, “BMP” or “TXT”.
31. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I upload a document of a restricted file type (i.e. not “PDF”, “JPG”, “JPEG”, “GIF”, “TIFF”, “BMP” or “TXT”) for the person I am representing, then I am informed I have uploaded an invalid document type and provided guidance on how to convert the documents to pdf.
32. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I upload a document for the person I am representing, then the document is scanned for viruses.
33. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I upload a document that fails a virus scan for the person I am representing, then I am informed the document has failed a virus scan and provide guidance on how to recover.
34. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when the document I uploaded has met all criteria for file size, file type, and has passed the virus scan, then the document is converted to a pdf.
35. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I review/upload supporting documents for the person I am representing, then I am able to see which documents in the requested document list have been previously uploaded for this application.
36. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I review/upload supporting documents for the person I am representing, then I am able to remove documents I have previously uploaded for this application prior to submitting.
37. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I review/upload supporting documents for the person I am representing, then I am able to save and continue the interview.
38. Given that I am an SEP user (who is a power of attorney) with level 3 or above access who has accessed the upload documents portion of the Application for Education Benefits for the person I am representing, when I return to continue the existing interview, then I can return to the upload documents section of the interview.
    1. Non-Functional Specifications
39. None
    1. Supporting Documentation
40. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
41. Wireframes: http://fzp9pm.axshare.com
42. Business Requirements Document (BRD) is not available.
43. Data Attribute Matrix: Reference EVSS REQ Application for Education Benefits DAM to view attributes for all the fields displayed
    1. Partner Specifications
44. N/A
    1. Truth Table
45. N/A
    1. Notes
46. CONTENT CONSIDERATIONS:
    * N/A
47. USER EXPERIENCE CONSIDERATIONS:
    * N/A
48. SCOPE CONSIDERATIONS:
    * N/A
49. GENERAL NOTES:
    * N/A
50. Preview PDF Form

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran applying for VA Education Benefits, I want to be able to preview all entered information displayed in a PDF of form 22-1990 at any point in the form completion process.

* 1. Entrance Criteria

1. The user has initiated an application for VA Education benefits.
   1. System Roles
2. Level 2+ eBenefits user
3. Level 3+ SEP user (power of attorney)
   1. Acceptance Criteria
4. Given that I am an eBenefits Premium user, when I am completing the Application for Education Benefits, then at any point I can preview my entered information as a PDF of the 22-1990 form.
5. Given that I am an eBenefits Premium user selecting to preview my entered information as a PDF of the 22-1990 form, when there is an error preparing the PDF, then I am informed of the error and allowed to try to preview the PDF again.
6. Given that I am an eBenefits Premium user, when I am completing the Application for Education Benefits, then at any point I can print a PDF containing all entered information in the paper version of the form.
7. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I am completing the Application for Education Benefits, then at any point I can preview the information entered for the person I am representing as a PDF of the 22-1990 form.
8. Given that I am an SEP user (who is a power of attorney) with level 3 or above access selecting to preview my entered information as a PDF of the 22-1990 form, when there is an error preparing the PDF, then I am informed of the error and allowed to try to preview the PDF again.
9. Given that I am an eBenefits Premium user, when I am completing the Application for Education Benefits, then at any point I can print a PDF containing all entered information in the paper version of the form.
   1. Non-Functional Specifications
10. None
    1. Supporting Documentation
11. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
12. Wireframes: http://fzp9pm.axshare.com
13. Business Requirements Document (BRD) is not available.
14. Supplemental Specification: EVSS\_REQ\_Prepare Form 22-1990, for requirements on how to publish the pdf.
    1. Partner Specifications
15. N/A
    1. Truth Table
16. N/A
    1. Notes
17. CONTENT CONSIDERATIONS:
    * N/A
18. USER EXPERIENCE CONSIDERATIONS:
    * N/A
19. SCOPE CONSIDERATIONS:
    * N/A
20. GENERAL NOTES:
    * N/A
21. Review Application

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran applying for VA Education Benefits, I want to be able to perform a final review all entered application data prior to submitting, so that I can confirm everything has been entered correctly.

