

How to submit VA Form 21-22 online

Appointment of Veterans Service Organization as Claimant's Representative

Purpose

This document explains how to submit VA Form 21-22 (Appointment of Veterans Service Organization as Claimant's Representative) **online**. It provides step by step instructions and screenshots to help you complete the process. You will need to be signed into VA.gov and submit as a Veteran.

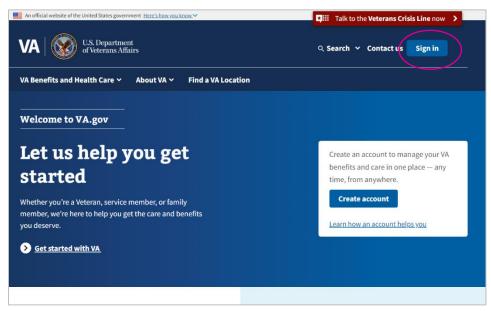
Note: You may not see each screen in these instructions. Skip to the next step if it does not apply to you.

Instructions

1. Confirm that online submission is possible with your Veteran Service Organization Because the VA is piloting this online submission feature, it's currently only available to some Veteran Service Organizations and their representatives. Before you try the online submission, confirm that the Veteran Service Organization you'd like to work with is currently accepting online submissions in the new Accredited Representative Portal (ARP).

2. Sign in to VA.gov

Sign in to VA.gov using the Sign in button in the upper right corner.



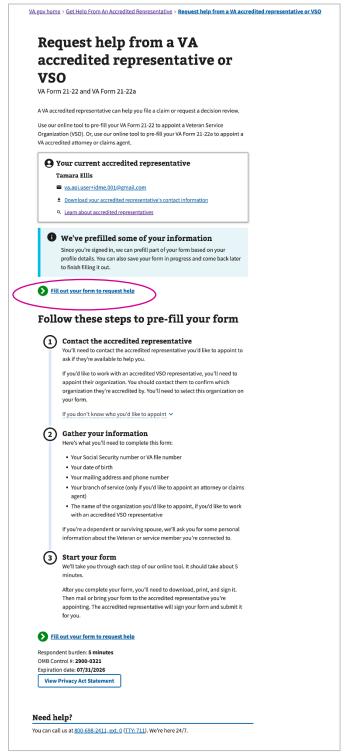
VA.gov homepage. See Sign in button in upper right corner.

If you have never signed into VA.gov, create a Login.gov or ID.me account to use for signing in.

- How to create a Login.gov account for VA
- o How to create an ID.me account for VA

3. Go to the online form

To start the online form, go to <u>Fill Out Your Form To Appoint A VA Accredited Representative Or VSO</u> on VA.gov. Click on the "Fill out your form to request help" link.



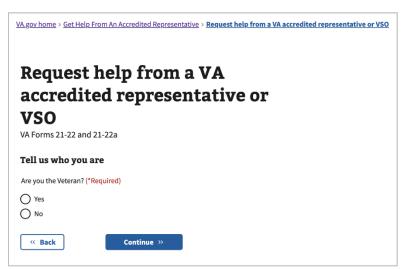
Form introduction

4. Tell us who you are

Indicate if you are the Veteran.

Note: If you aren't the Veteran, you won't be able to submit this form online. You'll still be able to complete the online flow, but at the end of the process you'll be instructed to download, print, and sign the form which will need to be mailed or delivered to the representative to sign and submit to the VA.

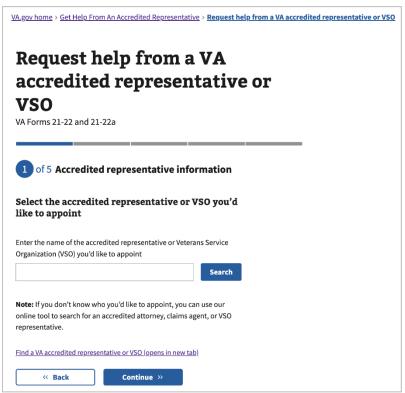
Click "Continue."



