**VET TEC Usability Testing Round 2**

**Participant 1,** Feb 28, 2019

**VA.gov VET TEC Overview Content**

Good content – very straightforward. May be helpful to have the ability to click into the program descriptions for more information .

**Form 22-0994 Intro Content**

Good that there’s help for people who need assistance filling out the application.

Older Veterans may be less tech-savvy so that’s great there’s assistance for them.

Would make sure I had all the documents [that I read about that are ] necessary to apply.

**FORM Observations**

Assumes there would be a list of programs that you would attend.

Review the Application is beneficial for people – so they can see if they’ve done anything wrong.

Asks if the form saves as you go along.

I’d look for the confirmation email within 24 hours

**POST TEST COMMENTS**

Pretty easy process – allows you to go through page by page. I would use this on my desktop, not my cellphone. I have a small phone [and this would be hard to see].

RE: 22-1990 - Would be good if there was an email follow-up that lets them know that the application process will not be complete until they do that. The form is easy to find.