* 1. Entrance Criteria

1. The user has initiated an application for VA Education benefits
2. The user has completed all sections of the application
   1. System Roles
3. Level 2+ eBenefits user
4. Level 3+ SEP user (power of attorney)
   1. Acceptance Criteria
5. Given that I am an eBenefits Premium user, when I have completed all sections of the Application for Education Benefits, then I can perform a final review all information that has been entered.
6. Given that I am an eBenefits Premium user, when I review all entered application data, then I am only able to view and edit questions that I previously was prompted to answer.
7. Given that I am an eBenefits Premium user, reviewing all application information that has been entered, then I am able to navigate to any section of the application to make edits as needed.
8. Given that I am an eBenefits Premium user, when I review all entered application data, then I am able to save and continue the interview.
9. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I have completed all sections of the Application for Education Benefits, then I can review all information that has been entered for the person I am representing.
10. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I review all entered application data, then I am only able to view and edit questions that I previously was prompted to answer.
11. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, reviewing all application information that has been entered for the person I am representing, and then I am able to navigate to any section of the application to make edits as needed.
12. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I review all entered application data for the person I am representing, then I am able to save and continue.
    1. Non-Functional Specifications
13. None
    1. Supporting Documentation
14. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
15. Wireframes: http://fzp9pm.axshare.com
16. Business Requirements Document (BRD) is not available.
17. Data Attribute Matrix: Reference EVSS REQ Application for Education Benefits DAM to view attributes for all the fields displayed
    1. Partner Specifications
18. N/A
    1. Truth Table
19. N/A
    1. Notes
20. CONTENT CONSIDERATIONS:
    * N/A
21. USER EXPERIENCE CONSIDERATIONS:
    * N/A
22. SCOPE CONSIDERATIONS:
    * N/A
23. GENERAL NOTES:
    * N/A
24. Check for Errors and Warnings (Prior to Submitting Form)

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran applying for VA Education Benefits, I want to be informed of any errors and warnings pertaining to my application prior to submitting.

* 1. Entrance Criteria

1. The user has initiated an application for VA Education benefits
2. The user has completed each section of the application.
3. The user has reviewed and confirmed all entered data.
   1. System Roles
4. Level 2+ eBenefits user
5. Level 3+ SEP user (power of attorney)
   1. Acceptance Criteria
6. Given that I am an eBenefits Premium user, when I have reviewed and confirmed all entered data for my Application for Education Benefits, then I am informed of any errors that must be corrected prior to proceeding.
7. Given that I am an eBenefits Premium user, when I have reviewed and confirmed all entered data for my Application for Education Benefits, then I am informed of any warnings that must be corrected or accepted prior to proceeding.
8. Given that I am an eBenefits Premium user, when I am reviewing my errors and warnings, then I am able to fix errors on that page (see DAM for Errors that can be fixed on page).
9. Given that I am an eBenefits Premium user, when I have no errors and either no warnings or all warnings have been accepted for the Application for Education Benefits, then I am allowed to proceed.
10. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I have reviewed and confirmed all entered data for the Application for Education Benefits for the person I am representing, then I am informed of any errors that must be corrected prior to proceeding.
11. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I have reviewed and confirmed all entered data for the Application for Education Benefits for the person I am representing, then I am informed of any warnings that must be corrected or accepted prior to proceeding.
12. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I am reviewing errors and warnings, then I am able to fix errors on that page (see DAM for Errors that can be fixed on page).
13. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I have no errors and either no warnings or all warnings have been accepted for the Application for Education Benefits for the person I am representing, then I am allowed to proceed.
    1. Non-Functional Specification
14. None
    1. Supporting Documentation
15. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
16. Wireframes: http://fzp9pm.axshare.com
17. Business Requirements Document (BRD) is not available.
18. Data Attribute Matrix: Reference EVSS REQ Application for Education Benefits DAM to view attributes for all the fields displayed
    1. Partner Specifications
19. N/A
    1. Truth Table
20. N/A
    1. Notes
21. CONTENT CONSIDERATIONS:
    * N/A
22. USER EXPERIENCE CONSIDERATIONS:
    * N/A
23. SCOPE CONSIDERATIONS:
    * N/A
24. GENERAL NOTES:
    * N/A
25. Sign Certification Statement

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran applying for VA Education Benefits, I want to be able to sign my certification statement to submit my Application for Education Benefits to be considered for my Education benefits.

* 1. Entrance Criteria

1. The user has initiated an application for VA Education benefits
2. The user has completed all sections of the application.
3. The user has no errors and (either no warnings or has accepted all warnings).
   1. System Roles
4. Level 2+ eBenefits user
5. Level 3+ SEP user (power of attorney)
   1. Acceptance Criteria
6. Given that I am an eBenefits Premium user, when I have completed my Application for Education Benefits, then after reading certification statement I am able to acknowledge and provide my certification.
7. Given that I am an eBenefits Premium user, when I acknowledge and accept the certification statement, then I am able to submit the application.
8. Given that I am an eBenefits Premium user, when I submit the form, then the system records the certification date as the date of submittal.
9. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I have completed the Application for Education Benefits, then then after reading the certification statement, I am able to provide certification on behalf of the person I am representing.
10. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I acknowledge and accept the certification statement on behalf of the person I am representing, then I am able to submit the application.
11. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I submit the form on behalf of the person I am representing, then the system records the certification date as the date of submittal.
    1. Non-Functional Specifications
12. None
    1. Supporting Documentation
13. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
14. Wireframes: http://fzp9pm.axshare.com
15. Business Requirements Document (BRD) is not available.
16. Data Attribute Matrix: Reference EVSS REQ Application for Education Benefits DAM to view attributes for all the fields displayed
    1. Partner Specifications
17. N/A
    1. Truth Table
18. N/A
    1. Notes
19. CONTENT CONSIDERATIONS:
    * N/A
20. USER EXPERIENCE CONSIDERATIONS:
    * N/A
21. SCOPE CONSIDERATIONS:
    * N/A
22. GENERAL NOTES:
    * N/A
23. Process Application Post-Submission Notifications

