**GIBCT Colmery Act SEC 107 - Round 3**

**Usability Testing Session Notes**

**Participant 1**

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| Wednesday, August 14 3:00pm – 4:00pm |

**Demographics**

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| --- | --- | --- | --- | --- | --- | --- |
| Veteran | Male | Hispanic, Latino, or Spanish Origin, White or Caucasian | 35 - 44 | Master’s Degree | Marine Corp | MD |

**Within Scope**

* Understood that the calculator controls would update amounts in the benefits panel.
* Found the "Other…" field without prompting
* Effectively used the "Other…" field for ZIP Code
* Attempted to use "Other..." for the 2nd scenario (Result: would have seen a mix of the Atlanta BAH with the Milton, DE benefits)  P2
* To find BAH for an unlisted location, would look for another employer in the new city/ZIP.
* Easily found the 2nd apprenticeship location
* Commented on the fact that BAH exists on SRP before drilling down to the Profile page
* What did he say was cumbersome?
* Thought the controls on the left were a duplicate of what he answered on first page and wondered why they appeared again (and why answers did not persist) \*

**Beyond Validation Scope**

* Did not use Learn mores for 107, however he used it for another field
* Wondered why BAH went down
* Didn’t know what Kicker amount would be
* Wondered if he should use voc rehab