Screen to indicate if you are the Veteran

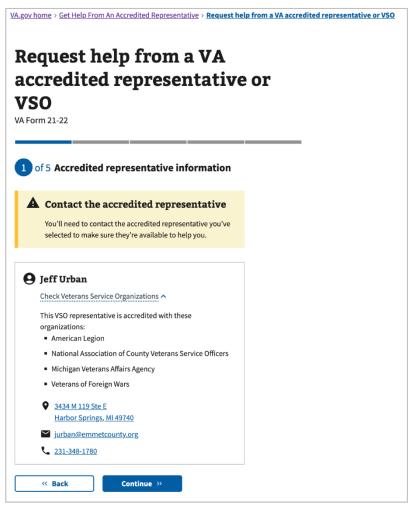
5. Search for and select the representative

Search for the representative you'd like to work with by entering the name of the representative or Veterans Service Organization you'd like to appoint.



Search screen

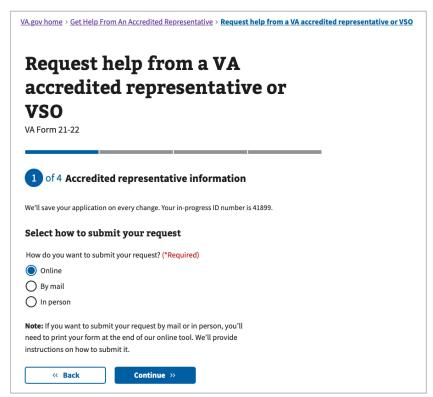
Review their information to confirm you have found the representative you'd like to work with. If this is the correct individual, click "Continue."



Search result example

6. Select Online for how to submit your request

You'll be presented with choices for how to submit your request. Select "Online" and click "Continue.

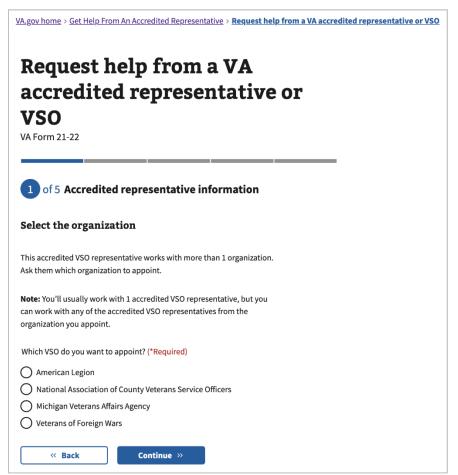


Screen to select submission method

7. Select the Veteran Service Organization

If your representative is accredited with multiple Veteran Service Organizations, you'll need to select which Veteran Service Organization (VSO) to appoint.

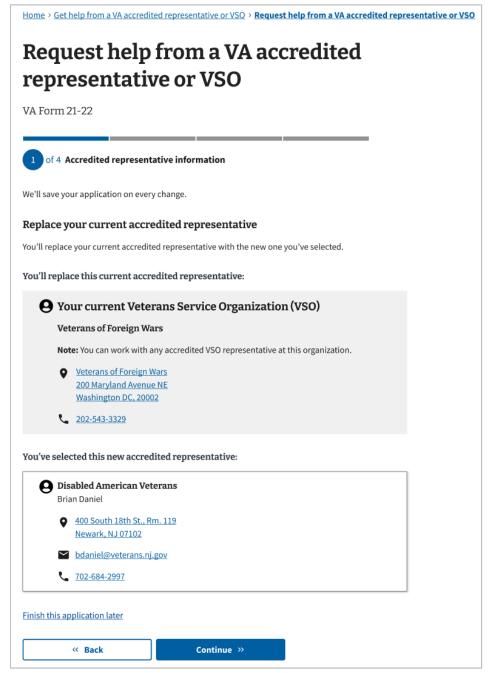
Ask your representative which organization to select so that online submission is possible. Select the organization and click "Continue."



Select Veteran Service Organization

8. Confirm that you want to replace your existing representative

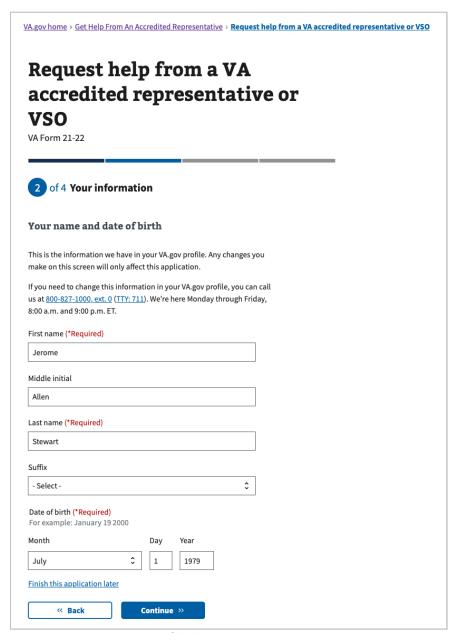
If you currently have representation, you'll be presented with a screen that tells you that your existing representation will be replaced with the new representation. Review this information and click "Continue." If you don't currently have representation, you will not see this screen.



