**GIBCT Colmery Act SEC 107 - Round 3**

**Usability Testing Session Notes**

**Participant 4**

Friday, August 16 4:00pm – 5:00pm

**Demographics**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Veteran | Female | Black or African American | 35 - 44 | Bachelor’s Degree | Army | DC |

**Within Scope**

* Easily found BAH in benefits panel. P4
* Conducted same search again to find 2nd branch for S2 (UX Note: Reasonable as SRP contained 1 result given super specific search criteria of 1st search for main location). P4
* Bypassed the 107 question many times. P4
* When looking for an extension and asked what she would answer for "Where will you take the majority of your classes, she said, "Mississippi Gulf Coast Community College, I imagine." P4
* Would use the school location section to find a location close to where one lives. P4
* Thought nothing happened when she entered ZIP Code. P4