**VET TEC Meeting – 12/20/2018**

* Process model for VetTec- *no questions*
* Authentication- wouldn’t Veteran be required to login- original guidance was ‘Yes’ in order to apply on 0994. *Shay can verify with leadership. We want them to login so we can get profile info. Also collecting Direct Deposit info.*
  + *Only service members and veterans can log in. 0994 is for veterans only; so we should be okay.*
  + *Applicant not logged in- then he/she will not see 0994*
  + *Applicant logged in- will see 0994*
* 1990 for service members or veterans; for dependents? *No*
* Not asking BAH to validate eligibility; this will be done by claims examiner once rec’d
* Direct deposit: ask again during workflow and make sure they know it is for ALL VA benefits; can we display what’s on file and have them confirm it?  *Instruct them that : If they change deposit info here then change it everywhere.*
* List of providers/vendors still needed- Feb/April; however Louise says we want this more open-ended. *MVP can just be a free text field.*
* Location for where the training will occur? Can it be online? *Louise says says it can be online- doesn’t have to be physical address.*
* 0994 has a lot of the same info as 1990- wouldn’t want to have them fill out again; since logged in will the info be prefill? *Due to timeline may have to go through 1990 as is, but will see what we can do? is there a way to detect from profile if they have applied for 1990 before? No sure*
* Is there harm in submitting the 1990 again? *Not ideal but more on Respondent’s burden. Ideally we want to prevent it.*
* 1990 already in Digital Service style- can we get login user name to see what it’s like? *Ask Matt about staging URL- Abhi provided*
* Who are the claim examiners that we want to talk to? *Shay says we have Veteran Claim Examiners (VCE); Mike Johnson is a training coordinator for VCEs. Shay can get Amy in contact with right ppl.*
* Has form been approved by OMB? Content changes need to go back through approval? *Comment period shorter when it’s a revision period.*
* *Shay- it’s okay to ask leading questions and skip other questions*