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran, I want to be notified that my application is being sent to be processed, so that I can learn whether I am eligible for Education benefits.

* 1. Entrance Criteria

1. The user has submitted the Application for VA Education benefits.
   1. System Roles
2. Level 2+ eBenefits user
3. Level 3+ SEP user (power of attorney)
   1. Acceptance Criteria
4. Given that I am an eBenefits Premium user, when I have submitted my Application for Education Benefits, then I receive on screen confirmation of successful submission, with a unique confirmation number.
5. Given that I am an eBenefits Premium user, when I have submitted my Application for Education Benefits, then I receive a message in my Message Center confirming successful submission as follows:

o Message Type: Notice

o Message Access Level: Level 2

o Message Source: "[VONAPP](mailto:VONAPP) Direct Connect"

o From: ”VONAPP Direct Connect”

o To: <Applicant>

o Message Subject: <refers to the submitted education application>

o Message Body: <Confirmation Message for the submitted education application. Should include the date submitted and the confirmation number.>

o The Regional Processing office which my application has been sent to.

1. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I have submitted an Application for Education Benefits for the person I am representing, then I receive on screen confirmation of successful submission, with a uniquely generated confirmation number.
2. Given that I am an eBenefits Premium user, when I have submitted my Application for Education Benefits for the person I am representing, then the applicant receives a message in their Message Center confirming successful submission as follows:

o Message Type: Notice

o Message Access Level: Level 2

o Message Source: "[VONAPP](mailto:VONAPP) Direct Connect"

o From: ”VONAPP Direct Connect”

o To: <Applicant>

o Message Subject: <refers to the submitted education application>

o Message Body: <Confirmation Message for the submitted education application. Should include the date submitted and the confirmation number.>

o The Regional Processing office which my application has been sent to.

* 1. Non-Functional Specifications

1. None
   1. Supporting Documentation
2. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
3. Wireframes: http://fzp9pm.axshare.com
4. Business Requirements Document (BRD) is not available.
   1. Partner Specifications
5. N/A
   1. Truth Table
6. N/A
   1. Notes
7. CONTENT CONSIDERATIONS:
   * N/A
8. USER EXPERIENCE CONSIDERATIONS:
   * N/A
9. SCOPE CONSIDERATIONS:
   * N/A
10. GENERAL NOTES:
    * N/A
11. Prepare Submitted Application as PDF

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran, I want information regarding my Education completed application submission to be in a pdf and stored, so that there is an official paper record of the transaction.

I believe the decision was made to mask the SSN on documents available to the public (i.e. printed from VDC or eBenefits), but unmasked on all documents sent to the RPOs.

* 1. Entrance Criteria

The user has submitted the Application for Education Benefits application for VA Education benefits.

* 1. System Roles

1. Level 2+ eBenefits user
2. Level 3+ SEP user (power of attorney)
   1. Acceptance Criteria
3. Given that I am an eBenefits Premium user, when I have submitted my Application for Education Benefits, then all application information is published as a PDF of the VA Form 22-1990.
4. Given that I am an eBenefits Premium user, when I have submitted my Application for Education Benefits, then the following information is stamped at the top left of each page of every pdf associated with my application (send to TIMS and efolder)

a. Name of Applicant (First Name, Middle Name, Last Name)

b. Social Security Number (XXX-XX-XXXX) (unmasked)

c. “Submitted Date: “ <Submitted date and time> in this format: mm/dd/yyyy military time HH:MM CST time zone

d. “Confirmation Number: “ <Confirmation Number>

e. Notation that the form was submitted electronically

1. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I have submitted the Application for Benefits for the person I am representing, then all application information is published as a PDF of the VA Form 22-1990.
2. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I have submitted the Application for Benefits for the person I am representing, then the following information is stamped at the top left of each page of every pdf associated with the application (sent to TIMS and efolder).
   1. Name of Applicant (First Name, Middle Name, Last Name)
   2. Social Security Number (XXX-XX-XXXX) (unmasked)
   3. “Submitted Date: “ <Submitted date and time> in this format: mm/dd/yyyy military time HH:MM CST time zone
   4. “Confirmation Number: “ <Confirmation Number>
   5. Notation that the form was submitted electronically
   6. Non-Functional Specifications
3. None
   1. Supporting Documentation
4. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
5. Wireframes: http://fzp9pm.axshare.com
6. Business Requirements Document (BRD) is not available.
   1. Partner Specifications
7. N/A
   1. Truth Table
8. N/A
   1. Notes
9. CONTENT CONSIDERATIONS:
   * N/A
10. USER EXPERIENCE CONSIDERATIONS:
    * N/A
11. SCOPE CONSIDERATIONS:
    * N/A
12. GENERAL NOTES:
    * N/A
13. Transmitting Completed Documentation to Education Service

