**GIBCT Colmery Act SEC 107 - Round 3**

**Usability Testing Session Notes**

**Participant 3**

Friday, August 16 1:00pm – 2:00pm

**Demographics**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Veteran, Veteran's family member, Veteran's caretaker | Female | White or Caucasian | 35 - 44 | Bachelor’s Degree | Navy | CA |

**Within Scope**

1. Cued in on "Extension campus" portion of the 107 drop-down (spoke it aloud) when looking for the Bryant Center extension. P3
2. Wondered about the freshness of BAH data. P3
3. Used the school location section to navigate between branches (provide a quote about it being easy to move between branches). P3
4. First attempted to visit the school website to find extension campus branch BAH. P3
5. "Does [entering ZIP] change information elsewhere on the page". P3
6. The school locations section is good if you want to see what other locations might be close to your house. P3
7. As the BAH didn't change, she wondered if there was a "Go" button that needed to be pressed after selecting an extension. P3

**Beyond Validation Scope**

1. "I like seeing the quick list of associated schools, the names, locations, with the ZIP and the estimated housing for each of them. I really like seeing that, just a quick look." P3

**Future**

1. Would like to see a list of all schools close by using location services. P3