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**In-Person Identity Proofing Project**

The Digital Service team at the VA is in the early stages of doing research around in-person identity proofing for the vets.gov website. This research, and our collaboration with the My Health***e***Vet team, is essential to the success of this project.

This project will further the vets.gov mission to create a single website where Veterans can discover, apply for, track, and manage the benefits they have earned. We believe that our product is most effective when we work with Veterans at every stage of development, and rely on their feedback to improve our features. In order for Veterans to get access to all the services on vets.gov, we need to continue to support an in-person authentication process. To be successful, we need to learn as much as we can about the current authentication process and build off the knowledge and expertise of MHV Coordinators who are already helping Veterans daily across the country.

Thank you in advance for all of your help and continued support! Please don’t hesitate to reach out with any questions at [feedback@va.gov](mailto:feedback@va.gov).

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