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran, I want information regarding the Application for Education Benefits to be submitted to Education Service, so that it can be processed.

* 1. Entrance Criteria

1. The user has submitted the Application for Education Benefits application for VA Education benefits.
   1. System Roles
2. Level 2+ eBenefits user
3. Level 3+ SEP user (power of attorney)
   1. Acceptance Criteria
4. Given that I am an eBenefits Premium user, when I have submitted my application for education benefits, then my application data is submitted to Education Service for processing.
5. Given that I am an eBenefits Premium user, when my application data is submitted to Education Service for processing, then my application is transmitted to the correct Regional Processing Office (RPO).
6. Given that I am an eBenefits Premium user, when my application data is submitted to Education Service for processing, then my uploaded documents are transmitted to the correct RPO.
7. Given that I am an eBenefits Premium user, when my application data is transmitted to the correct RPO, then my SSN is not masked.
8. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I have submitted the application for education benefits for the person I am representing, then the application data is submitted to Education Service for processing.
9. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when the application data for the person I am representing is submitted to Education Service for processing, then the application is transmitted to the correct Regional Processing Office (RPO).
10. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when my application data is transmitted to the correct RPO, then my SSN is not masked.
11. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when the application data for the person I am representing is submitted to Education Service for processing, then the uploaded documents are transmitted to the correct Regional Processing Office (RPO).
    1. Non-Functional Specifications
12. The system shall generate a spool file for each Regional Processing Office is generated with all application data submitted that day.
13. The system shall send each spool file generated to the Philadelphia Enterprise Ops (EO) SFTP server.
14. The system shall send an email to the Ops Team when the transmission of a document fails.
15. The system shall trigger a re-transmission of the failed document manually.
16. The system shall include all three sections (i.e. Header, Body and Footer) for each application included in the spool file.
17. The system shall include every line of the Header, whether or not the Field is empty.
18. The system shall include every line of the Footer, whether or not the Field is empty.
19. The system shall, for lines that have a Field in the Body, only include the line in the spool file if the Field is not empty.
20. The system shall determine the position to begin each included line of the spool file based on whether the line is specified to be indented or not.
21. The system shall begin each un-indented line at position 0.
22. The system shall begin each indented line at position 6.
23. The system shall, for each included line that contains only a label and no field, display only the label.
24. The system shall, for each included line that contains only a field and no label, display only the field.
25. The system shall, for each included line that contains both a label and field, construct the line as: label + <1 space> + field.
26. The system shall wrap any line that exceeds 80 characters to the next line, even if it wraps mid-word.
27. The system shall begin any line that wraps from an un-indented line at position 0.
28. The system shall begin any line that wraps from an indented line at position 6.
29. The system shall add a blank line immediately after any included line, where specified to do so.
    1. Supporting Documentation
30. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
31. Wireframes: http://fzp9pm.axshare.com
32. Business Requirements Document (BRD) is not available.
33. Spool File Requirements
    1. Partner Specifications
34. N/A
    1. Truth Table
35. N/A
    1. Notes
36. CONTENT CONSIDERATIONS:
    * N/A
37. USER EXPERIENCE CONSIDERATIONS:
    * N/A
38. SCOPE CONSIDERATIONS:
    * N/A
39. GENERAL NOTES:
    * N/A
40. Clean Data

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran, I want information that was cached in the system to be cleared prior to creating my PDF file or checking my Application for Education Benefits for errors so that conflicting or unnecessary data is not published or processed.

