**Facility Locator – Data Response Issues**

**Search Inconsistencies**

It’s been reported that search is inconsistent with regards to searching by a state (e.g searching Washington state returns 1 result, while searching a specific city in Washington state can return multiple results of facilities within the state).

This is apparently caused due to an issue with how requests are being issued on the frontend. In the above example, when typing in “Washington” and searching for VA Health locations, the following request is produced and returns only 1 result:

https://api.va.gov/v0/facilities/va?bbox[]=-121.25&bbox[]=46.75&bbox[]=-119.75&bbox[]=48.25&type=health&page=1

When clicking reload/refresh in the browser, the search field is prepopulated with the same search (i.e Washington), yet 29 locations are returned, and the following request is produced:

https://api.va.gov/v0/facilities/va?bbox[]=-124.07958984375001&bbox[]=44.98034238084973&bbox[]=-116.91650390625001&bbox[]=49.90171121726089&type=health&page=1

**Community Care Inconsistencies**

The Community Care responses do not distinguish between POS 17 and POS 20 facilities (i.e urgent care and pharmacy), which is leading to different data between Facility Locator and the TriWest locator.

**Example JSON output:**

JSON outputs are consistent between all search types (i.e VA Facilities, Community Care, etc) with the appropriate fields (i.e “type”, “classification”, etc.) changing based upon the result.

Example Response for Washington, DC – Optometry Locations:

{

"data": [

{

"id": "vha\_688",

"type": "va\_facilities",

"attributes": {

"uniqueId": "688",

"name": "Washington VA Medical Center",

"facilityType": "va\_health\_facility",

"classification": "VA Medical Center (VAMC)",

"website": "http://www.washingtondc.va.gov",

"lat": 38.9311137,

"long": -77.0109110499999,

"address": {

"mailing": {},

"physical": {

"zip": "20422-0001",

"city": "Washington",

"state": "DC",

"address1": "50 Irving Street, Northwest",

"address2": null,

"address3": null

}

},

"phone": {

"fax": "202-745-8530",

"main": "202-745-8000",

"pharmacy": "202-745-8235",

"afterHours": "202-745-8000",

"patientAdvocate": "202-745-8588",

"mentalHealthClinic": "202-745-8267 x 54999",

"enrollmentCoordinator": "202-745-8000 x56333"

},

"hours": {

"friday": "24/7",

"monday": "24/7",

"sunday": "24/7",

"tuesday": "24/7",

"saturday": "24/7",

"thursday": "24/7",

"wednesday": "24/7"

},

"services": {

"other": [],

"health": [

{

"sl1": [

"EmergencyCare"

],

"sl2": []

},

{

"sl1": [

"PrimaryCare"

],

"sl2": []

},

{

"sl1": [

"MentalHealthCare"

],

"sl2": []

},

{

"sl1": [

"WomensHealth"

],

"sl2": []

},

{

"sl1": [

"Audiology"

],

"sl2": []

},

{

"sl1": [

"Cardiology"

],

"sl2": []

},

{

"sl1": [

"Dermatology"

],

"sl2": []

},

{

"sl1": [

"Gastroenterology"

],

"sl2": []

},

{

"sl1": [

"Gynecology"

],

"sl2": []

},

{

"sl1": [

"Ophthalmology"

],

"sl2": []

},

{

"sl1": [

"Optometry"

],

"sl2": []

},

{

"sl1": [

"Orthopedics"

],

"sl2": []

},

{

"sl1": [

"Urology"

],

"sl2": []

},

{

"sl1": [

"SpecialtyCare"

],

"sl2": []

},

{

"sl1": [

"DentalServices"

],

"sl2": []

}

],

"lastUpdated": "2019-10-28"