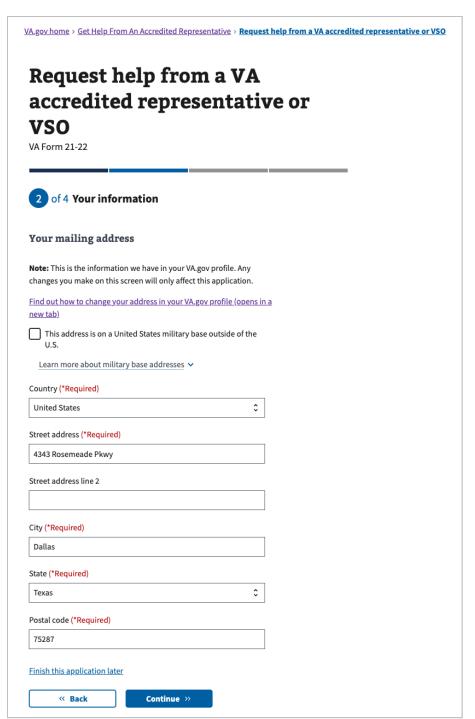
Screen if you have existing representation

9. Enter personal information

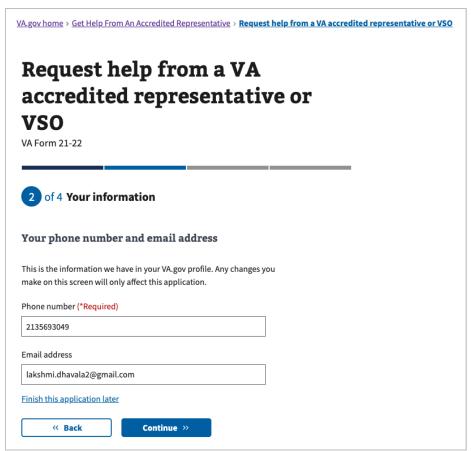
There will be a series of screens where you'll enter personal information. Provide the information being asked and click "Continue" to move from one screen to the next. Some information will be pre-filled for you based on what's in your VA.gov profile. Any changes you make to pre-filled information won't update the information in your VA.gov profile.



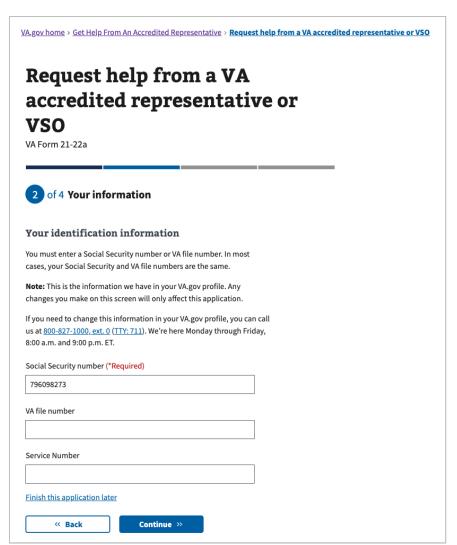
Screen to enter name and date of birth.