* 1. Entrance Criteria

1. The user has selected the option to view their application as a pdf, OR
2. The user has successfully completed the Error Check.
   1. System Roles
3. Level 2+ eBenefits user
4. Level 3+ SEP user (power of attorney)
   1. Acceptance Criteria
5. Given that I am an eBenefits Premium user having selected the option to view my application as a pdf OR having successfully completed Error Check, when I have not selected “Chapter 33” as the benefit I am applying for, then the following information is deleted from the application:
   1. Effective Date
   2. Benefit Chapter 33 is elected in lieu of
6. Given that I am an eBenefits Premium user having selected the option to view my application as a pdf OR having successfully completed Error Check, when I have not selected “College or Other School”, “Vocational Flight Training”, or “Correspondence” as the program type I am applying for, then the following information is deleted from the application:
   1. School Name
   2. School City
   3. School State
   4. School Country
   5. School Zip Code
7. Given that I am an eBenefits Premium user having selected the option to view my application as a pdf OR having successfully completed Error Check, when I have indicated I did not receive a high school diploma or equivalency certificate, then the following information is deleted from the application:
   1. High School Diploma or Equivalent Date
8. Given that I am an eBenefits Premium user having selected the option to view my application as a pdf OR having successfully completed Error Check, when I have indicated I do not have a license or journeyman rating, then the following information is deleted from the application:
   1. Employment Start Date
   2. Employment End Date
   3. Employer Name
   4. Employer Country
   5. Employer State
   6. Employer City
   7. Job Title
   8. License or Rating
9. Given that I am an eBenefits Premium user having selected the option to view my application as a pdf OR having successfully completed Error Check, when I have indicated I was not commissioned as the result of a Senior ROTC Scholarship, then the following information is deleted from the application:
   1. Date of Commission
   2. Scholarship Amounts
   3. Scholarship Years
10. Given that I am an eBenefits Premium user having selected the option to view my application as a pdf OR having successfully completed Error Check, when I have indicated that the Department of Defense counts any period of active duty for the purposes of repaying an education loan, then the following information is deleted from the application:
    1. Periods of Active Duty Counted by DoD for Repaying an Education Load
11. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when the application data for the person I am representing is submitted to Education Service for processing, having selected the option to view my application as a pdf OR having successfully completed Error Check, when I have not selected “Chapter 33” as the benefit I am applying for, then the following information is deleted from the application:

a. Effective Date

b. Benefit Chapter 33 is elected in lieu of

1. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when the application data for the person I am representing is submitted to Education Service for processing, user having selected the option to view my application as a pdf OR having successfully completed Error Check, when I have not selected “College or Other School”, “Vocational Flight Training”, or “Correspondence” as the program type I am applying for, then the following information is deleted from the application:

a. School Name

b. School City

c. School State

d. School Country

e. School Zip Code

9. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when the application data for the person I am representing is submitted to Education Service for processing, having selected the option to view my application as a pdf OR having successfully completed Error Check, when I have indicated I did not receive a high school diploma or equivalency certificate, then the following information is deleted from the application:

a. High School Diploma or Equivalent Date

10. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when the application data for the person I am representing is submitted to Education Service for processing having selected the option to view my application as a pdf OR having successfully completed Error Check, when I have indicated I do not have a license or journeyman rating, then the following information is deleted from the application:

a. Employment Start Date

b. Employment End Date

c. Employer Name

d. Employer Country

e. Employer State

f. Employer City

g. Job Title

h. License or Rating

11. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when the application data for the person I am representing is submitted to Education Service for processing having selected the option to view my application as a pdf OR having successfully completed Error Check, when I have indicated I was not commissioned as the result of a Senior ROTC Scholarship, then the following information is deleted from the application:

a. Date of Commission

b. Scholarship Amounts

c. Scholarship Years

12 Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when the application data for the person I am representing is submitted to Education Service for processing having selected the option to view my application as a pdf OR having successfully completed Error Check, when I have indicated that the Department of Defense counts any period of active duty for the purposes of repaying an education loan, then the following information is deleted from the application:

a. Periods of Active Duty Counted by DoD for Repaying an Education Load

* 1. Supporting Documentation

1. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
2. Wireframes: http://fzp9pm.axshare.com
3. Business Requirements Document (BRD) is not available.
   1. Partner Specifications
4. N/A
   1. Truth Table
5. N/A
   1. Notes
6. CONTENT CONSIDERATIONS:
   * N/A
7. USER EXPERIENCE CONSIDERATIONS:
   * N/A
8. SCOPE CONSIDERATIONS:
   * N/A
9. GENERAL NOTES:
   * N/A
10. Transmitting Completed User Documentation to VBMS eFolder

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran, I want my form information and any documents I upload to be inserted into the VBMS efolder so that I can view this information any time I choose.

