**GIBCT Colmery Act SEC 107 - Round 2**

**Usability Testing Session Notes**

**Participant 6**

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| Thursday, July 25 5:00pm – 6:00pm |

**Demographics**

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| Servicemember | Male | White or Caucasian | 25 - 34 | Some college (no degree) | Navy | MD |

* Factors: Degrees offered, location, cost
* Active duty now
* Hasn't used GI Bill benefits yet, may in the future. P6
* Like that the site has Learn more links. P6
* Would click learn more for the cumulative service question. P6
* Wonders how frequently the cost data is updated. P6
* Starts at the top of the page and works his way down (thought the gray box and prices popped out, so he started in the gray box). P6
* Having tuition on both sides seems redundant. P6
* Considers this a calculator - stuff switches based on answers. P6
* Extension -perfect, pops up more options. P6
* Would use learn more for kicker. P6
* Would like panel to scroll down alongside the questions. P6
* Cautionary information cool. P6
* [The GIBCT] is spooky, as it may divert people to specific schools. Schools will format their information to fit the GIBCT layout. P6
* To find 2nd school, first looked in 107 drop-down for Irvine, then used back (Said he'd use back button or search results [breadcrumb link]). P6
* Knows that ZIP is key for BAH. P6
* When asked about Tech Center, he looked for 107 drop-down and didn't see it. Couldn’t find it right away. P6
* Felt "This location" wasn't helpful. Said "'This Location' did not spark an idea"' Contemplated what would be more useful. Perhaps University of California' or describe it… 'a specific region'. P6
* To find Riverside, returned to SRP, then 107 drop-down, noticed it wasn't one of the 3. P6
* After a while, showed him School Location section - "They are all smooshed together". P6
* Knew the indented ones are extensions. P6
* [Regarding collapsible School Location section] This information is more…makes more sense than drop-down. P6
* Assumed the branch links would bring up the actual school websites. Wondered why it re-does the whole search. P6