},

"feedback": {

"health": {

"effectiveDate": "2019-06-20",

"primaryCareUrgent": 0.85,

"primaryCareRoutine": 0.85,

"specialtyCareUrgent": 0.68,

"specialtyCareRoutine": 0.81

}

},

"access": {

"health": {

"urology": {

"new": 17.525179,

"established": 4.229885

},

"audiology": {

"new": 21.835087,

"established": 2.5125

},

"optometry": {

"new": 25.663265,

"established": 0.408396

},

"cardiology": {

"new": 13.496,

"established": 2.653781

},

"gynecology": {

"new": 36.6875,

"established": 0.545454

},

"dermatology": {

"new": 12.46768,

"established": 0.822977

},

"orthopedics": {

"new": 17.510548,

"established": 2.419834

},

"primaryCare": {

"new": 27.877289,

"established": 1.649015

},

"ophthalmology": {

"new": 16.942477,

"established": 0.278887

},

"womensHealth": {

"new": 0,

"established": 0

},

"effectiveDate": "2019-10-28",

"specialtyCare": {

"new": 20.890303,

"established": 2.00772

},

"gastroenterology": {

"new": 23.7125,

"established": 2.76

},

"mentalHealthCare": {

"new": 10.524456,

"established": 2.508374

}

}

}

}

},

{

"id": "vha\_512GG",

"type": "va\_facilities",

"attributes": {

"uniqueId": "512GG",

"name": "Fort Meade VA Clinic",

"facilityType": "va\_health\_facility",

"classification": "Multi-Specialty CBOC",

"website": "http://www.maryland.va.gov/locations/Fort\_Meade\_VA\_Outpatient\_Clinic.asp",

"lat": 39.0966175,

"long": -76.72880423,

"address": {

"mailing": {},

"physical": {

"zip": "20755",

"city": "Fort Meade",

"state": "MD",

"address1": "2479 5th Street",

"address2": null,

"address3": null

}

},

"phone": {

"fax": "410-305-5345",

"main": "410-305-5300",

"pharmacy": "410-605-7395",

"afterHours": "800-865-2441",

"patientAdvocate": "410-605-7099",

"mentalHealthClinic": "410-305-5300 x 5323",

"enrollmentCoordinator": "410-605-7319"

},

"hours": {

"friday": "800AM-430PM",

"monday": "800AM-430PM",

"sunday": "Closed",

"tuesday": "800AM-430PM",

"saturday": "Closed",

"thursday": "800AM-430PM",

"wednesday": "800AM-430PM"

},

"services": {

"other": [],

"health": [

{

"sl1": [

"PrimaryCare"

],

"sl2": []

},

{

"sl1": [

"MentalHealthCare"

],

"sl2": []

},

{

"sl1": [

"Audiology"

],

"sl2": []

},

{

"sl1": [

"Optometry"

],

"sl2": []

},

{

"sl1": [

"SpecialtyCare"

],

"sl2": []

}

],

"lastUpdated": "2019-10-28"

},

"feedback": {

"health": {

"effectiveDate": "2019-06-20",

"primaryCareUrgent": 0.6,

"primaryCareRoutine": 0.73

}

},

"access": {

"health": {

"audiology": {

"new": 30.454545,

"established": 1.663157

},

"optometry": {

"new": 101.724137,

"established": 12.62745

},

"primaryCare": {

"new": 28.628571,

"established": 2.193693

},

"effectiveDate": "2019-10-28",

"specialtyCare": {

"new": 55.647058,

"established": 5.087431

},

"mentalHealthCare": {

"new": 29.241379,

"established": 5.349753

}

}

}

}

},

{

"id": "vha\_512GC",

"type": "va\_facilities",

"attributes": {

"uniqueId": "512GC",

"name": "Glen Burnie VA Clinic",

"facilityType": "va\_health\_facility",

"classification": "Multi-Specialty CBOC",

"website": "http://www.maryland.va.gov/locations/Glen\_Burnie\_VA\_Outpatient\_Clinic.asp",

"lat": 39.14818619,

"long": -76.64257792,

"address": {

"mailing": {},

"physical": {

"zip": "21061-4983",

"city": "Glen Burnie",

"state": "MD",

"address1": "808 Landmark Drive",

"address2": null,

"address3": "Suite 128"

}

},

"phone": {

"fax": "410-590-4159",

"main": "410-590-4140",

"pharmacy": "410-605-7395",

"afterHours": "800-865-2441",

"patientAdvocate": "410-605-7099",

"mentalHealthClinic": "410-590-4140 x 4248",

"enrollmentCoordinator": "410-605-7319"