* 1. Entrance Criteria

1. The user has successfully submitted the 22-1990 form for Education Benefits.
   1. System Roles
2. Level 2+ eBenefits user
   1. Acceptance Criteria
3. Given that I am an eBenefits Premium user, when I have submitted my Application for Benefits, then all documents associated with the application (i.e. application itself and all uploaded documents) are sent to the VBMS eFolder.
4. Given that I am an eBenefits Premium user, when I have submitted my Application for Education Benefits and it is sent to the VBMS eFolder, then my SSN in all documents in the eFolder are masked.
5. Given that I am an eBenefits Premium user having submitted my application for education benefits, when I view the VBMS eFolder, I can access my completed application, subject to eFolder configuration.
6. Given that I am an eBenefits Premium user having submitted my application for education benefits with uploaded documents, when I access the VBMS eFolder, I can access my uploaded documentation, subject to eFolder configuration.
7. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I have submitted the Application for Benefits for the person I am representing, then all documents associated with the application (i.e. application itself and all uploaded documents) are sent to the VBMS eFolder for the person I am representing.
8. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I have submitted my Application for Education Benefits and it is sent to the VBMS eFolder, then my SSN in all documents in the eFolder are masked.
9. **(SEP not active until 11.3)** Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I view the VBMS eFolder, I can access the submitted application for the person I am representing, subject to eFolder configuration.
10. **(SEP not active until 11.3)** Given that I am an SEP user (who is a power of attorney) with level 3 or above access application for education benefits with uploaded documents, when I access the VBMS eFolder, I can access the uploaded documentation for the person that I am representing, subject to eFolder configuration.
    1. Supporting Documentation
11. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
12. Wireframes: http://fzp9pm.axshare.com
13. Business Requirements Document (BRD) is not available.
    1. Non-Functional Specifications
14. The system shall insert documents targeted for the VBMS eFolder into the document upload queue.
    1. Partner Specifications
15. N/A
    1. Truth Table
16. N/A
    1. Notes
17. CONTENT CONSIDERATIONS:
    * N/A
18. USER EXPERIENCE CONSIDERATIONS:
    * N/A
19. SCOPE CONSIDERATIONS:
    * N/A
20. GENERAL NOTES:
    * N/A
21. Application Transaction Report

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran, I want the post-submission processing transactions for the application to be included in the Application Transaction Report so that the VA is able to correct the any errors and ensure my application is still processed.

* 1. Entrance Criteria

1. The user has submitted the 22-1990 form for Education Benefits.
   1. System Roles
2. Level 2+ eBenefits user
3. Level 3+ SEP user (power of attorney)
   1. Acceptance Criteria
4. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is NO error preparing a PDF of the VA Form 22-1990 post-submission, then the successful transaction is included in the Application Transaction Report.
5. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is an error preparing a PDF of the VA Form 22-1990 post-submission, then the failed transaction is included in the Application Transaction Report.
6. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is NO error preparing uploaded documents post-submission, then the successful transaction is included in the Application Transaction Report.
7. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is an error preparing uploaded documents post-submission, then the failed transaction is included in the Application Transaction Report.
8. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is NO error transmitting documents to VBMS post-submission, then the successful transaction is included in the Application Transaction Report.
9. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is an error transmitting documents to VBMS post-submission, then the failed transaction is included in the Application Transaction Report.
10. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is NO error transmitting uploaded documents to Education Service post-submission, then the successful transaction is included in the Application Transaction Report.
11. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is an error transmitting uploaded documents to Education Service post-submission, then the failed transaction is included in the Application Transaction Report.
12. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is NO error preparing the spool file post-submission, then the successful transaction is included in the Application Transaction Report.
13. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is an error preparing the spool file post-submission, then the failed transaction is included in the Application Transaction Report.
14. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is NO error transmitting the spool file to Education Service post-submission, then the successful transaction is included in the Application Transaction Report.
15. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is an error transmitting the spool file to Education Service post-submission, then the failed transaction is included in the Application Transaction Report.
16. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is NO error sending an email to the applicant post-submission, then the successful transaction is included in the Application Transaction Report.
17. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is an error sending an email to the applicant post-submission, then the failed transaction is included in the Application Transaction Report.
18. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is NO error sending a message to the applicant’s Message Center post-submission, then the successful transaction is included in the Application Transaction Report.
19. Given that I am an eBenefits Premium user having submitted my Application for Education Benefits, when there is an error sending a message to the applicant’s Message Center post-submission, then the failed transaction is included in the Application Transaction Report.
20. Given that I am an eBenefits Premium user, when I have submitted my application for education benefits, then the following information is captured for each transaction in the Application Transaction Report:
    1. Transaction
    2. Transaction Date and Time
    3. Transaction Status (i.e. success/failed)
21. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is NO error preparing a PDF of the VA Form 22-1990 post-submission, then the successful transaction is included in the Application Transaction Report.
22. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is an error preparing a PDF of the VA Form 22-1990 post-submission, then the failed transaction is included in the Application Transaction Report.
23. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is NO error preparing uploaded documents post-submission, then the successful transaction is included in the Application Transaction Report.
24. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is an error preparing uploaded documents post-submission, then the failed transaction is included in the Application Transaction Report.
25. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is NO error transmitting documents to VBMS post-submission, then the successful transaction is included in the Application Transaction Report.
26. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is an error transmitting documents to VBMS post-submission, then the failed transaction is included in the Application Transaction Report.
27. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is NO error transmitting uploaded documents to Education Service post-submission, then the successful transaction is included in the Application Transaction Report.
28. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is an error transmitting uploaded documents to Education Service post-submission, then the failed transaction is included in the Application Transaction Report.
29. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is NO error preparing the spool file post-submission, then the successful transaction is included in the Application Transaction Report.
30. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is an error preparing the spool file post-submission, then the failed transaction is included in the Application Transaction Report.
31. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is NO error transmitting the spool file to Education Service post-submission, then the successful transaction is included in the Application Transaction Report.
32. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is an error transmitting the spool file to Education Service post-submission, then the failed transaction is included in the Application Transaction Report.
33. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is NO error sending an email to the applicant post-submission, then the successful transaction is included in the Application Transaction Report.
34. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is an error sending an email to the applicant post-submission, then the failed transaction is included in the Application Transaction Report.
35. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is NO error sending a message to the applicant’s Message Center post-submission, then the successful transaction is included in the Application Transaction Report.
36. Given that I am an SEP user (who is a power of attorney) with level 3 or above access having submitted the Application for Education Benefits for the person I am representing, when there is an error sending a message to the applicant’s Message Center post-submission, then the failed transaction is included in the Application Transaction Report.
37. Given that I am an SEP user (who is a power of attorney) with level 3 or above access, when I have submitted an Application for Education Benefits for the person I am representing, then the following information is captured for each transaction in the Application Transaction Report:
    1. Transaction
    2. Transaction Date and Time
    3. Transaction Status (i.e. success/failed)
    4. Supporting Documentation
38. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
39. Wireframes: http://fzp9pm.axshare.com
40. Business Requirements Document (BRD) is not available.
    1. Non-Functional Specifications
41. N/A
    1. Partner Specifications
42. N/A
    1. Truth Table
43. N/A
    1. Notes
44. CONTENT CONSIDERATIONS:
    * N/A
45. USER EXPERIENCE CONSIDERATIONS:
    * N/A
46. SCOPE CONSIDERATIONS:
    * N/A
47. GENERAL NOTES:
    * N/A
48. Data Retention

