**GIBCT Colmery Act SEC 107 - Round 3**

**Usability Testing Session Notes**

**Participant 2**

Thursday, August 15 3:00pm – 4:00pm

**Demographics**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Veteran, Servicemember | Male | White or Caucasian | 25 - 34 | Master’s Degree | Navy | CA |

**Within Scope**

1. Found 107 controls immediately (S3). P2
2. Used School location section to navigate to branch (S2) and attempted to use it for (S4). P2
3. Wondered if the location drop-down values were buildings or campuses/satellites. P2
4. Expected the MGCCC radio button to navigate to the prior School Profile page. P2
5. Because the page did not refresh when Bryant Center was selected (S3), thought the 2nd half of the benefits panel was the top of the benefits panel. P2
6. {The calculator fields]"Nice list of prompts". P2
7. "I was trying to sort through, whether we were talking about a different campus or just a different building." 39:22 P2
8. "I wonder why is it different, Why wouldn’t it just be "Choose the location of your extension campus…Because you go "Where will you take the majority of your classes?' You say 'campus' and then you go back to 'classes'. Maybe…just keep [using extension campus] for continuity's sake." P2
9. "It's nice how it automatically populates based on a single entry without having to enter a lot of things to advance to another screen…its nice how it populates as I go." P2

**Beyond Validation Scope**

* Noticed BAH easily on the SRP
* View Details link seems small
* I do think it progresses well…It's nice how there are a lot of prompts on this page, there are all kinds of things that I can fill out.

**Comments to pass along to EDU**

* Would like a way for Veterans to login and see how much EDU benefit is remaining
* As a reservist, would like to understand if he can combine his remaining AD benefits and his reservist benefits