},

"hours": {

"friday": "800AM-430PM",

"monday": "800AM-430PM",

"sunday": "Closed",

"tuesday": "800AM-430PM",

"saturday": "Closed",

"thursday": "800AM-430PM",

"wednesday": "700AM-430PM"

},

"services": {

"other": [],

"health": [

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"sl1": [

"PrimaryCare"

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"sl2": []

},

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"sl1": [

"MentalHealthCare"

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"sl2": []

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"sl1": [

"Audiology"

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"sl2": []

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"sl1": [

"Optometry"

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"sl2": []

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"sl1": [

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"sl2": []

}

],

"lastUpdated": "2019-10-28"

},

"feedback": {

"health": {

"effectiveDate": "2019-06-20",

"primaryCareUrgent": 0.6,

"primaryCareRoutine": 0.79

}

},

"access": {

"health": {

"audiology": {

"new": 37.619047,

"established": 1.08

},

"optometry": {

"new": 126.625,

"established": 2.9

},

"primaryCare": {

"new": 21.869565,

"established": 2.843657

},

"effectiveDate": "2019-10-28",

"specialtyCare": {

"new": 49.92771,

"established": 5.836734

},

"mentalHealthCare": {

"new": 15.341463,

"established": 3.842105

}

}

}

}

},

{

"id": "vha\_512",

"type": "va\_facilities",

"attributes": {

"uniqueId": "512",

"name": "Baltimore VA Medical Center",

"facilityType": "va\_health\_facility",

"classification": "VA Medical Center (VAMC)",

"website": "http://www.maryland.va.gov/",

"lat": 39.2897286100001,

"long": -76.6237359,

"address": {

"mailing": {},

"physical": {

"zip": "21201-1524",

"city": "Baltimore",

"state": "MD",

"address1": "10 North Greene Street",

"address2": null,

"address3": null

}

},

"phone": {

"fax": "410-605-7900",

"main": "410-605-7000",

"pharmacy": "800-463-6295 x57395",

"afterHours": "800-865-2441",

"patientAdvocate": "410-605-7244",

"mentalHealthClinic": "410-605-7000 x 57360",

"enrollmentCoordinator": "410-605-7319"

},

"hours": {

"friday": "24/7",

"monday": "24/7",

"sunday": "24/7",

"tuesday": "24/7",

"saturday": "24/7",

"thursday": "24/7",

"wednesday": "24/7"

},

"services": {

"other": [],

"health": [

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"sl1": [

"EmergencyCare"

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"sl2": []

},

{

"sl1": [

"PrimaryCare"

],

"sl2": []

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"sl1": [

"MentalHealthCare"

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"sl2": []

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"sl1": [

"WomensHealth"

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"sl2": []

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"sl1": [

"Audiology"

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"sl2": []

},

{

"sl1": [

"Cardiology"

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"sl2": []

},

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"sl1": [

"Dermatology"

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"sl2": []

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"sl1": [

"Gastroenterology"

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"sl2": []

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"Gynecology"

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"sl2": []

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"sl1": [

"Ophthalmology"

],

"sl2": []

},

{

"sl1": [

"Optometry"

],

"sl2": []

},

{

"sl1": [

"Orthopedics"

],

"sl2": []

},

{

"sl1": [

"Urology"

],

"sl2": []

},

{

"sl1": [

"SpecialtyCare"

],

"sl2": []

},

{

"sl1": [

"DentalServices"

],

"sl2": []

}

],

"lastUpdated": "2019-10-28"