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran, I want my information to be retained for a specified period of time from when I create or submit the application for education benefits so that I can view this information until it expires.

* 1. Entrance Criteria

1. The user has successfully submitted the Application for Education Benefits.
   1. System Roles
2. Level 2+ eBenefits user
3. Level 3+ SEP user
   1. Acceptance Criteria
4. Given that I am an eBenefits Premium user with an un-submitted Application for Education Benefits, when the application is less than one year from the date I started the application, then I can continue my un-submitted application.
5. Given that I am an eBenefits Premium user with an un-submitted application for education benefits, when a year has passed since the application was started, then my un-submitted application expires.
6. Given that I am an eBenefits Premium user with an un-submitted application for education benefits, when my application expires, then my un-submitted application data is purged.
7. Given that I am an eBenefits Premium user with an un-submitted application for education benefits, when my application expires, then I cannot continue the expired un-submitted application.
8. Given that I am an eBenefits Premium user with a submitted an application for education benefits, when a year has passed since the application was submitted, then my submitted application expires.
9. Given that I am an eBenefits Premium user with a submitted an application for education benefits, when my application expires, then I cannot access the submitted application data.
10. Given that I am an eBenefits Premium user with a submitted an application for education benefits, when my application expires, then I can still access the PDF of the submitted application in the VBMS eFolder subject to eFolder configuration.
11. Given that I am an eBenefits Premium user with a submitted an application for education benefits, when my application expires, then my submitted application data is not deleted.
12. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with an un-submitted Application for Education Benefits, when the application is less than one year from the date I started the application, then I can continue my un-submitted application.
13. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with an un-submitted application for education benefits, when a year has passed since the application was started, then my un-submitted application expires.
14. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with an un-submitted application for education benefits, when my application expires, then my un-submitted application data is purged.
15. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with an un-submitted application for education benefits, when my application expires, then I cannot continue the expired un-submitted application.
16. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with a submitted an application for education benefits, when a year has passed since the application was submitted, then my submitted application expires.
17. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with a submitted an application for education benefits, when my application expires, then I cannot access the submitted application data.
18. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with a submitted an application for education benefits, when my application expires, then I can still access the PDF of the submitted application in the VBMS efolder subject to eFolder configuration.
19. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with a submitted an application for education benefits, when my application expires, then my submitted application data is not deleted.
    1. Supporting Documentation
20. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
21. Wireframes: http://fzp9pm.axshare.com
22. Business Requirements Document (BRD) is not available.
    1. Partner Specifications
23. N/A
    1. Truth Table
24. N/A
    1. Notes
25. CONTENT CONSIDERATIONS:
    * N/A
26. USER EXPERIENCE CONSIDERATIONS:
    * N/A
27. SCOPE CONSIDERATIONS:
    * N/A
28. GENERAL NOTES:
    * N/A
29. Data Retention

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran, I want my information to be retained for a specified period of time from when I create or submit the application for education benefits so that I can view this information until it expires.

