**GIBCT Colmery Act SEC 107 - Round 2**

**Usability Testing Session Notes**

**Participant 1**

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| Wednesday, July 24 5:00pm – 6:00pm |

**Demographics**

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| Veteran’s family member | Female | White or Caucasian | 18 - 24 | Master’s Degree | Army | DC |

* Factors: Cost, location.
* Would select "Learn more" for the cumulative service question. (thought it might do with whether you or dependent are going to use the benefit). P1
* Quickly found the UC Davis Profile page, without stopping on the results page. P1
* Likes seeing the housing allowance. P1
* Expects that the left column answers update the gray box to update. P1  
  Would select Learn more for Kicker bonus. P1
* Would expect to be able to select trimesters or semesters in the school calendar drop-down. P1
* Like seeing how many GI Bill students there are. P1
* To find Irvine, used the breadcrumb to return to the Search Results page. P1
* The bottom of the page comparison [Collapsible School Locations section] is "Really easy, really nice". P1
* To find the "Technology Center", scrolled down to the collapsible School Locations section and easily found the Technology Center BAH. P1
* Understands that the extension are related and fall under the schools. Assumes they have different benefits or costs. P1
* To find BAH for a location that is not yet in the comparison tool, would first enter the city name on the Search box on the Search Results Page. Third, would use the extension campus (expect it would change information on the right.). P1
* Found the "Other…" option right away once pointed towards the 107 control. P1
* Thought she likes having all of the information on one page, did not think to use the 107 control. She skipped over it without commenting as she was reviewing each calculator field. P1
* Really helpful - she would have used the GIBCT to compare the 5 D.C. schools she was considering when looking for a college. P1