},

"feedback": {

"health": {

"effectiveDate": "2019-06-20",

"primaryCareUrgent": 0.85,

"primaryCareRoutine": 0.91,

"specialtyCareUrgent": 0.74,

"specialtyCareRoutine": 0.82

}

},

"access": {

"health": {

"urology": {

"new": 27.315789,

"established": 11.914572

},

"audiology": {

"new": 20.247058,

"established": 6.168

},

"optometry": {

"new": 62.512,

"established": 14.724569

},

"cardiology": {

"new": 32.956521,

"established": 33.653846

},

"gynecology": {

"new": 16.761904,

"established": 8.368421

},

"dermatology": {

"new": 10.107142,

"established": 2.515734

},

"orthopedics": {

"new": 22.775229,

"established": 11.768009

},

"primaryCare": {

"new": 21.82,

"established": 5.771958

},

"ophthalmology": {

"new": 10.75,

"established": 10.758017

},

"womensHealth": {

"new": 19.866666,

"established": 7.505154

},

"effectiveDate": "2019-10-28",

"specialtyCare": {

"new": 25.742002,

"established": 9.911508

},

"gastroenterology": {

"new": 34.666666,

"established": 13.598265

},

"mentalHealthCare": {

"new": 4.29139,

"established": 14.634491

}

}

}

}

},

{

"id": "vha\_512GD",

"type": "va\_facilities",

"attributes": {

"uniqueId": "512GD",

"name": "Loch Raven VA Medical Center",

"facilityType": "va\_health\_facility",

"classification": "VA Medical Center (VAMC)",

"website": "http://www.maryland.va.gov/locations/Loch\_Raven\_VA\_Outpatient\_Clinic.asp",

"lat": 39.3361686900001,

"long": -76.59754054,

"address": {

"mailing": {},

"physical": {

"zip": "21218-2100",

"city": "Baltimore",

"state": "MD",

"address1": "3901 The Alameda",

"address2": null,

"address3": null

}

},

"phone": {

"fax": "410-605-7685",

"main": "410-605-7000",

"pharmacy": "800-463-6295 x57395",

"afterHours": "800-865-2441",

"patientAdvocate": "800-463-6295 x57542",

"mentalHealthClinic": "410-605-7000 x 53978",

"enrollmentCoordinator": "410-605-7319"

},

"hours": {

"friday": "24/7",

"monday": "24/7",

"sunday": "24/7",

"tuesday": "24/7",

"saturday": "24/7",

"thursday": "24/7",

"wednesday": "24/7"

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"services": {

"other": [],

"health": [

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"sl1": [

"PrimaryCare"

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"sl2": []

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"sl1": [

"MentalHealthCare"

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"sl2": []

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"sl1": [

"Audiology"

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"sl1": [

"Dermatology"

],

"sl2": []

},

{

"sl1": [

"Optometry"

],

"sl2": []

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{

"sl1": [

"Orthopedics"

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"sl2": []

},

{

"sl1": [

"SpecialtyCare"

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"sl2": []

}

],

"lastUpdated": "2019-10-28"

},

"feedback": {

"health": {

"effectiveDate": "2019-06-20",

"primaryCareUrgent": 0.88,

"primaryCareRoutine": 0.98

}

},

"access": {

"health": {

"audiology": {

"new": 36.387755,

"established": 8.270833

},

"optometry": {

"new": 78.480769,

"established": 4.536585

},

"dermatology": {

"new": 22.210526,

"established": 3.131578

},

"orthopedics": {

"new": 15,

"established": 3.25

},

"primaryCare": {

"new": 11.15873,

"established": 1.11671

},

"effectiveDate": "2019-10-28",

"specialtyCare": {

"new": 36.219512,

"established": 5.76279

},

"mentalHealthCare": {

"new": 8.88,

"established": 4.738317

}

}

}

}

}

],

"links": {

"self": "https://api.vets.gov/v0/facilities/va?bbox%5B%5D=-77.77&bbox%5B%5D=38.15&bbox%5B%5D=-76.27&bbox%5B%5D=39.65&page=1&services%5B%5D=Optometry&type=health",

"first": "https://api.vets.gov/v0/facilities/va?bbox%5B%5D=-77.77&bbox%5B%5D=38.15&bbox%5B%5D=-76.27&bbox%5B%5D=39.65&page=1&per\_page=20&services%5B%5D=Optometry&type=health",

"prev": null,

"next": null,

"last": "https://api.vets.gov/v0/facilities/va?bbox%5B%5D=-77.77&bbox%5B%5D=38.15&bbox%5B%5D=-76.27&bbox%5B%5D=39.65&page=1&per\_page=20&services%5B%5D=Optometry&type=health"

},

"meta": {

"pagination": {

"currentPage": 1,

"perPage": 20,

"totalPages": 1,

"totalEntries": 5

}

}

}