* 1. Entrance Criteria

1. The user has successfully submitted the Application for Education Benefits.
   1. System Roles
2. Level 2+ eBenefits user
3. Level 3+ SEP user
   1. Acceptance Criteria
4. Given that I am an eBenefits Premium user with an un-submitted Application for Education Benefits, when the application is less than one year from the date I started the application, then I can continue my un-submitted application.
5. Given that I am an eBenefits Premium user with an un-submitted application for education benefits, when a year has passed since the application was started, then my un-submitted application expires.
6. Given that I am an eBenefits Premium user with an un-submitted application for education benefits, when my application expires, then my un-submitted application data is purged.
7. Given that I am an eBenefits Premium user with an un-submitted application for education benefits, when my application expires, then I cannot continue the expired un-submitted application.
8. Given that I am an eBenefits Premium user with a submitted an application for education benefits, when a year has passed since the application was submitted, then my submitted application expires.
9. Given that I am an eBenefits Premium user with a submitted an application for education benefits, when my application expires, then I cannot access the submitted application data.
10. Given that I am an eBenefits Premium user with a submitted an application for education benefits, when my application expires, then I can still access the PDF of the submitted application in the VBMS eFolder subject to eFolder configuration.
11. Given that I am an eBenefits Premium user with a submitted an application for education benefits, when my application expires, then my submitted application data is not deleted.
12. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with an un-submitted Application for Education Benefits, when the application is less than one year from the date I started the application, then I can continue my un-submitted application.
13. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with an un-submitted application for education benefits, when a year has passed since the application was started, then my un-submitted application expires.
14. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with an un-submitted application for education benefits, when my application expires, then my un-submitted application data is purged.
15. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with an un-submitted application for education benefits, when my application expires, then I cannot continue the expired un-submitted application.
16. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with a submitted an application for education benefits, when a year has passed since the application was submitted, then my submitted application expires.
17. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with a submitted an application for education benefits, when my application expires, then I cannot access the submitted application data.
18. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with a submitted an application for education benefits, when my application expires, then I can still access the PDF of the submitted application in the VBMS efolder subject to eFolder configuration.
19. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant with a submitted an application for education benefits, when my application expires, then my submitted application data is not deleted.
    1. Supporting Documentation
20. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
21. Wireframes: http://fzp9pm.axshare.com
22. Business Requirements Document (BRD) is not available.
    1. Partner Specifications
23. N/A
    1. Truth Table
24. N/A
    1. Notes
25. CONTENT CONSIDERATIONS:
    * N/A
26. USER EXPERIENCE CONSIDERATIONS:
    * N/A
27. SCOPE CONSIDERATIONS:
    * N/A
28. GENERAL NOTES:
    * N/A
29. Responsive Design

As a Veteran or a VSO Representative, Attorney or Agent representing a Veteran, I want my Application for Education Benefits to be fully functional (responsive) using a cell phone, tablet, and laptop computer.

* 1. Entrance Criteria

1. The user has opened the Application for Education Benefits
   1. System Roles
2. Level 2+ eBenefits user
3. Level 3+ SEP user
   1. Acceptance Criteria
4. Given that I am an eBenefits Premium user when I open my Application for Education Benefits, then I want to be able to use my cell phone to complete and submit my application.
5. Given that I am an eBenefits Premium user when I open my Application for Education Benefits, then I want to be able to use my tablet to complete and submit my application.
6. Given that I am an eBenefits Premium user when I open my Application for Education Benefits, then I want to be able to use my laptop to complete and submit my application.
7. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant when I open the Application for Education Benefits, then I want to be able to use my cell phone to complete and submit my application.
8. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant, when I open the Application for Education Benefits, then I want to be able to use my tablet to complete and submit my application.
9. Given that I am an SEP user (who is a power of attorney) with level 3 or above access representing an applicant, when I open the Application for Education Benefits, then I want to be able to use my laptop to complete and submit my application
   1. Supporting Documentation
10. Reference EVSS\_REQ\_VA Form 22-1990 Process Maps to view the business process flows and feature workflows.
11. Wireframes: http://fzp9pm.axshare.com
12. Business Requirements Document (BRD) is not available.
    1. Partner Specifications
13. N/A
    1. Truth Table
14. N/A
    1. Notes
15. CONTENT CONSIDERATIONS:
    * N/A
16. USER EXPERIENCE CONSIDERATIONS:
    * N/A
17. SCOPE CONSIDERATIONS:
    * N/A
18. GENERAL NOTES:
    * N/A