Screen to enter mailing address



Screen to enter phone and email address

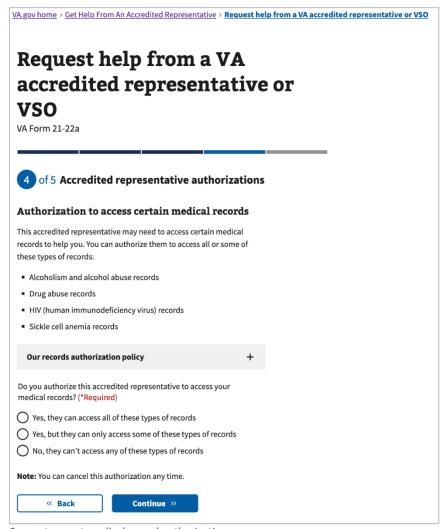


Screen to enter your identification information

10. Provide authorization for the representative to access certain medical records

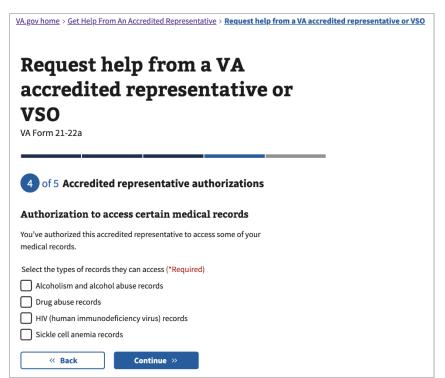
Review the types of medical records that your representative may need access to. Choose whether to give them access to all, some, or none of these records. Click "Continue." Depending on what you select, there will be a follow-up screen.

Note: Access to these records is not required but may affect the accredited representative's ability to help you.



Screen to grant medical record authorization

Updated March 21, 2025 13

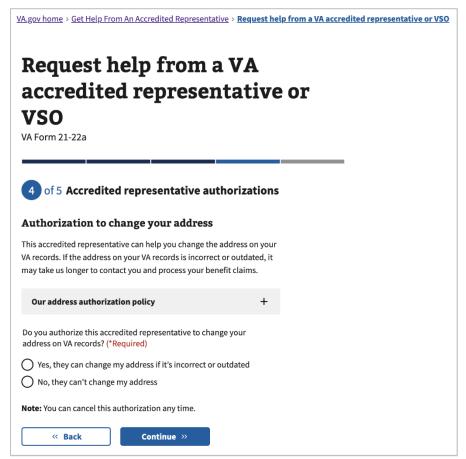


If you selected "Yes, but they can only access some of these records" on the prior screen, you will need to specify which records you will grant access to.

11. Provide authorization for the representative to change your address

Provide authorization for the representative to change your address.

Note: This authorization is not required but may affect the accredited representative's ability to help you.

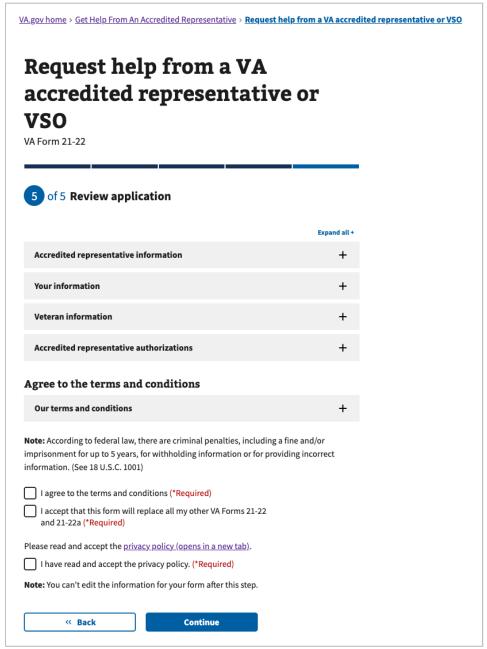


Screen to grant address change authorization

12. Review your form and submit

Review the information you provided on the previous screens. If there is something you want to change, you can edit it on this page. Select the required checkboxes and click "Continue." This will submit your form online to the representative, who will accept or decline your request in the Accredited Representative Portal.

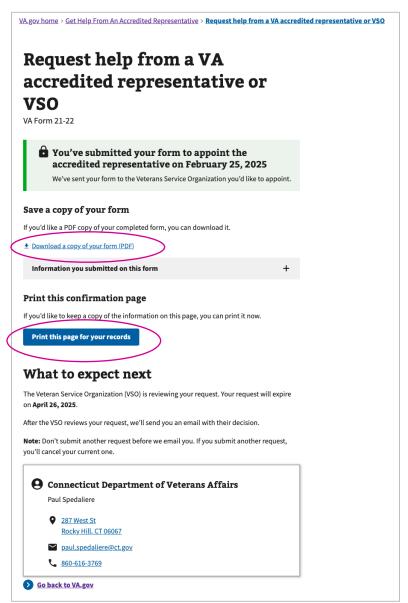
You will receive an email notification with the representative's decision. If the representative does not respond immediately, the online request remains active for 60 days after submission, and you will receive email notifications on Day 30 (expiration warning) and Day 60 (expiration confirmation) if the representative does not respond to the request.



Review screen

13. Save a copy of the form

If you would like a copy for your records, you can save a copy of the form or print the confirmation page.



Screen to save a copy and print the confirmation page