**SECURE MESSAGING NAMING CONVENTIONS**

Clinics/Programs Listing

April 2024

**Primary Care: \*\* at the beginning**

**Specialty Medicine: @ at the end**

Allergy & Immunology

Cardiology

Chaplaincy

Dermatology

Endocrinology/Diabetes

Gastroenterology

Genetics

Genomics

Hematology/ Oncology

Hepatology

Immunology

Infectious Diseases

Nephrology/Renal

Neurology (including PADRECC, MS & Epilepsy

Centers of Excellence Programs)

Nutrition

Optometry

Pain

Pulmonary

Rheumatology

Sleep Medicine (if separate clinic)

**Surgery: + at the end**

Anesthesiology

General Surgery

Cardiac Surgery

Ear, Nose and Throat (ENT)

Neurosurgery

OB/Gynecology

Ophthalmology

Orthopedic Surgery

Podiatry

Plastic Surgery

Thoracic Surgery

Urology

Vascular

Transplant

**Mental Health: % at the end**

Addictive Disorders

Homelessness

Serious Mental Illness (SMI)

Psychological Health and TBI

PTSD Programs

Psychosocial Rehabilitation

Residential Rehabilitation (Domiciliary)

Suicide Prevention

**Psychotherapy (VPPC) for *Caregivers\*\**:**

**(3 Character Site)-VPPC-PSYCHOTHERAPY FOR CAREGIVERS%**

**\*\*NOTE: This Triage Group is for Caregivers participating in the Virtual Psychotherapy Program for Caregivers (VPPC).**

**Rehabilitation Medicine: ! at the end**

Blind Rehabilitation Services

Occupational Therapy

Recreational Therapy

Physical Therapy

Audiology and Speech Pathology

Physical Medicine and Rehabilitation

Polytrauma Services

Chiropractic Care

Traumatic Brian Injury (TBI) Rehabilitation

**Prosthetics and Sensory Aids: \_PROS at the end**

**Dental: # at the end**

**Administrative: \_ADMIN at the end**

Patient Advocate Fee Basis

Enrollment Customer Service

**My Health*e*Vet: \_MHV at the end *(Unofficial)***

**Geriatrics & Extended Care: \_GERI at the end**

Community Based Long Term Care

VA Community Living Centers

Geriatric Care

Hospice and Palliative Care

**Women Veterans Program: \_WVP at the end**

Comprehensive Primary Care

Reproductive Health Care

Women’s Health Coordinator

Maternity and Newborn Care

Women Veterans’ Communications

**Pharmacy Benefits Management: \_PHARM at the end**

**Spinal Cord Injury & Disorder: \_SCI at the end**

**Care Management and Social Work Services: \_SW at the end**

Caregiver Support ***(Patients)*\*\***

Family Hospitality Program

OEF/OIF/OND Care Management

Social Work Programs

VHA Liaisons for Health Care

**\*\*NOTE: The Caregiver Support Secure Messaging Triage Groups for Patients is for the Program of General Caregiver Support Services (PGCSS).**

**Diagnostic Services: = at the end**

General Diagnostic Services

Invasive Procedures (ex: colonoscopy)

Mammography

Nuclear Medicine

PACS/Tele-Imagery

Pathology and Laboratory Medicine

Therapeutic Services (ex: Dialysis or Chemotherapy)

**Health Promotion/Disease Prevention: \_HPDP at the end**

Clinical Preventive Services Smoking Cessation

MOVE! Program Patient Education and Information

**TeleHealth: \_TH at the end**

**Home-Based Primary Care: \_HBPC at the end**

**Genetics: \_GENE at the end**

**Research: [3 Character Site]-RESEARCH-[Study Name]-STUDY\_RES**

**Whole Health: \_WH at the end**

**Beneficiary Travel: [3 Character Site]-BENEFICIARY TRAVEL\_BT**

**Billing: [3 Character Site]-BILLING\_ELIGIBILITY\_BUSINESSOFFICE**

**Scheduling: (3 Character Site)-SCHEDULING CONTACT\_(PHONE REPLY ONLY)\_ADMIN**

**Release of Information: (3 Character Site)-RELEASE OF INFORMATION MEDICAL RECORDS\_ADMIN**

**Privacy: (3 Character Site)-PRIVACY ISSUE\_ADMIN**

**Record Amendment: (3 Character Site)-RECORD AMENDMENT\_ADMIN**